|                |         |              |          |              | 1       |              | Scal It | ais 2013, 2    | U 14 alic   | 1 20 13      | 1       |                |         |          |        |         |                 |
|----------------|---------|--------------|----------|--------------|---------|--------------|---------|----------------|-------------|--------------|---------|----------------|---------|----------|--------|---------|-----------------|
| Reporting      | Heat De | ep. & Recnt. | Elec. De | ep. & Recnt. | Furnace | Rep.& Repl.  | He      | ating Fuel     | All Elect   | t. Household | E       | lectricity     | Exc     | eptions  |        | Total   | SER             |
|                | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments     | # Pymts | Payments       | # Pymts     | Payments     | # Pymts | Payments       | # Pymts | Payments | Cases  | # Pymts | Payments        |
| Fiscal Year 2  | 013     |              | •        |              |         |              |         |                | · · · · · · |              |         |                |         |          |        | '       |                 |
| October '12    | 959     | \$71,193.54  | 486      | \$50,087.27  | 149     | \$337,114.72 | 15,073  | \$3,908,229.64 | 765         | \$190,287.28 | 22,017  | \$5,556,068.43 | 0       | \$0.00   | 29,876 | 39,449  | \$10,112,980.88 |
| November '12   | 604     | \$49,120.00  | 236      | \$26,362.12  | 157     | \$337,134.17 | 10,820  | \$2,953,061.73 | 459         | \$111,396.15 | 13,981  | \$3,638,801.97 | 0       | \$0.00   | 20,132 | 26,257  | \$7,115,876.14  |
| December '12   | 601     | \$52,577.87  | 236      | \$26,256.57  | 231     | \$488,934.98 | 15,077  | \$3,940,399.84 | 624         | \$150,675.33 | 16,946  | \$4,086,133.81 | 0       | \$0.00   | 25,278 | 33,715  | \$8,744,978.40  |
| January '13    | 694     | \$66,333.62  | 178      | \$18,161.61  | 219     | \$466,800.70 | 19,427  | \$4,978,103.16 | 765         | \$182,457.25 | 19,337  | \$4,265,986.91 | 0       | \$0.00   | 29,838 | 40,620  | \$9,977,843.25  |
| February '13   | 669     | \$60,070.61  | 158      | \$17,270.03  | 181     | \$374,120.52 | 21,543  | \$6,257,994.17 | 890         | \$264,124.24 | 21,517  | \$5,664,483.61 | 0       | \$0.00   | 32,259 | 44,958  | \$12,638,063.18 |
| March '13      | 620     | \$54,593.64  | 155      | \$15,562.04  | 180     | \$367,128.04 | 18,773  | \$6,029,081.29 | 899         | \$293,880.02 | 19,928  | \$5,602,509.82 | 0       | \$0.00   | 29,536 | 40,555  | \$12,362,754.85 |
| April '13      | 528     | \$43,921.72  | 269      | \$30,527.94  | 122     | \$269,789.47 | 20,799  | \$6,666,191.50 | 939         | \$320,619.08 | 19,580  | \$5,377,508.27 | 0       | \$0.00   | 30,548 | 42,237  | \$12,708,557.98 |
| May '13        | 605     | \$42,682.14  | 431      | \$43,069.44  | 108     | \$233,404.74 | 23,204  | \$7,358,645.95 | 1,189       | \$404,682.82 | 25,725  | \$7,059,619.34 | 0       | \$0.00   | 35,963 | 51,262  | \$15,142,104.43 |
| June '13       | 406     | \$28,365.11  | 270      | \$28,819.41  | 53      | \$131,160.44 | 16,338  | \$5,083,570.27 | 807         | \$269,435.12 | 19,197  | \$5,189,609.13 | 0       | \$0.00   | 26,376 | 37,071  | \$10,730,959.48 |
| July '13       | 358     | \$25,103.78  | 265      | \$31,939.70  | 53      | \$107,439.02 | 11,026  | \$3,159,973.30 | 579         | \$164,150.90 | 14,722  | \$3,705,391.65 | 0       | \$0.00   | 20,018 | 27,003  | \$7,193,998.35  |
| August '13     | 279     | \$22,704.95  | 284      | \$32,175.13  | 50      | \$115,263.77 | 9,689   | \$2,278,721.76 | 549         | \$125,442.03 | 13,294  | \$2,957,972.80 | 0       | \$0.00   | 18,214 | 24,145  | \$5,532,280.44  |
| September '13  | 288     | \$24,157.88  | 234      | \$27,125.20  | 42      | \$98,985.26  | 7,437   | \$1,608,451.10 | 497         | \$115,295.40 | 10,694  | \$2,436,186.51 | 0       | \$0.00   | 14,772 | 19,192  | \$4,310,201.35  |
| Monthly Avg.   | 551     | \$45,068.74  | 267      | \$28,946.37  | 129     | \$277,272.99 | 15,767  | \$4,518,535.31 | 747         | \$216,037.14 | 18,078  | \$4,628,356.02 | 0       | \$0.00   | 26,068 | 35,539  | \$9,714,216.56  |
| Fiscal Year 20 | 014     |              |          |              |         |              |         |                |             |              |         |                |         |          |        |         |                 |
| October '13    | 261     | \$21,260.51  | 138      | \$16,488.81  | 115     | \$280,146.62 | 5,212   | \$1,418,716.23 | 300         | \$77,861.22  | 6,909   | \$1,727,379.96 | 0       | \$0.00   | 9,959  | 12,935  | \$3,541,853.35  |
| November '13   | 596     | \$47,053.64  | 176      | \$18,786.72  | 67      | \$154,761.68 | 8,129   | \$2,031,302.10 | 490         | \$117,794.64 | 10,259  | \$2,544,647.38 | 0       | \$0.00   | 14,603 | 19,717  | \$4,914,346.16  |
| December '13   | 986     | \$87,735.24  | 142      | \$17,490.34  | 246     | \$551,465.53 | 15,190  | \$4,640,543.20 | 853         | \$217,269.23 | 15,446  | \$3,901,341.85 | 0       | \$0.00   | 24,304 | 32,863  | \$9,415,845.39  |
| January '14    | 828     | \$82,427.59  | 87       | \$11,488.21  | 195     | \$472,853.94 | 17,372  | \$4,962,964.58 | 882         | \$227,186.21 | 15,236  | \$3,485,714.35 | 0       | \$0.00   | 25,149 | 34,600  | \$9,242,634.88  |
| February '14   | 664     | \$65,241.28  | 93       | \$10,951.75  | 208     | \$487,279.79 | 19,433  | \$5,659,367.85 | 786         | \$210,806.35 | 15,743  | \$3,571,733.13 | 0       | \$0.00   | 26,810 | 36,927  | \$10,005,380.15 |
| March '14      | 501     | \$50,513.88  | 83       | \$9,369.02   | 186     | \$392,607.12 | 15,406  | \$4,516,049.33 | 601         | \$164,735.24 | 12,521  | \$2,728,970.62 | 0       | \$0.00   |        | 29,298  | \$7,862,245.21  |
| April '14      | 342     | \$32,678.48  | 157      | \$17,818.56  | 146     | \$335,788.21 | 14,236  | \$4,021,643.37 | 820         | \$228,668.67 | 14,469  | \$3,246,489.73 | 0       | \$0.00   |        | 30,170  | \$7,883,087.02  |
| May '14        | 401     | \$30,399.00  | 458      | \$40,767.34  | 89      | \$214,278.93 | 15,049  | \$4,048,230.41 | 872         | \$244,883.52 | 16,836  | \$3,886,279.28 | 0       | \$0.00   |        | 33,705  | \$8,464,838.48  |
| June '14       | 200     | \$16,661.70  | 127      | \$13,654.08  | 60      | \$138,327.52 | 6,313   | \$1,835,031.79 |             | \$99,331.79  | 6,700   | \$1,641,018.34 | 0       | \$0.00   | 10,162 | 13,746  | \$3,744,025.22  |
| July '14       | 15      | \$1,167.00   | 7        | \$1,010.13   | 40      | \$92,650.12  | 858     | \$304,071.31   | 32          | \$11,169.53  | 719     | \$203,558.63   | 0       | \$0.00   | 1,353  | 1,671   | \$613,626.72    |
| August '14     | 0       | \$0.00       | 2        | \$357.00     | 25      | \$70,030.09  | 193     | \$80,141.56    |             | \$621.30     | 57      | \$17,407.45    | 0       | \$0.00   | 257    | 279     | \$168,557.40    |
| September '14  | 4       | \$514.80     | 0        | \$0.00       | 22      | \$47,844.43  | 158     | \$80,540.22    |             | \$450.00     |         | \$4,888.67     | 0       | \$0.00   | 194    | 203     | \$134,238.12    |
| Monthly Avg.   | 400     | \$36,304.43  | 123      | \$13,181.83  | 117     | \$269,836.17 | 9,796   | \$2,799,883.50 | 499         | \$133,398.14 | 9,576   | \$2,246,619.12 | 0       | \$0.00   | 15,111 | 20,510  | \$5,499,223.18  |
| Fiscal Year 20 | 015     |              |          |              |         |              |         |                |             |              |         |                |         |          |        |         |                 |
| October '14    | 4       | \$438.30     | 1        | \$200.00     | 9       | \$13,662.53  | 56      | \$27,851.29    |             | \$209.36     |         | \$4,821.00     | 0       | \$0.00   | 77     | 82      | \$47,182.48     |
| November '14   | 338     | \$26,166.67  | 74       | \$7,671.52   | 16      | \$31,032.84  | 3,471   | \$850,382.37   | 230         | \$59,217.63  |         | \$1,031,300.27 | 0       | \$0.00   | 5,904  | 8,119   | \$2,005,771.30  |
| December '14   | 758     | \$67,775.92  | 106      | \$13,246.81  | 124     | \$304,225.47 | 9,601   | \$2,906,456.01 | 545         | \$152,608.56 | 9,377   | \$2,539,553.15 | 0       | \$0.00   | 14,950 | 20,511  | \$5,983,865.92  |
| Monthly Avg.   | 367     | \$31,460.30  | 60       | \$7,039.44   | 50      | \$116,306.95 | 4,376   | \$1,261,563.22 | 259         | \$70,678.52  | 4,459   | \$1,191,891.47 | 0       | \$0.00   | 6,977  | 9,571   | \$2,678,939.90  |

| l ,           |  |              |         |               |         | FI            | Scal Te | ears 2013, 2 | <u>.014 and </u> | 1 2015      |         |            |   |          |       |          |             |
|---------------|--|--------------|---------|---------------|---------|---------------|---------|--------------|------------------|-------------|---------|------------|---|----------|-------|----------|-------------|
| Reporting     | Heat De  | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect        | . Household | Ele     | ectricity  | Exc                                     | ceptions |       | Total SI | ER          |
|               | # Pymts  | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments     | # Pymts          | Payments    | # Pymts | Payments   | # Pymts                                 | Payments | Cases | # Pymts  | Payments    |
| Alcona County | y  |              |         |               |         |               |         |              |                  |             |         |            |   |          |       |          |             |
| Fiscal Year 2 |  |              |         |               |         |               |         |              |                  |             |         |            |   |          |       |          |             |
| October '12   |  | \$779.99     | 0       | \$0.00        | 0       | \$0.00        | 27      | \$13,602.92  | 2                | \$462.64    | 16      | \$4,439.21 | 0                                       | \$0.00   | 44    | 55       | \$19,284.76 |
| November '12  |  | \$380.00     | 0       | \$0.00        |         | \$4,000.00    |         | \$11,797.83  | 0                | \$0.00      |         | \$4,721.07 |   | \$0.00   | 37    |          | \$20,898.90 |
| December '12  |  | \$688.50     |         | \$0.00        |         | \$0.00        |         | \$9,399.98   | 0                | \$0.00      | 4       | \$4,200.83 |   | \$0.00   | 36    |          | \$14,289.31 |
| January '13   |  | \$870.00     | 0       | \$0.00        | 0       | \$0.00        | 36      | \$14,134.78  | 1                | \$376.28    | 26      | \$7,313.14 | 0                                       | \$0.00   | 55    |          | \$22,694.20 |
| February '13  | 7  | \$699.00     | 0       | \$0.00        |         | \$4,970.67    |         | \$17,633.15  | 0                | \$0.00      |         | \$6,462.54 | 0                                       | \$0.00   | 52    |          | \$29,765.36 |
| March '13     | 10   | \$753.00     | 0       | \$0.00        | 1       | \$2,031.89    | 29      | \$14,982.10  | 3                | \$831.59    | 17      | \$6,625.51 | 0                                       | \$0.00   | 48    | 60       | \$25,224.09 |
| April '13     | 3  | \$195.00     | 1       | \$200.00      | 2       | \$4,731.89    | 21      | \$8,993.77   | 1                | \$850.00    | 21      | \$7,128.93 | 0                                       | \$0.00   | 43    | 49       | \$22,099.59 |
| May '13       | 1  | \$45.00      | 1       | \$196.00      | 0       | \$0.00        | 17      | \$5,418.73   | 1                | \$493.64    | 25      | \$9,459.64 | 0                                       | \$0.00   | 38    | 45       | \$15,613.01 |
| June '13      | 2  | \$226.19     | 0       | \$0.00        | 0       | \$0.00        | 16      | \$5,365.03   | 2                | \$952.00    | 25      | \$9,180.82 | 0                                       | \$0.00   | 40    | 45       | \$15,724.04 |
| July '13      | 0  | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 14      | \$4,841.57   | 0                | \$0.00      | 6       | \$2,628.13 | 0                                       | \$0.00   | 20    | 20       | \$7,469.70  |
| August '13    | 3  | \$204.47     | 0       | \$0.00        | 0       | \$0.00        | 10      | \$4,574.22   | 0                | \$0.00      | 6       | \$1,323.00 | 0                                       | \$0.00   | 16    |          | \$6,101.69  |
| September '13 | 4  | \$495.14     | 0       | \$0.00        | 0       | \$0.00        | 11      | \$3,124.71   | 0                | \$0.00      | 9       | \$2,032.32 | 0                                       | \$0.00   | 20    |          | \$5,652.17  |
| Monthly Avg.  | 5  | \$444.69     | 0       | \$33.00       | 1       | \$1,311.20    | 22      | \$9,489.07   | 1                | \$330.51    | 16      | \$5,459.60 | 0                                       | \$0.00   | 37    | 45       | \$17,068.07 |
| Fiscal Year 2 | 2014   |              |         |               |         |               |         |              |                  |             |         |            |   |          |       |          |             |
| October '13   | 3  | \$274.00     | 0       | \$0.00        | 0       | \$0.00        | 11      | \$4,041.48   | 0                | \$0.00      |         | \$411.76   |   | \$0.00   | 15    |          | \$4,727.24  |
| November '13  | 4  | \$164.53     | 0       | \$0.00        | 0       | \$0.00        | 9       | \$3,883.04   | 2                | \$543.15    | 4       | \$1,249.75 | 0                                       | \$0.00   | 16    | 19       | \$5,840.47  |
| December '13  | 16   | \$1,429.00   | 0       | \$0.00        | 2       | \$3,825.00    | 38      | \$19,368.30  | 2                | \$501.08    | 3 22    | \$6,096.57 | 0                                       | \$0.00   | 63    | 80       | \$31,219.95 |
| January '14   | 7  | \$663.00     | 0       | \$0.00        | 0       | \$0.00        | 31      | \$14,039.52  | 0                | \$0.00      | 17      | \$5,083.75 | 0                                       | \$0.00   | 47    | 55       | \$19,786.27 |
| February '14  |  | \$487.50     | 0       | \$0.00        |         | \$2,890.00    | 25      | \$10,868.35  | 0                | \$0.00      |         | \$4,098.40 | 0                                       | \$0.00   | 42    | 46       | \$18,344.25 |
| March '14     | 5  | \$620.00     | 0       | \$0.00        |         | \$0.00        | 20      | \$9,305.78   | 0                | \$0.00      |         | \$3,651.74 | ł — — — — — — — — — — — — — — — — — — — | \$0.00   | 34    |          | \$13,577.52 |
| April '14     | 1  | \$65.00      | 0       | \$0.00        |         | \$3,855.00    | 22      | \$8,511.30   | 1                | \$232.16    |         | \$2,847.22 | ł — — — — — — — — — — — — — — — — — — — | \$0.00   | 30    |          | \$15,510.68 |
| May '14       | 1  | \$65.00      | 0       | \$0.00        |         | \$0.00        | 16      | \$7,740.86   | 1                | \$440.37    | 13      | \$3,008.19 | 0                                       | \$0.00   | 30    |          | \$11,254.42 |
| June '14      | 1  | \$180.00     |         | \$0.00        |         | \$0.00        |         | \$5,062.70   | 0                | \$0.00      |         | \$745.12   |   | \$0.00   | 15    |          | \$5,987.82  |
| July '14      | 0  | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$520.20     | 0                | \$0.00      |         | \$306.24   | ł — — — — — — — — — — — — — — — — — — — | \$0.00   | 3     |          | \$826.44    |
| August '14    | 0  | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00       | 0                | \$0.00      |         | \$0.00     | 1                                       | \$0.00   | 0     |          | \$0.00      |
| September '14 | <del>                                     </del> | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00       | 0                | \$0.00      |         | \$0.00     |   | \$0.00   | 0     |          | \$0.00      |
| Monthly Avg.  |  | \$329.00     | 0       | \$0.00        | 0       | \$880.83      | 16      | \$6,945.13   | 1                | \$143.06    | 8       | \$2,291.56 | 0                                       | \$0.00   | 25    | 28       | \$10,589.59 |
| Fiscal Year 2 | 2015   |              |         |               |         |               |         |              |                  |             |         |            |   |          |       |          |             |
| October '14   | 0  | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00       | 0                | \$0.00      |         | \$0.00     |   | \$0.00   | 0     |          | \$0.00      |
| November '14  | 1  | \$65.00      | 0       | \$0.00        | 0       | \$0.00        | 2       | \$885.80     | 0                | \$0.00      | 3       | \$863.54   | 0                                       | \$0.00   | 6     | 6        | \$1,814.34  |
| December '14  | 7  | \$676.50     |         | \$200.00      |         | \$0.00        |         | \$11,882.79  | 1                | \$150.94    |         | \$2,437.99 | 1                                       | \$0.00   | 33    |          | \$15,348.22 |
| Monthly Avg.  | 3  | \$247.17     | 0       | \$66.67       | 0       | \$0.00        | 8       | \$4,256.20   | 0                | \$50.31     | 4       | \$1,100.51 | 0                                       | \$0.00   | 13    | 16       | \$5,720.85  |

|               | 1       |             |         | 1            | 1       |             |         | ais 2013, 2   |           |             |         |                 |         |          |         |          |             |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|---------------|-----------|-------------|---------|-----------------|---------|----------|---------|----------|-------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel     | All Elect | . Household | El      | ectricity       | Exc     | ceptions |         | Total SI | ER          |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments      | # Pymts   | Payments    | # Pymts | Payments        | # Pymts | Payments | Cases # | # Pymts  | Payments    |
| Alger County  |         |             |         |              |         |             |         |               | ı         |             |         |                 |         | 1        |         |          |             |
| Fiscal Year   | 2013    |             |         |              |         |             |         |               |           |             |         |                 |         |          |         |          |             |
| October '12   |         | \$0.00      | 3       | \$150.00     | 0       | \$0.00      | 10      | \$3,964.01    | 0         | \$0.00      | 24      | \$5,857.34      | 0       | \$0.00   | 31      | 37       | \$9,971.35  |
| November '12  |         | \$0.00      |         | \$0.00       | 0       | \$0.00      | 18      | \$9,704.54    | 0         | \$0.00      | 10      | \$2,602.26      |         | \$0.00   | 26      | 28       | \$12,306.80 |
| December '12  |         | \$0.00      |         | \$0.00       | 0       | \$0.00      | 20      | \$9,704.54    | 0         | \$0.00      | 4       | \$700.22        |         | \$0.00   | 24      | 24       | \$12,306.80 |
| January '13   |         | \$0.00      | 1       | \$100.00     | 0       | \$0.00      | 14      | \$5,013.70    | 0         | \$0.00      | 12      | \$2,509.25      |         | \$0.00   | 24      | 27       | \$7,622.95  |
| February '13  | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 6       | \$4,055.64    | 0         | \$0.00      | 6       | \$924.99        |         | \$0.00   | 12      | 12       | \$4,980.63  |
| March '13     | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 10      | \$4,836.77    | 0         | \$0.00      | 6       | \$2,154.33      |         | \$0.00   | 15      | 16       | \$6,991.10  |
| April '13     | 1       | \$75.00     | 0       | \$0.00       | 0       | \$0.00      | 29      | \$13,829.80   | 1         | \$850.00    | 22      | \$11,517.15     |         | \$0.00   | 46      | 53       | \$26,271.95 |
| May '13       | 3       | \$322.00    | 1       | \$100.00     | 0       | \$0.00      | 11      | \$3,780.78    | 0         | \$0.00      | 44      | \$22,310.84     |         | \$0.00   | 52      | 59       | \$26,513.62 |
| June '13      | 0       | \$0.00      | 1       | \$200.00     | 0       | \$0.00      | 3       | \$525.59      | 0         | \$0.00      | 26      | \$10,789.98     |         | \$0.00   | 28      | 30       | \$11,515.57 |
| July '13      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 4       | \$883.68      | 1         | \$450.00    | 18      | \$6,055.79      |         | \$0.00   | 22      | 23       | \$7,389.47  |
| August '13    | 0       | \$0.00      | 1       | \$200.00     | 0       | \$0.00      | 11      | \$4,286.86    | 0         | \$0.00      | 10      | \$3,160.09      |         | \$0.00   | 19      | 22       | \$7,646.95  |
| September '13 |         | \$0.00      | 2       | \$250.00     | 0       | \$0.00      | 4       | \$1,573.74    | 0         | \$0.00      | 11      | \$3,545.95      |         | \$0.00   | 15      | 17       | \$5,369.69  |
| Monthly Avg.  |         | \$33.08     |         | \$83.33      | 0       | \$0.00      | -       | \$5,165.85    | 0         | \$108.33    |         | \$6,010.68      |         | \$0.00   | 26      | 29       | \$11,401.29 |
| Fiscal Year   |         | ,           |         | ,            |         | , , , ,     |         | , , , , , , , | -         | ,           |         | , , , , , , , , |         | ,        |         |          | , , , ,     |
| October '13   | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 9       | \$3,853.36    | 0         | \$0.00      | 2       | \$279.52        | 0       | \$0.00   | 11      | 11       | \$4,132.88  |
| November '13  |         | \$172.00    | 0       | \$0.00       | 0       | \$0.00      | 11      | \$4,616.54    | 1         | \$430.14    | 6       | \$1,460.13      | 0       | \$0.00   | 18      | 20       | \$6,678.81  |
| December '13  | 1       | \$100.00    | 1       | \$200.00     | 1       | \$3,970.00  | 28      | \$17,185.92   | 0         | \$0.00      | 6       | \$1,430.56      | 0       | \$0.00   | 33      | 37       | \$22,886.48 |
| January '14   | 1       | \$198.95    | 0       | \$0.00       | 0       | \$0.00      | 14      | \$7,941.66    | 0         | \$0.00      | 7       | \$1,771.89      |         | \$0.00   | 21      | 22       | \$9,912.50  |
| February '14  | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 21      | \$12,657.82   | 0         | \$0.00      | 3       | \$754.82        |         | \$0.00   | 23      | 24       | \$13,412.64 |
| March '14     | 0       | \$0.00      | 0       | \$0.00       | 1       | \$999.68    | 7       | \$2,429.10    | 0         | \$0.00      | 4       | \$499.93        | 0       | \$0.00   | 12      | 12       | \$3,928.71  |
| April '14     | 1       | \$39.00     | 1       | \$200.00     | 2       | \$7,662.00  | 14      | \$5,237.33    | 0         | \$0.00      | 18      | \$5,878.39      | 0       | \$0.00   | 33      | 36       | \$19,016.72 |
| May '14       | 0       | \$0.00      | 1       | \$60.00      | 2       | \$4,533.35  | 14      | \$4,890.51    | 1         | \$405.00    | 31      | \$9,912.94      | 0       | \$0.00   | 42      | 49       | \$19,801.80 |
| June '14      | 0       | \$0.00      | 1       | \$60.00      | 2       | \$7,672.64  | 2       | \$559.15      | 1         | \$419.00    | 5       | \$1,968.85      | 0       | \$0.00   | 10      | 11       | \$10,679.64 |
| July '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00        | 0         | \$0.00      | 0       | \$0.00          | 0       | \$0.00   | 0       | 0        | \$0.00      |
| August '14    | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00        | 0         | \$0.00      | 0       | \$0.00          | 0       | \$0.00   | 0       | 0        | \$0.00      |
| September '14 | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00        | 0         | \$0.00      | 0       | \$0.00          | 0       | \$0.00   | 0       | 0        | \$0.00      |
| Monthly Avg.  | 0       | \$42.50     | 0       | \$43.33      | 1       | \$2,069.81  | 10      | \$4,947.62    | 0         | \$104.51    | 7       | \$1,996.42      | 0       | \$0.00   | 17      | 19       | \$9,204.18  |
| Fiscal Year   | 2015    |             |         |              |         |             |         |               |           |             |         |                 |         |          |         |          |             |
| October '14   | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00        | 0         | \$0.00      | 0       | \$0.00          | 0       | \$0.00   | 0       | 0        | \$0.00      |
| November '14  | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 3       | \$2,143.20    | 1         | \$210.26    | 2       | \$219.97        | 0       | \$0.00   | 6       | 6        | \$2,573.43  |
| December '14  | 1       | \$72.00     | 0       | \$0.00       | 0       | \$0.00      | 3       | \$1,697.53    | 0         | \$0.00      | 2       | \$401.88        | 0       | \$0.00   | 5       | 6        | \$2,171.41  |
| Monthly Avg.  | 0       | \$24.00     | 0       | \$0.00       | 0       | \$0.00      | 2       | \$1,280.24    | 0         | \$70.09     | 1       | \$207.28        | 0       | \$0.00   | 4       | 4        | \$1,581.61  |

| l             |         |              |         |               |         |               | Scal 16 | ears 2013, 2 | <u>.014 and</u> | 1 2015      |          |             |         |          |       |          |              |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|--------------|-----------------|-------------|----------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect       | . Household | Ele      | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments     | # Pymts         | Payments    | # Pymts  | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Allegan Count | ty      |              |         |               |         |               |         |              |                 |             |          |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |                 |             |          |             |         |          |       |          |              |
| October '12   | 2 22    | \$1,028.04   | 6       | \$773.00      | 3       | \$5,253.68    | 99      | \$42,883.59  | 4               | \$1,120.18  | 189      | \$53,517.37 | 0       | \$0.00   | 280   | 323      | \$104,575.86 |
| November '12  | +       | \$594.99     | 9 4     | \$344.00      | 4       | \$8,310.00    | 85      | \$39,840.69  | 5               | \$1,126.08  | 104      | \$30,261.93 | 0       | \$0.00   | 192   | 212      | \$80,477.69  |
| December '12  | 2 8     | \$582.70     | 1       | \$171.00      | 2       | \$4,393.97    | 135     | \$54,707.46  | 3               | \$919.59    | 143      | \$38,997.13 | 0       | \$0.00   | 258   | 292      | \$99,771.85  |
| January '13   |         | \$814.16     | 0       | \$0.00        | 2       | \$2,954.87    | 148     | \$56,043.14  | 9               | \$2,139.74  | 138      | \$37,440.70 | 0       | \$0.00   | 275   | 312      | \$99,392.61  |
| February '13  | 13      | \$657.68     | 3 1     | \$182.04      | 4       | \$7,863.06    | 182     | \$73,320.47  | 7               | \$1,981.49  | 132      | \$39,337.85 | 0       | \$0.00   | 299   | 339      | \$123,342.59 |
| March '13     | 3 11    | \$575.00     | 0       | \$0.00        | 4       | \$8,903.41    | 192     | \$84,557.38  | 3               | \$593.85    | 137      | \$47,601.18 | 0       | \$0.00   | 306   | 347      | \$142,230.82 |
| April '13     | 16      | \$1,010.00   | ) 1     | \$112.00      | 2       | \$4,095.84    | 146     | \$52,305.42  | 9               | \$3,702.00  | 128      | \$43,088.81 | 0       | \$0.00   | 253   | 302      | \$104,314.07 |
| May '13       | 3 21    | \$1,342.35   | 7       | \$590.00      | 1       | \$834.99      | 157     | \$55,491.92  | 8               | \$1,970.49  | 167      | \$55,897.42 | 0       | \$0.00   | 300   | 361      | \$116,127.17 |
| June '13      | 13      | \$595.15     | 5 4     | \$319.00      | 0       | \$0.00        | 90      | \$25,423.57  | 8               | \$3,864.29  | 136      | \$45,615.73 | 0       | \$0.00   | 205   | 251      | \$75,817.74  |
| July '13      | 9       | \$415.00     | 6       | \$766.38      | 3       | \$3,953.45    | 65      | \$14,865.91  | 8               | \$2,095.59  | 88       | \$27,742.37 |         | \$0.00   | 146   | 179      | \$49,838.70  |
| August '13    | 7       | \$518.99     | 4       | \$443.06      |         | \$1,631.25    | 35      | \$7,724.51   | 4               | \$1,141.82  | 96       | \$24,988.72 | 0       | \$0.00   | 129   | 147      | \$36,448.35  |
| September '13 | 3       | \$165.50     | 0       | \$0.00        | 0       | \$0.00        | 19      | \$4,383.60   | 2               | \$467.89    | 75       | \$17,417.33 | 0       | \$0.00   | 89    | 99       | \$22,434.32  |
| Monthly Avg.  | . 12    | \$691.63     | 3       | \$308.37      | 7 2     | \$4,016.21    | 113     | \$42,628.97  | 6               | \$1,760.25  | 128      | \$38,492.21 | 0       | \$0.00   | 228   | 264      | \$87,897.65  |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |              |                 |             |          |             |         |          |       |          |              |
| October '13   | 5       | \$166.00     |         | \$112.00      | 0       | \$0.00        | 52      | \$18,822.94  | 1               | \$241.24    | 53       | \$15,484.59 |         | \$0.00   | 101   | 112      | \$34,826.77  |
| November '13  | 8       | \$487.98     | 3 1     | \$40.00       | 0       | \$0.00        | 41      | \$15,718.64  | 7               | \$1,954.65  | 70       | \$20,063.04 | 0       | \$0.00   | 112   | 127      | \$38,264.31  |
| December '13  | 3 20    | \$979.83     | 3 1     | \$200.00      | 2       | \$4,975.00    | 158     | \$73,958.43  | 6               | \$1,934.90  | 107      | \$29,962.72 | 0       | \$0.00   | 254   | 294      | \$112,010.88 |
| January '14   | 13      | \$894.97     |         | \$0.00        | -       | \$2,495.00    | 141     | \$60,200.28  | 9               | \$2,577.08  | 113      | \$33,957.74 | 0       | \$0.00   | 242   | 277      | \$100,125.07 |
| February '14  | 18      | \$1,237.94   | 0       | \$0.00        |         | \$2,900.00    | 216     | \$100,906.03 | 8               | \$2,326.67  | 129      | \$36,154.82 |         | \$0.00   | 320   | 372      | \$143,525.46 |
| March '14     | 9       | \$589.99     |         | \$50.00       |         | \$0.00        | 155     | \$62,768.18  | 8               | \$2,186.86  | 93       | \$27,940.78 |         | \$0.00   | 234   | 266      | \$93,535.81  |
| April '14     |         | \$535.37     |         | \$200.00      | -       | \$2,293.00    | 109     | \$36,776.43  | 8               | \$3,080.87  | 88       | \$23,586.01 |         | \$0.00   | 183   | 216      | \$66,471.68  |
| May '14       | +       | \$570.00     |         | \$691.00      | -       | \$0.00        | 110     | \$35,897.19  | 7               | \$2,351.24  | 138      | \$39,012.52 |         | \$0.00   | 220   | 270      | \$78,521.95  |
| June '14      |         | \$324.99     |         | \$0.00        |         | \$0.00        | 50      | \$16,616.73  | 3               | \$689.32    | 56       | \$14,585.36 |         | \$0.00   | 101   | 117      | \$32,216.40  |
| July '14      | 0       | \$0.00       |         | \$0.00        | -       | \$2,800.00    | 11      | \$5,291.94   | 0               | \$0.00      | <b>-</b> | \$920.62    |         | \$0.00   | 15    | 15       | \$9,012.56   |
| August '14    | 0       | \$0.00       |         | \$0.00        | -       | \$0.00        | 6       | \$2,627.93   | 0               | \$0.00      | <b>-</b> | \$290.74    |         | \$0.00   | 7     | 7        | \$2,918.67   |
| September '14 |         | \$0.00       |         | \$0.00        | -       | \$0.00        | 1       | \$850.00     | 0               | \$0.00      | <b>-</b> | \$0.00      |         | \$0.00   | 1     | 1        | \$850.00     |
| Monthly Avg.  |         | \$482.26     | 1       | \$107.75      | 1       | \$1,288.58    | 88      | \$35,869.56  | 5               | \$1,445.24  | 71       | \$20,163.25 | 0       | \$0.00   | 149   | 173      | \$59,356.63  |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |                 |             |          |             |         |          |       |          |              |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        | 3       | \$1,066.11   | 0               | \$0.00      | 0        | \$0.00      |         | \$0.00   | 3     | 3        | \$1,066.11   |
| November '14  | 9       | \$459.99     | 0       | \$0.00        | 0       | \$0.00        | 12      | \$4,526.29   | 2               | \$594.28    | 24       | \$6,791.38  | 0       | \$0.00   | 39    | 47       | \$12,371.94  |
| December '14  |         | \$1,898.81   |         | \$0.00        | -       | \$3,100.00    | 81      | \$35,416.98  | 9               | \$3,004.91  | 82       | \$24,910.27 |         | \$0.00   | 170   | 205      | \$68,330.97  |
| Monthly Avg.  | . 14    | \$786.27     | 0       | \$0.00        | 0       | \$1,033.33    | 32      | \$13,669.79  | 4               | \$1,199.73  | 35       | \$10,567.22 | 0       | \$0.00   | 71    | 85       | \$27,256.34  |

| I             |         |              |         |              |         | FI'           | Scal Te | ears 2013, <u>2</u> | 014 and   | 1 2015      |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Alpena County | У       |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| Fiscal Year 2 |         |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| October '12   |         | \$1,025.98   | 9       | \$1,322.00   | 2       | \$4,886.00    | 63      | \$19,140.24         | 6         | \$865.45    | 110     | \$16,225.94 | . 0     | \$0.00   | 161   | 203      | \$43,465.61 |
| November '12  |         | \$0.00       |         | \$1,162.00   |         | \$5,958.00    |         | \$16,669.01         | 3         | \$348.78    |         | \$12,224.40 |         | \$0.00   | 126   | 142      | \$36,362.19 |
| December '12  |         | \$592.97     |         | \$2,013.73   |         | \$4,058.00    | 55      | \$21,216.63         | 2         | \$115.90    |         | \$10,844.22 |         | \$0.00   | 144   | 173      | \$38,841.45 |
| January '13   |         | \$1,249.00   |         | \$1,227.79   | 3       | \$2,528.72    |         | \$26,371.32         | 4         | \$368.93    | 125     | \$17,232.47 | 0       | \$0.00   | 186   | 243      | \$48,978.23 |
| February '13  |         | \$729.00     | 8       | \$1,062.00   | 1       | \$2,877.00    | 93      | \$33,822.03         | 9         | \$2,250.93  | 121     | \$19,113.96 | 0       | \$0.00   | 194   | 242      | \$59,854.92 |
| March '13     | 4       | \$330.00     | 10      | \$1,405.00   | 1       | \$2,279.29    | 75      | \$27,164.68         | 5         | \$1,194.42  | 128     | \$21,083.89 | 0       | \$0.00   | 182   | 223      | \$53,457.28 |
| April '13     | 5       | \$680.36     | 13      | \$2,064.00   | 1       | \$724.44      | 94      | \$31,614.05         | 7         | \$1,975.23  | 130     | \$24,266.26 | 0       | \$0.00   | 200   | 250      | \$61,324.34 |
| May '13       | 7       | \$651.00     | 20      | \$2,947.21   | 1       | \$2,200.00    | 88      | \$30,046.28         | 10        | \$2,978.60  | 130     | \$23,203.30 | 0       | \$0.00   | 197   | 256      | \$62,026.39 |
| June '13      | 4       | \$375.00     | 18      | \$2,196.96   | 1       | \$2,523.85    | 47      | \$11,614.69         | 3         | \$651.88    | 103     | \$15,217.63 | 0       | \$0.00   | 134   | 176      | \$32,580.01 |
| July '13      |         | \$60.00      | 12      | \$2,064.00   |         | \$2,658.00    | 36      | \$8,399.03          | 2         | \$180.12    | 74      | \$9,501.28  |         | \$0.00   | 103   | 126      | \$22,862.43 |
| August '13    |         | \$310.00     |         | \$2,092.55   |         | \$0.00        | 23      | \$6,758.99          | 2         | \$107.62    |         | \$7,595.92  |         | \$0.00   | 88    | 107      | \$16,865.08 |
| September '13 | 2       | \$225.00     |         | \$1,661.27   |         | \$1,865.40    | 28      | \$9,219.45          | 1         | \$50.62     |         | \$5,523.59  |         | \$0.00   | 77    | 89       | \$18,545.33 |
| Monthly Avg.  | 6       | \$519.03     | 13      | \$1,768.21   | 1       | \$2,713.23    | 61      | \$20,169.70         | 5         | \$924.04    | 101     | \$15,169.41 | 0       | \$0.00   | 149   | 186      | \$41,263.61 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| October '13   | 2       | \$370.00     | 0       | \$0.00       | 0       | \$0.00        |         | \$9,453.71          | 2         | \$388.31    | 14      | \$2,300.43  |         | \$0.00   | 38    | 40       | \$12,512.45 |
| November '13  | 3       | \$185.00     | 4       | \$648.00     | 0       | \$0.00        |         | \$14,771.91         | 3         | \$659.15    | 54      | \$8,824.60  | 0       | \$0.00   | 78    | 97       | \$25,088.66 |
| December '13  | 8       | \$719.00     |         | \$664.00     |         | \$10,700.76   |         | \$36,885.25         | 2         | \$560.47    | -       | \$12,560.29 | 0       | \$0.00   | 159   | 185      | \$62,089.77 |
| January '14   | 13      | \$1,119.16   | 3       | \$498.00     | 0       | \$0.00        | 78      | \$31,781.50         | 0         | \$0.00      | -       | \$3,080.21  | 0       | \$0.00   | 94    | 111      | \$36,478.87 |
| February '14  |         | \$1,525.00   |         | \$366.00     | 0       | \$0.00        |         | \$27,219.46         | 0         | \$0.00      |         | \$3,709.10  | 0       | \$0.00   | 88    | 110      | \$32,819.56 |
| March '14     |         | \$284.00     |         | \$498.00     |         | \$0.00        |         | \$17,370.20         | 0         | \$0.00      |         | \$1,886.51  | 0       | \$0.00   | 63    | 69       | \$20,038.71 |
| April '14     | +       | \$195.00     |         | \$526.00     |         | \$0.00        |         | \$15,330.64         | 2         | \$580.36    |         | \$10,297.48 |         | \$0.00   | 96    | 106      | \$26,929.48 |
| May '14       |         | \$0.00       |         | \$576.00     |         | \$0.00        |         | \$15,261.30         | 4         | \$695.90    |         | \$14,557.96 |         | \$0.00   | 115   | 129      | \$31,091.16 |
| June '14      |         | \$0.00       |         | \$198.70     |         | \$0.00        |         | \$6,599.44          | 0         | \$0.00      |         | \$4,208.04  |         | \$0.00   | 36    | 41       | \$11,006.18 |
| July '14      |         | \$0.00       |         | \$200.00     |         | \$0.00        |         | \$1,171.25          | 0         | \$0.00      | -       | \$530.23    |         | \$0.00   | 8     | 9        | \$1,901.48  |
| August '14    |         | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$833.12            | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 1     | 1        | \$833.12    |
| September '14 |         | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$604.83            | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 2     | 2        | \$604.83    |
| Monthly Avg.  |         | \$366.43     | 3 2     | \$347.89     | 0       | \$891.73      | 39      | \$14,773.55         | 1         | \$240.35    | 29      | \$5,162.90  | 0       | \$0.00   | 65    | 75       | \$21,782.86 |
| Fiscal Year 2 |         |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| October '14   |         | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00              | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| November '14  |         | \$215.00     |         | \$280.00     |         | \$0.00        |         | \$2,104.29          | 0         | \$0.00      |         | \$3,007.11  | 0       | \$0.00   | 27    | 33       | \$5,606.40  |
| December '14  |         | \$490.00     |         | \$607.00     |         | \$3,065.00    |         | \$11,316.94         | 3         | \$517.45    |         | \$6,685.97  |         | \$0.00   | 71    | 89       | \$22,682.36 |
| Monthly Avg.  | 3       | \$235.00     | 2       | \$295.67     | 1       | \$1,021.67    | 14      | \$4,473.74          | 1         | \$172.48    | 20      | \$3,231.03  | 0       | \$0.00   | 33    | 41       | \$9,429.59  |

| l             |         |              |         |               |         | FI            | Scal 16 | ars 2013, 2 | <u>014 and</u> | 1 2015      |         |             |          |          |       |          |             |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|-------------|----------------|-------------|---------|-------------|----------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel  | All Elect      | . Household | Ele     | ectricity   | Exc      | ceptions | L     | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments    | # Pymts        | Payments    | # Pymts | Payments    | # Pymts  | Payments | Cases | # Pymts  | Payments    |
| Antrim County | V       |              |         |               |         |               |         |             |                |             |         |             |          | أكسي     |       |          |             |
| Fiscal Year 2 |         |              |         |               |         |               |         |             |                |             |         |             |          |          |       |          |             |
| October '12   |         | \$545.06     | 5 5     | \$200.00      | 1       | \$3,260.00    | 75      | \$37,226.13 | 0              | \$0.00      | 61      | \$14,674.29 | 0        | \$0.00   | 121   | 150      | \$55,905.48 |
| November '12  |         | \$390.00     | 3       | \$120.00      | _       | \$1,909.00    |         | \$28,493.43 | 0              | \$0.00      |         | \$11,161.10 | <b>I</b> | \$0.00   | 86    |          | \$42,073.53 |
| December '12  |         | \$731.06     | 4       | \$40.00       | _       | \$2,300.00    | 62      | \$31,678.48 | 2              | \$380.10    |         | \$10,075.46 |          | \$0.00   | 102   | 124      | \$45,205.10 |
| January '13   |         | \$849.99     | 4       | \$120.00      | _       | \$0.00        |         | \$39,662.26 | 0              | \$0.00      |         | \$14,586.21 |          | \$0.00   | 127   | 153      | \$55,218.46 |
| February '13  | 11      | \$1,325.00   |         | \$40.00       |         | \$0.00        |         | \$48,234.76 | 8              | \$2,499.44  | -       | \$17,983.94 |          | \$0.00   | 148   | 178      | \$70,083.14 |
| March '13     | 7       | \$810.00     | 0       | \$0.00        | 3       | \$3,657.78    | 80      | \$39,357.90 | 4              | \$1,462.29  | 48      | \$14,567.64 | 0        | \$0.00   | 115   |          | \$59,855.61 |
| April '13     | 4       | \$520.00     | 3       | \$120.00      | 0       | \$0.00        | 59      | \$26,569.24 | 6              | \$2,246.67  | 58      | \$16,349.65 | 0        | \$0.00   | 109   | 130      | \$45,805.56 |
| May '13       | 4       | \$530.00     | 2       | \$80.00       | 0       | \$0.00        | 62      | \$26,861.43 | 6              | \$2,423.38  | 70      | \$21,319.10 | 0        | \$0.00   | 120   | 144      | \$51,213.91 |
| June '13      | 2       | \$140.00     | 2       | \$80.00       | 1       | \$1,636.52    | 36      | \$12,212.93 | 4              | \$1,737.98  | 51      | \$15,640.17 | 0        | \$0.00   | 83    | 96       | \$31,447.60 |
| July '13      | 0       | \$0.00       | 1       | \$40.00       | 0       | \$0.00        | 15      | \$4,029.98  | 3              | \$1,046.76  | 30      | \$7,571.36  | 0        | \$0.00   | 45    | 49       | \$12,688.10 |
| August '13    | 0       | \$0.00       | 2       | \$240.00      | 0       | \$0.00        | 17      | \$6,665.28  | 2              | \$650.38    | 20      | \$4,872.45  | 0        | \$0.00   | 39    |          | \$12,428.11 |
| September '13 | 1       | \$75.00      | 3       | \$120.00      | 1       | \$1,963.64    | 18      | \$5,943.79  | 2              | \$437.18    | 25      | \$5,342.15  | 0        | \$0.00   | 45    |          | \$13,881.76 |
| Monthly Avg.  | 5       | \$493.01     | 2       | \$100.00      | 1       | \$1,227.25    | 54      | \$25,577.97 | 3              | \$1,073.68  | 48      | \$12,845.29 | 0        | \$0.00   | 95    | 114      | \$41,317.20 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |             |                |             |         |             |          |          |       |          |             |
| October '13   |         | \$180.00     | 0       | \$0.00        | 0       | \$0.00        | 9       | \$2,808.21  | 0              | \$0.00      |         | \$2,464.02  |          | \$0.00   | 19    |          | \$5,452.23  |
| November '13  | 5       | \$300.00     | 0       | \$0.00        | 2       | \$5,136.00    | 18      | \$9,417.62  | 1              | \$353.53    | 21      | \$4,284.42  | 0        | \$0.00   | 39    |          | \$19,491.57 |
| December '13  | 13      | \$1,170.00   | 1       | \$40.00       | _       | \$6,185.00    | 106     | \$61,739.82 | 1              | \$295.70    | 47      | \$12,142.32 | <b>I</b> | \$0.00   | 137   | 170      | \$81,572.84 |
| January '14   | 15      | \$1,680.00   | 0       | \$0.00        | _       | \$0.00        | 84      | \$44,575.53 | 2              | \$376.31    | 15      | \$4,167.47  | <b>I</b> | \$0.00   | 93    |          | \$50,799.31 |
| February '14  | 14      | \$1,285.00   | 0       | \$0.00        |         | \$380.00      | 86      | \$44,272.82 | 2              | \$696.17    | 20      | \$5,107.73  | <b>I</b> | \$0.00   | 102   | 123      | \$51,741.72 |
| March '14     | 7       | \$700.00     |         | \$0.00        |         | \$0.00        | 47      | \$24,119.51 | 3              | \$730.16    | -       | \$4,088.69  | <b>I</b> | \$0.00   | 64    | 73       | \$29,638.36 |
| April '14     | 5       | \$465.00     | 2       | \$80.00       | _       | \$2,955.00    | 33      | \$12,666.72 | 4              | \$1,162.25  | -       | \$10,249.37 | <b>I</b> | \$0.00   | 70    | _        | \$27,578.34 |
| May '14       | 5       | \$330.00     | 22      | \$880.00      | _       | \$0.00        | 36      | \$14,538.59 | 8              | \$2,040.94  | -       | \$26,558.54 |          | \$0.00   | 118   |          | \$44,348.07 |
| June '14      | 0       | \$0.00       |         | \$40.00       |         | \$0.00        |         | \$4,230.63  | 0              | \$0.00      |         | \$3,516.60  |          | \$0.00   | 21    | 24       | \$7,787.23  |
| July '14      |         | \$0.00       | 4       | \$0.00        | _       | \$0.00        |         | \$1,770.84  | 0              | \$0.00      |         | \$0.00      | <b>I</b> | \$0.00   | 5     |          | \$1,770.84  |
| August '14    |         | \$0.00       | 4       | \$0.00        | _       | \$0.00        |         | \$806.74    | 0              | \$0.00      |         | \$0.00      | <b>I</b> | \$0.00   | 1     | -        | \$806.74    |
| September '14 |         | \$0.00       | 4       | \$0.00        |         | \$0.00        |         | \$0.00      | 0              | \$0.00      |         | \$0.00      |          | \$0.00   | 0     |          | \$0.00      |
| Monthly Avg.  |         | \$509.17     | 2       | \$86.67       | 7 1     | \$1,221.33    | 36      | \$18,412.25 | 2              | \$471.26    | 22      | \$6,048.26  | 0        | \$0.00   | 56    | 68       | \$26,748.94 |
| Fiscal Year 2 |         |              |         |               |         |               |         |             |                |             |         |             |          |          |       |          |             |
| October '14   | 0       | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00      | 0              | \$0.00      |         | \$0.00      |          | \$0.00   | 0     |          | \$0.00      |
| November '14  | 5       | \$550.00     | 4       | \$0.00        |         | \$0.00        |         | \$4,295.85  | 0              | \$0.00      |         | \$1,693.15  |          | \$0.00   | 16    |          | \$6,539.00  |
| December '14  | 13      | \$1,390.00   | 4       | \$0.00        | _       | \$0.00        |         | \$29,766.60 | 1              | \$206.41    | 17      | \$5,123.87  |          | \$0.00   | 74    |          | \$36,486.88 |
| Monthly Avg.  | 6       | \$646.67     | 0       | \$0.00        | 0       | \$0.00        | 20      | \$11,354.15 | 0              | \$68.80     | 8       | \$2,272.34  | 0        | \$0.00   | 30    | 34       | \$14,341.96 |

|               |         |              |         |              | -       | FI          | Scal 1e | ears 2013, 2 | <u>.014 and</u> | 1 ZU 15     |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting I   | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel   | All Elect       | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts         | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Arenac County |         |              |         |              |         | أحسية       |         |              |                 |             |         |             |         |          |       |          |             |
| Fiscal Year 2 |         |              |         |              |         |             |         |              |                 |             |         |             |         |          |       |          |             |
| October '12   | 8       | \$519.00     | 0       | \$0.00       | 0       | \$0.00      | 69      | \$32,930.68  | 1               | \$235.43    | 36      | \$8,805.34  | 0       | \$0.00   | 90    | 114      | \$42,490.45 |
| November '12  | 5       | \$256.99     | 0       | \$0.00       | 1       | \$435.00    | 73      | \$36,298.88  | 0               | \$0.00      |         | \$12,459.31 | 0       | \$0.00   | 102   | 121      | \$49,450.18 |
| December '12  | 12      | \$690.00     | 0       | \$0.00       | 3       | \$7,501.39  | 76      | \$34,706.96  | 2               | \$659.53    | 44      | \$12,320.15 | 0       | \$0.00   | 109   | 137      | \$55,878.03 |
| January '13   | 12      | \$1,121.50   | 0       | \$0.00       | 2       | \$6,453.97  | 97      | \$41,137.99  | 2               | \$700.76    | 65      | \$15,606.67 | 0       | \$0.00   | 134   | 178      | \$65,020.89 |
| February '13  | 11      | \$821.48     | 0       | \$0.00       | 1       | \$3,980.00  | 86      | \$34,345.35  | 4               | \$1,001.89  | 65      | \$18,567.86 | 0       | \$0.00   | 130   | 167      | \$58,716.58 |
| March '13     | 6       | \$455.00     | 0       | \$0.00       | 2       | \$4,850.00  | 98      | \$41,070.91  | 2               | \$850.50    | 64      | \$18,368.48 | 0       | \$0.00   | 130   | 172      | \$65,594.89 |
| April '13     | 3       | \$150.00     | 0       | \$0.00       | 0       | \$0.00      | 62      | \$22,259.93  | 1               | \$468.46    | 58      | \$15,842.26 | 0       | \$0.00   | 98    | 124      | \$38,720.65 |
| May '13       | 1       | \$65.00      | 0       | \$0.00       | 0       | \$0.00      | 78      | \$27,313.49  | 3               | \$588.38    | 82      | \$22,966.77 | 0       | \$0.00   | 117   | 164      | \$50,933.64 |
| June '13      | 1       | \$99.95      | 0       | \$0.00       | 1       | \$2,300.00  | 28      | \$7,240.57   | 0               | \$0.00      | 53      | \$15,371.92 | 0       | \$0.00   | 60    | 83       | \$25,012.44 |
| July '13      | 0       | \$0.00       | 0       | \$0.00       | 1       | \$3,250.00  | 21      | \$8,614.61   | 2               | \$1,003.44  | 28      | \$8,660.43  | 0       | \$0.00   | 42    | 52       | \$21,528.48 |
| August '13    | 0       | \$0.00       | 0       | \$0.00       | 2       | \$3,330.00  | 17      | \$3,409.74   | 0               | \$0.00      | 31      | \$6,606.53  | 0       | \$0.00   | 35    | 50       | \$13,346.27 |
| September '13 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 15      | \$4,643.41   | 0               | \$0.00      | 24      | \$4,875.42  | 0       | \$0.00   | 32    | 39       | \$9,518.83  |
| Monthly Avg.  | 5       | \$348.24     | 0       | \$0.00       | 1       | \$2,675.03  | 60      | \$24,497.71  | 1               | \$459.03    | 49      | \$13,370.93 | 0       | \$0.00   | 90    | 117      | \$41,350.94 |
| Fiscal Year 2 | .014    |              |         |              |         |             |         |              |                 |             |         |             |         |          |       |          |             |
| October '13   | 2       | \$120.00     | 0       | \$0.00       | 0       | \$0.00      | 17      | \$3,142.90   | 1               | \$449.74    |         | \$4,538.25  | 0       | \$0.00   | 29    | 39       | \$8,250.89  |
| November '13  | 12      | \$640.00     | 0       | \$0.00       | 1       | \$3,344.62  | 45      | \$22,303.71  | 4               | \$1,195.17  | 30      | \$8,050.01  | 0       | \$0.00   | 70    | 92       | \$35,533.51 |
| December '13  | 8       | \$480.00     | 0       | \$0.00       | 6       | \$12,066.21 | 111     | \$55,871.72  | 2               | \$497.75    | 66      | \$17,710.11 | 0       | \$0.00   | 145   | 193      | \$86,625.79 |
| January '14   | 20      | \$1,749.94   | 0       | \$0.00       | 1       | \$1,821.25  | 125     | \$61,401.50  | 4               | \$693.16    | 67      | \$16,666.06 | 0       | \$0.00   | 165   | 217      | \$82,331.91 |
| February '14  | 10      | \$1,324.00   | 0       | \$0.00       | 4       | \$8,399.26  | 95      | \$42,909.83  | 2               | \$615.88    | 57      | \$14,087.74 | 0       | \$0.00   | 130   | 168      | \$67,336.71 |
| March '14     | 8       | \$805.00     | 0       | \$0.00       | 0       | \$0.00      | 68      | \$28,917.76  | 5               | \$1,492.13  | 40      | \$9,992.90  | 0       | \$0.00   | 94    | 121      | \$41,207.79 |
| April '14     | 1       | \$150.00     | 0       | \$0.00       | 0       | \$0.00      | 47      | \$15,756.15  | 0               | \$0.00      | 47      | \$9,926.13  | 0       | \$0.00   | 70    | 95       | \$25,832.28 |
| May '14       | 6       | \$355.00     | 0       | \$0.00       |         | \$0.00      | 42      | \$11,075.14  | 6               | \$1,261.87  | 56      | \$13,090.60 | 0       | \$0.00   | 79    | 110      | \$25,782.61 |
| June '14      | 1       | \$45.00      | 0       | \$0.00       | 0       | \$0.00      | 25      | \$8,783.69   | 0               | \$0.00      | 19      | \$4,903.06  | 0       | \$0.00   | 36    | 45       | \$13,731.75 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$316.00     | 0               | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1     | 1        | \$316.00    |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0               | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0     | 0        | \$0.00      |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 1       | \$1,601.63  | 0       | \$0.00       | 0               | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1     | 1        | \$1,601.63  |
| Monthly Avg.  | 6       | \$472.41     | 0       | \$0.00       | 1       | \$2,269.41  | 48      | \$20,873.20  | 2               | \$517.14    | 33      | \$8,247.07  | 0       | \$0.00   | 68    | 90       | \$32,379.24 |
| Fiscal Year 2 | 015     |              |         |              |         |             |         |              |                 |             |         |             |         |          |       |          |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0               | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0        | \$0.00      |
| November '14  | 9       | \$470.00     | 0       | \$0.00       | 0       | \$0.00      | 6       | \$1,809.96   | 1               | \$233.91    | 9       | \$2,191.03  | 0       | \$0.00   | 22    | 25       | \$4,704.90  |
| December '14  | 17      | \$1,139.05   | 0       | \$0.00       | 1       | \$3,280.00  | 62      | \$30,012.31  | 1               | \$449.92    | 45      | \$12,021.00 | 0       | \$0.00   | 97    | 126      | \$46,902.28 |
| Monthly Avg.  | 9       | \$536.35     | 0       | \$0.00       | 0       | \$1,093.33  | 23      | \$10,607.42  | 1               | \$227.94    | 18      | \$4,737.34  | 0       | \$0.00   | 40    | 50       | \$17,202.39 |

| l             |         |              |         |               |         | F!            | scai re | ars 2013, 2 | .0 14 and | 1 ZU 1 3    |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel  | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Baraga Count  | ty      |              |         |               |         |               |         |             |           |             |         |             |         |          |       |          |             |
| Fiscal Year 2 |         |              |         |               |         |               |         |             |           |             |         |             |         |          |       |          |             |
| October '12   |         | \$225.00     | 2       | \$100.00      | 0 0     | \$0.00        | 13      | \$4,980.18  | 4         | \$919.45    | 42      | \$9,343.98  | 0       | \$0.00   | 56    | 65       | \$15,568.61 |
| November '12  |         | \$0.00       | 4       | \$35.00       |         | \$0.00        | 9       | \$5,582.69  | 2         | \$165.84    |         | \$3,168.41  | 0       | \$0.00   | 27    | 28       | \$8,951.94  |
| December '12  |         | \$50.00      | 4       | \$0.00        |         | \$0.00        | 22      | \$7,188.52  | 0         | \$0.00      |         | \$3,555.09  | 0       | \$0.00   | 36    | 45       | \$10,793.61 |
| January '13   |         | \$100.00     | 0       | \$0.00        | 0       | \$0.00        | 24      | \$6,463.02  | 2         | \$278.57    |         | \$5,130.41  | 0       | \$0.00   | 50    | 57       | \$11,972.00 |
| February '13  |         | \$50.00      |         | \$225.00      | 0       | \$0.00        | 32      | \$10,405.82 | 3         | \$352.89    |         | \$3,381.68  | 0       | \$0.00   | 49    | 57       | \$14,415.39 |
| March '13     | 3 1     | \$70.00      | 2       | \$325.00      | 0       | \$0.00        | 26      | \$8,263.75  | 1         | \$149.41    | 29      | \$5,402.99  | 0       | \$0.00   | 49    | 59       | \$14,211.15 |
| April '13     | 3 1     | \$50.00      | 1       | \$50.00       | 0       | \$0.00        | 22      | \$6,403.70  | 2         | \$311.07    | 40      | \$13,201.76 | 0       | \$0.00   | 58    | 66       | \$20,016.53 |
| May '13       | 3 2     | \$250.00     | 3       | \$225.00      | 1       | \$1,206.54    | 24      | \$7,239.47  | 7         | \$2,618.59  | 55      | \$16,015.54 | 0       | \$0.00   | 76    | 92       | \$27,555.14 |
| June '13      | 3 2     | \$125.00     | 1       | \$50.00       | 1       | \$2,800.00    | 17      | \$3,345.51  | 1         | \$112.18    | 31      | \$6,803.21  | 0       | \$0.00   | 45    | 53       | \$13,235.90 |
| July '13      | 3 2     | \$250.00     | 2       | \$125.00      | 0       | \$0.00        | 13      | \$2,414.51  | 1         | \$138.45    | 20      | \$4,058.41  | 0       | \$0.00   | 31    | 38       | \$6,986.37  |
| August '13    | 0       | \$0.00       | 3       | \$325.00      | 0       | \$0.00        | 6       | \$487.91    | 0         | \$0.00      | 29      | \$4,166.60  | 0       | \$0.00   | 35    | 38       | \$4,979.51  |
| September '13 | 0       | \$0.00       | 1       | \$75.00       | 0       | \$0.00        | 8       | \$1,787.75  | 0         | \$0.00      | 17      | \$3,271.25  | 0       | \$0.00   | 24    | 26       | \$5,134.00  |
| Monthly Avg.  | . 1     | \$97.50      | 2       | \$127.92      | 2 0     | \$333.88      | 18      | \$5,380.24  | 2         | \$420.54    | 29      | \$6,458.28  | 0       | \$0.00   | 45    | 52       | \$12,818.35 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |             |           |             |         |             |         |          |       |          |             |
| October '13   | 0       | \$0.00       | 1       | \$50.00       | 0       | \$0.00        | 1       | \$299.65    | 0         | \$0.00      | 9       | \$1,993.71  | 0       | \$0.00   | 10    | 11       | \$2,343.36  |
| November '13  | 3 1     | \$50.00      | 1       | \$200.00      | 0       | \$0.00        | 7       | \$2,654.19  | 0         | \$0.00      | 19      | \$3,884.91  | 0       | \$0.00   | 25    | 28       | \$6,789.10  |
| December '13  | 3 2     | \$125.00     | 1       | \$125.00      | 0       | \$0.00        | 30      | \$17,531.35 | 1         | \$224.39    | 12      | \$3,685.52  | 0       | \$0.00   | 40    | 46       | \$21,691.26 |
| January '14   | 4       | \$500.10     | 2       | \$275.00      | 0       | \$0.00        | 38      | \$13,249.75 | 2         | \$298.15    | 15      | \$2,459.76  | 0       | \$0.00   | 48    | 61       | \$16,782.76 |
| February '14  | 0       | \$0.00       | 0       | \$0.00        |         | \$135.00      | 25      | \$8,278.48  | 1         | \$124.60    | 9       | \$1,916.33  | 0       | \$0.00   | 34    | 36       | \$10,454.41 |
| March '14     | 1       | \$130.00     | 1       | \$75.00       | 0       | \$0.00        | 26      | \$7,915.41  | 2         | \$274.96    | 7       | \$1,455.04  | 0       | \$0.00   | 34    | 37       | \$9,850.41  |
| April '14     | 3       | \$295.00     | 1       | \$200.00      | 1       | \$391.15      | 24      | \$6,480.18  | 0         | \$0.00      |         | \$5,064.01  | 0       | \$0.00   | 40    | 52       | \$12,430.34 |
| May '14       | 2       | \$100.00     | 3       | \$475.00      | 0       | \$0.00        | 23      | \$4,154.45  | 2         | \$574.77    | 46      | \$12,586.63 | 0       | \$0.00   | 68    | 76       | \$17,890.85 |
| June '14      | 0       | \$0.00       |         | \$200.00      |         | \$0.00        | 7       | \$1,428.14  | 0         | \$0.00      |         | \$2,000.83  |         | \$0.00   | 14    | 17       | \$3,628.97  |
| July '14      | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 1       | \$164.35    | 0       | \$0.00   | 1     | 1        | \$164.35    |
| August '14    | 0       | \$0.00       |         | \$0.00        | 0       | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| September '14 | 0       | \$0.00       |         | \$0.00        |         | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |         | \$65.86     |         | \$0.00   | 1     | 1        | \$65.86     |
| Monthly Avg.  |         | \$100.01     | 1       | \$133.33      | 3 0     | \$43.85       | 15      | \$5,165.97  | 1         | \$124.74    | 13      | \$2,939.75  | 0       | \$0.00   | 26    | 31       | \$8,507.64  |
| Fiscal Year 2 |         |              |         |               |         |               |         |             |           |             |         |             |         |          |       |          |             |
| October '14   | 0       | \$0.00       |         | \$0.00        |         | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| November '14  | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 4       | \$636.08    | 0         | \$0.00      | 6       | \$1,424.59  | 0       | \$0.00   | 8     | 10       | \$2,060.67  |
| December '14  | 1       | \$50.00      | 4       | \$425.00      |         | \$0.00        | 9       | \$3,270.46  | 0         | \$0.00      |         | \$1,798.04  |         | \$0.00   | 16    | 20       | \$5,543.50  |
| Monthly Avg.  | . 0     | \$16.67      | 1       | \$141.67      | 7 0     | \$0.00        | 4       | \$1,302.18  | 0         | \$0.00      | 4       | \$1,074.21  | 0       | \$0.00   | 8     | 10       | \$2,534.72  |

|                     |         |             |         |              |         |             |                                       | ais 2013, 2 | orani     | 1 2013      |         |             |         |          |         |          |             |
|---------------------|---------|-------------|---------|--------------|---------|-------------|---------------------------------------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|----------|-------------|
| Reporting           | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea                                   | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |         | Total SI | ER          |
| Month               | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts                               | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts  | Payments    |
| <b>Barry County</b> | 1       |             |         |              | · ·     |             | · · · · · · · · · · · · · · · · · · · |             |           |             |         |             | •       | 1        |         |          |             |
| Fiscal Year         |         |             |         |              |         |             |                                       |             |           |             |         |             |         |          |         |          |             |
| October '12         |         | \$849.97    | 2       | \$90.00      | 1       | \$1,000.00  | 108                                   | \$25,323.82 | 2         | \$673.33    | 109     | \$30,050.54 | 0       | \$0.00   | 165     | 240      | \$57,987.66 |
| November '12        |         | \$1,158.99  | 0       | \$0.00       | 3       | \$6,860.11  | 77                                    | \$20,323.62 | 0         | \$0.00      |         | \$16,002.12 |         | \$0.00   | 106     | 152      | \$44,327.78 |
| December '12        |         | \$629.98    | 2       | \$180.00     | 1       | \$2,006.91  | 100                                   | \$28,200.36 | 2         | \$481.57    | 70      | \$16,286.61 | 0       | \$0.00   | 135     | 185      | \$47,785.43 |
| January '13         |         | \$2,372.19  | 1       | \$40.00      | 0       | \$0.00      | 144                                   | \$39,174.53 | 2         | \$577.79    | 116     | \$25,908.06 |         | \$0.00   | 194     | 288      | \$68,072.57 |
| February '13        |         | \$1,798.98  | 2       | \$158.28     | 1       | \$1,500.00  | 148                                   | \$44,231.54 | 3         | \$869.88    | 111     | \$27,900.30 | 0       | \$0.00   | 197     | 287      | \$76,458.98 |
| March '13           |         | \$1,279.96  | 3       | \$280.00     | 2       | \$3,450.93  | 127                                   | \$40,330.95 | 3         | \$1,966.97  | 117     | \$32,190.45 |         | \$0.00   | 177     | 269      | \$79,499.26 |
| April '13           |         | \$1,049.00  | 0       | \$0.00       | 1       | \$565.92    | 98                                    | \$29,405.96 | 1         | \$376.23    | 91      | \$24,628.81 | 0       | \$0.00   | 122     | 202      | \$56,025.92 |
| May '13             |         | \$135.00    | 0       | \$0.00       | 1       | \$2,049.40  | 104                                   | \$29,592.93 | 3         | \$1,411.43  | 134     | \$33,837.80 | 0       | \$0.00   | 158     | 245      | \$67,026.56 |
| June '13            |         | \$85.00     | 2       | \$155.00     | 0       | \$0.00      | 87                                    | \$21,640.31 | 5         | \$2,712.43  | 102     | \$29,697.28 | 0       | \$0.00   | 122     | 198      | \$54,290.02 |
| July '13            |         | \$420.00    | 2       | \$191.34     | 0       | \$0.00      | 58                                    | \$15,526.95 | 3         | \$1,343.60  | 58      | \$13,422.84 |         | \$0.00   | 82      | 125      | \$30,904.73 |
| August '13          | 1       | \$50.00     | 2       | \$80.00      | 0       | \$0.00      | 77                                    | \$16,788.02 | 2         | \$295.87    | 74      | \$19,082.62 | 0       | \$0.00   | 101     | 156      | \$36,296.51 |
| September '13       | 2       | \$249.99    | 0       | \$0.00       | 0       | \$0.00      | 47                                    | \$6,834.85  | 1         | \$75.27     | 47      | \$10,732.76 | 0       | \$0.00   | 69      | 97       | \$17,892.87 |
| Monthly Avg.        | 11      | \$839.92    | 1       | \$97.89      | 1       | \$1,452.77  | 98                                    | \$26,446.40 | 2         | \$898.70    | 91      | \$23,311.68 | 0       | \$0.00   | 136     | 204      | \$53,047.36 |
| Fiscal Year         | 2014    |             |         |              |         |             |                                       |             |           |             |         |             |         |          |         |          |             |
| October '13         | 2       | \$90.00     | 1       | \$40.00      | 0       | \$0.00      | 25                                    | \$7,097.85  | 1         | \$450.00    | 24      | \$5,213.44  | 0       | \$0.00   | 41      | 53       | \$12,891.29 |
| November '13        | 6       | \$389.99    | 0       | \$0.00       | 1       | \$2,397.00  | 41                                    | \$10,842.93 | 0         | \$0.00      | 30      | \$8,660.05  | 0       | \$0.00   | 55      | 78       | \$22,289.97 |
| December '13        | 21      | \$2,061.95  | 0       | \$0.00       | 1       | \$1,440.22  | 97                                    | \$28,204.98 | 2         | \$496.92    | 80      | \$20,831.21 | 0       | \$0.00   | 135     | 201      | \$53,035.28 |
| January '14         | 17      | \$2,014.99  | 0       | \$0.00       | 0       | \$0.00      | 100                                   | \$28,626.35 | 4         | \$1,262.64  | 100     | \$25,696.40 | 0       | \$0.00   | 147     | 221      | \$57,600.38 |
| February '14        | 28      | \$2,653.90  | 0       | \$0.00       | 0       | \$0.00      | 137                                   | \$51,452.46 | 3         | \$1,104.68  | 91      | \$20,645.76 | 0       | \$0.00   | 177     | 259      | \$75,856.80 |
| March '14           | 17      | \$1,575.24  | 0       | \$0.00       | 1       | \$2,500.00  | 88                                    | \$34,396.21 | 0         | \$0.00      | 64      | \$16,572.84 | 0       | \$0.00   | 121     | 170      | \$55,044.29 |
| April '14           | 7       | \$803.83    | 0       | \$0.00       | 0       | \$0.00      | 74                                    | \$23,085.19 | 2         | \$900.00    | 65      | \$12,710.36 | 0       | \$0.00   | 104     | 148      | \$37,499.38 |
| May '14             | 0       | \$0.00      | 2       | \$80.00      | 0       | \$0.00      | 86                                    | \$21,661.42 | 5         | \$1,210.49  | 101     | \$19,491.35 | 0       | \$0.00   | 127     | 194      | \$42,443.26 |
| June '14            | 0       | \$0.00      | 0       | \$0.00       | 1       | \$1,950.00  | 31                                    | \$7,752.47  | 1         | \$118.61    | 39      | \$8,179.53  | 0       | \$0.00   | 47      | 72       | \$18,000.61 |
| July '14            | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 7                                     | \$2,273.11  | 0         | \$0.00      |         | \$670.68    |         | \$0.00   | 8       | 9        | \$2,943.79  |
| August '14          | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 1                                     | \$335.29    | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 1       | 1        | \$335.29    |
| September '14       | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0                                     | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0        | \$0.00      |
| Monthly Avg.        | 8       | \$799.16    | 0       | \$10.00      | 0       | \$690.60    | 57                                    | \$17,977.36 | 2         | \$461.95    | 50      | \$11,555.97 | 0       | \$0.00   | 80      | 117      | \$31,495.03 |
| Fiscal Year         | 2015    |             |         |              |         |             |                                       |             |           |             |         |             |         |          |         |          |             |
| October '14         |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0                                     | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0        | \$0.00      |
| November '14        | 6       | \$279.99    | 0       | \$0.00       | 0       | \$0.00      | 12                                    | \$2,693.81  | 0         | \$0.00      |         | \$4,898.14  | 0       | \$0.00   | 24      | 35       | \$7,871.94  |
| December '14        | 11      | \$907.99    | 0       | \$0.00       | 2       | \$4,404.31  | 51                                    | \$11,588.06 | 0         | \$0.00      |         | \$10,407.06 | 0       | \$0.00   | 71      | 102      | \$27,307.42 |
| Monthly Avg.        | 6       | \$395.99    | 0       | \$0.00       | 1       | \$1,468.10  | 21                                    | \$4,760.62  | 0         | \$0.00      | 18      | \$5,101.73  | 0       | \$0.00   | 32      | 46       | \$11,726.45 |

|                   | Hoot Do | n O Doort   | Floo D  | on 9 Doort   | Curnoss |             |         | ting Fuel   |         |             |         | o atriaity  | F       | antions  |         | Total C | ED.          |
|-------------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|---------|-------------|---------|-------------|---------|----------|---------|---------|--------------|
| Reporting         | -       | p. & Recnt. | -       | ep. & Recnt. |         | Rep.& Repl. | -       | ting Fuel   | 1       | . Household |         | ectricity   | 1       | ceptions |         | Total S |              |
| Month             | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | Pymts   | Payments     |
| <b>Bay County</b> |         |             |         |              |         |             |         |             |         |             |         |             |         |          |         |         |              |
| Fiscal Year       | 2013    |             |         |              |         |             |         |             |         |             |         |             |         |          |         |         |              |
| October '12       | 3       | \$309.98    | 15      | \$1,659.69   | 2       | \$4,284.00  | 139     | \$27,607.12 | 11      | \$2,232.36  | 328     | \$70,441.54 | . 0     | \$0.00   | 393     | 498     | \$106,534.69 |
| November '12      | 1       | \$84.89     | 9       | \$1,094.93   | 1       | \$159.00    | 87      | \$24,448.87 | 4       | \$1,133.72  | 233     | \$49,957.96 | 0       | \$0.00   | 285     | 335     | \$76,879.37  |
| December '12      | 1       | \$150.00    | 7       | \$681.00     | 6       | \$11,107.33 | 134     | \$29,546.82 | 10      | \$2,225.52  | 237     | \$49,500.70 | 0       | \$0.00   | 298     | 395     | \$93,211.37  |
| January '13       | 1       | \$45.00     | 3       | \$314.00     | 7       | \$14,919.60 | 233     | \$57,404.77 | 8       | \$1,848.54  | 284     | \$48,586.32 | 0       | \$0.00   | 386     | 536     | \$123,118.23 |
| February '13      | 3       | \$220.00    | 8       | \$1,239.00   | 4       | \$10,735.60 | 238     | \$58,086.86 | 16      | \$4,028.92  | 294     | \$60,758.06 | 0       | \$0.00   | 405     | 563     | \$135,068.44 |
| March '13         | 3       | \$200.00    | 1       | \$200.00     | 6       | \$12,001.45 | 216     | \$63,037.47 | 10      | \$2,682.68  | 217     | \$40,410.47 | 0       | \$0.00   | 337     | 453     | \$118,532.07 |
| April '13         | 3       | \$330.00    | 4       | \$532.00     | 3       | \$5,144.35  | 248     | \$71,011.05 | 17      | \$4,925.75  | 249     | \$53,725.03 | 0       | \$0.00   | 368     | 524     | \$135,668.18 |
| May '13           | 1       | \$57.00     | 5       | \$384.62     | 1       | \$2,274.00  | 284     | \$82,723.96 | 18      | \$4,577.59  | 367     | \$75,027.26 | 0       | \$0.00   | 488     | 676     | \$165,044.43 |
| June '13          | 0       | \$0.00      | 6       | \$990.20     | 0       | \$0.00      | 213     | \$55,382.86 | 13      | \$3,731.62  | 256     | \$50,682.49 | 0       | \$0.00   | 347     | 488     | \$110,787.17 |
| July '13          | 0       | \$0.00      | 4       | \$514.00     | 0       | \$0.00      | 143     | \$35,667.60 | 10      | \$2,741.54  | 204     | \$37,042.56 |         | \$0.00   | 274     | 361     | \$75,965.70  |
| August '13        | 0       | \$0.00      | 10      | \$1,205.98   | 0       | \$0.00      | 106     | \$22,051.97 | 7       | \$952.59    | 207     | \$31,323.84 |         | \$0.00   | 262     | 330     | \$55,534.38  |
| September '13     | 0       | \$0.00      | 11      | \$1,205.61   | 4       | \$10,126.00 | 97      | \$18,708.04 | 2       | \$415.19    |         | \$28,028.55 |         | \$0.00   | 199     | 272     | \$58,483.39  |
| Monthly Avg.      | 1       | \$116.41    | 7       | \$835.09     | 3       | \$5,895.94  | 178     | \$45,473.12 | 11      | \$2,624.67  | 253     | \$49,623.73 | 0       | \$0.00   | 337     | 453     | \$104,568.95 |
| Fiscal Year       | 2014    |             |         |              |         |             |         |             |         |             |         |             |         |          |         |         |              |
| October '13       | 0       | \$0.00      | 0       | \$0.00       | 1       | \$1,398.47  | 40      | \$9,751.24  | 1       | \$450.00    | 93      | \$18,236.42 | 0       | \$0.00   | 106     | 135     | \$29,836.13  |
| November '13      | 2       | \$169.95    | 5       | \$857.00     | 4       | \$6,943.69  | 69      | \$11,305.60 | 4       | \$823.62    | 122     | \$25,628.99 | 0       | \$0.00   | 151     | 206     | \$45,728.85  |
| December '13      | 4       | \$215.00    | 6       | \$782.00     | 8       | \$10,218.50 | 136     | \$30,628.61 | 8       | \$1,917.49  | 245     | \$52,489.16 | 0       | \$0.00   | 312     | 407     | \$96,250.76  |
| January '14       | 6       | \$548.90    | 2       | \$350.00     | 3       | \$6,326.74  | 233     | \$57,343.06 | 22      | \$4,747.44  | 305     | \$58,546.70 | 0       | \$0.00   | 425     | 571     | \$127,862.84 |
| February '14      | 1       | \$95.00     | 0       | \$0.00       | 4       | \$7,516.26  | 244     | \$61,465.97 | 14      | \$3,346.27  | 278     | \$50,444.05 | 0       | \$0.00   | 394     | 541     | \$122,867.55 |
| March '14         | 0       | \$0.00      | 2       | \$257.00     | 1       | \$2,467.13  | 157     | \$38,719.56 | 6       | \$1,652.67  | 174     | \$31,309.51 |         | \$0.00   | 247     | 340     | \$74,405.87  |
| April '14         | 0       | \$0.00      | 3       | \$337.00     | 8       | \$15,757.57 | 185     | \$42,811.40 | 11      | \$2,653.44  | 193     | \$29,219.30 |         | \$0.00   | 286     | 400     | \$90,778.71  |
| May '14           | 1       | \$65.00     | 7       | \$407.00     | 3       | \$10,738.70 | 228     | \$55,912.18 | 13      | \$3,244.75  | 302     | \$52,615.08 |         | \$0.00   | 401     | 554     | \$122,982.71 |
| June '14          |         | \$124.31    | 6       | \$571.00     | 0       | \$0.00      | 86      | \$23,343.50 | 9       | \$2,783.32  | 135     | \$27,150.33 |         | \$0.00   | 180     | 237     | \$53,972.46  |
| July '14          |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 10      | \$3,398.94  | 0       | \$0.00      |         | \$2,712.25  |         | \$0.00   | 18      | 24      | \$6,111.19   |
| August '14        |         | \$0.00      | 1       | \$157.00     | 1       | \$4,000.00  | 2       | \$886.07    | 0       | \$0.00      |         | \$59.93     |         | \$0.00   | 4       | 5       | \$5,103.00   |
| September '14     | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 1       | \$439.80    | 0       | \$0.00      |         | \$0.00      |         | \$0.00   | 1       | 1       | \$439.80     |
| Monthly Avg.      | 1       | \$101.51    | 3       | \$309.83     | 3       | \$5,447.26  | 116     | \$28,000.49 | 7       | \$1,801.58  | 155     | \$29,034.31 | 0       | \$0.00   | 210     | 285     | \$64,694.99  |
| Fiscal Year       | 2015    |             |         |              |         |             |         |             |         |             |         |             |         |          |         |         |              |
| October '14       | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 1       | \$100.00    | 0       | \$0.00      |         | \$442.43    | 0       | \$0.00   | 2       | 2       | \$542.43     |
| November '14      | 3       | \$390.00    | 4       | \$228.00     | 1       | \$1,974.00  | 24      | \$4,095.07  | 4       | \$896.20    |         | \$11,563.91 | 0       | \$0.00   | 67      | 91      | \$19,147.18  |
| December '14      |         | \$302.00    | 8       | \$1,336.79   | 4       | \$8,732.78  | 104     | \$24,516.23 | 12      | \$3,220.70  | 208     | \$46,910.03 |         | \$0.00   | 263     | 340     | \$85,018.53  |
| Monthly Avg.      | 2       | \$230.67    | 4       | \$521.60     | 2       | \$3,568.93  | 43      | \$9,570.43  | 5       | \$1,372.30  | 88      | \$19,638.79 | 0       | \$0.00   | 111     | 144     | \$34,902.71  |

| ı <u></u>     |         |              |         |              |         | F!          | Scal Te | ears 2013, 2 | <u>.014 and</u> | 1 2015      |         |             |          |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------------|-------------|---------|-------------|----------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel   | All Elect       | . Household | Ele     | ectricity   | Exc      | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts         | Payments    | # Pymts | Payments    | # Pymts  | Payments | Cases | # Pymts  | Payments    |
| Benzie County | У       |              |         |              |         | أحسية       |         |              |                 |             |         |             |          |          |       |          |             |
| Fiscal Year 2 | _       |              |         |              |         |             |         |              |                 |             |         |             |          |          |       |          |             |
| October '12   |         | \$616.06     | 6       | \$300.00     | 0       | \$0.00      | 57      | \$21,089.04  | 1               | \$221.17    | 62      | \$13,495.10 | 0        | \$0.00   | 112   | 134      | \$35,721.37 |
| November '12  |         | \$195.00     | +       | \$0.00       |         | \$0.00      |         | \$15,086.07  | 0               | \$0.00      | -       | \$8,763.45  | <b>I</b> | \$0.00   | 74    | 83       | \$24,044.52 |
| December '12  |         | \$665.00     | 7       | \$325.00     | 0       | \$0.00      |         | \$20,321.15  | 2               | \$264.64    |         | \$12,821.06 | 0        | \$0.00   | 107   | 128      | \$34,396.85 |
| January '13   |         | \$580.00     | 3       | \$150.00     | 0       | \$0.00      | 111     | \$46,788.20  | 2               | \$784.99    | 61      | \$12,509.53 | 0        | \$0.00   | 156   | 182      | \$60,812.72 |
| February '13  | 3 7     | \$970.00     | 0       | \$0.00       | 0       | \$0.00      | 99      | \$37,771.12  | 2               | \$580.85    | 48      | \$12,856.76 | 0        | \$0.00   | 142   | 156      | \$52,178.73 |
| March '13     | 3 1     | \$100.00     | 5       | \$450.00     | 1       | \$189.50    | 57      | \$23,699.64  | 6               | \$2,646.28  | 58      | \$16,362.79 | 0        | \$0.00   | 109   | 128      | \$43,448.21 |
| April '13     | 5       | \$665.00     | 4       | \$200.00     | 1       | \$289.00    | 68      | \$24,033.13  | 2               | \$1,085.97  | 51      | \$14,662.94 | 0        | \$0.00   | 108   | 131      | \$40,936.04 |
| May '13       | 0       | \$0.00       | 1       | \$50.00      | 0       | \$0.00      | 38      | \$13,476.72  | 3               | \$1,198.08  | 44      | \$10,449.79 | 0        | \$0.00   | 80    | 86       | \$25,174.59 |
| June '13      | 0       | \$0.00       | 5       | \$250.00     | 0       | \$0.00      | 25      | \$10,518.57  | 1               | \$64.57     | 34      | \$10,310.65 | 0        | \$0.00   | 57    | 65       | \$21,143.79 |
| July '13      | 3 2     | \$106.06     | 5 1     | \$50.00      |         | \$0.00      |         | \$10,211.13  | 2               | \$1,043.35  |         | \$4,722.10  |          | \$0.00   | 49    | 53       | \$16,132.64 |
| August '13    | 0       | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$5,458.59   | 0               | \$0.00      |         | \$4,880.94  |          | \$0.00   | 32    | 33       | \$10,339.53 |
| September '13 |         | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$3,546.19   | 0               | \$0.00      |         | \$3,692.53  |          | \$0.00   | 21    | 22       | \$7,238.72  |
| Monthly Avg.  | . 3     | \$324.76     | 3       | \$147.92     | 2 0     | \$39.88     | 49      | \$19,333.30  | 2               | \$657.49    | 43      | \$10,460.64 | 0        | \$0.00   | 87    | 100      | \$30,963.98 |
| Fiscal Year 2 | 2014    |              |         |              |         |             |         |              |                 |             |         |             |          |          |       |          |             |
| October '13   | 1       | \$55.00      | 0       | \$0.00       |         | \$2,586.46  | 18      | \$7,025.29   | 0               | \$0.00      |         | \$1,865.31  | 0        | \$0.00   | 26    | 29       | \$11,532.06 |
| November '13  | 3 2     | \$300.00     | 1       | \$50.00      | 0       | \$0.00      | 6       | \$2,530.95   | 0               | \$0.00      |         | \$3,789.26  |          | \$0.00   | 24    | 25       | \$6,670.21  |
| December '13  | 3 4     | \$420.00     | +       | \$100.00     | 0       | \$0.00      | 47      | \$20,488.55  | 1               | \$213.30    |         | \$9,391.92  |          | \$0.00   | 82    | 96       | \$30,613.77 |
| January '14   | 10      | \$1,671.06   | 3       | \$150.00     | 0       | \$0.00      |         | \$27,437.09  | 3               | \$795.33    | -       | \$9,574.76  | <b>I</b> | \$0.00   | 101   | 117      | \$39,628.24 |
| February '14  | 4       | \$280.00     | 1       | \$50.00      |         | \$0.00      |         | \$27,587.57  | 1               | \$210.74    |         | \$10,014.39 | <b>I</b> | \$0.00   | 95    | 112      | \$38,142.70 |
| March '14     | +       | \$490.00     |         | \$0.00       |         | \$261.18    |         | \$20,575.15  | 2               | \$845.20    |         | \$7,652.69  | <b>I</b> | \$0.00   | 84    | 91       | \$29,824.22 |
| April '14     |         | \$600.00     | +       | \$200.00     |         | \$0.00      | 52      | \$22,883.22  | 4               | \$1,396.40  | 46      | \$11,201.66 |          | \$0.00   | 90    | 112      | \$36,281.28 |
| May '14       |         | \$90.00      | +       | \$50.00      |         | \$3,140.90  | 18      | \$6,839.52   | 3               | \$962.80    |         | \$6,911.54  |          | \$0.00   | 51    | 56       | \$17,994.76 |
| June '14      | +       | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$4,444.26   | 0               | \$0.00      |         | \$4,008.85  |          | \$0.00   | 25    | 27       | \$8,453.11  |
| July '14      |         | \$0.00       | +       | \$0.00       |         | \$0.00      |         | \$3,836.42   | 0               | \$0.00      | -       | \$232.60    | <b>I</b> | \$0.00   | 11    | 11       | \$4,069.02  |
| August '14    |         | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$4,242.22   | 0               | \$0.00      |         | \$0.00      | <b>I</b> | \$0.00   | 8     | 8        | \$4,242.22  |
| September '14 |         | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$1,845.02   | 0               | \$0.00      |         | \$0.00      |          | \$0.00   | 3     | 3        | \$1,845.02  |
| Monthly Avg.  |         | \$325.51     | 1       | \$50.00      | 0       | \$499.05    | 28      | \$12,477.94  | 1               | \$368.65    | 24      | \$5,386.92  | 0        | \$0.00   | 50    | 57       | \$19,108.05 |
| Fiscal Year 2 |         |              |         |              |         |             |         |              |                 |             |         |             |          |          |       |          |             |
| October '14   |         | \$0.00       |         | \$0.00       |         | \$86.00     |         | \$1,772.70   | 0               | \$0.00      |         | \$0.00      |          | \$0.00   | 5     | _        | \$1,858.70  |
| November '14  | +       | \$175.00     |         | \$0.00       |         | \$0.00      |         | \$0.00       | 0               | \$0.00      |         | \$202.96    | 0        | \$0.00   | 3     | 3        | \$377.96    |
| December '14  |         | \$250.00     | +       | \$0.00       |         | \$0.00      |         | \$4,048.42   | 0               | \$0.00      |         | \$1,303.17  | 0        | \$0.00   | 14    | 14       | \$5,601.59  |
| Monthly Avg.  | 1       | \$141.67     | 0       | \$0.00       | 0       | \$28.67     | 4       | \$1,940.37   | 0               | \$0.00      | 2       | \$502.04    | 0        | \$0.00   | 7     | 7        | \$2,612.75  |

|                |         |              | -       |              | -       | F I         | Scal 1e | ears 2013, <u>2</u> | .0 14 and | 1 ZU 15     |          |              |         |          |         |          |              |
|----------------|---------|--------------|---------|--------------|---------|-------------|---------|---------------------|-----------|-------------|----------|--------------|---------|----------|---------|----------|--------------|
| Reporting I    | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele      | ectricity    | Exc     | ceptions |         | Total SI | ER           |
|                | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments            | # Pymts   | Payments    | # Pymts  | Payments     | # Pymts | Payments | Cases # | # Pymts  | Payments     |
| Berrien County | /       |              |         |              |         |             |         |                     |           |             |          |              |         |          |         |          |              |
| Fiscal Year 2  |         |              |         |              |         |             |         |                     |           |             |          |              |         |          |         |          |              |
| October '12    | 127     | \$7,368.06   | 52      | \$6,408.98   | 2       | \$4,892.00  | 201     | \$48,384.21         | 141       | \$27,961.03 | 624      | \$116,953.24 | 0       | \$0.00   | 920     | 1,147    | \$211,967.52 |
| November '12   | 47      | \$2,941.00   |         | \$3,788.11   | 5       | \$11,835.50 | 122     | \$29,206.84         | 80        | \$11,156.92 | <b>-</b> | \$61,516.92  |         | \$0.00   | 552     | 649      | \$120,445.29 |
| December '12   | 42      | \$2,778.00   |         | \$3,372.04   |         | \$7,060.34  | 145     | \$46,827.69         | 109       | \$17,957.69 | 397      | \$59,123.71  | 0       | \$0.00   | 623     | 727      | \$137,119.47 |
| January '13    | 28      | \$2,324.99   |         | \$1,265.50   | 5       | \$9,515.00  | 267     | \$55,342.01         | 140       | \$25,979.46 | 474      | \$70,276.60  | 0       | \$0.00   | 781     | 929      | \$164,703.56 |
| February '13   | 22      | \$1,447.00   | 12      | \$1,408.35   | 2       | \$1,861.26  | 290     | \$60,922.42         | 152       | \$34,568.20 | 455      | \$81,597.52  | 0       | \$0.00   | 783     | 933      | \$181,804.75 |
| March '13      | 15      | \$908.42     | 10      | \$1,044.00   | 5       | \$10,939.74 | 273     | \$63,610.43         | 156       | \$43,792.79 | 430      | \$85,120.18  | 0       | \$0.00   | 752     | 889      | \$205,415.56 |
| April '13      | 46      | \$2,880.64   | 17      | \$1,845.61   | 0       | \$0.00      | 349     | \$81,043.65         | 181       | \$48,530.32 | 475      | \$95,724.64  | 0       | \$0.00   | 874     | 1,068    | \$230,024.86 |
| May '13        | 95      | \$5,127.00   | 29      | \$3,430.35   | 2       | \$5,213.21  | 425     | \$106,494.04        | 197       | \$55,528.88 | 602      | \$114,457.15 | 0       | \$0.00   | 1,052   | 1,350    | \$290,250.63 |
| June '13       | 57      | \$3,096.00   | 22      | \$2,935.59   | 1       | \$2,750.00  | 328     | \$73,885.80         | 123       | \$31,331.29 | 476      | \$80,533.51  | 0       | \$0.00   | 799     | 1,007    | \$194,532.19 |
| July '13       | 53      | \$2,871.00   | 28      | \$4,261.00   | 0       | \$0.00      | 172     | \$34,715.55         | 83        | \$16,770.44 | 416      | \$64,359.09  |         | \$0.00   | 630     | 752      | \$122,977.08 |
| August '13     | 44      | \$2,762.00   | 29      | \$4,229.67   | 1       | \$2,500.00  | 167     | \$30,633.10         | 53        | \$7,788.15  | 283      | \$39,278.78  | 0       | \$0.00   | 473     | 577      | \$87,191.70  |
| September '13  | 40      | \$2,870.66   |         | \$3,433.33   | 1       | \$3,770.06  | 75      | \$13,256.60         | 42        | \$8,741.55  |          | \$24,285.10  | 0       | \$0.00   | 274     | 336      | \$56,357.30  |
| Monthly Avg.   | 51      | \$3,114.56   | 25      | \$3,118.54   | 2       | \$5,028.09  | 235     | \$53,693.53         | 121       | \$27,508.89 | 429      | \$74,435.54  | 0       | \$0.00   | 709     | 864      | \$166,899.16 |
| Fiscal Year 2  | .014    |              |         |              |         |             |         |                     |           |             |          |              |         |          |         |          |              |
| October '13    | 41      | \$2,729.00   | 20      | \$2,693.31   | 2       | \$5,160.12  | 67      | \$14,470.83         | 46        | \$9,365.88  | 247      | \$43,385.51  | 0       | \$0.00   | 349     | 423      | \$77,804.65  |
| November '13   | 46      | \$2,521.61   | 25      | \$3,049.13   | 1       | \$2,430.00  | 108     | \$28,792.16         | 70        | \$13,767.47 | 266      | \$50,173.38  | 0       | \$0.00   | 414     | 516      | \$100,733.75 |
| December '13   | 64      | \$3,985.89   | 17      | \$1,848.64   | 4       | \$8,548.60  | 222     | \$61,262.86         | 92        | \$14,775.74 | 379      | \$67,893.38  | 0       | \$0.00   | 634     | 778      | \$158,315.11 |
| January '14    | 15      | \$943.00     | 7       | \$633.00     | 5       | \$10,981.39 | 245     | \$55,000.89         | 140       | \$26,501.49 | <b>-</b> | \$72,982.98  | 0       | \$0.00   | 723     | 836      | \$167,042.75 |
| February '14   | 15      | \$1,134.00   | 6       | \$605.63     | 4       | \$6,752.35  | 324     | \$75,216.48         | 120       | \$25,787.00 | 342      | \$58,154.97  | 0       | \$0.00   | 666     | 811      | \$167,650.43 |
| March '14      | 10      | \$866.00     | -       | \$1,552.00   | -       | \$7,932.00  | 259     | \$66,090.98         | 82        | \$20,244.71 | 147      | \$31,308.82  |         | \$0.00   | 459     | 516      | \$127,994.51 |
| April '14      | 16      | \$1,739.95   |         | \$1,592.28   | -       | \$14,600.92 | 303     | \$74,454.33         | 181       | \$48,135.42 | 472      | \$92,506.26  |         | \$0.00   | 857     | 992      | \$233,029.16 |
| May '14        | 35      | \$2,144.74   | 26      | \$3,462.71   | 0       | \$0.00      | 349     | \$80,115.58         | 94        | \$20,145.66 | 283      | \$46,624.82  |         | \$0.00   | 648     | 787      | \$152,493.51 |
| June '14       | 27      | \$2,125.75   |         | \$1,176.31   | 0       | \$0.00      | 123     | \$29,964.15         | 48        | \$10,337.77 | 121      | \$22,270.78  |         | \$0.00   | 273     | 330      | \$65,874.76  |
| July '14       | 4       | \$209.00     | -       | \$113.13     | -       | \$1,689.00  | 5       | \$1,196.46          | 2         | \$900.00    | <b>-</b> | \$2,265.60   |         | \$0.00   | 19      | 25       | \$6,373.19   |
| August '14     | 0       | \$0.00       |         | \$0.00       |         | \$0.00      | 2       | \$754.43            | 0         | \$0.00      |          | \$132.84     |         | \$0.00   | 3       | 3        | \$887.27     |
| September '14  | 0       | \$0.00       |         | \$0.00       |         | \$0.00      | 0       | \$0.00              | 0         | \$0.00      | <b>-</b> | \$0.00       |         | \$0.00   | 0       | 0        | \$0.00       |
| Monthly Avg.   | 23      | \$1,533.25   | 12      | \$1,393.85   | 2       | \$4,841.20  | 167     | \$40,609.93         | 73        | \$15,830.10 | 224      | \$40,641.61  | 0       | \$0.00   | 420     | 501      | \$104,849.92 |
| Fiscal Year 2  | 015     |              |         |              |         |             |         |                     |           |             |          |              |         |          |         |          |              |
| October '14    | 0       | \$0.00       | 0       | \$0.00       |         | \$0.00      | 0       | \$0.00              | 0         | \$0.00      |          | \$0.00       |         | \$0.00   | 0       | 0        | \$0.00       |
| November '14   | 32      | \$1,411.00   | 25      | \$2,540.75   | 0       | \$0.00      | 61      | \$14,887.29         | 23        | \$3,743.11  | 140      | \$24,296.92  | 0       | \$0.00   | 205     | 281      | \$46,879.07  |
| December '14   | 71      | \$4,267.74   | 16      | \$1,211.00   | 3       | \$4,627.92  | 142     | \$46,942.93         | 52        | \$9,918.62  | 194      | \$33,692.57  | 0       | \$0.00   | 365     | 478      | \$100,660.78 |
| Monthly Avg.   | 34      | \$1,892.91   | 14      | \$1,250.58   | 1       | \$1,542.64  | 68      | \$20,610.07         | 25        | \$4,553.91  | 111      | \$19,329.83  | 0       | \$0.00   | 190     | 253      | \$49,179.95  |

|                     |         |              |          |              |          | Г           | Scal Te | ears 2013, <u>2</u> | 014 and   | 1 2015      |         |             |         | -        |       |         |             |
|---------------------|---------|--------------|----------|--------------|----------|-------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|-------------|
| Reporting           | Heat De | ep. & Recnt. | Elec. Do | ep. & Recnt. | Furnace  | Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total S | ER          |
|                     | # Pymts | Payments     | # Pymts  | Payments     | # Pymts  | Payments    | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| <b>Branch Count</b> | y       |              |          |              |          |             |         |                     |           |             |         |             |         |          |       |         |             |
| Fiscal Year         |         |              |          |              |          |             |         |                     |           |             |         |             |         |          |       |         |             |
| October '12         |         | \$1,479.00   | 13       | \$1,875.00   | 2        | \$4,300.00  | 64      | \$25,222.72         | 5         | \$983.79    | 128     | \$26,836.21 | 0       | \$0.00   | 192   | 237     | \$60,696.72 |
| November '12        |         | \$525.00     | 11       | \$1,416.31   | 2        | \$3,960.32  |         | \$20,136.26         | 3         | \$236.96    | 73      | \$13,714.79 | 0       | \$0.00   | 128   | 146     | \$39,989.64 |
| December '12        | 9       | \$1,167.00   | 10       | \$1,633.05   |          | \$7,775.00  | 59      | \$22,541.50         | 6         | \$1,014.83  | 110     | \$19,861.41 | 0       | \$0.00   | 170   | 196     | \$53,992.79 |
| January '13         |         | \$1,910.20   | 8        | \$925.00     | 1        | \$4,000.00  | 99      | \$31,118.44         | 9         | \$1,709.62  | 119     | \$23,958.23 | 0       | \$0.00   | 207   | 255     | \$63,621.49 |
| February '13        | 11      | \$1,461.80   | 7        | \$875.00     | 0        | \$0.00      | 94      | \$30,816.29         | 9         | \$2,704.81  | 114     | \$25,136.25 | 0       | \$0.00   | 198   | 235     | \$60,994.15 |
| March '13           | 10      | \$941.50     | 5        | \$825.00     | 2        | \$5,055.00  | 89      | \$30,822.14         | 12        | \$3,319.34  | 115     | \$26,488.68 | 0       | \$0.00   | 188   | 233     | \$67,451.66 |
| April '13           | 6       | \$350.00     | 7        | \$900.00     | 1        | \$2,245.85  | 70      | \$22,167.86         | 9         | \$2,459.76  | 82      | \$16,649.44 | 0       | \$0.00   | 149   | 175     | \$44,772.91 |
| May '13             | 7       | \$515.01     | 10       | \$1,275.00   | 0        | \$0.00      | 96      | \$27,367.21         | 11        | \$2,592.39  | 127     | \$28,251.01 | 0       | \$0.00   | 195   | 251     | \$60,000.62 |
| June '13            | 6       | \$394.75     | 5        | \$225.00     | 0        | \$0.00      | 41      | \$10,931.46         | 9         | \$3,234.29  | 101     | \$21,952.24 | 0       | \$0.00   | 136   | 162     | \$36,737.74 |
| July '13            | 6       | \$480.70     | 5        | \$650.00     | 1        | \$1,748.38  | 35      | \$9,986.76          | 4         | \$791.37    | 62      | \$12,145.59 | 0       | \$0.00   | 91    | 113     | \$25,802.80 |
| August '13          | 5       | \$185.00     | 3        | \$450.00     | 0        | \$0.00      | 34      | \$8,820.54          | 4         | \$678.77    | 66      | \$10,741.63 | 0       | \$0.00   | 96    | 112     | \$20,875.94 |
| September '13       | 6       | \$567.52     | 7        | \$1,045.04   | 0        | \$0.00      | 24      | \$5,357.72          | 2         | \$490.00    | 43      | \$9,420.63  | 0       | \$0.00   | 71    | 82      | \$16,880.91 |
| Monthly Avg.        | 10      | \$831.46     | 8        | \$1,007.87   | 1        | \$2,423.71  | 63      | \$20,440.74         | 7         | \$1,684.66  | 95      | \$19,596.34 | 0       | \$0.00   | 152   | 183     | \$45,984.78 |
| Fiscal Year 2       | 2014    |              |          |              |          |             |         |                     |           |             |         |             |         |          |       |         |             |
| October '13         | 9       | \$487.00     | 3        | \$525.00     | 0        | \$0.00      | 30      | \$9,678.03          | 1         | \$119.14    | 39      | \$7,457.95  |         | \$0.00   | 63    | 82      | \$18,267.12 |
| November '13        | 10      | \$655.00     | 6        | \$510.47     | 0        | \$0.00      | 23      | \$9,677.99          | 2         | \$214.65    | 50      | \$10,301.65 | 0       | \$0.00   | 75    | 91      | \$21,359.76 |
| December '13        | 16      | \$1,357.29   | 7        | \$975.00     | 3        | \$5,742.14  | 84      | \$42,417.43         | 4         | \$732.72    | 81      | \$16,327.08 | 0       | \$0.00   | 158   | 195     | \$67,551.66 |
| January '14         | 17      | \$1,891.05   | 2        | \$400.00     | 0        | \$0.00      | 92      | \$36,456.98         | 4         | \$1,024.33  | 59      | \$14,681.65 | 0       | \$0.00   | 144   | 174     | \$54,454.01 |
| February '14        | 10      | \$1,246.88   | 3        | \$75.00      | 0        | \$0.00      | 108     | \$37,835.30         | 8         | \$1,902.95  | 56      | \$14,469.26 | 0       | \$0.00   | 160   | 185     | \$55,529.39 |
| March '14           | 6       | \$715.00     | 4        | \$100.00     |          | \$569.00    | 63      | \$26,406.86         | 3         | \$486.24    |         | \$10,877.81 | 0       | \$0.00   | 100   | 120     | \$39,154.91 |
| April '14           | 1       | \$135.00     | 4        | \$475.00     | 3        | \$4,747.00  | 71      | \$19,046.37         | 5         | \$1,371.16  | 47      | \$10,656.87 |         | \$0.00   | 113   | 131     | \$36,431.40 |
| May '14             | 3       | \$120.00     | 7        | \$925.00     | 2        | \$4,297.00  | 59      | \$16,860.08         | 9         | \$2,145.34  |         | \$14,597.06 |         | \$0.00   | 128   | 157     | \$38,944.48 |
| June '14            | 2       | \$120.00     |          | \$625.00     | <b>-</b> | \$0.00      | 20      | \$6,260.38          | 0         | \$0.00      |         | \$4,863.26  |         | \$0.00   | 43    | 50      | \$11,868.64 |
| July '14            |         | \$0.00       | <b>-</b> | \$0.00       | <b>-</b> | \$0.00      | 2       | \$271.42            | 0         | \$0.00      |         | \$450.00    |         | \$0.00   | 3     | 3       | \$721.42    |
| August '14          |         | \$0.00       |          | \$0.00       | <b>-</b> | \$0.00      | 0       | \$0.00              | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00      |
| September '14       |         | \$0.00       |          | \$0.00       | <b>-</b> | \$0.00      | 0       | \$0.00              | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.        |         | \$560.60     | 3        | \$384.21     | 1        | \$1,279.60  | 46      | \$17,075.90         | 3         | \$666.38    | 40      | \$8,723.55  | 0       | \$0.00   | 82    | 99      | \$28,690.23 |
| Fiscal Year 2       |         |              |          |              |          |             |         |                     |           |             | •       |             | •       |          |       |         |             |
| October '14         | 0       | \$0.00       | -        | \$0.00       |          | \$0.00      | 1       | \$437.30            | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 1     | 1       | \$437.30    |
| November '14        | 12      | \$910.00     | 0        | \$0.00       | -        | \$0.00      | 13      | \$5,355.72          | 2         | \$893.93    | 14      | \$3,325.67  | 0       | \$0.00   | 31    | 41      | \$10,485.32 |
| December '14        |         | \$1,117.92   | <b>-</b> | \$25.00      |          | \$0.00      | 46      | \$24,336.73         | 3         | \$1,012.33  | 48      | \$12,983.85 |         | \$0.00   | 92    | 114     | \$39,475.83 |
| Monthly Avg.        | 9       | \$675.97     | 0        | \$8.33       | 0        | \$0.00      | 20      | \$10,043.25         | 2         | \$635.42    | 21      | \$5,436.51  | 0       | \$0.00   | 41    | 52      | \$16,799.48 |

|               |         |              |         |              |          | FI:         | Scal 1e | ears 2013, 2 | .0 14 and | J 2015      |         |              |         |          |       |          |              |
|---------------|---------|--------------|---------|--------------|----------|-------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|----------|--------------|
| Reporting I   | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace  | Rep.& Repl. | Hea     | ating Fuel   | All Elect | . Household | Ele     | ectricity    | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts  | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Calhoun Count | ty      |              |         |              |          | أحسي        |         |              |           |             |         |              |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |              |          |             |         |              |           |             |         |              |         |          |       |          |              |
| October '12   | 55      | \$5,249.00   | 3       | \$424.77     | 3        | \$7,443.83  | 204     | \$38,606.03  | 12        | \$3,956.03  | 436     | \$120,725.96 | 0       | \$0.00   | 615   | 713      | \$176,405.62 |
| November '12  | 31      | \$3,954.35   | 1       | \$100.00     | <b>-</b> | \$5,428.75  | 166     | \$32,329.24  | 21        | \$6,188.02  | 245     | \$72,332.74  | 0       | \$0.00   | 406   | 470      | \$120,333.10 |
| December '12  | 38      | \$3,988.00   | 2       | \$115.05     | 5        | \$10,473.64 | 312     | \$44,035.44  | 23        | \$6,736.34  | 284     | \$82,214.19  | 0       | \$0.00   | 558   | 664      | \$147,562.66 |
| January '13   | 33      | \$3,052.00   | 2       | \$100.00     | 7        | \$16,127.00 | 531     | \$82,852.48  | 23        | \$6,695.11  | 305     | \$80,088.41  | 0       | \$0.00   | 764   | 901      | \$188,915.00 |
| February '13  | 39      | \$3,792.26   | 0       | \$0.00       | 3        | \$4,663.26  | 483     | \$84,103.18  | 35        | \$12,502.23 | 306     | \$96,858.91  | 0       | \$0.00   | 718   | 866      | \$201,919.84 |
| March '13     | 37      | \$2,789.55   | 0       | \$0.00       | 2        | \$6,336.00  | 491     | \$105,279.41 | 38        | \$12,475.77 | 302     | \$98,698.82  | 0       | \$0.00   | 712   | 870      | \$225,579.55 |
| April '13     | 46      | \$3,302.67   | 0       | \$0.00       | 3        | \$5,071.00  | 538     | \$114,260.15 | 34        | \$10,115.33 | 255     | \$78,973.00  | 0       | \$0.00   | 722   | 876      | \$211,722.15 |
| May '13       | 68      | \$4,850.00   | 2       | \$131.84     | 1        | \$3,984.59  | 598     | \$118,475.70 | 35        | \$12,674.25 | 347     | \$110,516.18 | 0       | \$0.00   | 839   | 1,051    | \$250,632.56 |
| June '13      | 40      | \$2,795.00   | 0       | \$0.00       | 1        | \$2,993.69  | 439     | \$79,576.22  | 21        | \$6,054.48  | 317     | \$102,302.58 | 0       | \$0.00   | 676   | 818      | \$193,721.97 |
| July '13      | 59      | \$4,935.00   | 1       | \$25.00      | 0        | \$0.00      | 261     | \$42,569.50  | 11        | \$3,631.88  | 216     | \$68,432.53  | 0       | \$0.00   | 443   | 548      | \$119,593.91 |
| August '13    | 49      | \$4,435.00   | 1       | \$199.24     | 0        | \$0.00      | 227     | \$34,646.35  | 15        | \$3,632.58  | 250     | \$64,954.55  | 0       | \$0.00   | 437   | 542      | \$107,867.72 |
| September '13 | 32      | \$3,118.63   | 3       | \$551.25     | 0        | \$0.00      | 150     | \$21,812.33  | 17        | \$4,519.89  | 219     | \$56,492.37  | 0       | \$0.00   | 360   | 421      | \$86,494.47  |
| Monthly Avg.  | 44      | \$3,855.12   | 1       | \$137.26     | 3        | \$5,210.15  | 367     | \$66,545.50  | 24        | \$7,431.83  | 290     | \$86,049.19  | 0       | \$0.00   | 604   | 728      | \$169,229.05 |
| Fiscal Year 2 | 014     |              |         |              |          |             |         |              |           |             |         |              |         |          |       |          |              |
| October '13   | 30      | \$2,786.03   | 1       | \$25.00      | 4        | \$8,530.24  | 72      | \$14,724.10  | 14        | \$3,558.78  | 131     | \$34,008.05  | 0       | \$0.00   | 216   | 252      | \$63,632.20  |
| November '13  | 28      | \$2,689.99   | 0       | \$0.00       | 2        | \$2,387.00  | 78      | \$13,952.91  | 9         | \$2,765.82  | 144     | \$40,640.55  | 0       | \$0.00   | 215   | 261      | \$62,436.27  |
| December '13  | 38      | \$5,052.18   | 1       | \$175.00     | 4        | \$12,911.09 | 317     | \$58,324.03  | 47        | \$12,177.13 | 348     | \$101,271.94 | 0       | \$0.00   | 612   | 755      | \$189,911.37 |
| January '14   | 27      | \$2,568.94   | 1       | \$50.00      | 3        | \$4,450.00  | 406     | \$85,462.22  | 40        | \$11,905.36 | 296     | \$80,113.54  | 0       | \$0.00   | 647   | 773      | \$184,550.06 |
| February '14  | 20      | \$1,646.00   | 0       | \$0.00       |          | \$16,133.11 | 505     | \$125,180.01 | 19        | \$5,472.59  | 291     | \$81,093.72  | 0       | \$0.00   | 707   | 841      | \$229,525.43 |
| March '14     | 31      | \$2,222.70   | 0       | \$0.00       | 4        | \$7,831.99  | 409     | \$105,668.77 | 26        | \$8,176.90  | 235     | \$59,657.90  | 0       | \$0.00   | 596   | 705      | \$183,558.26 |
| April '14     | 29      | \$2,334.00   | 1       | \$200.00     | 4        | \$2,956.00  | 409     | \$105,948.71 | 23        | \$5,625.72  | 223     | \$57,392.02  | 0       | \$0.00   | 584   | 689      | \$174,456.45 |
| May '14       | 76      | \$5,865.04   | 0       | \$0.00       |          | \$2,528.00  | 503     | \$122,683.40 | 21        | \$5,509.35  | 311     | \$75,743.32  | 0       | \$0.00   | 735   | 912      | \$212,329.11 |
| June '14      | 48      | \$4,330.00   | 0       | \$0.00       |          | \$9,148.00  | 160     | \$38,775.83  | 7         | \$2,626.60  | 120     | \$35,383.73  | 0       | \$0.00   | 258   | 338      | \$90,264.16  |
| July '14      | 1       | \$50.00      | 0       | \$0.00       | 2        | \$5,745.00  | 12      | \$4,578.67   | 1         | \$79.00     |         | \$4,264.44   | 0       | \$0.00   | 27    | 28       | \$14,717.11  |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 1        | \$2,720.00  | 2       | \$273.79     | 0         | \$0.00      |         | \$807.32     | 0       | \$0.00   | 5     | 5        | \$3,801.11   |
| September '14 | 0       | \$0.00       | 0       | \$0.00       |          | \$0.00      | 3       | \$1,120.31   | 0         | \$0.00      |         | \$0.00       | 0       | \$0.00   | 3     | 3        | \$1,120.31   |
| Monthly Avg.  | 27      | \$2,462.07   | 0       | \$37.50      | 3        | \$6,278.37  | 240     | \$56,391.06  | 17        | \$4,824.77  | 176     | \$47,531.38  | 0       | \$0.00   | 384   | 464      | \$117,525.15 |
| Fiscal Year 2 | 015     |              |         |              |          |             |         |              |           |             |         |              |         |          |       |          |              |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00      | 1       | \$632.68     | 0         | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 1     | 1        | \$632.68     |
| November '14  | 22      | \$2,020.00   | 0       | \$0.00       | 0        | \$0.00      | 48      | \$7,303.79   | 6         | \$2,083.61  | 69      | \$17,201.89  | 0       | \$0.00   | 105   | 145      | \$28,609.29  |
| December '14  | 51      | \$5,467.42   | 0       | \$0.00       | 2        | \$6,520.00  | 204     | \$39,462.46  | 26        | \$8,523.86  | 240     | \$65,366.21  | 0       | \$0.00   | 412   | 523      | \$125,339.95 |
| Monthly Avg.  | 24      | \$2,495.81   | 0       | \$0.00       | 1        | \$2,173.33  | 84      | \$15,799.64  | 11        | \$3,535.82  | 103     | \$27,522.70  | 0       | \$0.00   | 173   | 223      | \$51,527.31  |

|                    |  |              |          |              |         | Г             | Scal re | ears 2013, 2 | .014 and  | 1 2015      |          |             |          | -        |       |          |             |
|--------------------|--|--------------|----------|--------------|---------|---------------|---------|--------------|-----------|-------------|----------|-------------|----------|----------|-------|----------|-------------|
| Reporting          | Heat De  | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect | . Household | Ele      | ectricity   | Exc      | ceptions |       | Total SI | ER          |
|                    | # Pymts  | Payments     | # Pymts  | Payments     | # Pymts | Payments      | # Pymts | Payments     | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts  | Payments | Cases | # Pymts  | Payments    |
| <b>Cass County</b> |  |              |          |              |         |               |         |              |           |             |          |             |          |          |       |          |             |
| Fiscal Year        | 2013   |              |          |              |         |               |         |              |           |             |          |             |          |          |       |          |             |
| October '12        |  | \$1,401.00   | 21       | \$2,156.00   | 0       | \$0.00        | 103     | \$42,646.67  | 25        | \$5,372.53  | 221      | \$41,214.35 | 0        | \$0.00   | 318   | 388      | \$92,790.55 |
| November '12       |  | \$1,169.05   | <b>-</b> | \$902.00     | -       | \$3,200.00    | 80      | \$29,773.62  | 13        | \$1,852.84  | <b>4</b> | \$22,942.81 | 0        | \$0.00   | 219   | 256      | \$59,840.32 |
| December '12       |  | \$1,348.67   | 5        | \$607.00     | 3       | \$6,170.00    | 129     | \$37,326.28  | 29        | \$5,254.51  | 154      | \$21,616.24 | . 0      | \$0.00   | 271   | 333      | \$72,322.70 |
| January '13        | 15   | \$1,260.00   | 11       | \$1,262.00   | 5       | \$13,692.66   | 188     | \$49,406.22  | 24        | \$4,744.59  | 170      | \$26,661.30 |          | \$0.00   | 324   | 413      | \$97,026.77 |
| February '13       | 6  | \$346.12     | 3        | \$511.00     | 2       | \$5,810.00    | 163     | \$48,967.80  | 30        | \$7,704.65  | 159      | \$25,659.43 | 0        | \$0.00   | 301   | 363      | \$88,999.00 |
| March '13          | 11   | \$793.00     | 3        | \$241.00     | 0       | \$0.00        | 151     | \$45,100.16  | 30        | \$7,580.96  | 135      | \$26,090.88 | 0        | \$0.00   | 272   | 330      | \$79,806.00 |
| April '13          | 9  | \$794.00     | 5        | \$628.00     | 2       | \$3,775.00    | 141     | \$39,949.38  | 39        | \$10,972.00 | 172      | \$36,461.01 | 0        | \$0.00   | 302   | 368      | \$92,579.39 |
| May '13            | 14   | \$1,034.00   | 29       | \$3,040.00   | 0       | \$0.00        | 156     | \$32,363.66  | 25        | \$7,853.42  | 202      | \$33,798.94 | 0        | \$0.00   | 310   | 426      | \$78,090.02 |
| June '13           | 15   | \$1,314.00   | 16       | \$2,227.07   | 0       | \$0.00        | 103     | \$16,483.48  | 22        | \$4,267.18  | 144      | \$20,275.37 | 0        | \$0.00   | 229   | 300      | \$44,567.10 |
| July '13           | 8  | \$638.00     | 9        | \$1,164.00   | 1       | \$1,900.00    | 38      | \$4,348.38   | 6         | \$1,217.39  | 101      | \$14,418.97 |          | \$0.00   | 135   | 163      | \$23,686.74 |
| August '13         | 5  | \$455.00     | 12       | \$1,420.75   | 0       | \$0.00        | 42      | \$6,436.84   | 9         | \$1,441.85  | 71       | \$9,195.55  |          | \$0.00   | 119   | 139      | \$18,949.99 |
| September '13      | 6  | \$375.00     | 8        | \$820.80     | -       | \$0.00        |         | \$4,213.57   | 9         | \$1,112.31  | 54       | \$8,198.65  |          | \$0.00   | 84    | 102      | \$14,720.33 |
| Monthly Avg.       | 11   | \$910.65     | 11       | \$1,248.30   | 1       | \$2,878.97    | 110     | \$29,751.34  | 22        | \$4,947.85  | 144      | \$23,877.79 | 0        | \$0.00   | 240   | 298      | \$63,614.91 |
| Fiscal Year 2      | 2014   |              |          |              |         |               |         |              |           |             |          |             |          |          |       |          |             |
| October '13        | 2  | \$185.00     | 8        | \$853.00     |         | \$3,600.00    | 18      | \$5,826.15   | 9         | \$1,294.45  | 52       | \$9,039.16  |          | \$0.00   | 75    | 90       | \$20,797.76 |
| November '13       | 15   | \$1,458.68   | 6        | \$537.00     |         | \$0.00        |         | \$21,138.19  | 10        | \$2,159.36  |          | \$16,203.61 |          | \$0.00   | 129   | 173      | \$41,496.84 |
| December '13       | 21   | \$2,043.17   | 6        | \$987.00     | 1       | \$2,590.00    | 144     | \$51,541.15  | 20        | \$3,349.16  | 135      | \$22,504.35 |          | \$0.00   | 250   | 327      | \$83,014.83 |
| January '14        | 16   | \$1,314.18   |          | \$1,181.56   | -       | \$5,163.40    | 131     | \$41,019.46  | 18        | \$4,404.82  | 106      | \$18,371.38 |          | \$0.00   | 238   | 281      | \$71,454.80 |
| February '14       |  | \$374.99     | 0        | \$0.00       |         | \$6,660.00    | 188     | \$65,421.37  | 23        | \$6,164.02  | 111      | \$19,860.33 |          | \$0.00   | 282   | 331      | \$98,480.71 |
| March '14          | 3  | \$275.00     | 4        | \$526.00     | -       | \$5,200.00    | 104     | \$30,892.22  | 17        | \$3,663.97  | 60       | \$10,629.73 |          | \$0.00   | 167   | 190      | \$51,186.92 |
| April '14          | 7  | \$665.00     | 4        | \$476.00     | -       | \$0.00        | 111     | \$28,903.81  | 20        | \$5,127.16  | 127      | \$28,176.18 |          | \$0.00   | 221   | 269      | \$63,348.15 |
| May '14            | 11   | \$833.00     | 22       | \$2,336.00   | -       | \$0.00        |         | \$21,477.11  | 22        | \$6,726.20  | 133      | \$25,274.38 |          | \$0.00   | 215   | 279      | \$56,646.69 |
| June '14           | 3  | \$150.00     | 10       | \$1,221.00   |         | \$0.00        |         | \$4,974.03   | 6         | \$1,286.75  |          | \$6,402.60  |          | \$0.00   | 62    | 78       | \$14,034.38 |
| July '14           |  | \$0.00       | <b>4</b> | \$0.00       | -       | \$0.00        |         | \$790.60     | 0         | \$0.00      |          | \$0.00      |          | \$0.00   | 1     | 1        | \$790.60    |
| August '14         | <del>                                     </del> | \$0.00       |          | \$0.00       | -       | \$0.00        |         | \$2,555.49   | 0         | \$0.00      |          | \$0.00      |          | \$0.00   | 6     | 6        | \$2,555.49  |
| September '14      | <del>                                     </del> | \$0.00       |          | \$0.00       | -       | \$0.00        |         | \$0.00       | 0         | \$0.00      |          | \$0.00      | <b>I</b> | \$0.00   | 0     | 0        | \$0.00      |
| Monthly Avg.       |  | \$608.25     | 6        | \$676.46     | 1       | \$1,934.45    | 72      | \$22,878.30  | 12        | \$2,847.99  | 71       | \$13,038.48 | 0        | \$0.00   | 137   | 169      | \$41,983.93 |
| Fiscal Year 2      |  |              |          |              |         |               |         |              |           |             |          |             |          |          |       |          |             |
| October '14        | 0  | \$0.00       |          | \$0.00       |         | \$0.00        |         | \$0.00       | 0         | \$0.00      |          | \$0.00      |          | \$0.00   | 0     | 0        | \$0.00      |
| November '14       | 9  | \$711.99     |          | \$284.00     |         | \$0.00        |         | \$12,127.05  | 4         | \$469.96    | 40       | \$7,077.71  |          | \$0.00   | 64    | 80       | \$20,670.71 |
| December '14       | 14   | \$1,353.00   | 7        | \$796.00     |         | \$1,600.64    |         | \$34,280.40  | 4         | \$959.44    | 61       | \$10,010.39 |          | \$0.00   | 129   | 164      | \$48,999.87 |
| Monthly Avg.       | 8  | \$688.33     | 3        | \$360.00     | 0       | \$533.55      | 34      | \$15,469.15  | 3         | \$476.47    | 34       | \$5,696.03  | 0        | \$0.00   | 64    | 81       | \$23,223.53 |

|               |         |              |         |              |         | Г           | Scal 16 | ars 2013, 2 | 0 14 and  | 1 2015      |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S  | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Charlevoix Co | unty    |              |         |              |         |             | '       |             |           |             |         |             | -       |          |       | <u>'</u> |             |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |          |             |
| October '12   | 1       | \$100.00     | 3       | \$160.00     | 0       | \$0.00      | 31      | \$15,157.17 | 1         | \$448.82    | 32      | \$6,732.70  | 0       | \$0.00   | 59    | 68       | \$22,598.69 |
| November '12  | 4       | \$280.00     | 4       | \$250.00     | 0       | \$0.00      | 28      | \$14,723.28 | 2         | \$641.01    | 23      | \$6,793.89  |         | \$0.00   | 48    | 61       | \$22,688.18 |
| December '12  | 2       | \$275.00     | 1       | \$40.00      | 0       | \$0.00      | 10      | \$5,768.66  | 0         | \$0.00      |         | \$5,953.48  | 0       | \$0.00   | 33    | 36       | \$12,037.14 |
| January '13   | 4       | \$425.00     | 0       | \$0.00       | 0       | \$0.00      | 26      | \$12,867.72 | 2         | \$306.30    | 35      | \$8,423.90  | 0       | \$0.00   | 58    | 67       | \$22,022.92 |
| February '13  | 8       | \$625.00     | 1       | \$90.00      | 2       | \$3,252.18  | 47      | \$25,936.90 | 0         | \$0.00      | 28      | \$7,503.65  | 0       | \$0.00   | 65    | 86       | \$37,407.73 |
| March '13     | 2       | \$150.00     | 0       | \$0.00       | 0       | \$0.00      | 34      | \$17,440.35 | 2         | \$1,096.75  | 23      | \$7,219.64  | 0       | \$0.00   | 49    | 61       | \$25,906.74 |
| April '13     | 0       | \$0.00       | 2       | \$80.00      | 0       | \$0.00      | 26      | \$10,562.93 | 1         | \$250.52    | 24      | \$7,173.93  | 0       | \$0.00   | 45    | 53       | \$18,067.38 |
| May '13       | 2       | \$175.00     | 1       | \$40.00      | 0       | \$0.00      | 37      | \$15,429.69 | 1         | \$400.63    | 48      | \$14,654.45 | 0       | \$0.00   | 71    | 89       | \$30,699.77 |
| June '13      | 1       | \$30.00      | 4       | \$150.00     | 1       | \$3,471.92  | 4       | \$1,206.75  | 1         | \$331.24    | 25      | \$6,712.20  | 0       | \$0.00   | 30    | 36       | \$11,902.11 |
| July '13      | 2       | \$74.27      | 2       | \$80.00      | 0       | \$0.00      | 7       | \$2,533.49  | 1         | \$850.00    | 20      | \$5,241.98  | 0       | \$0.00   | 27    | 32       | \$8,779.74  |
| August '13    | 0       | \$0.00       | 2       | \$80.00      | 0       | \$0.00      | 5       | \$1,969.13  | 1         | \$81.99     | 22      | \$5,314.64  | 0       | \$0.00   | 25    | 30       | \$7,445.76  |
| September '13 | 0       | \$0.00       | 2       | \$80.00      | 1       | \$239.00    | 8       | \$3,583.23  | 1         | \$125.47    | 14      | \$3,319.35  | 0       | \$0.00   | 24    | 26       | \$7,347.05  |
| Monthly Avg.  | 2       | \$177.86     | 2       | \$87.50      | 0       | \$580.26    | 22      | \$10,598.28 | 1         | \$377.73    | 26      | \$7,086.98  | 0       | \$0.00   | 45    | 54       | \$18,908.60 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |          |             |
| October '13   | 2       | \$150.00     | 0       | \$0.00       | 0       | \$0.00      | 12      | \$3,922.46  | 0         | \$0.00      | 2       | \$341.54    | 0       | \$0.00   | 14    | 16       | \$4,414.00  |
| November '13  | 0       | \$0.00       | 1       | \$40.00      | 0       | \$0.00      | 16      | \$6,067.90  | 1         | \$220.04    | 21      | \$4,750.34  | 0       | \$0.00   | 32    | 39       | \$11,078.28 |
| December '13  | 4       | \$300.00     | 0       | \$0.00       | 0       | \$0.00      | 34      | \$19,483.47 | 2         | \$342.82    | 28      | \$6,229.89  | 0       | \$0.00   | 55    | 68       | \$26,356.18 |
| January '14   | 16      | \$1,375.00   | 0       | \$0.00       | 0       | \$0.00      | 47      | \$26,546.01 | 0         | \$0.00      | 10      | \$3,137.59  | 0       | \$0.00   | 56    | 73       | \$31,058.60 |
| February '14  | 5       | \$475.00     | 0       | \$0.00       | 0       | \$0.00      | 34      | \$16,956.09 | 1         | \$310.28    | 10      | \$2,843.84  | 0       | \$0.00   | 43    | 50       | \$20,585.21 |
| March '14     | 4       | \$300.00     | 0       | \$0.00       | 0       | \$0.00      | 26      | \$13,878.53 | 1         | \$247.14    | 8       | \$2,448.09  |         | \$0.00   | 35    | 39       | \$16,873.76 |
| April '14     | 1       | \$75.00      | 2       | \$80.00      | 0       | \$0.00      | 17      | \$8,048.71  | 1         | \$347.59    | 21      | \$6,437.93  | 0       | \$0.00   | 38    | 42       | \$14,989.23 |
| May '14       | 0       | \$0.00       | 3       | \$120.00     | 0       | \$0.00      | 12      | \$5,214.11  | 0         | \$0.00      | 41      | \$12,085.47 | 0       | \$0.00   | 49    | 56       | \$17,419.58 |
| June '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 7       | \$2,226.35  | 0         | \$0.00      | 12      | \$3,315.07  | 0       | \$0.00   | 18    | 19       | \$5,541.42  |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$485.79    | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1     | 1        | \$485.79    |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0        | \$0.00      |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0     | 0        | \$0.00      |
| Monthly Avg.  | 3       | \$222.92     | 1       | \$20.00      | 0       | \$0.00      | 17      | \$8,569.12  | 1         | \$122.32    | 13      | \$3,465.81  | 0       | \$0.00   | 28    | 34       | \$12,400.17 |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |          |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     |          | \$0.00      |
| November '14  | 1       | \$100.00     | 0       | \$0.00       | 0       | \$0.00      | 5       | \$2,069.34  | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 6     | 6        | \$2,169.34  |
| December '14  | 3       | \$300.00     | 0       | \$0.00       | 0       | \$0.00      | 26      | \$16,319.20 | 0         | \$0.00      |         | \$3,963.83  | 0       | \$0.00   | 40    | 42       | \$20,583.03 |
| Monthly Avg.  | 1       | \$133.33     | 0       | \$0.00       | 0       | \$0.00      | 10      | \$6,129.51  | 0         | \$0.00      | 4       | \$1,321.28  | 0       | \$0.00   | 15    | 16       | \$7,584.12  |

|               |         |             |         |              |         |             |         | ais 2013, 2 | orani     | 1 2013      |          |             |         |          |          |         |             |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|----------|-------------|---------|----------|----------|---------|-------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele      | ectricity   | Exc     | ceptions |          | Total S | ER          |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts | Payments | Cases #  | # Pymts | Payments    |
| Cheboygan C   | ounty   |             |         |              | '       |             |         |             |           |             | <u> </u> |             |         |          | <u>'</u> |         |             |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |          |             |         |          |          |         |             |
| October '12   |         | \$704.99    | 2       | \$350.00     | 0       | \$0.00      | 49      | \$18,971.05 | 0         | \$0.00      | 54       | \$12,653.11 | 0       | \$0.00   | 96       | 112     | \$32,679.15 |
| November '12  |         | \$479.99    |         | \$150.00     | 1       | \$4,000.00  | 46      | \$19,069.04 | 0         | \$0.00      |          | \$7,558.59  |         | \$0.00   | 77       | 86      | \$31,257.62 |
| December '12  |         | \$629.97    | 1       | \$150.00     | 1       | \$2,995.00  | 68      | \$24,517.34 | 2         | \$900.00    |          | \$13,062.21 | 0       | \$0.00   | 111      | 133     | \$42,254.52 |
| January '13   | l       | \$908.50    | 1       | \$150.00     | 1       | \$645.78    | 88      | \$28,011.56 | 5         | \$1,613.49  |          | \$16,786.42 | 0       | \$0.00   | 146      | 180     | \$48,115.75 |
| February '13  |         | \$616.00    | 3       | \$300.00     | 0       | \$0.00      | 83      | \$24,222.62 | 3         | \$1,378.86  | 94       | \$24,759.71 | 0       | \$0.00   | 154      | 190     | \$51,277.19 |
| March '13     |         | \$602.36    | 2       | \$70.00      | 1       | \$2,450.00  | 67      | \$23,792.52 | 1         | \$241.51    | 67       | \$15,586.61 | 0       | \$0.00   | 115      | 145     | \$42,743.00 |
| April '13     |         | \$718.00    | 2       | \$275.00     | 0       | \$0.00      | 106     | \$35,308.01 | 5         | \$2,782.33  | 69       | \$19,936.10 | 0       | \$0.00   | 151      | 187     | \$59,019.44 |
| May '13       | 5       | \$718.00    | 5       | \$570.00     | 0       | \$0.00      | 95      | \$31,832.76 | 3         | \$648.24    | 88       | \$19,853.01 | 0       | \$0.00   | 157      | 196     | \$53,622.01 |
| June '13      | 3       | \$550.00    | 4       | \$330.00     | 1       | \$4,000.00  | 36      | \$7,268.38  | 2         | \$615.83    | 56       | \$12,201.33 | 0       | \$0.00   | 77       | 102     | \$24,965.54 |
| July '13      | 3       | \$340.00    | 3       | \$230.00     | 0       | \$0.00      | 31      | \$7,191.63  | 3         | \$768.96    | 54       | \$13,905.00 | 0       | \$0.00   | 79       | 94      | \$22,435.59 |
| August '13    | 0       | \$0.00      | 3       | \$450.00     | 0       | \$0.00      | 7       | \$1,550.79  | 2         | \$668.13    | 60       | \$13,248.67 | 0       | \$0.00   | 67       | 72      | \$15,917.59 |
| September '13 | 2       | \$128.00    | 0       | \$0.00       | 0       | \$0.00      | 17      | \$5,729.22  | 0         | \$0.00      | 24       | \$3,947.12  | 0       | \$0.00   | 39       | 43      | \$9,804.34  |
| Monthly Avg.  | 5       | \$532.98    | 2       | \$252.08     | 0       | \$1,174.23  | 58      | \$18,955.41 | 2         | \$801.45    | 61       | \$14,458.16 | 0       | \$0.00   | 106      | 128     | \$36,174.31 |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |          |             |         |          |          |         |             |
| October '13   | 1       | \$45.00     | 2       | \$290.00     | 1       | \$552.21    | 18      | \$6,033.48  | 0         | \$0.00      | 20       | \$4,163.44  | 0       | \$0.00   | 36       | 42      | \$11,084.13 |
| November '13  | 4       | \$310.00    | 8       | \$840.00     | 2       | \$4,855.00  | 24      | \$7,287.50  | 1         | \$315.79    | 55       | \$12,378.39 | 0       | \$0.00   | 73       | 94      | \$25,986.68 |
| December '13  | 12      | \$954.97    | 3       | \$345.00     | 2       | \$3,818.66  | 88      | \$34,947.44 | 3         | \$876.71    | 64       | \$13,004.16 | 0       | \$0.00   | 138      | 172     | \$53,946.94 |
| January '14   | 9       | \$879.99    | 2       | \$245.00     | 1       | \$425.00    | 89      | \$31,256.86 | 4         | \$1,000.15  | 86       | \$16,603.64 | 0       | \$0.00   | 155      | 191     | \$50,410.64 |
| February '14  | 10      | \$1,152.99  | 0       | \$0.00       | 1       | \$2,995.75  | 100     | \$30,336.85 | 7         | \$2,196.72  | 85       | \$17,368.76 | 0       | \$0.00   | 169      | 203     | \$54,051.07 |
| March '14     | 7       | \$1,085.00  | 1       | \$153.23     | 2       | \$3,641.38  | 69      | \$24,589.60 | 1         | \$259.95    | 51       | \$10,332.93 | 0       | \$0.00   | 107      | 131     | \$40,062.09 |
| April '14     |         | \$235.00    | 2       | \$400.00     | 1       | \$2,886.10  | 84      | \$24,660.96 | 2         | \$504.07    | 71       | \$13,633.92 | 0       | \$0.00   | 132      | 163     | \$42,320.05 |
| May '14       | 3       | \$275.00    | 5       | \$926.00     | 0       | \$0.00      | 56      | \$14,346.45 | 5         | \$1,882.80  | 87       | \$18,852.76 |         | \$0.00   | 130      | 156     | \$36,283.01 |
| June '14      | 0       | \$0.00      | 0       | \$0.00       | 1       | \$549.50    | 21      | \$7,838.16  | 3         | \$874.03    | 21       | \$3,484.56  | 0       | \$0.00   | 41       | 46      | \$12,746.25 |
| July '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 15      | \$6,218.14  | 0         | \$0.00      |          | \$275.81    | 0       | \$0.00   | 16       | 16      | \$6,493.95  |
| August '14    |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 7       | \$3,226.08  | 0         | \$0.00      |          | \$0.00      |         | \$0.00   | 7        | 7       | \$3,226.08  |
| September '14 |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 4       | \$2,333.94  | 0         | \$0.00      |          | \$0.00      |         | \$0.00   | 4        | 4       | \$2,333.94  |
| Monthly Avg.  |         | \$411.50    | 2       | \$266.60     | 1       | \$1,643.63  | 48      | \$16,089.62 | 2         | \$659.19    | 45       | \$9,174.86  | 0       | \$0.00   | 84       | 102     | \$28,245.40 |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |          |             | _       |          |          |         |             |
| October '14   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |          | \$0.00      |         | \$0.00   | 0        | 0       | \$0.00      |
| November '14  |         | \$245.00    | 1       | \$30.00      | 0       | \$0.00      | 13      | \$2,922.01  | 0         | \$0.00      |          | \$3,392.65  |         | \$0.00   | 29       | 35      | \$6,589.66  |
| December '14  |         | \$523.76    | 2       | \$400.00     | 0       | \$0.00      | 46      | \$15,420.00 | 4         | \$1,012.93  |          | \$9,644.99  |         | \$0.00   | 89       | 105     | \$27,001.68 |
| Monthly Avg.  | 2       | \$256.25    | 1       | \$143.33     | 0       | \$0.00      | 20      | \$6,114.00  | 1         | \$337.64    | 22       | \$4,345.88  | 0       | \$0.00   | 39       | 47      | \$11,197.11 |

| 1             | -       |              |         |              |         | L1,           | scal re | ears 2013, <u>2</u> | .014 and  | 1 2015      |         |             |         |          |       |         |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| Chippewa Cou  | unty    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |         |             |
| Fiscal Year 2 | 2013    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |         |             |
| October '12   | 2 8     | \$931.52     | 12      | \$1,584.00   | 2       | \$6,200.00    | 54      | \$24,546.93         | 6         | \$1,593.70  | 96      | \$22,693.80 | 0       | \$0.00   | 144   | 178     | \$57,549.95 |
| November '12  | 2 5     | \$621.99     |         | \$303.00     |         | \$531.00      |         | \$17,884.24         | 6         | \$1,724.26  |         | \$9,668.86  | 0       | \$0.00   | 86    |         | \$30,733.35 |
| December '12  | 2 3     | \$310.00     | 1       | \$65.00      | 2       | \$2,833.00    | 56      | \$27,305.50         | 1         | \$449.91    | 40      | \$8,233.55  | 0       | \$0.00   | 92    | 103     | \$39,196.96 |
| January '13   | 3 5     | \$615.49     | 5       | \$540.00     | 0       | \$0.00        | 71      | \$33,900.78         | 6         | \$1,808.49  | 54      | \$11,988.54 | 0       | \$0.00   | 118   | 141     | \$48,853.30 |
| February '13  |         | \$435.00     | 4       | \$470.00     | 2       | \$1,100.38    | 76      | \$35,303.42         | 10        | \$3,829.31  | 64      | \$16,601.03 | 0       | \$0.00   | 130   | 163     | \$57,739.14 |
| March '13     | 3 10    | \$1,245.00   | 7       | \$831.00     | 2       | \$3,133.00    | 65      | \$31,425.43         | 8         | \$3,275.48  | 73      | \$22,343.19 | 0       | \$0.00   | 127   | 165     | \$62,253.10 |
| April '13     | 6       | \$894.00     | 14      | \$1,692.00   | 4       | \$9,395.01    | 67      | \$25,679.01         | 16        | \$6,992.98  | 84      | \$29,392.52 | 0       | \$0.00   | 147   | 191     | \$74,045.52 |
| May '13       | 5       | \$486.00     | 11      | \$1,052.26   | 3 2     | \$3,230.76    | 85      | \$29,022.96         | 20        | \$7,608.16  | 97      | \$31,543.88 | 0       | \$0.00   | 183   |         | \$72,944.02 |
| June '13      | 3       | \$392.99     | 10      | \$910.49     | 0       | \$0.00        | 40      | \$12,846.37         | 10        | \$5,220.56  | 66      | \$14,030.78 | 0       | \$0.00   | 101   | 129     | \$33,401.19 |
| July '13      | 3 1     | \$45.00      | 3       | \$431.00     | 1       | \$111.45      | 30      | \$9,302.96          | 9         | \$2,688.30  | 37      | \$8,623.00  | 0       | \$0.00   | 74    | 81      | \$21,201.71 |
| August '13    | 3 5     | \$563.99     | 8       | \$558.00     | 0       | \$0.00        | 34      | \$12,499.65         | 5         | \$1,072.26  | 48      | \$10,339.56 | 0       | \$0.00   | 83    | 100     | \$25,033.46 |
| September '13 | 3       | \$143.00     | 4       | \$498.00     | 0       | \$0.00        | 38      | \$13,183.84         | 2         | \$240.18    | 3 27    | \$4,966.65  | 0       | \$0.00   | 65    |         | \$19,031.67 |
| Monthly Avg.  | . 5     | \$557.00     | 7       | \$744.56     | 1       | \$2,211.22    | 54      | \$22,741.76         | 8         | \$3,041.97  | 61      | \$15,868.78 | 0       | \$0.00   | 113   | 137     | \$45,165.28 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |         |             |
| October '13   | 3 2     | \$95.00      | 3       | \$307.00     | 0       | \$0.00        | 30      | \$14,355.06         | 0         | \$0.00      | 22      | \$4,425.29  | 0       | \$0.00   |       |         | \$19,182.35 |
| November '13  | 3       | \$263.00     | 2       | \$164.00     | 0       | \$0.00        | 26      | \$11,297.27         | 1         | \$160.13    | 36      | \$8,349.01  | 0       | \$0.00   | 57    |         | \$20,233.41 |
| December '13  | 8       | \$916.43     | 3 4     | \$476.00     | 0       | \$0.00        | 65      | \$37,878.27         | 5         | \$906.11    | 42      | \$9,100.93  | 0       | \$0.00   | 109   | 124     | \$49,277.74 |
| January '14   | 8       | \$1,051.50   | 2       | \$397.00     | 0       | \$0.00        | 73      | \$33,303.38         | 1         | \$297.39    | 1       | \$450.00    | 0       | \$0.00   | 77    | 85      | \$35,499.27 |
| February '14  | 4       | \$406.00     | 0       | \$0.00       | 4       | \$12,761.00   | 59      | \$29,546.08         | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 63    | 67      | \$42,713.08 |
| March '14     | 1 0     | \$0.00       | 0       | \$0.00       | 3       | \$3,960.00    | 42      | \$16,754.23         | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 44    |         | \$20,714.23 |
| April '14     | 1       | \$117.50     | 2       | \$194.00     | 0       | \$0.00        | 49      | \$15,756.36         | 4         | \$1,760.15  | 46      | \$12,139.68 | 0       | \$0.00   | 89    | 102     | \$29,967.69 |
| May '14       | 1 2     | \$239.99     | 11      | \$1,424.64   | 1 1     | \$4,000.00    | 44      | \$14,448.75         | 11        | \$3,941.33  | 90      | \$26,128.76 | 0       | \$0.00   | 131   |         | \$50,183.47 |
| June '14      | 1 2     | \$117.44     | 0       | \$0.00       | 2       | \$6,519.40    | 16      | \$5,490.94          | 6         | \$1,463.95  | 16      | \$3,138.25  | 0       | \$0.00   | 38    | 42      | \$16,729.98 |
| July '14      | 1 0     | \$0.00       | 0       | \$0.00       |         | \$2,191.89    | 2       | \$1,181.83          | 0         | \$0.00      |         | \$139.78    | 0       | \$0.00   | 4     | 4       | \$3,513.50  |
| August '14    | 1 0     | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00              | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| September '14 | 1 0     | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00              | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0     |         | \$0.00      |
| Monthly Avg.  | . 3     | \$267.24     | 2       | \$246.89     | 1       | \$2,452.69    | 34      | \$15,001.01         | 2         | \$710.76    | 21      | \$5,322.64  | 0       | \$0.00   | 55    | 63      | \$24,001.23 |
| Fiscal Year 2 | 2015    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |         |             |
| October '14   | 1 0     | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00              | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   |       |         | \$0.00      |
| November '14  | 1       | \$50.00      | 0       | \$0.00       | 1       | \$665.00      | 6       | \$2,257.63          | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 8     | 8       | \$2,972.63  |
| December '14  | 4       | \$326.91     | 0       | \$0.00       | 0       | \$0.00        | 47      | \$25,731.51         | 0         | \$0.00      | 3       | \$432.33    | 0       | \$0.00   | 50    | 54      | \$26,490.75 |
| Monthly Avg.  | . 2     | \$125.64     | 0       | \$0.00       | 0       | \$221.67      | 18      | \$9,329.71          | 0         | \$0.00      | 1       | \$144.11    | 0       | \$0.00   | 19    | 21      | \$9,821.13  |

|               |         |              |          |              |         |             | Scal 16 | ais 2013, 2 | ort and   | 1 2013      |         |             |         |          |         |         |              |
|---------------|---------|--------------|----------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. De | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |         | Total S | ER           |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments     |
| Clare County  |         |              |          |              |         |             |         |             |           |             |         |             | •       | -        | · ·     |         |              |
| Fiscal Year   | 2013    |              |          |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '12   |         | \$1,362.35   | 0        | \$0.00       | 2       | \$3,135.00  | 119     | \$46,024.95 | 2         | \$682.02    | 94      | \$26,867.51 | 0       | \$0.00   | 205     | 236     | \$78,071.83  |
| November '12  | l       | \$413.50     |          | \$0.00       |         | \$3,931.44  |         | \$42,918.38 | 3         | \$808.80    | 66      | \$20,254.67 | 0       | \$0.00   | 171     | 186     | \$68,326.79  |
| December '12  |         | \$656.92     |          | \$0.00       |         | \$8,100.00  | 150     | \$58,102.26 | 2         | \$391.93    | 95      | \$26,374.25 |         | \$0.00   | 231     | 259     | \$93,625.36  |
| January '13   | 13      | \$1,168.73   | 0        | \$0.00       |         | \$11,059.42 | 155     | \$59,329.41 | 4         | \$907.21    | 90      | \$24,842.25 |         | \$0.00   | 244     | 267     | \$97,307.02  |
| February '13  | 18      | \$1,747.49   | 0        | \$0.00       |         | \$0.00      | 170     | \$67,289.42 | 11        | \$3,836.02  | 102     | \$31,717.03 |         | \$0.00   | 266     | 301     | \$104,589.96 |
| March '13     | 15      | \$1,540.26   | 0        | \$0.00       |         | \$2,149.80  | 143     | \$54,682.65 | 5         | \$2,460.86  | 91      | \$30,974.09 |         | \$0.00   | 233     | 257     | \$91,807.66  |
| April '13     | 8       | \$349.00     | 0        | \$0.00       |         | \$7,857.00  | 107     | \$40,883.14 | 5         | \$1,785.89  | 74      | \$24,417.06 |         | \$0.00   | 181     | 197     | \$75,292.09  |
| May '13       | 9       | \$532.00     | 0        | \$0.00       |         | \$2,140.91  | 92      | \$33,462.90 | 4         | \$1,300.78  | 105     | \$34,143.36 |         | \$0.00   | 185     | 211     | \$71,579.95  |
| June '13      | 1       | \$45.00      | 1        | \$196.87     | 0       | \$0.00      | 45      | \$15,626.69 | 4         | \$1,267.94  | 76      | \$24,680.28 |         | \$0.00   | 115     | 127     | \$41,816.78  |
| July '13      | 3       | \$90.00      | 0        | \$0.00       | 1       | \$2,719.21  | 28      | \$8,210.15  | 1         | \$109.84    | 57      | \$17,864.06 | 0       | \$0.00   | 86      | 90      | \$28,993.26  |
| August '13    | 3       | \$150.00     | 1        | \$80.00      | 0       | \$0.00      | 40      | \$13,551.38 | 2         | \$591.80    | 62      | \$17,388.15 | 0       | \$0.00   | 100     | 108     | \$31,761.33  |
| September '13 | 6       | \$374.87     | 0        | \$0.00       | 1       | \$2,800.00  | 57      | \$22,134.12 | 2         | \$636.21    | 50      | \$13,016.74 | 0       | \$0.00   | 106     | 116     | \$38,961.94  |
| Monthly Avg.  | 9       | \$702.51     | 0        | \$23.07      | 2       | \$3,657.73  | 101     | \$38,517.95 | 4         | \$1,231.61  | 80      | \$24,378.29 | 0       | \$0.00   | 177     | 196     | \$68,511.16  |
| Fiscal Year   | 2014    |              |          |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '13   | 10      | \$855.45     | 0        | \$0.00       | 1       | \$2,650.00  | 37      | \$13,539.59 | 0         | \$0.00      | 24      | \$6,629.40  | 0       | \$0.00   | 59      | 72      | \$23,674.44  |
| November '13  | 17      | \$1,392.88   | 0        | \$0.00       | 0       | \$0.00      | 54      | \$22,478.52 | 2         | \$283.12    | 57      | \$15,836.23 | 0       | \$0.00   | 110     | 130     | \$39,990.75  |
| December '13  | 23      | \$2,089.61   | 0        | \$0.00       | 2       | \$4,406.67  | 165     | \$75,599.67 | 7         | \$2,437.46  | 78      | \$20,968.59 | 0       | \$0.00   | 237     | 275     | \$105,502.00 |
| January '14   | 24      | \$2,386.95   | 0        | \$0.00       | 1       | \$2,100.00  | 191     | \$84,471.03 | 5         | \$1,315.68  | 94      | \$26,201.24 | 0       | \$0.00   | 269     | 315     | \$116,474.90 |
| February '14  | 30      | \$3,327.78   | 0        | \$0.00       | 1       | \$2,600.00  | 176     | \$83,104.17 | 5         | \$1,380.41  | 81      | \$22,113.08 | 0       | \$0.00   | 248     | 293     | \$112,525.44 |
| March '14     | 23      | \$2,848.71   | 0        | \$0.00       | 1       | \$368.50    | 113     | \$50,640.74 | 5         | \$1,877.77  | 53      | \$14,255.35 | 0       | \$0.00   | 165     | 195     | \$69,991.07  |
| April '14     | 13      | \$1,306.85   | 0        | \$0.00       | 1       | \$2,108.66  | 88      | \$34,908.51 | 2         | \$282.78    | 68      | \$18,461.57 | 0       | \$0.00   | 155     | 172     | \$57,068.37  |
| May '14       | 2       | \$223.29     | 0        | \$0.00       | 0       | \$0.00      | 42      | \$15,413.58 | 7         | \$2,620.62  | 80      | \$23,841.15 | 0       | \$0.00   | 123     | 131     | \$42,098.64  |
| June '14      | 0       | \$0.00       | 0        | \$0.00       | 1       | \$2,600.00  | 18      | \$7,658.82  | 2         | \$422.52    | 24      | \$6,645.44  | 0       | \$0.00   | 43      | 45      | \$17,326.78  |
| July '14      | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 3       | \$756.12    | 0         | \$0.00      | 3       | \$1,350.00  | 0       | \$0.00   | 6       | 6       | \$2,106.12   |
| August '14    | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00       |
| September '14 | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      |         | \$3,817.82  | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 10      | 10      | \$3,817.82   |
| Monthly Avg.  | 12      | \$1,202.63   | 0        | \$0.00       | 1       | \$1,402.82  | 75      | \$32,699.05 | 3         | \$885.03    | 47      | \$13,025.17 | 0       | \$0.00   | 119     | 137     | \$49,214.69  |
| Fiscal Year   | 2015    |              |          |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '14   | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      |         | \$849.75    | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 1       | 1       | \$849.75     |
| November '14  | 1       | \$60.00      | 0        | \$0.00       |         | \$2,400.00  |         | \$5,904.72  | 0         | \$0.00      | 15      | \$3,978.38  |         | \$0.00   | 31      | 32      | \$12,343.10  |
| December '14  | 15      | \$1,125.95   | 0        | \$0.00       |         | \$9,550.49  |         | \$34,957.75 | 2         | \$514.79    | 65      | \$18,285.26 |         | \$0.00   | 135     | 167     | \$64,434.24  |
| Monthly Avg.  | 5       | \$395.32     | 0        | \$0.00       | 2       | \$3,983.50  | 32      | \$13,904.07 | 1         | \$171.60    | 27      | \$7,421.21  | 0       | \$0.00   | 56      | 67      | \$25,875.70  |

|               |         |             |         |              |         |             |         | ais 2013, 2 | UIT and   | 1 2013      |         |             |         |          |         |         |             |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  | _       | Total S | ER          |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments    |
| Clinton Count | ty      |             |         |              | -       |             |         |             | '         |             |         |             |         |          |         |         |             |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 72      | \$9,488.63  | 2         | \$474.06    | 76      | \$18,899.85 | 0       | \$0.00   | 89      | 150     | \$28,862.54 |
| November '12  |         | \$0.00      |         | \$0.00       |         | \$1,607.00  | 47      | \$11,141.38 | 0         | \$0.00      |         | \$11,829.93 |         | \$0.00   | 57      | 89      | \$24,578.31 |
| December '12  |         | \$0.00      |         | \$0.00       |         | \$2,053.00  | 78      | \$13,953.70 | 2         | \$472.67    | 71      | \$16,980.81 | 0       | \$0.00   | 92      | 152     | \$33,460.18 |
| January '13   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 74      | \$15,507.11 | 1         | \$450.00    |         | \$13,418.38 | 0       | \$0.00   | 86      | 138     | \$29,375.49 |
| February '13  | l       | \$34.70     | 0       | \$0.00       | 0       | \$0.00      | 90      | \$22,262.62 | 1         | \$229.13    | 83      | \$19,239.66 |         | \$0.00   | 105     | 176     | \$41,766.11 |
| March '13     |         | \$195.00    | 0       | \$0.00       | 1       | \$1,450.00  | 93      | \$24,131.44 | 1         | \$216.42    | 76      | \$15,062.42 |         | \$0.00   | 102     | 173     | \$41,055.28 |
| April '13     |         | \$70.36     | 0       | \$0.00       | 1       | \$302.96    | 70      | \$21,732.37 | 6         | \$3,356.80  | 66      | \$15,907.26 |         | \$0.00   | 91      | 146     | \$41,369.75 |
| May '13       | 1       | \$25.00     | 0       | \$0.00       | 0       | \$0.00      | 84      | \$20,553.50 | 3         | \$1,075.40  | 82      | \$17,044.84 | 0       | \$0.00   | 100     | 170     | \$38,698.74 |
| June '13      | 2       | \$37.58     | 0       | \$0.00       | 0       | \$0.00      | 69      | \$22,236.53 | 2         | \$1,438.41  | 71      | \$19,144.84 | 0       | \$0.00   | 84      | 144     | \$42,857.36 |
| July '13      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 44      | \$10,441.78 | 2         | \$706.19    | 44      | \$9,497.05  | 0       | \$0.00   | 50      | 90      | \$20,645.02 |
| August '13    | 1       | \$40.20     | 0       | \$0.00       | 2       | \$2,247.67  | 48      | \$10,516.51 | 5         | \$1,121.31  | 59      | \$15,309.02 | 0       | \$0.00   | 67      | 115     | \$29,234.71 |
| September '13 | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 37      | \$6,184.68  | 3         | \$703.44    | 52      | \$10,935.55 | 0       | \$0.00   | 58      | 92      | \$17,823.67 |
| Monthly Avg.  | 1       | \$33.57     | 0       | \$0.00       | 1       | \$638.39    | 67      | \$15,679.19 | 2         | \$853.65    | 65      | \$15,272.47 | 0       | \$0.00   | 82      | 136     | \$32,477.26 |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '13   | 1       | \$35.00     | 0       | \$0.00       | 1       | \$364.00    | 15      | \$2,124.39  | 3         | \$313.98    | 17      | \$3,029.66  | 0       | \$0.00   | 25      | 37      | \$5,867.03  |
| November '13  | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 27      | \$6,507.04  | 0         | \$0.00      | 27      | \$7,335.05  | 0       | \$0.00   | 35      | 54      | \$13,842.09 |
| December '13  | 2       | \$100.00    | 0       | \$0.00       | 2       | \$4,695.00  | 72      | \$15,466.52 | 3         | \$950.63    | 65      | \$15,838.37 | 0       | \$0.00   | 90      | 144     | \$37,050.52 |
| January '14   | 8       | \$510.00    | 0       | \$0.00       | 0       | \$0.00      | 75      | \$20,727.41 | 2         | \$600.69    | 59      | \$13,505.34 | 0       | \$0.00   | 88      | 144     | \$35,343.44 |
| February '14  | 3       | \$175.00    | 0       | \$0.00       | 0       | \$0.00      | 78      | \$20,116.38 | 1         | \$216.74    | 64      | \$14,088.84 | 0       | \$0.00   | 89      | 146     | \$34,596.96 |
| March '14     | 3       | \$242.23    | 0       | \$0.00       | 1       | \$1,253.86  | 65      | \$16,219.46 | 3         | \$843.21    | 61      | \$12,970.19 | 0       | \$0.00   | 77      | 133     | \$31,528.95 |
| April '14     | 0       | \$0.00      | 0       | \$0.00       | 1       | \$3,405.00  | 57      | \$12,313.57 | 2         | \$366.33    | 62      | \$12,045.06 | 0       | \$0.00   | 72      | 122     | \$28,129.96 |
| May '14       | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 74      | \$15,365.37 | 2         | \$460.55    | 73      | \$13,303.80 |         | \$0.00   | 82      | 149     | \$29,129.72 |
| June '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 30      | \$7,213.12  | 0         | \$0.00      | 30      | \$6,387.59  |         | \$0.00   | 35      | 60      | \$13,600.71 |
| July '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 1       | \$24.68     | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1       | 1       | \$24.68     |
| August '14    |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| September '14 |         | \$0.00      | 0       | \$0.00       |         | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| Monthly Avg.  |         | \$88.52     | 0       | \$0.00       | 0       | \$809.82    | 41      | \$9,673.16  | 1         | \$312.68    | 38      | \$8,208.66  | 0       | \$0.00   | 50      | 83      | \$19,092.84 |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             | _       |          |         |         |             |
| October '14   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| November '14  |         | \$25.00     | 0       | \$0.00       | 0       | \$0.00      | 11      | \$2,712.59  | 0         | \$0.00      |         | \$2,810.93  | 0       | \$0.00   | 14      | 22      | \$5,548.52  |
| December '14  |         | \$127.11    | 0       | \$0.00       | 2       | \$5,443.00  | 54      | \$13,566.95 | 4         | \$1,146.84  |         | \$13,595.21 | 0       | \$0.00   | 67      | 110     | \$33,879.11 |
| Monthly Avg.  | 1       | \$50.70     | 0       | \$0.00       | 1       | \$1,814.33  | 22      | \$5,426.51  | 1         | \$382.28    | 19      | \$5,468.71  | 0       | \$0.00   | 27      | 44      | \$13,142.54 |

| ı <u></u>     |         |              |         |              |         | F!            | Scal Te | ars 2013, 2 | <u>.014 and</u> | 1 2015      |         |             |          |          |       |         |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|-------------|-----------------|-------------|---------|-------------|----------|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel  | All Elect       | . Household | Ele     | ectricity   | Exc      | ceptions |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments    | # Pymts         | Payments    | # Pymts | Payments    | # Pymts  | Payments | Cases | # Pymts | Payments    |
| Crawford Cou  | inty    |              |         |              |         | أكالم         |         |             |                 |             |         |             |          |          |       |         |             |
| Fiscal Year 2 |         |              |         |              |         |               |         |             |                 |             |         |             |          |          |       |         |             |
| October '12   |         | \$247.99     | 0       | \$0.00       | 1       | \$3,000.00    | 36      | \$12,728.69 | 0               | \$0.00      | 41      | \$10,582.00 | 0        | \$0.00   | 74    | 82      | \$26,558.68 |
| November '12  |         | \$293.85     |         | \$0.00       | _       | \$0.00        |         | \$12,951.51 | 1               | \$335.88    |         | \$5,488.55  | <b>I</b> | \$0.00   | 54    | 61      | \$19,069.79 |
| December '12  |         | \$208.99     |         | \$0.00       | _       | \$0.00        |         | \$16,706.28 | 1               | \$450.00    |         | \$7,716.76  |          | \$0.00   | 73    | 81      | \$25,082.03 |
| January '13   |         | \$239.99     | 0       | \$0.00       | 1       | \$3,200.00    | 63      | \$22,775.44 | 0               | \$0.00      |         | \$10,541.06 |          | \$0.00   | 99    | 110     | \$36,756.49 |
| February '13  | 6       | \$483.94     | 0       | \$0.00       |         | \$0.00        | 49      | \$19,095.16 | 3               | \$1,284.60  |         | \$13,339.65 |          | \$0.00   | 92    | 104     | \$34,203.35 |
| March '13     | 1       | \$84.72      | 2 1     | \$40.00      | 0       | \$0.00        | 39      | \$14,352.99 | 1               | \$137.00    | 36      | \$10,581.40 | 0        | \$0.00   | 71    | 78      | \$25,196.11 |
| April '13     | 3       | \$190.00     | 1       | \$40.00      | 1       | \$426.00      | 44      | \$17,177.89 | 0               | \$0.00      | 40      | \$13,988.78 | 0        | \$0.00   | 79    | 89      | \$31,822.67 |
| May '13       | 0       | \$0.00       | 4       | \$320.00     | 0       | \$0.00        | 42      | \$14,462.25 | 5               | \$2,002.45  | 46      | \$16,306.44 | 0        | \$0.00   | 80    | 97      | \$33,091.14 |
| June '13      | 1       | \$40.00      | ) 2     | \$80.00      | 1       | \$3,576.19    | 20      | \$7,318.57  | 0               | \$0.00      | 29      | \$10,348.70 | 0        | \$0.00   | 44    | 53      | \$21,363.46 |
| July '13      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 11      | \$3,051.09  | 1               | \$228.88    | 3 22    | \$5,909.52  |          | \$0.00   | 34    | 34      | \$9,189.49  |
| August '13    | 1       | \$40.00      | 2       | \$130.00     | 0       | \$0.00        | 14      | \$4,281.90  | 1               | \$243.69    | 15      | \$4,456.03  | 0        | \$0.00   | 29    | 33      | \$9,151.62  |
| September '13 | 2       | \$204.00     | 1       | \$40.00      | 1       | \$510.00      |         | \$3,657.89  | 0               | \$0.00      |         | \$4,523.59  | 0        | \$0.00   | 29    | 34      | \$8,935.48  |
| Monthly Avg.  | 3       | \$169.46     | 1       | \$54.17      | 7 0     | \$892.68      | 34      | \$12,379.97 | 1               | \$390.21    | 32      | \$9,481.87  | 0        | \$0.00   | 63    | 71      | \$23,368.36 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |             |                 |             |         |             |          |          |       |         |             |
| October '13   | 2       | \$140.00     | 1       | \$40.00      | 1       | \$252.98      | 9       | \$3,056.32  | 0               | \$0.00      |         | \$2,741.63  | 0        | \$0.00   | 19    | 23      | \$6,230.93  |
| November '13  | 0       | \$0.00       | 0       | \$0.00       | 1       | \$154.00      | 10      | \$3,734.11  | 1               | \$266.49    | 19      | \$4,381.72  | 0        | \$0.00   | 30    | 31      | \$8,536.32  |
| December '13  | 9       | \$564.00     |         | \$0.00       | _       | \$0.00        | 64      | \$26,971.48 | 0               | \$0.00      | 39      | \$9,644.09  | <b>I</b> | \$0.00   | 95    | 112     | \$37,179.57 |
| January '14   | 13      | \$784.00     |         | \$0.00       | _       | \$1,882.50    | 75      | \$29,592.25 | 1               | \$338.23    | 3 21    | \$6,840.33  | <b>I</b> | \$0.00   | 94    | 112     | \$39,437.31 |
| February '14  | 5       | \$274.95     | 0       | \$0.00       |         | \$0.00        | 64      | \$25,801.36 | 2               | \$899.40    | 29      | \$7,764.65  | <b>I</b> | \$0.00   | 86    | 100     | \$34,740.36 |
| March '14     |         | \$320.00     |         | \$0.00       |         | \$95.00       |         | \$19,991.18 | 1               | \$450.00    |         | \$4,977.57  |          | \$0.00   | 63    | 75      | \$25,833.75 |
| April '14     | +       | \$253.00     |         | \$80.00      | _       | \$0.00        | 40      | \$12,357.51 | 2               | \$803.41    | 30      | \$8,721.47  |          | \$0.00   | 66    | 78      | \$22,215.39 |
| May '14       |         | \$0.00       |         | \$360.00     | _       | \$2,930.68    |         | \$7,585.23  | 1               | \$450.00    |         | \$12,561.69 |          | \$0.00   | 69    | 84      | \$23,887.60 |
| June '14      |         | \$100.00     |         | \$0.00       |         | \$0.00        |         | \$2,362.62  | 0               | \$0.00      |         | \$3,984.07  |          | \$0.00   | 23    | 24      | \$6,446.69  |
| July '14      |         | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$544.60    | 0               | \$0.00      |         | \$0.00      |          | \$0.00   | 2     | 2       | \$544.60    |
| August '14    |         | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$182.93    | 0               | \$0.00      |         | \$0.00      |          | \$0.00   | 1     | 1       | \$182.93    |
| September '14 |         | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$0.00      | 0               | \$0.00      |         | \$0.00      |          | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.  |         | \$203.00     | 1       | \$40.00      | 1       | \$442.93      | 29      | \$11,014.97 | 1               | \$267.29    | 19      | \$5,134.77  | 0        | \$0.00   | 46    | 54      | \$17,102.95 |
| Fiscal Year 2 |         |              |         |              |         |               |         |             |                 |             |         |             |          |          |       |         |             |
| October '14   | 0       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00      | 0               | \$0.00      |         | \$0.00      |          | \$0.00   | 0     | 0       | \$0.00      |
| November '14  |         | \$45.00      |         | \$0.00       |         | \$0.00        |         | \$864.69    | 0               | \$0.00      |         | \$1,220.08  | 0        | \$0.00   | 8     | 9       | \$2,129.77  |
| December '14  |         | \$150.00     |         | \$0.00       | _       | \$0.00        |         | \$8,552.21  | 0               | \$0.00      |         | \$706.61    | 0        | \$0.00   | 27    | 29      | \$9,408.82  |
| Monthly Avg.  | 1       | \$65.00      | 0       | \$0.00       | 0       | \$0.00        | 9       | \$3,138.97  | 0               | \$0.00      | 3       | \$642.23    | 0        | \$0.00   | 12    | 13      | \$3,846.20  |

|               | 1       |              |         | 1            |         |             |         | ais 2013, 2 |           |             |         | 1           |         |          |         |         |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | El      | ectricity   | Exc     | eptions  |         | Total S | ER          |
| Month         | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments    |
| Delta County  |         |              |         |              |         |             |         |             |           |             | •       |             |         |          | •       |         |             |
| Fiscal Year   | 2013    |              |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$40.00      | 14      | \$2,270.00   | 0       | \$0.00      | 49      | \$16,507.55 | 3         | \$803.85    | 121     | \$29,262.40 | 0       | \$0.00   | 161     | 188     | \$48,883.80 |
| November '12  |         | \$40.00      | 8       | \$1,450.00   | 0       | \$0.00      | 47      | \$16,091.40 | 0         | \$0.00      | 60      | \$12,822.26 |         | \$0.00   | 100     | 116     | \$30,403.66 |
| December '12  |         | \$0.00       | 10      | \$1,733.37   | 1       | \$2,650.00  | 50      | \$14,714.08 | 2         | \$232.03    | 61      | \$11,489.88 |         | \$0.00   | 111     | 124     | \$30,819.36 |
| January '13   |         | \$125.00     | 6       | \$1,200.00   | 0       | \$0.00      | 90      | \$25,041.99 | 2         | \$254.08    | 93      | \$17,125.70 |         | \$0.00   | 168     | 192     | \$43,746.77 |
| February '13  |         | \$100.00     | 4       | \$598.08     | 1       | \$3,101.00  | 86      | \$28,373.18 | 0         | \$0.00      | 67      | \$15,821.29 |         | \$0.00   | 141     | 159     | \$47,993.55 |
| March '13     |         | \$0.00       | 4       | \$776.65     | 2       | \$3,475.73  | 80      | \$28,356.00 | 3         | \$970.02    | 81      | \$21,221.60 | 0       | \$0.00   | 147     | 170     | \$54,800.00 |
| April '13     |         | \$79.99      | 6       | \$1,192.34   | 1       | \$3,475.00  | 115     | \$37,281.14 | 4         | \$2,544.02  | 114     | \$42,109.08 | 0       | \$0.00   | 208     | 242     | \$86,681.57 |
| May '13       |         | \$249.99     | 13      | \$2,014.99   | 1       | \$302.00    | 95      | \$27,924.84 | 5         | \$2,145.17  | 136     | \$48,468.24 |         | \$0.00   | 206     | 252     | \$81,105.23 |
| June '13      |         | \$0.00       | 8       | \$1,170.00   | 0       | \$0.00      | 57      | \$18,710.16 | 2         | \$349.94    | 88      | \$26,724.06 |         | \$0.00   | 136     | 155     | \$46,954.16 |
| July '13      | 0       | \$0.00       | 5       | \$743.68     | 1       | \$2,199.00  | 40      | \$12,634.38 | 0         | \$0.00      | 76      | \$18,353.19 | 0       | \$0.00   | 109     | 122     | \$33,930.25 |
| August '13    | 2       | \$261.00     | 4       | \$450.00     | 0       | \$0.00      | 21      | \$5,685.81  | 0         | \$0.00      | 59      | \$12,019.97 | 0       | \$0.00   | 78      | 86      | \$18,416.78 |
| September '13 | 0       | \$0.00       | 11      | \$1,645.00   | 0       | \$0.00      | 30      | \$7,622.13  | 0         | \$0.00      | 38      | \$7,392.53  | 0       | \$0.00   | 68      | 79      | \$16,659.66 |
| Monthly Avg.  | 1       | \$74.67      | 8       | \$1,270.34   | 1       | \$1,266.89  | 63      | \$19,911.89 | 2         | \$608.26    | 83      | \$21,900.85 | 0       | \$0.00   | 136     | 157     | \$45,032.90 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '13   | 1       | \$50.00      | 6       | \$1,200.00   | 1       | \$630.00    | 21      | \$8,006.51  | 0         | \$0.00      | 29      | \$6,654.87  | 0       | \$0.00   | 53      | 58      | \$16,541.38 |
| November '13  | 3       | \$294.90     | 7       | \$888.00     | 0       | \$0.00      | 26      | \$8,768.22  | 0         | \$0.00      | 58      | \$13,349.77 | 0       | \$0.00   | 79      | 94      | \$23,300.89 |
| December '13  | 2       | \$151.95     | 3       | \$600.00     | 2       | \$3,559.05  | 72      | \$28,794.94 | 0         | \$0.00      | 70      | \$15,062.58 | 0       | \$0.00   | 134     | 149     | \$48,168.52 |
| January '14   | 2       | \$120.00     | 7       | \$1,400.00   | 3       | \$6,935.87  | 96      | \$32,834.38 | 1         | \$450.00    | 74      | \$14,893.68 | 0       | \$0.00   | 165     | 183     | \$56,633.93 |
| February '14  | 4       | \$525.00     | 3       | \$580.00     | 1       | \$3,434.81  | 100     | \$31,199.11 | 0         | \$0.00      | 7       | \$1,905.50  | 0       | \$0.00   | 110     | 115     | \$37,644.42 |
| March '14     | 1       | \$120.00     | 3       | \$600.00     | 1       | \$462.11    | 55      | \$18,991.47 | 1         | \$449.53    | 7       | \$1,528.12  | 0       | \$0.00   | 65      | 68      | \$22,151.23 |
| April '14     | 0       | \$0.00       | 4       | \$800.00     | 0       | \$0.00      | 64      | \$20,139.59 | 1         | \$450.00    | 63      | \$18,194.66 | 0       | \$0.00   | 116     | 132     | \$39,584.25 |
| May '14       | 0       | \$0.00       | 3       | \$600.00     | 0       | \$0.00      | 50      | \$13,422.32 | 6         | \$2,561.78  | 104     | \$34,588.25 | 0       | \$0.00   | 150     | 163     | \$51,172.35 |
| June '14      | 0       | \$0.00       | 3       | \$370.00     | 1       | \$1,917.43  | 17      | \$4,000.49  | 2         | \$603.95    | 19      | \$5,202.36  | 0       | \$0.00   | 33      | 42      | \$12,094.23 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 4       | \$2,117.66  | 0         | \$0.00      | 1       | \$450.00    | 0       | \$0.00   | 5       | 5       | \$2,567.66  |
| August '14    |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| September '14 |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$122.07    | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 1       | 1       | \$122.07    |
| Monthly Avg.  |         | \$105.15     | 3       | \$586.50     | 1       | \$1,411.61  | 42      | \$14,033.06 | 1         | \$376.27    | 36      | \$9,319.15  | 0       | \$0.00   | 76      | 84      | \$25,831.74 |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '14   |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 2       | \$1,235.39  | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 2       | 2       | \$1,235.39  |
| November '14  |         | \$169.99     | 1       | \$200.00     | 0       | \$0.00      | 6       | \$2,270.78  | 0         | \$0.00      | 3       | \$552.19    | 0       | \$0.00   | 12      | 13      | \$3,192.96  |
| December '14  |         | \$125.00     | 2       | \$400.00     | 2       | \$1,890.95  | 34      | \$13,227.64 | 0         | \$0.00      | 3       | \$585.01    | 0       | \$0.00   | 41      | 42      | \$16,228.60 |
| Monthly Avg.  | 1       | \$98.33      | 1       | \$200.00     | 1       | \$630.32    | 14      | \$5,577.94  | 0         | \$0.00      | 2       | \$379.07    | 0       | \$0.00   | 18      | 19      | \$6,885.65  |

|               |         |              |         |              |         | ГІ          | Scal 16 | ars 2013, 2 | 014 and   | 1 2015      |         |             |         |          |       |         |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| Dickinson Co  | unty    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '12   | 2       | \$225.00     | 2       | \$362.68     | 1       | \$2,370.00  | 13      | \$6,054.92  | 1         | \$167.00    | 41      | \$15,489.52 | 0       | \$0.00   | 56    | 60      | \$24,669.12 |
| November '12  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 12      | \$4,890.38  | 1         | \$450.00    |         | \$3,327.68  | 0       | \$0.00   | 23    | 23      | \$8,668.06  |
| December '12  | 0       | \$0.00       | 0       | \$0.00       | 1       | \$3,935.00  | 12      | \$3,603.71  | 0         | \$0.00      |         | \$909.57    | 0       | \$0.00   | 16    | 17      | \$8,448.28  |
| January '13   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 23      | \$7,957.36  | 0         | \$0.00      | 5       | \$889.05    | 0       | \$0.00   | 27    | 28      | \$8,846.41  |
| February '13  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 28      | \$8,886.05  | 0         | \$0.00      | 5       | \$1,783.32  | 0       | \$0.00   | 30    | 33      | \$10,669.37 |
| March '13     | 1       | \$139.00     | 0       | \$0.00       | 0       | \$0.00      | 24      | \$6,947.91  | 0         | \$0.00      | 4       | \$1,330.41  | 0       | \$0.00   | 28    | 29      | \$8,417.32  |
| April '13     | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 44      | \$16,789.07 | 7         | \$4,656.25  | 85      | \$48,997.64 | 0       | \$0.00   | 117   | 136     | \$70,442.96 |
| May '13       | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 27      | \$10,381.98 | 2         | \$1,540.01  | 43      | \$24,146.01 | 0       | \$0.00   | 64    | 72      | \$36,068.00 |
| June '13      | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,600.00  | 29      | \$10,562.17 | 4         | \$1,722.00  | 32      | \$13,835.45 | 0       | \$0.00   | 58    | 66      | \$28,719.62 |
| July '13      | 0       | \$0.00       | 1       | \$31.00      | 0       | \$0.00      | 13      | \$3,764.27  | 2         | \$751.00    | 18      | \$7,261.04  | 0       | \$0.00   | 30    | 34      | \$11,807.31 |
| August '13    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 8       | \$3,042.88  | 2         | \$782.67    | 23      | \$7,305.27  | 0       | \$0.00   | 31    | 33      | \$11,130.82 |
| September '13 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 9       | \$3,372.38  | 3         | \$591.73    | 16      | \$4,339.73  | 0       | \$0.00   | 27    | 28      | \$8,303.84  |
| Monthly Avg.  | 0       | \$30.33      | 0       | \$32.81      | 0       | \$742.08    | 20      | \$7,187.76  | 2         | \$888.39    | 24      | \$10,801.22 | 0       | \$0.00   | 42    | 47      | \$19,682.59 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '13   | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00      | 7       | \$3,081.10  | 0         | \$0.00      | 7       | \$1,754.29  | 0       | \$0.00   | 14    | 15      | \$5,035.39  |
| November '13  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 13      | \$5,469.59  | 0         | \$0.00      | 7       | \$2,333.05  | 0       | \$0.00   | 19    | 20      | \$7,802.64  |
| December '13  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 25      | \$11,687.36 | 0         | \$0.00      | 7       | \$1,342.76  | 0       | \$0.00   | 31    | 32      | \$13,030.12 |
| January '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 22      | \$8,396.91  | 0         | \$0.00      | 1       | \$50.28     | 0       | \$0.00   | 23    | 23      | \$8,447.19  |
| February '14  | 0       | \$0.00       | 0       | \$0.00       | 1       | \$3,450.00  | 23      | \$7,447.01  | 0         | \$0.00      | 4       | \$1,024.68  | 0       | \$0.00   | 27    | 28      | \$11,921.69 |
| March '14     | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 25      | \$8,175.79  | 0         | \$0.00      |         | \$179.21    | 0       | \$0.00   | 26    | 26      | \$8,355.00  |
| April '14     | 0       | \$0.00       | 0       | \$0.00       | 2       | \$5,749.13  | 25      | \$8,151.04  | 4         | \$1,800.00  | 34      | \$11,357.82 | 0       | \$0.00   | 59    | 65      | \$27,057.99 |
| May '14       | 0       | \$0.00       | 1       | \$31.00      | 0       | \$0.00      | 16      | \$4,385.15  | 3         | \$1,100.00  | 30      | \$11,497.56 | 0       | \$0.00   | 43    | 50      | \$17,013.71 |
| June '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 6       | \$1,647.12  | 1         | \$244.00    | 11      | \$4,357.72  | 0       | \$0.00   | 18    | 18      | \$6,248.84  |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$158.62    | 0       | \$0.00   | 1     | 1       | \$158.62    |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 1       | \$3,200.00  | 1       | \$450.00    | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 2     | 2       | \$3,650.00  |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,579.00  | 1       | \$57.39     | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 2     | 2       | \$2,636.39  |
| Monthly Avg.  | 0       | \$16.67      | 0       | \$2.58       | 0       | \$1,248.18  | 14      | \$4,912.37  | 1         | \$262.00    | 9       | \$2,838.00  | 0       | \$0.00   | 22    | 24      | \$9,279.80  |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     |         | \$0.00      |
| November '14  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 6       | \$2,519.49  | 1         | \$450.00    | 7       | \$2,068.48  | 0       | \$0.00   | 13    | 14      | \$5,037.97  |
| December '14  | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,031.00  | 11      | \$4,690.42  | 2         | \$521.77    | 6       | \$783.64    | 0       | \$0.00   | 19    | 20      | \$8,026.83  |
| Monthly Avg.  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$677.00    | 6       | \$2,403.30  | 1         | \$323.92    | 4       | \$950.71    | 0       | \$0.00   | 11    | 11      | \$4,354.93  |

| <b> </b>            |         |              |         |              |         | F!'           | Scal Te | ears 2013, <u>2</u> | 014 and   | 1 2015      |          |             |         |          |       |          |              |
|---------------------|---------|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|----------|-------------|---------|----------|-------|----------|--------------|
| Reporting           | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele      | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|                     | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| <b>Eaton County</b> |         |              |         |              |         |               |         |                     |           |             |          |             |         |          |       |          |              |
| Fiscal Year 2       |         |              |         |              |         |               |         |                     |           |             |          |             |         |          |       |          |              |
| October '12         |         | \$190.00     | 2       | \$322.00     | 2       | \$5,444.98    | 101     | \$22,714.60         | 13        | \$3,810.54  | 208      | \$52,935.86 | 0       | \$0.00   | 262   | 329      | \$85,417.98  |
| November '12        |         | \$109.99     | +       | \$176.56     |         | \$0.00        | 56      | \$12,438.18         | 7         | \$1,952.58  | 139      | \$37,707.76 |         | \$0.00   | 166   | 205      | \$52,385.07  |
| December '12        |         | \$80.00      | 0       | \$0.00       | 3       | \$6,740.14    | 117     | \$29,982.27         | 8         | \$1,932.20  | 123      | \$27,643.53 | 0       | \$0.00   | 196   | 252      | \$66,378.14  |
| January '13         |         | \$314.99     | 1       | \$200.00     | 1       | \$370.08      | 139     | \$36,099.81         | 12        | \$2,768.25  | 148      | \$30,725.23 |         | \$0.00   | 229   | 306      | \$70,478.36  |
| February '13        |         | \$254.99     | 0       | \$0.00       | 1       | \$2,241.97    | 162     | \$44,270.29         | 10        | \$3,747.11  | 184      | \$44,096.40 | 0       | \$0.00   | 261   | 359      | \$94,610.76  |
| March '13           | 7       | \$610.00     | 0       | \$0.00       | 2       | \$752.10      | 135     | \$41,825.52         | 16        | \$6,177.44  | 148      | \$34,870.59 | 0       | \$0.00   | 218   | 308      | \$84,235.65  |
| April '13           | 4       | \$282.68     | 3 2     | \$322.00     | 0       | \$0.00        | 124     | \$39,055.56         | 15        | \$5,366.87  | 131      | \$35,031.52 | 0       | \$0.00   | 194   | 276      | \$80,058.63  |
| May '13             | 1       | \$150.00     | 1       | \$200.00     | 0       | \$0.00        | 189     | \$57,760.49         | 25        | \$7,873.42  | 214      | \$52,279.54 | 0       | \$0.00   | 295   | 430      | \$118,263.45 |
| June '13            | 1       | \$110.00     | 0       | \$0.00       | 0       | \$0.00        | 117     | \$38,141.77         | 12        | \$4,271.78  | 141      | \$35,319.07 | 0       | \$0.00   | 194   | 271      | \$77,842.62  |
| July '13            | 1       | \$200.00     | 1       | \$147.67     | 1       | \$809.77      | 88      | \$22,344.43         | 7         | \$1,389.19  | 118      | \$31,695.90 | 0       | \$0.00   | 155   | 216      | \$56,586.96  |
| August '13          | 1       | \$49.99      | +       | \$200.00     |         | \$0.00        | 80      | \$18,180.16         | 10        | \$3,098.48  | 118      | \$25,010.88 |         | \$0.00   | 159   | 210      | \$46,539.51  |
| September '13       |         | \$132.33     | +       | \$100.00     |         | \$4,000.00    | 49      | \$10,010.57         | 7         | \$1,388.82  | 88       | \$18,855.26 |         | \$0.00   | 114   | 147      | \$34,486.98  |
| Monthly Avg.        | 2       | \$207.08     | 1       | \$139.02     | 2 1     | \$1,696.59    | 113     | \$31,068.64         | 12        | \$3,648.06  | 147      | \$35,514.30 | 0       | \$0.00   | 204   | 276      | \$72,273.68  |
| Fiscal Year 2       | 2014    |              |         |              |         |               |         |                     |           |             |          |             |         |          |       |          |              |
| October '13         | 0       | \$0.00       | 1       | \$200.00     | 0       | \$0.00        | 33      | \$9,706.58          | 6         | \$1,925.66  | 58       | \$13,446.66 |         | \$0.00   | 80    | 98       | \$25,278.90  |
| November '13        | 5       | \$360.00     | 2       | \$353.00     | 1       | \$2,724.28    | 62      | \$12,694.80         | 7         | \$2,333.27  | 68       | \$18,438.23 | 0       | \$0.00   | 105   | 145      | \$36,903.58  |
| December '13        | 7       | \$582.94     | +       | \$400.00     | 4       | \$9,156.00    | 131     | \$33,215.11         | 12        | \$3,386.65  | 165      | \$42,989.48 |         | \$0.00   | 236   | 321      | \$89,730.18  |
| January '14         | 16      | \$1,415.00   | 0       | \$0.00       |         | \$7,037.34    | 150     | \$38,444.25         | 3         | \$825.03    | 97       | \$21,031.88 | 0       | \$0.00   | 191   | 268      | \$68,753.50  |
| February '14        | 16      | \$1,354.99   | 0       | \$0.00       |         | \$0.00        | 154     | \$47,105.50         | 7         | \$1,937.78  | 97       | \$21,701.30 |         | \$0.00   | 192   | 274      | \$72,099.57  |
| March '14           | 7       | \$445.00     |         | \$0.00       |         | \$0.00        | 120     | \$32,896.82         | 5         | \$1,332.23  | 90       | \$18,177.86 |         | \$0.00   | 154   | 222      | \$52,851.91  |
| April '14           | 4       | \$705.95     | +       | \$0.00       |         | \$385.00      | 105     | \$28,443.35         | 4         | \$1,525.27  | 107      | \$23,930.30 |         | \$0.00   | 155   | 221      | \$54,989.87  |
| May '14             | 2       | \$99.99      | +       | \$413.00     |         | \$3,064.00    | 130     | \$35,877.02         | 18        | \$5,179.01  | 161      | \$37,716.25 |         | \$0.00   | 229   | 315      | \$82,349.27  |
| June '14            | 1       | \$50.00      |         | \$5.70       |         | \$0.00        | 55      | \$13,953.21         | 9         | \$3,128.36  |          | \$19,820.18 |         | \$0.00   | 106   | 141      | \$36,957.45  |
| July '14            |         | \$0.00       | +       | \$0.00       |         | \$0.00        |         | \$2,635.12          | 0         | \$0.00      | <b>-</b> | \$430.99    |         | \$0.00   | 9     | 10       | \$3,066.11   |
| August '14          |         | \$0.00       |         | \$0.00       |         | \$0.00        | 0       | \$0.00              | 0         | \$0.00      | <b>-</b> | \$332.96    |         | \$0.00   | 1     | 1        | \$332.96     |
| September '14       |         | \$0.00       | -       | \$0.00       |         | \$0.00        | 0       | \$0.00              | 0         | \$0.00      |          | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00       |
| Monthly Avg.        |         | \$417.82     | 2 1     | \$114.31     | 1       | \$1,863.89    | 79      | \$21,247.65         | 6         | \$1,797.77  | 77       | \$18,168.01 | 0       | \$0.00   | 122   | 168      | \$43,609.44  |
| Fiscal Year 2       |         |              |         |              |         |               |         |                     |           |             |          |             |         |          |       |          |              |
| October '14         | 0       | \$0.00       |         | \$0.00       |         | \$0.00        | 0       | \$0.00              | 0         | \$0.00      | 0        | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00       |
| November '14        | 4       | \$285.00     | -       | \$200.00     |         | \$0.00        | 26      | \$4,085.62          | 2         | \$208.43    | 28       | \$7,144.61  | 0       | \$0.00   | 41    | 61       | \$11,923.66  |
| December '14        | 15      | \$1,779.99   | +       | \$140.00     |         | \$3,637.97    | 101     | \$29,265.26         | 8         | \$2,838.76  | 82       | \$21,780.61 | 0       | \$0.00   | 153   | 208      | \$59,442.59  |
| Monthly Avg.        | 6       | \$688.33     | 3 1     | \$113.33     | 0       | \$1,212.66    | 42      | \$11,116.96         | 3         | \$1,015.73  | 37       | \$9,641.74  | 0       | \$0.00   | 65    | 90       | \$23,788.75  |

| 1                  |         |              |         |              |         | ΓI          | Scal Te | ars 2013, 2 | 014 and   | 1 2015      |         |             |         |          |       |         |             |
|--------------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|-------------|
| Reporting          | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER          |
| Month              | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| <b>Emmet Count</b> | У       |              |         |              |         |             |         |             |           |             |         |             |         | -        |       |         |             |
| Fiscal Year        |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '12        |         | \$555.00     | 10      | \$570.00     | 0       | \$0.00      | 39      | \$17,160.44 | 2         | \$511.22    | 68      | \$16,120.84 | 0       | \$0.00   | 97    | 127     | \$34,917.50 |
| November '12       | 4       | \$325.00     | 4       | \$220.00     | 1       | \$1,442.16  | 36      | \$21,585.81 | 0         | \$0.00      |         | \$6,391.40  |         | \$0.00   | 59    | 69      | \$29,964.37 |
| December '12       | 5       | \$570.00     | 3       | \$120.00     | 0       | \$0.00      | 54      | \$29,370.90 | 1         | \$282.13    | 41      | \$10,767.63 | 0       | \$0.00   | 89    | 104     | \$41,110.66 |
| January '13        | 9       | \$974.99     | 1       | \$50.00      | 0       | \$0.00      | 62      | \$29,528.52 | 2         | \$399.96    | 40      | \$9,903.77  | 0       | \$0.00   | 96    | 114     | \$40,857.24 |
| February '13       | 3       | \$345.00     | 1       | \$50.00      | 1       | \$3,873.00  | 44      | \$21,587.33 | 4         | \$1,338.42  | 53      | \$13,754.91 | 0       | \$0.00   | 97    | 106     | \$40,948.66 |
| March '13          | 11      | \$1,410.00   | 1       | \$40.00      | 1       | \$2,438.32  | 49      | \$23,578.85 | 3         | \$1,831.76  | 35      | \$12,175.87 | 0       | \$0.00   | 78    | 100     | \$41,474.80 |
| April '13          | 4       | \$406.69     | 4       | \$280.00     | 0       | \$0.00      | 34      | \$15,727.15 | 1         | \$145.24    | 34      | \$10,185.82 | 0       | \$0.00   | 64    | 77      | \$26,744.90 |
| May '13            | 3       | \$219.99     | 6       | \$330.00     | 0       | \$0.00      | 54      | \$20,513.02 | 2         | \$975.83    | 61      | \$19,298.02 | 0       | \$0.00   | 97    | 126     | \$41,336.86 |
| June '13           | 1       | \$75.00      | 0       | \$0.00       | 0       | \$0.00      | 11      | \$4,511.05  | 2         | \$399.30    | 27      | \$7,642.27  | 0       | \$0.00   | 38    | 41      | \$12,627.62 |
| July '13           | 0       | \$0.00       | 3       | \$120.00     | 0       | \$0.00      | 19      | \$7,063.54  | 0         | \$0.00      | 21      | \$4,383.62  | 0       | \$0.00   | 35    | 43      | \$11,567.16 |
| August '13         | 0       | \$0.00       | 2       | \$90.00      | 0       | \$0.00      | 8       | \$2,498.17  | 0         | \$0.00      | 21      | \$4,186.75  | 0       | \$0.00   | 27    | 31      | \$6,774.92  |
| September '13      | 1       | \$75.00      | 2       | \$90.00      | 0       | \$0.00      | 9       | \$3,590.19  | 0         | \$0.00      | 26      | \$6,522.29  | 0       | \$0.00   | 33    | 38      | \$10,277.48 |
| Monthly Avg.       | 4       | \$413.06     | 3       | \$163.33     | 0       | \$646.12    | 35      | \$16,392.91 | 1         | \$490.32    | 38      | \$10,111.10 | 0       | \$0.00   | 68    | 81      | \$28,216.85 |
| Fiscal Year        | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '13        | 1       | \$100.00     | 2       | \$80.00      | 0       | \$0.00      | 16      | \$5,856.09  | 0         | \$0.00      | 16      | \$3,754.41  | 0       | \$0.00   | 28    | 35      | \$9,790.50  |
| November '13       | 7       | \$615.00     | 0       | \$0.00       | 0       | \$0.00      | 21      | \$9,822.73  | 1         | \$389.69    | 20      | \$4,329.23  |         | \$0.00   | 42    | 49      | \$15,156.65 |
| December '13       | 21      | \$2,046.00   | 3       | \$150.00     | 1       | \$489.00    | 67      | \$39,431.50 | 1         | \$280.92    | 48      | \$11,997.82 | 0       | \$0.00   | 105   | 141     | \$54,395.24 |
| January '14        | 15      | \$1,916.52   | 0       | \$0.00       | 1       | \$3,058.00  | 63      | \$33,597.32 | 3         | \$693.92    | 25      | \$7,164.69  | 0       | \$0.00   | 86    | 107     | \$46,430.45 |
| February '14       | 9       | \$1,010.00   | 1       | \$50.00      | 0       | \$0.00      | 57      | \$24,732.15 | 1         | \$347.59    | 16      | \$3,698.54  | 0       | \$0.00   | 70    | 84      | \$29,838.28 |
| March '14          | 4       | \$419.61     | 2       | \$100.00     | 0       | \$0.00      | 36      | \$14,509.76 | 1         | \$220.26    | 17      | \$4,109.52  | 0       | \$0.00   | 52    | 60      | \$19,359.15 |
| April '14          | 6       | \$545.00     | 0       | \$0.00       | 1       | \$4,000.00  | 27      | \$10,320.10 | 1         | \$285.79    | 19      | \$5,034.81  | 0       | \$0.00   | 45    | 54      | \$20,185.70 |
| May '14            | 0       | \$0.00       | 10      | \$420.00     | 1       | \$335.00    | 20      | \$7,833.36  | 2         | \$567.69    | 48      | \$14,081.81 | 0       | \$0.00   | 66    | 81      | \$23,237.86 |
| June '14           | 2       | \$300.00     | 0       | \$0.00       | 1       | \$4,000.00  | 12      | \$3,730.13  | 1         | \$450.00    | 9       | \$2,612.42  |         | \$0.00   | 22    | 25      | \$11,092.55 |
| July '14           | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$260.00    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1     | 1       | \$260.00    |
| August '14         | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| September '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.       |         | \$579.34     | 2       | \$66.67      | 0       | \$990.17    | 27      | \$12,507.76 | 1         | \$269.66    | 18      | \$4,731.94  | 0       | \$0.00   | 43    | 53      | \$19,145.53 |
| Fiscal Year        |         |              | 1       |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '14        | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00      |
| November '14       | 1       | \$40.00      | 0       | \$0.00       | 0       | \$0.00      | 4       | \$1,651.02  | 1         | \$392.81    | 5       | \$1,343.40  | 0       | \$0.00   | 10    | 11      | \$3,427.23  |
| December '14       |         | \$800.00     | 0       | \$0.00       | 0       | \$0.00      | 40      | \$23,970.33 | 0         | \$0.00      |         | \$4,249.88  |         | \$0.00   | 58    | 65      | \$29,020.21 |
| Monthly Avg.       | 3       | \$280.00     | 0       | \$0.00       | 0       | \$0.00      | 15      | \$8,540.45  | 0         | \$130.94    | 7       | \$1,864.43  | 0       | \$0.00   | 23    | 25      | \$10,815.81 |

|               | 1  |              |         |              |         | 11          | Scal 16 | ais 2013, 2  | UIT all   | 1 2013      |         |              |         |          |       |         |                |
|---------------|--|--------------|---------|--------------|---------|-------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|---------|----------------|
| Reporting     | Heat De  | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel    | All Elect | . Household | El      | ectricity    | Exc     | ceptions |       | Total S | SER            |
| Month         | # Pymts  | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments       |
| Genesee Cou   | nty  |              | ·       |              |         |             | ·       |              |           |             | •       |              |         | _        |       | ·       |                |
| Fiscal Year   | 2013   |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |                |
| October '12   |  | \$345.00     | 1       | \$196.98     | 6       | \$13,392.96 | 1,362   | \$188,621.90 | 76        | \$21,220.31 | 1,464   | \$371,160.79 | 0       | \$0.00   | 1,678 | 2,912   | \$594,937.94   |
| November '12  |  | \$49.99      | 2       | \$341.73     | 13      | \$23,454.57 | 1,003   | \$141,066.20 | 43        | \$11,956.18 | 1,046   | \$263,666.69 |         | \$0.00   | 1,182 | 2,108   | \$440,535.36   |
| December '12  | 3  | \$259.00     | 5       | \$680.72     | 24      | \$37,680.33 | 1,520   | \$215,463.67 | 42        | \$12,411.47 | 1,548   | \$342,014.01 | 0       | \$0.00   | 1,723 | 3,142   | \$608,509.20   |
| January '13   | 1  | \$45.00      | 1       | \$87.22      | 15      | \$36,747.97 | 1,759   | \$282,832.73 | 60        | \$15,976.04 | 1,800   | \$343,047.99 | 0       | \$0.00   | 1,982 | 3,636   | \$678,736.95   |
| February '13  | 1  | \$61.66      | 3       | \$285.37     | 12      | \$21,232.66 | 2,135   | \$438,810.53 | 61        | \$17,407.75 | 2,189   | \$460,309.41 | 0       | \$0.00   | 2,362 | 4,401   | \$938,107.38   |
| March '13     | 0  | \$0.00       | 1       | \$67.95      | 9       | \$18,796.55 | 1,812   | \$446,932.81 | 60        | \$19,890.69 | 1,836   | \$391,259.74 | 0       | \$0.00   | 2,017 | 3,718   | \$876,947.74   |
| April '13     | 4  | \$454.00     | 4       | \$589.71     | 8       | \$19,262.01 | 1,848   | \$473,516.67 | 49        | \$15,069.71 | 1,861   | \$356,375.71 | 0       | \$0.00   | 2,021 | 3,774   | \$865,267.81   |
| May '13       | 2  | \$334.92     | 3       | \$409.94     | 16      | \$33,496.31 | 2,584   | \$725,622.56 | 78        | \$23,926.25 | 2,633   | \$530,290.15 | 0       | \$0.00   | 2,868 | 5,316   | \$1,314,080.13 |
| June '13      | 1  | \$200.00     | 0       | \$0.00       | 5       | \$10,358.96 | 1,841   | \$529,274.39 | 57        | \$18,105.99 | 1,899   | \$410,193.45 | 0       | \$0.00   | 2,054 | 3,803   | \$968,132.79   |
| July '13      | 3  | \$450.00     | 2       | \$257.63     | 2       | \$5,660.86  | 1,075   | \$284,256.61 | 32        | \$8,779.17  | 1,126   | \$264,994.32 | 0       | \$0.00   | 1,248 | 2,240   | \$564,398.59   |
| August '13    | 1  | \$167.68     | 4       | \$625.03     | 6       | \$11,160.71 | 1,094   | \$217,449.24 | 57        | \$14,370.57 | 1,182   | \$236,550.37 | 0       | \$0.00   | 1,358 | 2,344   | \$480,323.60   |
| September '13 | 2  | \$385.64     | 0       | \$0.00       | 1       | \$445.52    | 782     | \$125,948.83 | 62        | \$15,182.85 | 848     | \$183,356.81 | 0       | \$0.00   | 1,023 | 1,695   | \$325,319.65   |
| Monthly Avg.  | 2  | \$229.41     | 2       | \$295.19     | 10      | \$19,307.45 | 1,568   | \$339,149.68 | 56        | \$16,191.42 | 1,619   | \$346,101.62 | 0       | \$0.00   | 1,793 | 3,257   | \$721,274.76   |
| Fiscal Year:  | 2014   |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |                |
| October '13   | 0  | \$0.00       | 2       | \$375.45     | 9       | \$24,694.74 | 492     | \$92,868.33  | 35        | \$10,466.18 | 523     | \$124,457.60 | 0       | \$0.00   | 645   | 1,061   | \$252,862.30   |
| November '13  | 1  | \$200.00     | 0       | \$0.00       | 4       | \$10,549.79 | 671     | \$87,202.22  | 30        | \$7,454.12  | 697     | \$171,449.43 | 0       | \$0.00   | 775   | 1,403   | \$276,855.56   |
| December '13  | 2  | \$145.00     | 0       | \$0.00       | 26      | \$50,969.26 | 1,697   | \$236,544.64 | 67        | \$19,279.85 | 1,768   | \$416,312.25 | 0       | \$0.00   | 1,939 | 3,560   | \$723,251.00   |
| January '14   | 2  | \$215.00     | 1       | \$80.00      | 14      | \$35,561.25 | 1,802   | \$275,066.61 | 73        | \$19,432.05 | 1,844   | \$362,181.74 | 0       | \$0.00   | 2,013 | 3,736   | \$692,536.65   |
| February '14  | 2  | \$391.20     | 1       | \$100.87     | 15      | \$31,939.00 | 1,819   | \$359,612.48 | 63        | \$17,605.81 | 1,836   | \$349,146.25 | 0       | \$0.00   | 2,040 | 3,736   | \$758,795.61   |
| March '14     | 1  | \$100.00     | 1       | \$199.23     | 15      | \$33,197.94 | 1,527   | \$328,259.38 | 70        | \$18,945.48 | 1,515   | \$254,697.55 | 0       | \$0.00   | 1,733 | 3,129   | \$635,399.58   |
| April '14     | 1  | \$40.00      | 0       | \$0.00       | 11      | \$21,179.23 | 1,345   | \$302,336.38 | 44        | \$11,541.73 | 1,303   | \$210,098.16 | 0       | \$0.00   | 1,524 | 2,704   | \$545,195.50   |
| May '14       |  | \$200.00     | 4       | \$508.16     | 5       | \$10,480.00 | 1,729   | \$393,102.46 | 56        | \$15,240.67 | 1,738   | \$293,764.95 |         | \$0.00   | 1,964 | 3,533   | \$713,296.24   |
| June '14      | 3  | \$560.00     | 2       | \$165.13     | 6       | \$13,200.03 | 732     | \$174,827.21 | 28        | \$8,403.12  | 727     | \$142,970.27 | 0       | \$0.00   | 837   | 1,498   | \$340,125.76   |
| July '14      | 0  | \$0.00       | 0       | \$0.00       | 2       | \$6,700.00  | 90      | \$24,107.36  | 6         | \$1,881.52  | 90      | \$22,476.66  | 0       | \$0.00   | 116   | 188     | \$55,165.54    |
| August '14    | <del>                                     </del> | \$0.00       | 0       | \$0.00       | 5       | \$16,792.05 | 15      | \$5,696.39   | 0         | \$0.00      | 13      | \$3,824.13   | 0       | \$0.00   | 26    | 33      | \$26,312.57    |
| September '14 | 0  | \$0.00       | 0       | \$0.00       | 2       | \$7,450.00  | 1       | \$108.50     | 0         | \$0.00      | 1       | \$142.37     |         | \$0.00   | 3     | 4       | \$7,700.87     |
| Monthly Avg.  |  | \$154.27     | 1       | \$119.07     | 10      | \$21,892.77 | 993     | \$189,977.66 | 39        | \$10,854.21 | 1,005   | \$195,960.11 | 0       | \$0.00   | 1,135 | 2,049   | \$418,958.10   |
| Fiscal Year   |  |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |                |
| October '14   |  | \$200.00     | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0         | \$0.00      | 1       | \$101.49     |         | \$0.00   | 2     | 2       | \$301.49       |
| November '14  |  | \$0.00       | 0       | \$0.00       | 1       | \$565.50    | 447     | \$68,027.92  | 29        | \$7,925.07  | 483     | \$119,479.83 | 0       | \$0.00   | 538   | 960     | \$195,998.32   |
| December '14  | <del>                                     </del> | \$100.00     | 1       | \$200.00     | 9       | \$22,245.42 | 1,196   | \$207,855.24 | 61        | \$17,944.93 | 1,272   | \$336,796.81 | 0       | \$0.00   | 1,420 | 2,540   | \$585,142.40   |
| Monthly Avg.  | 1  | \$100.00     | 0       | \$66.67      | 3       | \$7,603.64  | 548     | \$91,961.05  | 30        | \$8,623.33  | 585     | \$152,126.04 | 0       | \$0.00   | 653   | 1,167   | \$260,480.74   |

|               |         |              |          |               |         |               | Scal 16 | ears 2013, <u>2</u> | <u>.0 14 alik</u> | 1 2015      |         |             |         |          |       |          |              |
|---------------|---------|--------------|----------|---------------|---------|---------------|---------|---------------------|-------------------|-------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D  | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect         | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts  | Payments      | # Pymts | Payments      | # Pymts | Payments            | # Pymts           | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Gladwin Count | ty      |              |          |               |         |               |         |                     |                   |             |         |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |          |               |         |               |         |                     |                   |             |         |             |         |          |       |          |              |
| October '12   | 7       | \$509.25     | 0        | \$0.00        | 1       | \$3,211.09    | 66      | \$22,907.90         | 5                 | \$1,228.04  | 71      | \$16,437.69 | 0       | \$0.00   | 113   | 150      | \$44,293.97  |
| November '12  | 16      | \$1,174.14   | . 0      | \$0.00        | _       | \$0.00        |         | \$29,207.86         | 1                 | \$204.00    | -       | \$9,987.99  |         | \$0.00   | 89    | 119      | \$40,573.99  |
| December '12  | 20      | \$1,258.80   | 0        | \$0.00        | 2       | \$3,900.00    | 118     | \$53,793.31         | 1                 | \$450.00    | 61      | \$13,160.56 |         | \$0.00   | 159   | 202      | \$72,562.67  |
| January '13   | 9       | \$540.05     |          | \$0.00        | 1       | \$2,279.00    | 150     | \$66,163.99         | 1                 | \$220.32    | 80      | \$18,988.42 |         | \$0.00   | 189   | 241      | \$88,191.78  |
| February '13  | 18      | \$1,125.00   | 0        | \$0.00        | 3       | \$6,331.59    | 156     | \$64,122.92         | 1                 | \$294.35    | 94      | \$25,972.16 | 0       | \$0.00   | 199   | 272      | \$97,846.02  |
| March '13     | 15      | \$1,047.60   | 0        | \$0.00        | 0       | \$0.00        | 105     | \$43,145.06         | 3                 | \$1,182.76  | 75      | \$21,487.17 | 0       | \$0.00   | 149   | 198      | \$66,862.59  |
| April '13     | 18      | \$1,201.61   | 0        | \$0.00        | 1       | \$2,808.00    | 139     | \$59,848.80         | 2                 | \$1,175.47  | 70      | \$18,549.27 | 0       | \$0.00   | 171   | 230      | \$83,583.15  |
| May '13       | 7       | \$465.00     | 0        | \$0.00        | 1       | \$2,495.00    | 107     | \$34,386.35         | 4                 | \$1,229.42  | 114     | \$30,839.32 | 0       | \$0.00   | 160   | 233      | \$69,415.09  |
| June '13      | 2       | \$105.00     | 1        | \$160.00      | 1       | \$1,820.00    | 62      | \$20,473.31         | 2                 | \$1,063.62  | 73      | \$25,750.54 | 0       | \$0.00   | 105   | 141      | \$49,372.47  |
| July '13      | 3       | \$125.00     | 0        | \$0.00        | 2       | \$3,689.00    | 39      | \$11,667.41         | 1                 | \$520.20    |         | \$17,383.64 | 0       | \$0.00   | 75    | 104      | \$33,385.25  |
| August '13    | 2       | \$275.00     | 0        | \$0.00        | 0       | \$0.00        | 31      | \$8,546.31          | 0                 | \$0.00      | 57      | \$11,683.01 | 0       | \$0.00   | 71    | 90       | \$20,504.32  |
| September '13 | 3       | \$150.00     | 0        | \$0.00        | 0       | \$0.00        | 32      | \$7,454.74          |                   | \$406.84    | 56      | \$13,708.70 | 0       | \$0.00   | 72    | 93       | \$21,720.28  |
| Monthly Avg.  | 10      | \$664.70     | 0        | \$13.33       | 3 1     | \$2,211.14    | 89      | \$35,143.16         | 2                 | \$664.59    | 71      | \$18,662.37 | 0       | \$0.00   | 129   | 173      | \$57,359.30  |
| Fiscal Year 2 | 2014    |              |          |               |         |               |         |                     |                   |             |         |             |         |          |       |          |              |
| October '13   | 5       | \$225.00     |          | \$0.00        | 1       | \$2,450.00    | 43      | \$16,016.74         | 0                 | \$0.00      |         | \$6,394.93  |         | \$0.00   | 55    | 76       | \$25,086.67  |
| November '13  | 20      | \$1,229.95   | 0        | \$0.00        | 0       | \$0.00        | 34      | \$14,948.95         | 1                 | \$217.27    | 29      | \$8,991.52  | 0       | \$0.00   | 63    | 84       | \$25,387.69  |
| December '13  | 38      | \$2,000.75   | 0        | \$0.00        | 4       | \$8,962.12    | 159     | \$74,784.89         | 5                 | \$1,438.09  | 86      | \$22,275.18 | 0       | \$0.00   | 215   | 292      | \$109,461.03 |
| January '14   | 26      | \$1,446.94   | 0        | \$0.00        | 3       | \$5,146.11    | 122     | \$57,317.76         | 2                 | \$497.14    | 83      | \$20,420.42 | 0       | \$0.00   | 182   | 236      | \$84,828.37  |
| February '14  | 25      | \$1,543.80   | 0        | \$0.00        | 2       | \$2,974.90    | 156     | \$70,537.09         | 1                 | \$232.41    | 78      | \$18,325.55 | 0       | \$0.00   | 195   | 262      | \$93,613.75  |
| March '14     | 18      | \$1,132.95   | 0        | \$0.00        | 2       | \$2,682.46    | 127     | \$55,666.29         | 1                 | \$405.88    | 58      | \$12,744.63 | 0       | \$0.00   | 158   | 206      | \$72,632.21  |
| April '14     | 2       | \$135.00     | 0        | \$0.00        |         | \$6,403.96    | 83      | \$28,316.13         | 2                 | \$770.52    | 64      | \$14,858.31 | 0       | \$0.00   | 114   | 153      | \$50,483.92  |
| May '14       | 0       | \$0.00       | <b>I</b> | \$0.00        |         | \$3,924.65    | 78      | \$21,489.22         | 4                 | \$1,028.21  | 89      | \$20,270.18 |         | \$0.00   | 121   | 176      | \$46,712.26  |
| June '14      | 4       | \$509.94     | <b>I</b> | \$30.00       |         | \$0.00        |         | \$7,015.54          | 3                 | \$1,133.84  |         | \$6,484.07  | 0       | \$0.00   | 40    | 60       | \$15,173.39  |
| July '14      | 0       | \$0.00       | 0        | \$0.00        | 2       | \$4,365.00    | 5       | \$2,157.25          | 0                 | \$0.00      | 4       | \$1,346.17  | 0       | \$0.00   | 11    | 11       | \$7,868.42   |
| August '14    | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00        | 1       | \$395.00            | 0                 | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1     | 1        | \$395.00     |
| September '14 | 0       | \$0.00       | <b>I</b> | \$0.00        |         | \$0.00        |         | \$317.00            | 0                 | \$0.00      |         | \$0.00      |         | \$0.00   | 1     | 1        | \$317.00     |
| Monthly Avg.  | 12      | \$685.36     | 0        | \$2.50        | 2       | \$3,075.77    | 69      | \$29,080.16         | 2                 | \$476.95    | 46      | \$11,009.25 | 0       | \$0.00   | 96    | 130      | \$44,329.98  |
| Fiscal Year 2 | 2015    |              |          |               |         |               |         |                     |                   |             |         |             |         |          |       |          |              |
| October '14   | 0       | \$0.00       | 0        | \$0.00        |         | \$0.00        |         | \$0.00              | 0                 | \$0.00      |         | \$806.38    |         | \$0.00   | 1     | 1        | \$806.38     |
| November '14  | 8       | \$600.00     | 0        | \$0.00        | 0       | \$0.00        | 8       | \$1,240.61          | 0                 | \$0.00      |         | \$2,489.64  | 0       | \$0.00   | 18    | 26       | \$4,330.25   |
| December '14  | 25      | \$1,665.80   | 0        | \$0.00        | 2       | \$3,070.00    | 47      | \$21,396.04         | 0                 | \$0.00      |         | \$13,418.75 | 0       | \$0.00   | 90    | 121      | \$39,550.59  |
| Monthly Avg.  | 11      | \$755.27     | 0        | \$0.00        | 1       | \$1,023.33    | 18      | \$7,545.55          | 0                 | \$0.00      | 19      | \$5,571.59  | 0       | \$0.00   | 36    | 49       | \$14,895.74  |

|               |         |             |         |              |         |             |         | ais 2013, 2 | UIT and   | 1 2013      |         |             |         |          |         |         | 1           |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | El      | ectricity   | Exc     | eptions  | _       | Total S | ER          |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments    |
| Gogebic Cour  | nty     |             |         |              |         |             |         |             |           |             |         |             |         |          |         | ·       |             |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$0.00      | 0       | \$0.00       | 4       | \$7,326.00  | 54      | \$29,995.76 | 2         | \$141.66    | 45      | \$8,435.28  | 0       | \$0.00   | 90      | 105     | \$45,898.70 |
| November '12  |         | \$51.94     | 0       | \$0.00       | 2       | \$6,700.00  | 28      | \$15,511.47 | 1         | \$35.49     |         | \$5,643.60  |         | \$0.00   | 59      | 63      | \$27,942.50 |
| December '12  |         | \$200.00    | 0       | \$0.00       | 1       | \$400.00    | 36      | \$15,738.86 | 2         | \$450.45    |         | \$7,087.67  | 0       | \$0.00   | 71      | 80      | \$23,876.98 |
| January '13   |         | \$0.00      | 0       | \$0.00       | 2       | \$1,054.00  | 57      | \$23,809.86 | 2         | \$204.33    | 48      | \$7,070.73  | 0       | \$0.00   | 97      | 109     | \$32,138.92 |
| February '13  |         | \$60.00     | 0       | \$0.00       | 1       | \$182.50    | 56      | \$23,302.10 | 4         | \$450.39    | 53      | \$12,853.05 |         | \$0.00   | 102     | 116     | \$36,848.04 |
| March '13     |         | \$0.00      | 0       | \$0.00       | 3       | \$4,610.00  | 82      | \$33,335.83 | 3         | \$289.10    | 66      | \$19,028.86 |         | \$0.00   | 132     | 154     | \$57,263.79 |
| April '13     |         | \$0.00      | 0       | \$0.00       | 2       | \$7,707.78  | 85      | \$39,662.81 | 5         | \$1,511.83  | 81      | \$27,848.02 |         | \$0.00   | 145     | 173     | \$76,730.44 |
| May '13       | 2       | \$100.00    | 1       | \$140.00     | 0       | \$0.00      | 79      | \$32,115.46 | 3         | \$263.36    | 108     | \$32,293.50 | 0       | \$0.00   | 150     | 193     | \$64,912.32 |
| June '13      | 1       | \$16.50     | 1       | \$30.00      | 1       | \$250.00    | 52      | \$17,218.75 | 3         | \$281.95    | 62      | \$18,523.38 | 0       | \$0.00   | 95      | 120     | \$36,320.58 |
| July '13      | 0       | \$0.00      | 1       | \$63.17      | 1       | \$400.00    | 28      | \$9,776.85  | 2         | \$128.51    | 65      | \$15,424.07 | 0       | \$0.00   | 87      | 97      | \$25,792.60 |
| August '13    | 0       | \$0.00      | 0       | \$0.00       | 1       | \$410.00    | 18      | \$4,830.98  | 1         | \$46.92     | 24      | \$4,930.79  | 0       | \$0.00   | 37      | 44      | \$10,218.69 |
| September '13 | 0       | \$0.00      | 1       | \$75.00      | 1       | \$381.68    | 19      | \$5,649.31  | 1         | \$47.90     | 25      | \$6,041.51  | 0       | \$0.00   | 42      | 47      | \$12,195.40 |
| Monthly Avg.  | 1       | \$35.70     | 0       | \$25.68      | 2       | \$2,451.83  | 50      | \$20,912.34 | 2         | \$320.99    | 54      | \$13,765.04 | 0       | \$0.00   | 92      | 108     | \$37,511.58 |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '13   | 0       | \$0.00      | 0       | \$0.00       | 3       | \$8,991.20  | 8       | \$3,355.00  | 0         | \$0.00      | 7       | \$1,578.69  | 0       | \$0.00   | 18      | 18      | \$13,924.89 |
| November '13  | 2       | \$245.00    | 0       | \$0.00       | 1       | \$2,675.00  | 47      | \$23,874.61 | 1         | \$83.34     | 32      | \$6,745.24  | 0       | \$0.00   | 69      | 83      | \$33,623.19 |
| December '13  | 0       | \$0.00      | 0       | \$0.00       | 1       | \$2,572.84  | 86      | \$50,960.67 | 2         | \$169.74    | 25      | \$5,014.49  | 0       | \$0.00   | 103     | 114     | \$58,717.74 |
| January '14   | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 70      | \$27,818.50 | 0         | \$0.00      | 22      | \$4,506.37  | 0       | \$0.00   | 78      | 92      | \$32,324.87 |
| February '14  | 0       | \$0.00      | 0       | \$0.00       | 2       | \$840.00    | 74      | \$27,136.48 | 1         | \$191.70    | 38      | \$10,187.46 | 0       | \$0.00   | 90      | 115     | \$38,355.64 |
| March '14     | 0       | \$0.00      | 0       | \$0.00       | 1       | \$385.00    | 63      | \$19,008.11 | 0         | \$0.00      | 48      | \$12,498.12 | 0       | \$0.00   | 77      | 112     | \$31,891.23 |
| April '14     | 0       | \$0.00      | 0       | \$0.00       | 1       | \$515.00    | 71      | \$23,463.36 | 2         | \$897.29    | 93      | \$26,313.56 | 0       | \$0.00   | 116     | 167     | \$51,189.21 |
| May '14       | 1       | \$16.50     | 0       | \$0.00       | 1       | \$490.00    | 71      | \$23,008.61 | 0         | \$0.00      | 86      | \$24,532.30 | 0       | \$0.00   | 107     | 159     | \$48,047.41 |
| June '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 16      | \$3,761.51  | 1         | \$70.41     | 30      | \$7,036.29  |         | \$0.00   | 35      | 47      | \$10,868.21 |
| July '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 4       | \$863.29    | 0         | \$0.00      |         | \$374.29    |         | \$0.00   | 4       | 6       | \$1,237.58  |
| August '14    |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| September '14 |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| Monthly Avg.  |         | \$21.79     | 0       | \$0.00       | 1       | \$1,372.42  | 43      | \$16,937.51 | 1         | \$117.71    | 32      | \$8,232.23  | 0       | \$0.00   | 58      | 76      | \$26,681.66 |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             | _       |          |         |         |             |
| October '14   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| November '14  |         | \$0.00      | 0       | \$0.00       | 1       | \$2,860.00  | 15      | \$6,947.91  | 0         | \$0.00      |         | \$1,807.69  |         | \$0.00   | 20      | 23      | \$11,615.60 |
| December '14  |         | \$0.00      | 0       | \$0.00       | 1       | \$2,965.00  | 44      | \$22,218.48 | 0         | \$0.00      |         | \$2,738.51  | 0       | \$0.00   | 48      | 56      | \$27,921.99 |
| Monthly Avg.  | 0       | \$0.00      | 0       | \$0.00       | 1       | \$1,941.67  | 20      | \$9,722.13  | 0         | \$0.00      | 6       | \$1,515.40  | 0       | \$0.00   | 23      | 26      | \$13,179.20 |

| 1                    |         |              |         |              |         | F!          | Scal 16 | ears 2013, 2 | <u>.014 and</u> | 1 ZU 10     |         |             |         |          |       |          |             |
|----------------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting            | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel   | All Elect       | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|                      | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts         | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| <b>Grand Travers</b> | e Count | y            |         |              |         | أحسية       |         |              |                 |             |         |             |         |          |       |          |             |
| Fiscal Year 2        |         |              |         |              |         |             |         |              |                 |             |         |             |         |          |       |          |             |
| October '12          | 9       | \$595.00     | 17      | \$903.83     | 1       | \$80.00     | 64      | \$23,132.55  | 3               | \$456.46    | 209     | \$34,993.98 | 0       | \$0.00   | 258   | 303      | \$60,161.82 |
| November '12         | 6       | \$405.00     |         | \$240.00     |         | \$0.00      | 53      | \$17,332.41  | 2               | \$400.03    |         | \$19,737.81 | 0       | \$0.00   | 167   | 188      | \$38,115.25 |
| December '12         | 5       | \$415.00     | 14      | \$830.58     | 0       | \$0.00      | 88      | \$25,071.44  | 5               | \$653.73    |         | \$27,569.97 | 0       | \$0.00   | 232   | 277      | \$54,540.72 |
| January '13          | 6       | \$720.00     | 10      | \$597.18     | 3 2     | \$6,163.81  | 118     | \$35,388.93  | 7               | \$1,324.09  | 190     | \$29,223.71 | 0       | \$0.00   | 285   | 333      | \$73,417.72 |
| February '13         | 9       | \$665.00     | 17      | \$1,080.15   | 0       | \$0.00      | 154     | \$47,294.88  | 5               | \$906.32    | 188     | \$36,690.06 | 0       | \$0.00   | 292   | 373      | \$86,636.41 |
| March '13            | 3       | \$155.00     | 7       | \$465.00     | 2       | \$2,982.44  | 120     | \$40,031.97  | 9               | \$2,249.54  | 192     | \$36,258.37 | 0       | \$0.00   | 268   | 333      | \$82,142.32 |
| April '13            | 0       | \$0.00       | 11      | \$665.00     | 0       | \$0.00      | 132     | \$37,549.58  | 7               | \$2,431.23  | 181     | \$35,235.20 | 0       | \$0.00   | 267   | 331      | \$75,881.01 |
| May '13              | 4       | \$302.91     | 17      | \$945.00     | 1       | \$296.95    | 111     | \$31,230.84  | 13              | \$3,723.82  | 198     | \$36,831.96 | 0       | \$0.00   | 273   | 344      | \$73,331.48 |
| June '13             | 1       | \$40.00      | 12      | \$670.00     | 0       | \$0.00      | 95      | \$22,353.02  | 8               | \$1,767.04  | 138     | \$25,023.87 | 0       | \$0.00   | 201   | 254      | \$49,853.93 |
| July '13             | 1       | \$50.00      | 9       | \$564.73     | 0       | \$0.00      | 56      | \$15,994.80  | 3               | \$1,193.83  | 100     | \$17,532.75 |         | \$0.00   | 143   | 169      | \$35,336.11 |
| August '13           | 2       | \$260.00     | 4       | \$340.00     | 0       | \$0.00      | 37      | \$11,273.88  | 3               | \$311.69    |         | \$13,432.36 | 0       | \$0.00   | 124   | 136      | \$25,617.93 |
| September '13        | 2       | \$155.00     |         | \$300.00     | 0       | \$0.00      | 26      | \$7,608.54   | 2               | \$350.69    | 88      | \$11,547.56 | 0       | \$0.00   | 111   | 121      | \$19,961.79 |
| Monthly Avg.         | 4       | \$313.58     | 11      | \$633.46     | 1       | \$793.60    | 88      | \$26,188.57  | 6               | \$1,314.04  | 155     | \$27,006.47 | 0       | \$0.00   | 218   | 264      | \$56,249.71 |
| Fiscal Year 2        | 2014    |              |         |              |         |             |         |              |                 |             |         |             |         |          |       |          |             |
| October '13          | 2       | \$175.00     |         | \$220.00     |         | \$0.00      | 32      | \$11,531.04  | 0               | \$0.00      |         | \$6,711.44  |         | \$0.00   | 69    | 82       | \$18,637.48 |
| November '13         | 2       | \$90.00      |         | \$327.57     |         | \$260.00    | 21      | \$4,447.73   | 3               | \$1,035.28  |         | \$12,870.85 |         | \$0.00   | 89    | 101      | \$19,031.43 |
| December '13         | 10      | \$615.00     | 4       | \$350.00     |         | \$0.00      | 78      | \$33,459.93  | 3               | \$399.39    |         | \$18,327.78 |         | \$0.00   | 176   | 203      | \$53,152.10 |
| January '14          | 9       | \$848.00     | 1       | \$50.00      |         | \$4,000.00  | 98      | \$36,048.77  | 5               | \$897.93    | -       | \$20,228.74 | 1       | \$0.00   | 186   | 226      | \$62,073.44 |
| February '14         | 14      | \$1,199.65   | 12      | \$698.00     |         | \$6,017.76  | 130     | \$43,476.60  | 3               | \$617.63    | -       | \$22,825.29 |         | \$0.00   | 227   | 288      | \$74,834.93 |
| March '14            | 5       | \$335.00     | 4       | \$200.00     |         | \$0.00      | 107     | \$32,740.22  | 6               | \$1,238.00  | -       | \$17,807.94 |         | \$0.00   | 181   | 222      | \$52,321.16 |
| April '14            | 4       | \$290.00     | 7       | \$350.00     |         | \$5,129.70  | 128     | \$41,912.67  | 8               | \$2,101.36  | -       | \$30,243.88 |         | \$0.00   | 237   | 302      | \$80,027.61 |
| May '14              | 0       | \$0.00       |         | \$545.00     |         | \$0.00      | 96      | \$22,998.99  | 4               | \$877.52    | -       | \$29,712.61 | 0       | \$0.00   | 202   | 247      | \$54,134.12 |
| June '14             | 0       | \$0.00       |         | \$100.00     |         | \$2,500.00  | 33      | \$8,090.87   | 1               | \$450.00    |         | \$7,527.07  |         | \$0.00   | 72    | 79       | \$18,667.94 |
| July '14             | 0       | \$0.00       |         | \$0.00       |         | \$0.00      | 14      | \$5,819.87   | 0               | \$0.00      | -       | \$1,101.03  |         | \$0.00   | 18    | 18       | \$6,920.90  |
| August '14           | 0       | \$0.00       |         | \$0.00       |         | \$0.00      | 4       | \$1,648.51   | 0               | \$0.00      |         | \$0.00      |         | \$0.00   | 4     | 4        | \$1,648.51  |
| September '14        | 0       | \$0.00       |         | \$0.00       |         | \$0.00      | 2       | \$1,036.95   | 0               | \$0.00      |         | \$0.00      |         | \$0.00   | 2     | 2        | \$1,036.95  |
| Monthly Avg.         | 4       | \$296.05     | 4       | \$236.71     | 1       | \$1,492.29  | 62      | \$20,267.68  | 3               | \$634.76    | 75      | \$13,946.39 | 0       | \$0.00   | 122   | 148      | \$36,873.88 |
| Fiscal Year 2        |         |              |         |              |         |             |         |              |                 |             |         |             |         |          |       |          |             |
| October '14          | 0       | \$0.00       |         | \$0.00       |         | \$725.97    | 4       | \$1,513.59   |                 | \$0.00      |         | \$0.00      |         | \$0.00   | 6     | 6        | \$2,239.56  |
| November '14         | 3       | \$200.00     |         | \$0.00       |         | \$0.00      | 5       | \$1,014.01   | 0               | \$0.00      |         | \$1,056.12  |         | \$0.00   | 12    | 13       | \$2,270.13  |
| December '14         | 4       | \$225.00     |         | \$0.00       |         | \$4,805.47  | 18      | \$7,554.52   | 0               | \$0.00      |         | \$4,226.66  |         | \$0.00   | 34    | 38       | \$16,811.65 |
| Monthly Avg.         | 2       | \$141.67     | 0       | \$0.00       | 1       | \$1,843.81  | 9       | \$3,360.71   | 0               | \$0.00      | 6       | \$1,760.93  | 0       | \$0.00   | 17    | 19       | \$7,107.11  |

|                      |  |             |         |              |         |             |         | ais 2013, 2 | UIT and   | 1 2013      |         |             |         |          |         |          |             |
|----------------------|--|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|----------|-------------|
| Reporting            | Heat De  | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | El      | ectricity   | Exc     | ceptions |         | Total SI | ER          |
| Month                | # Pymts  | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts  | Payments    |
| <b>Gratiot Count</b> | У  |             |         |              |         |             |         |             |           |             | •       |             |         |          | ·       |          |             |
| Fiscal Year          |  |             |         |              |         |             |         |             |           |             |         |             |         |          |         |          |             |
| October '12          |  | \$109.00    | 2       | \$235.00     | 1       | \$287.50    | 83      | \$17,950.88 | 2         | \$274.94    | 105     | \$26,317.99 | 0       | \$0.00   | 136     | 196      | \$45,175.31 |
| November '12         |  | \$53.07     | 3       | \$220.00     | 1       | \$2,300.00  | 59      | \$13,424.46 | 1         | \$328.83    | 65      | \$16,265.74 |         | \$0.00   | 93      | 130      | \$32,592.10 |
| December '12         |  | \$157.81    | 1       | \$35.00      | 1       | \$2,700.00  | 83      | \$19,916.24 | 2         | \$425.26    |         | \$14,921.62 |         | \$0.00   | 111     | 166      | \$38,155.93 |
| January '13          | <del> </del>                                     | \$255.00    | 0       | \$0.00       | 0       | \$0.00      | 114     | \$23,889.37 | 3         | \$680.14    |         | \$24,609.36 |         | \$0.00   | 155     | 234      | \$49,433.87 |
| February '13         | 2  | \$325.95    | 2       | \$135.00     | 0       | \$0.00      | 121     | \$34,334.50 | 4         | \$1,042.91  | 109     | \$26,185.29 | 0       | \$0.00   | 163     | 238      | \$62,023.65 |
| March '13            | 3  | \$210.00    | 0       | \$0.00       | 0       | \$0.00      | 101     | \$25,962.61 | 2         | \$769.07    | 95      | \$24,814.27 | 0       | \$0.00   | 137     | 201      | \$51,755.95 |
| April '13            | 3  | \$270.00    | 1       | \$135.00     | 0       | \$0.00      | 87      | \$24,385.87 | 1         | \$93.85     | 93      | \$22,344.68 | 0       | \$0.00   | 125     | 185      | \$47,229.40 |
| May '13              | 0  | \$0.00      | 2       | \$135.00     | 0       | \$0.00      | 125     | \$33,167.98 | 3         | \$845.78    | 125     | \$33,733.03 | 0       | \$0.00   | 163     | 255      | \$67,881.79 |
| June '13             | 0  | \$0.00      | 3       | \$150.00     | 1       | \$2,384.31  | 74      | \$20,742.69 | 6         | \$1,987.70  | 90      | \$21,280.20 | 0       | \$0.00   | 107     | 174      | \$46,544.90 |
| July '13             | 1  | \$17.60     | 0       | \$0.00       | 0       | \$0.00      | 45      | \$10,987.43 | 3         | \$631.70    | 57      | \$14,187.30 | 0       | \$0.00   | 71      | 106      | \$25,824.03 |
| August '13           | 0  | \$0.00      | 0       | \$0.00       | 1       | \$2,286.99  | 52      | \$10,937.26 | 7         | \$2,286.96  | 62      | \$13,387.63 | 0       | \$0.00   | 88      | 122      | \$28,898.84 |
| September '13        | 1  | \$75.00     | 0       | \$0.00       | 0       | \$0.00      | 41      | \$9,362.81  | 1         | \$254.36    | 49      | \$10,706.63 | 0       | \$0.00   | 61      | 92       | \$20,398.80 |
| Monthly Avg.         | 2  | \$122.79    | 1       | \$87.08      | 0       | \$829.90    | 82      | \$20,421.84 | 3         | \$801.79    | 87      | \$20,729.48 | 0       | \$0.00   | 118     | 175      | \$42,992.88 |
| Fiscal Year          | 2014   |             |         |              |         |             |         |             |           |             |         |             |         |          |         |          |             |
| October '13          | 1  | \$50.00     | 0       | \$0.00       | 0       | \$0.00      | 23      | \$5,002.38  | 1         | \$450.00    | 22      | \$6,141.02  | 0       | \$0.00   | 32      | 47       | \$11,643.40 |
| November '13         | 1  | \$60.00     | 2       | \$70.00      | 1       | \$3,416.08  | 41      | \$9,578.05  | 0         | \$0.00      | 44      | \$10,194.57 | 0       | \$0.00   | 60      | 89       | \$23,318.70 |
| December '13         | 10   | \$520.00    | 2       | \$111.03     | 1       | \$115.00    | 119     | \$29,619.60 | 3         | \$528.38    | 95      | \$21,274.15 | 0       | \$0.00   | 155     | 230      | \$52,168.16 |
| January '14          | 8  | \$820.00    | 0       | \$0.00       | 1       | \$2,800.00  | 101     | \$29,763.55 | 7         | \$1,629.49  | 75      | \$16,990.32 | 0       | \$0.00   | 136     | 192      | \$52,003.36 |
| February '14         | 9  | \$745.81    | 0       | \$0.00       | 2       | \$1,320.00  | 133     | \$43,205.27 | 6         | \$1,155.31  | 86      | \$19,216.59 | 0       | \$0.00   | 160     | 236      | \$65,642.98 |
| March '14            | 3  | \$145.00    | 1       | \$70.00      | 0       | \$0.00      | 91      | \$29,140.16 | 9         | \$3,106.65  | 77      | \$14,106.76 | 0       | \$0.00   | 122     | 181      | \$46,568.57 |
| April '14            | 2  | \$220.00    | 1       | \$35.00      | 0       | \$0.00      | 70      | \$21,061.63 | 7         | \$2,063.23  | 67      | \$10,810.89 | 0       | \$0.00   | 98      | 147      | \$34,190.75 |
| May '14              | 0  | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 81      | \$18,675.40 | 5         | \$940.88    | 79      | \$13,466.48 |         | \$0.00   | 102     | 165      | \$33,082.76 |
| June '14             |  | \$0.00      | 0       | \$0.00       | 2       | \$1,883.92  | 40      | \$9,462.48  | 5         | \$1,271.52  |         | \$9,291.69  |         | \$0.00   | 54      | 84       | \$21,909.61 |
| July '14             | <del>                                     </del> | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 5       | \$1,836.47  | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 5       | 5        | \$1,836.47  |
| August '14           | <del>                                     </del> | \$0.00      | 0       | \$0.00       |         | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0        | \$0.00      |
| September '14        |  | \$0.00      | 0       | \$0.00       |         | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0        | \$0.00      |
| Monthly Avg.         |  | \$213.40    | 1       | \$23.84      | 1       | \$794.58    | 59      | \$16,445.42 | 4         | \$928.79    | 49      | \$10,124.37 | 0       | \$0.00   | 77      | 115      | \$28,530.40 |
| Fiscal Year          |  |             |         |              | •       |             |         |             |           |             | •       |             |         |          |         |          |             |
| October '14          |  | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0        | \$0.00      |
| November '14         | <del>                                     </del> | \$190.00    | 1       | \$70.00      | 0       | \$0.00      | 22      | \$5,103.21  | 1         | \$71.07     | 22      | \$5,421.10  | 0       | \$0.00   | 34      | 50       | \$10,855.38 |
| December '14         | <del>                                     </del> | \$408.00    | 1       | \$35.00      | 2       | \$4,741.60  | 63      | \$18,313.26 | 4         | \$919.47    | 55      | \$13,359.46 |         | \$0.00   | 93      | 131      | \$37,776.79 |
| Monthly Avg.         | 3  | \$199.33    | 1       | \$35.00      | 1       | \$1,580.53  | 28      | \$7,805.49  | 2         | \$330.18    | 26      | \$6,260.19  | 0       | \$0.00   | 42      | 60       | \$16,210.72 |

| I ———          |         |              | _        |              |         |             |         | ais 2013, 2 | .014 and  | 1 2013      |         |             | T       |          |         |          |              |
|----------------|---------|--------------|----------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|----------|--------------|
| Reporting      | Heat De | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | iting Fuel  | All Elect | . Household | El      | ectricity   | Exc     | ceptions |         | Total SI | ER           |
|                | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts  | Payments     |
| Hillsdale Cour | ntv     |              |          |              |         |             |         |             |           |             |         |             |         |          |         |          |              |
| Fiscal Year    |         |              |          |              |         |             |         |             |           |             |         |             |         |          |         |          |              |
| October '12    |         | \$2,263.33   | 14       | \$970.00     | 0       | \$0.00      | 119     | \$52,526.13 | 6         | \$1,283.47  | 155     | \$36,885.02 | . 0     | \$0.00   | 268     | 327      | \$93,927.95  |
| November '12   | +       | \$2,203.33   |          | \$775.00     |         | \$2,685.00  | 1       | \$43,805.69 |           | \$659.66    |         | \$30,863.02 |         | \$0.00   | 180     | 215      | \$70,359.13  |
| December '12   | +       | \$1,160.75   |          | \$595.09     |         | \$2,003.00  | 115     | \$55,748.70 |           | \$1,287.83  | 118     | \$21,255.05 |         | \$0.00   | 226     | 268      | \$90,025.53  |
| January '13    | +       | \$1,045.67   | 15       | \$805.09     | 1       | \$536.00    | 172     | \$71,468.45 |           | \$1,268.27  | 156     | \$35,599.36 |         | \$0.00   | 299     | 372      | \$110,946.08 |
| February '13   | +       | \$1,209.00   | 10       | \$578.00     | 0       | \$0.00      | 143     | \$57,792.51 | 3         | \$909.31    | 140     | \$38,164.44 |         | \$0.00   | 256     | 313      | \$98,780.41  |
| March '13      | +       | \$1,468.90   | 7        | \$578.00     | 1       | \$103.48    | 122     | \$43,616.78 |           | \$2,959.49  | 112     | \$28,351.58 |         | \$0.00   | 219     | 271      | \$77,084.23  |
| April '13      |         | \$1,400.90   | 12       | \$926.00     | 0       | \$0.00      | 130     | \$48,249.81 | 4         | \$1,240.87  | 126     | \$34,480.86 |         | \$0.00   | 241     | 285      | \$86,054.54  |
| May '13        | +       | \$630.00     | 9        | \$530.00     | 0       | \$0.00      | 87      | \$27,185.18 |           | \$1,186.79  | 133     | \$34,480.80 |         | \$0.00   | 195     | 246      | \$67,308.87  |
| June '13       | +       | \$315.00     | 13       | \$1,348.59   |         | \$500.00    | 54      | \$16,761.79 |           | \$3,355.46  | 133     | \$37,770.90 |         | \$0.00   | 176     | 217      | \$55,099.26  |
| July '13       |         | \$316.20     |          | \$505.00     | 0       | \$0.00      |         | \$16,141.69 |           | \$863.44    | 66      | \$18,061.33 |         | \$0.00   | 108     | 130      | \$35,887.66  |
| August '13     |         | \$390.00     | 12       | \$996.00     | 0       | \$0.00      | 1       | \$4,804.52  |           | \$1,294.33  | 85      | \$15,438.33 |         | \$0.00   | 105     | 127      | \$22,923.18  |
| September '13  | +       | \$215.00     |          | \$1,267.00   |         | \$0.00      | 1       | \$8,245.88  |           | \$0.00      |         | \$16,473.61 |         | \$0.00   | 102     | 127      | \$26,201.49  |
| Monthly Avg.   | +       | \$1,015.60   |          | \$823.31     |         | \$502.29    |         | \$37,195.59 |           | \$1,359.08  |         | \$28,653.99 |         | \$0.00   |         | 242      | \$69,549.86  |
| Fiscal Year    |         |              |          |              |         |             |         |             |           |             |         | · ,         |         |          |         |          |              |
| October '13    |         | \$470.00     | 7        | \$655.00     | 0       | \$0.00      | 31      | \$11,825.23 | 0         | \$0.00      | 44      | \$9,537.27  | 0       | \$0.00   | 74      | 91       | \$22,487.50  |
| November '13   |         | \$1,507.97   | 14       | \$1,495.00   |         | \$0.00      |         | \$25,127.57 |           | \$874.34    |         | \$12,899.43 |         | \$0.00   | 118     | 152      | \$41,904.31  |
| December '13   |         | \$2,256.02   | <b>-</b> | \$1,065.00   | 3       | \$7,178.00  | 166     | \$90,774.78 |           | \$1,175.14  |         | \$27,901.32 |         | \$0.00   | 265     | 327      | \$130,350.26 |
| January '14    |         | \$1,478.80   | 3        | \$210.00     | 0       | \$0.00      | 137     | \$72,252.26 | 12        | \$3,344.46  | 110     | \$27,972.24 |         | \$0.00   | 246     | 284      | \$105,257.76 |
| February '14   |         | \$1,775.00   | 8        | \$549.00     | 1       | \$2,192.00  | 126     | \$52,539.05 | 4         | \$911.17    | 115     | \$27,057.68 |         | \$0.00   | 223     | 275      | \$85,023.90  |
| March '14      | 6       | \$620.00     | 6        | \$470.00     | 3       | \$8,388.00  | 84      | \$35,164.20 | 5         | \$1,825.24  | 74      | \$15,399.77 | 0       | \$0.00   | 155     | 178      | \$61,867.21  |
| April '14      | . 7     | \$480.00     | 9        | \$795.00     | 1       | \$2,800.00  | 57      | \$18,262.23 | 5         | \$1,592.07  | 71      | \$16,482.50 | 0       | \$0.00   | 124     | 150      | \$40,411.80  |
| May '14        | 4       | \$335.00     | 23       | \$1,905.00   | 3       | \$8,148.00  | 68      | \$22,765.04 | 2         | \$378.26    | 112     | \$23,975.20 | 0       | \$0.00   | 168     | 212      | \$57,506.50  |
| June '14       | 4       | \$180.00     | 3        | \$380.00     | 0       | \$0.00      | 26      | \$11,136.31 | 5         | \$1,304.31  | 38      | \$8,669.06  | 0       | \$0.00   | 65      | 76       | \$21,669.68  |
| July '14       | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 7       | \$1,901.17  | 0         | \$0.00      | 2       | \$612.19    | 0       | \$0.00   | 9       | 9        | \$2,513.36   |
| August '14     | . 0     | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 3       | \$249.40    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 3       | 3        | \$249.40     |
| September '14  | . 0     | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 1       | \$374.28    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1       | 1        | \$374.28     |
| Monthly Avg.   | . 11    | \$758.57     | 7        | \$627.00     | 1       | \$2,392.17  | 63      | \$28,530.96 | 3         | \$950.42    | 61      | \$14,208.89 | 0       | \$0.00   | 121     | 147      | \$47,468.00  |
| Fiscal Year    | 2015    |              |          |              |         |             |         |             |           |             |         |             |         |          |         |          |              |
| October '14    | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 1       | \$182.24    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1       | 1        | \$182.24     |
| November '14   | . 7     | \$380.00     | 2        | \$175.00     | 0       | \$0.00      | 4       | \$1,136.59  | 0         | \$0.00      | 14      | \$3,160.23  | 0       | \$0.00   | 23      | 27       | \$4,851.82   |
| December '14   | 4       | \$340.00     | 6        | \$526.00     | 0       | \$0.00      | 21      | \$8,550.76  | 2         | \$617.07    | 50      | \$12,279.43 | 0       | \$0.00   | 72      | 83       | \$22,313.26  |
| Monthly Avg.   | . 4     | \$240.00     | 3        | \$233.67     | 0       | \$0.00      | 9       | \$3,289.86  | 1         | \$205.69    | 21      | \$5,146.55  | 0       | \$0.00   | 32      | 37       | \$9,115.77   |

| ı <del></del> |         |              |          |              |          |               |         | ais 2013, 2 | orani     | 1 2013      |         |              |         |          |         |         |              |
|---------------|---------|--------------|----------|--------------|----------|---------------|---------|-------------|-----------|-------------|---------|--------------|---------|----------|---------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. Do | ep. & Recnt. | Furnace  | e Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity    | Exc     | ceptions |         | Total S | ER           |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts  | Payments      | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases # | # Pymts | Payments     |
| Houghton Cou  | unty    |              |          |              |          |               |         |             |           |             |         |              |         |          |         |         |              |
| Fiscal Year   |         |              |          |              |          |               |         |             |           |             |         |              |         |          |         |         |              |
| October '12   |         | \$886.00     | 11       | \$550.00     | 1        | \$3,944.00    | 58      | \$33,186.84 | 0         | \$0.00      | 91      | \$26,116.40  | 0       | \$0.00   | 133     | 170     | \$64,683.24  |
| November '12  |         | \$561.00     |          | \$200.00     | •        | \$4,000.00    |         | \$27,811.92 | 0         | \$0.00      | 22      | \$5,542.02   |         | \$0.00   | 69      | 79      | \$38,114.94  |
| December '12  | _       | \$450.00     | <b>-</b> | \$100.00     |          | \$6,404.00    | 67      | \$32,188.51 | 0         | \$0.00      | 12      | \$3,161.79   |         | \$0.00   | 81      | 87      | \$42,304.30  |
| January '13   |         | \$490.00     | 0        | \$0.00       |          | \$2,411.63    | 87      | \$34,017.32 | 1         | \$153.92    | 10      | \$2,526.82   |         | \$0.00   | 96      | 103     | \$39,599.69  |
| February '13  | 1       | \$560.00     | 0        | \$0.00       | <b>-</b> | \$223.00      | 98      | \$39,152.65 | 1         | \$556.84    | 16      | \$5,848.13   | 0       | \$0.00   | 109     | 122     | \$46,340.62  |
| March '13     |         | \$100.00     | 0        | \$0.00       |          | \$4,532.16    | 86      | \$35,831.60 | 2         | \$395.19    | 29      | \$13,701.56  | •       | \$0.00   | 112     | 122     | \$54,560.51  |
| April '13     |         | \$400.00     | 12       | \$600.00     | 1        | \$362.00      | 79      | \$24,095.18 | 10        | \$7,035.81  | 133     | \$81,247.33  |         | \$0.00   | 200     | 240     | \$113,740.32 |
| May '13       |         | \$1,030.00   | 25       | \$1,250.00   | 0        | \$0.00        | 79      | \$18,867.44 | 11        | \$7,225.78  | 175     | \$102,909.90 |         | \$0.00   | 231     | 307     | \$131,283.12 |
| June '13      |         | \$885.00     | 13       | \$650.00     | 1        | \$3,743.00    | 60      | \$12,313.91 | 5         | \$2,608.02  | 83      | \$34,890.07  | 0       | \$0.00   | 136     | 174     | \$55,090.00  |
| July '13      |         | \$515.00     | 12       | \$600.00     | 0        | \$0.00        | 31      | \$4,171.57  | 2         | \$799.03    | 47      | \$18,953.48  | 0       | \$0.00   | 75      | 98      | \$25,039.08  |
| August '13    |         | \$741.78     | <b>-</b> | \$350.00     | 2        | \$6,080.43    | 16      | \$2,346.44  | 0         | \$0.00      | 37      | \$12,139.15  |         | \$0.00   | 54      | 68      | \$21,657.80  |
| September '13 |         | \$375.00     | 2        | \$100.00     | 0        | \$0.00        | 22      | \$4,022.55  | 0         | \$0.00      | 35      | \$10,383.55  |         | \$0.00   | 56      | 64      | \$14,881.10  |
| Monthly Avg.  |         | \$582.82     |          | \$366.67     |          | \$2,641.69    |         | \$22,333.83 | 3         | \$1,564.55  |         | \$26,451.68  |         | \$0.00   | 113     | 136     | \$53,941.23  |
| Fiscal Year 2 | 2014    |              |          |              |          |               |         |             |           |             |         |              |         |          |         |         |              |
| October '13   | 3 4     | \$475.00     | 7        | \$350.00     | 2        | \$5,425.18    | 11      | \$4,698.46  | 0         | \$0.00      | 30      | \$8,010.50   | 0       | \$0.00   | 41      | 54      | \$18,959.14  |
| November '13  | 4       | \$320.00     | 7        | \$350.00     | 2        | \$3,557.00    | 56      | \$36,142.06 | 1         | \$426.90    | 30      | \$8,130.93   | 0       | \$0.00   | 81      | 100     | \$48,926.89  |
| December '13  | 6       | \$840.00     | 0        | \$0.00       | 0        | \$0.00        | 101     | \$50,952.32 | 0         | \$0.00      | 17      | \$3,952.54   | 0       | \$0.00   | 109     | 124     | \$55,744.86  |
| January '14   | 1       | \$75.00      | 0        | \$0.00       | 0        | \$0.00        | 87      | \$36,025.05 | 0         | \$0.00      | 1       | \$281.78     | 0       | \$0.00   | 88      | 89      | \$36,381.83  |
| February '14  | 2       | \$140.00     | 0        | \$0.00       | 3        | \$4,234.76    | 96      | \$32,894.55 | 0         | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 99      | 101     | \$37,269.31  |
| March '14     | 3       | \$150.00     | 0        | \$0.00       | 1        | \$4,000.00    | 74      | \$28,154.69 | 0         | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 75      | 78      | \$32,304.69  |
| April '14     | 6       | \$375.00     | 8        | \$470.00     | 1        | \$158.51      | 64      | \$19,156.64 | 6         | \$2,696.82  | 178     | \$68,653.75  | 0       | \$0.00   | 224     | 263     | \$91,510.72  |
| May '14       | 10      | \$695.00     | 17       | \$1,020.00   | 0        | \$0.00        | 88      | \$19,405.61 | 18        | \$7,246.12  | 188     | \$70,356.23  | 0       | \$0.00   | 260     | 321     | \$98,722.96  |
| June '14      | 2       | \$240.00     | 6        | \$360.00     | 1        | \$198.00      | 20      | \$3,459.60  | 2         | \$816.22    | 28      | \$8,898.62   | 0       | \$0.00   | 45      | 59      | \$13,972.44  |
| July '14      | 0       | \$0.00       | 0        | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 0       | 0       | \$0.00       |
| August '14    | 0       | \$0.00       | 0        | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 0       | 0       | \$0.00       |
| September '14 | 0       | \$0.00       | 0        | \$0.00       | 1        | \$2,590.00    | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 1       | 1       | \$2,590.00   |
| Monthly Avg.  | . 3     | \$275.83     | 4        | \$212.50     | 1        | \$1,680.29    | 50      | \$19,240.75 | 2         | \$932.17    | 39      | \$14,023.70  | 0       | \$0.00   | 85      | 99      | \$36,365.24  |
| Fiscal Year 2 | 2015    |              |          |              |          |               |         |             |           |             |         |              |         |          |         |         |              |
| October '14   | 0       | \$0.00       | 0        | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00       |         | \$0.00   | 0       | 0       | \$0.00       |
| November '14  | 4       | \$330.00     | 0        | \$0.00       | 1        | \$300.00      | 24      | \$14,114.24 | 0         | \$0.00      | 2       | \$491.83     | 0       | \$0.00   | 25      | 31      | \$15,236.07  |
| December '14  | 2       | \$250.00     | 0        | \$0.00       | 3        | \$11,225.00   | 63      | \$37,874.23 | 1         | \$275.71    | 0       | \$0.00       | 0       | \$0.00   | 65      | 69      | \$49,624.94  |
| Monthly Avg.  | . 2     | \$193.33     | 0        | \$0.00       | 1        | \$3,841.67    | 29      | \$17,329.49 | 0         | \$91.90     | 1       | \$163.94     | 0       | \$0.00   | 30      | 33      | \$21,620.34  |

| ı                   |         |              |         |               |         | Г           | Scal Te | ars 2013, 2 | .014 and  | 1 2015      |          |             |         |          |       |         |             |
|---------------------|---------|--------------|---------|---------------|---------|-------------|---------|-------------|-----------|-------------|----------|-------------|---------|----------|-------|---------|-------------|
| Reporting           | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel  | All Elect | . Household | Ele      | ectricity   | Exc     | ceptions |       | Total S | ER          |
|                     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| <b>Huron County</b> |         |              |         |               |         |             |         |             |           |             |          |             |         | أحسية    |       |         |             |
| Fiscal Year 2       |         |              |         |               |         |             |         |             |           |             |          |             |         |          |       |         |             |
| October '12         |         | \$0.00       | 0       | \$0.00        | 1       | \$2,625.77  | 42      | \$23,532.77 | 1         | \$130.18    | 74       | \$17,932.83 | 0       | \$0.00   | 111   | 118     | \$44,221.55 |
| November '12        |         | \$0.00       |         | \$0.00        | _       | \$0.00      |         | \$19,404.83 | 0         | \$0.00      | <b>-</b> | \$12,430.62 | 0       | \$0.00   | 79    | 90      | \$31,835.45 |
| December '12        |         | \$35.00      |         | \$0.00        | _       | \$2,524.79  |         | \$13,352.30 | 2         | \$618.83    |          | \$6,443.35  |         | \$0.00   | 50    | 57      | \$22,974.27 |
| January '13         |         | \$0.00       |         | \$0.00        |         | \$2,405.99  |         | \$23,049.13 | 3         | \$1,078.55  |          | \$12,207.20 | 0       | \$0.00   | 106   | 113     | \$38,740.87 |
| February '13        |         | \$149.99     |         | \$97.87       |         | \$5,695.00  |         | \$21,312.97 | 2         | \$1,028.97  | <b>-</b> | \$16,592.16 | 0       | \$0.00   | 98    | 114     | \$44,876.96 |
| March '13           |         | \$0.00       |         | \$0.00        |         | \$1,102.64  |         | \$21,097.47 | 1         | \$673.32    |          | \$17,505.59 | 0       | \$0.00   | 93    | 114     | \$40,379.02 |
| April '13           | 0       | \$0.00       | 0       | \$0.00        | 2       | \$549.94    |         | \$16,273.98 | 2         | \$1,223.01  | 53       | \$17,152.13 | 0       | \$0.00   | 88    | 95      | \$35,199.06 |
| May '13             | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00      | 38      | \$11,916.35 | 2         | \$606.31    | 77       | \$21,290.69 | 0       | \$0.00   | 103   | 117     | \$33,813.35 |
| June '13            | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00      | 38      | \$11,950.55 | 2         | \$991.53    | 52       | \$14,566.34 | 0       | \$0.00   | 82    | 92      | \$27,508.42 |
| July '13            | 1       | \$150.00     | 1       | \$200.00      | 0       | \$0.00      | 15      | \$5,597.45  | 1         | \$140.42    | 54       | \$13,940.49 | 0       | \$0.00   | 66    | 72      | \$20,028.36 |
| August '13          | 0       | \$0.00       | 1       | \$200.00      | 0       | \$0.00      | 16      | \$5,485.34  | 1         | \$167.63    | 26       | \$5,417.95  | 0       | \$0.00   | 37    | 44      | \$11,270.92 |
| September '13       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00      | 11      | \$4,550.85  | 1         | \$190.58    | 42       | \$8,359.16  | 0       | \$0.00   | 49    | 54      | \$13,100.59 |
| Monthly Avg.        | 0       | \$27.92      | 0       | \$41.49       | 1       | \$1,242.01  | 35      | \$14,793.67 | 2         | \$570.78    | 53       | \$13,653.21 | 0       | \$0.00   | 80    | 90      | \$30,329.07 |
| Fiscal Year 2       | 2014    |              |         |               |         |             |         |             |           |             |          |             |         |          |       |         |             |
| October '13         | 0       | \$0.00       | 0       | \$0.00        | 1       | \$2,340.00  | 10      | \$4,681.90  | 0         | \$0.00      |          | \$4,106.56  |         | \$0.00   | 27    | 28      | \$11,128.46 |
| November '13        | 0       | \$0.00       | 1       | \$100.00      | 1       | \$4,000.00  | 22      | \$12,461.40 | 1         | \$222.01    | 52       | \$12,765.52 | 0       | \$0.00   | 73    | 77      | \$29,548.93 |
| December '13        | 0       | \$0.00       | 0       | \$0.00        | 1       | \$2,580.00  | 49      | \$28,603.27 | 1         | \$447.39    | 32       | \$6,906.65  | 0       | \$0.00   | 80    | 83      | \$38,537.31 |
| January '14         | 3       | \$360.00     | 0       | \$0.00        | _       | \$221.44    | 58      | \$31,761.84 | 2         | \$343.05    | <b>-</b> | \$10,464.59 | 0       | \$0.00   | 96    | 111     | \$43,150.92 |
| February '14        | 0       | \$0.00       |         | \$0.00        |         | \$16,687.76 | 43      | \$16,967.64 | 0         | \$0.00      |          | \$10,756.27 | 0       | \$0.00   | 79    | 94      | \$44,411.67 |
| March '14           |         | \$45.00      |         | \$0.00        |         | \$3,669.00  | 46      | \$17,632.83 | 0         | \$0.00      |          | \$8,326.44  | 0       | \$0.00   | 71    | 85      | \$29,673.27 |
| April '14           | +       | \$194.99     |         | \$100.00      | _       | \$0.00      | 42      | \$13,896.21 | 3         | \$1,129.92  |          | \$9,642.37  | 0       | \$0.00   | 77    | 86      | \$24,963.49 |
| May '14             |         | \$0.00       |         | \$200.00      | _       | \$0.00      |         | \$18,145.43 | 1         | \$318.36    |          | \$9,460.14  | 0       | \$0.00   | 85    | 99      | \$28,123.93 |
| June '14            |         | \$0.00       |         | \$0.00        |         | \$0.00      |         | \$4,232.83  | 0         | \$0.00      |          | \$2,379.34  | 0       | \$0.00   | 23    | 27      | \$6,612.17  |
| July '14            |         | \$0.00       |         | \$0.00        | _       | \$0.00      |         | \$664.80    | 0         | \$0.00      |          | \$0.00      | 0       | \$0.00   | 2     | 2       | \$664.80    |
| August '14          |         | \$0.00       |         | \$0.00        | _       | \$0.00      |         | \$0.00      | 0         | \$0.00      |          | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| September '14       |         | \$0.00       |         | \$0.00        |         | \$0.00      |         | \$0.00      | 0         | \$0.00      |          | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.        |         | \$50.00      | 0       | \$33.33       | 3 1     | \$2,458.18  | 28      | \$12,420.68 | 1         | \$205.06    | 27       | \$6,233.99  | 0       | \$0.00   | 51    | 58      | \$21,401.25 |
| Fiscal Year 2       |         |              |         |               |         |             |         |             |           |             |          |             |         |          |       |         |             |
| October '14         |         | \$0.00       |         |               |         | \$0.00      |         | \$0.00      | 0         | \$0.00      |          | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| November '14        |         | \$100.00     |         | \$0.00        |         | \$0.00      |         | \$3,769.96  | 0         | \$0.00      |          | \$5,823.39  | 0       | \$0.00   | 30    | 31      | \$9,693.35  |
| December '14        |         | \$45.00      |         | \$200.00      | _       | \$3,393.92  |         | \$14,380.88 | 1         | \$335.21    | 26       | \$5,912.80  | 0       | \$0.00   | 58    | 62      | \$24,267.81 |
| Monthly Avg.        | 1       | \$48.33      | 0       | \$66.67       | 7 0     | \$1,131.31  | 14      | \$6,050.28  | 0         | \$111.74    | 16       | \$3,912.06  | 0       | \$0.00   | 29    | 31      | \$11,320.39 |

| 1             |         |              |         |              |         | FI:         | Scal 16 | ars 2013, 2  | U 14 all  | 1 2015      |         |              |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel    | All Elect | . Household | Ele     | ectricity    | Exc     | eptions  |       | Total S | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments     |
| Ingham Count  | ty      |              |         |              |         |             |         |              |           |             |         |              |         | -        |       |         |              |
| Fiscal Year   |         |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '12   |         | \$200.00     | 6       | \$877.29     | 3       | \$7,361.00  | 219     | \$64,545.92  | 23        | \$6,075.46  | 1,083   | \$256,976.03 | 0       | \$0.00   | 1,210 | 1,335   | \$336,035.70 |
| November '12  | 2       | \$244.26     | 5       | \$803.54     | 3       | \$6,742.52  | 143     | \$36,895.74  | 17        | \$4,620.50  | 702     | \$172,537.32 |         | \$0.00   | 777   | 872     | \$221,843.88 |
| December '12  | 0       | \$0.00       | 4       | \$667.00     | 3       | \$6,630.00  | 182     | \$52,618.88  | 53        | \$12,145.90 | 648     | \$140,794.88 |         | \$0.00   | 783   | 890     | \$212,856.66 |
| January '13   | 0       | \$0.00       | 3       | \$522.00     | 4       | \$5,662.57  | 330     | \$88,692.44  | 43        | \$8,647.94  | 620     | \$127,095.73 |         | \$0.00   | 837   | 1,000   | \$230,620.68 |
| February '13  | 3       | \$352.58     | 0       | \$0.00       | 2       | \$2,718.14  | 390     | \$108,979.21 | 52        | \$15,846.72 | 766     | \$179,199.89 |         | \$0.00   | 1,000 | 1,213   | \$307,096.54 |
| March '13     | 1       | \$60.00      | 1       | \$200.00     | 2       | \$6,144.00  | 409     | \$128,484.53 | 51        | \$14,580.66 | 670     | \$174,607.87 | 0       | \$0.00   | 923   | 1,134   | \$324,077.06 |
| April '13     | 1       | \$50.00      | 4       | \$638.55     | 1       | \$1,756.96  | 406     | \$133,639.48 | 45        | \$13,186.25 | 605     | \$155,922.91 | 0       | \$0.00   | 882   | 1,062   | \$305,194.15 |
| May '13       | 0       | \$0.00       | 4       | \$599.03     | 0       | \$0.00      | 561     | \$188,598.55 | 74        | \$24,558.09 | 831     | \$208,824.70 | 0       | \$0.00   | 1,190 | 1,470   | \$422,580.37 |
| June '13      | 1       | \$104.95     | 1       | \$200.00     | 0       | \$0.00      | 376     | \$131,141.10 | 51        | \$14,464.06 | 691     | \$163,179.84 | 0       | \$0.00   | 920   | 1,120   | \$309,089.95 |
| July '13      | 0       | \$0.00       | 5       | \$842.00     | 1       | \$3,257.95  | 210     | \$59,332.94  | 36        | \$8,809.29  | 535     | \$114,722.16 | 0       | \$0.00   | 683   | 787     | \$186,964.34 |
| August '13    | 0       | \$0.00       | 4       | \$636.97     | 1       | \$285.00    | 237     | \$64,500.24  | 40        | \$6,485.31  | 553     | \$109,820.52 | 0       | \$0.00   | 721   | 835     | \$181,728.04 |
| September '13 | 0       | \$0.00       | 3       | \$322.08     | 0       | \$0.00      | 140     | \$33,263.02  | 41        | \$7,693.62  | 415     | \$86,673.31  | 0       | \$0.00   | 525   | 599     | \$127,952.03 |
| Monthly Avg.  | 1       | \$84.32      | 3       | \$525.71     | 2       | \$3,379.85  | 300     | \$90,891.00  | 44        | \$11,426.15 | 677     | \$157,529.60 | 0       | \$0.00   | 871   | 1,026   | \$263,836.62 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '13   | 0       | \$0.00       | 3       | \$599.39     | 3       | \$8,810.18  | 98      | \$28,236.84  | 24        | \$6,463.12  | 319     | \$67,145.18  | 0       | \$0.00   | 397   | 447     | \$111,254.71 |
| November '13  | 1       | \$194.67     | 1       | \$153.00     | 2       | \$3,155.00  | 83      | \$21,573.92  | 37        | \$8,354.76  | 350     | \$90,043.94  | 0       | \$0.00   | 425   | 474     | \$123,475.29 |
| December '13  | 0       | \$0.00       | 3       | \$600.00     | 5       | \$7,109.71  | 243     | \$64,834.29  | 75        | \$18,792.13 | 767     | \$207,666.33 | 0       | \$0.00   | 953   | 1,093   | \$299,002.46 |
| January '14   | 0       | \$0.00       | 1       | \$199.76     | 0       | \$0.00      | 266     | \$68,834.79  | 17        | \$4,440.41  | 175     | \$46,102.81  | 0       | \$0.00   | 386   | 459     | \$119,577.77 |
| February '14  | 1       | \$100.00     | 0       | \$0.00       | 3       | \$6,708.54  | 366     | \$99,696.25  | 18        | \$5,565.15  | 122     | \$30,024.25  | 0       | \$0.00   | 430   | 510     | \$142,094.19 |
| March '14     | 0       | \$0.00       | 1       | \$153.00     | 1       | \$2,050.00  | 317     | \$86,869.21  | 9         | \$2,129.63  | 109     | \$22,115.79  |         | \$0.00   | 364   | 437     | \$113,317.63 |
| April '14     | 0       | \$0.00       | 1       | \$153.00     | 2       | \$7,023.45  | 324     | \$92,565.12  | 29        | \$7,757.68  | 332     | \$84,801.20  |         | \$0.00   | 588   | 688     | \$192,300.45 |
| May '14       | 0       | \$0.00       | 2       | \$352.07     | 0       | \$0.00      | 443     | \$119,652.90 | 69        | \$19,815.23 | 817     | \$219,895.19 | 0       | \$0.00   | 1,100 | 1,331   | \$359,715.39 |
| June '14      | 1       | \$153.00     | 3       | \$471.60     | 0       | \$0.00      | 188     | \$57,766.63  | 35        | \$9,962.94  | 371     | \$98,409.70  | 0       | \$0.00   | 507   | 598     | \$166,763.87 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 28      | \$8,962.27   | 9         | \$3,040.24  | 85      | \$22,914.38  |         | \$0.00   | 105   | 122     | \$34,916.89  |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,475.00  | 11      | \$5,453.20   | 1         | \$172.30    | 5       | \$1,482.54   |         | \$0.00   | 16    | 18      | \$9,583.04   |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 4       | \$2,764.99   | 0         | \$0.00      | 1       | \$450.00     |         | \$0.00   | 5     | 5       | \$3,214.99   |
| Monthly Avg.  |         | \$37.31      | 1       | \$223.49     | 1       | \$3,110.99  | 198     | \$54,767.53  | 27        | \$7,207.80  | 288     | \$74,254.28  | 0       | \$0.00   | 440   | 515     | \$139,601.39 |
| Fiscal Year   |         |              |         |              |         |             |         |              |           |             | •       |              | •       |          |       |         |              |
| October '14   | -       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$850.00     | 0         | \$0.00      | 2       | \$849.65     |         | \$0.00   | 3     | 3       | \$1,699.65   |
| November '14  | 0       | \$0.00       | 1       | \$153.00     | 0       | \$0.00      | 93      | \$25,280.94  | 2         | \$814.75    | 47      | \$13,464.02  |         | \$0.00   | 127   | 143     | \$39,712.71  |
| December '14  |         | \$200.00     | 2       | \$320.39     | 2       | \$4,513.00  | 227     | \$64,390.12  | 12        | \$3,609.14  | 126     | \$34,827.39  |         | \$0.00   | 304   | 370     | \$107,860.04 |
| Monthly Avg.  | 0       | \$66.67      | 1       | \$157.80     | 1       | \$1,504.33  | 107     | \$30,173.69  | 5         | \$1,474.63  | 58      | \$16,380.35  | 0       | \$0.00   | 145   | 172     | \$49,757.47  |

|               | 1       |             |         |              | ,       |             |         | ais 2013, 2 |           |             |          |             |         |          |         |         |              |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|----------|-------------|---------|----------|---------|---------|--------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | El       | ectricity   | Exc     | ceptions |         | Total S | ER           |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments     |
| Ionia County  |         |             |         |              |         |             |         |             | '         |             | <u> </u> |             |         |          | •       |         |              |
| Fiscal Year   | 2013    |             |         |              |         |             |         |             |           |             |          |             |         |          |         |         |              |
| October '12   |         | \$390.00    | 0       | \$0.00       | 2       | \$5,083.36  | 111     | \$27,169.72 | 2         | \$545.55    | 162      | \$40,914.74 | 0       | \$0.00   | 202     | 285     | \$74,103.37  |
| November '12  |         | \$848.95    | 0       | \$0.00       | 2       | \$4,657.52  | 85      | \$26,444.46 | 1         | \$207.74    | 89       | \$22,723.06 |         | \$0.00   | 142     | 190     | \$54,881.73  |
| December '12  |         | \$485.00    | 2       | \$280.00     | 2       | \$826.00    | 130     | \$48,029.89 | 2         | \$570.99    |          | \$27,376.40 |         | \$0.00   | 191     | 261     | \$77,568.28  |
| January '13   |         | \$1,050.00  | 1       | \$80.00      | 2       | \$748.40    | 192     | \$57,788.52 | 2         | \$288.34    |          | \$36,890.16 |         | \$0.00   | 254     | 373     | \$96,845.42  |
| February '13  |         | \$1,115.00  | 0       | \$0.00       | 0       | \$0.00      | 163     | \$53,795.67 | 2         | \$571.04    |          | \$43,541.74 |         | \$0.00   | 247     | 347     | \$99,023.45  |
| March '13     |         | \$529.99    | 0       | \$0.00       | 0       | \$0.00      | 147     | \$52,129.07 | 4         | \$1,568.04  | 141      | \$32,907.06 |         | \$0.00   | 213     | 303     | \$87,134.16  |
| April '13     |         | \$280.00    | 1       | \$50.00      | 1       | \$150.00    | 119     | \$32,980.09 | 3         | \$839.94    | 143      | \$34,797.36 |         | \$0.00   | 190     | 271     | \$69,097.39  |
| May '13       |         | \$270.00    | 1       | \$200.00     | 1       | \$1,470.78  | 140     | \$38,326.35 | 3         | \$1,031.02  | 168      | \$47,959.08 |         | \$0.00   | 209     | 317     | \$89,257.23  |
| June '13      |         | \$150.00    | 0       | \$0.00       | 0       | \$0.00      | 95      | \$23,440.47 | 5         | \$1,660.65  | 140      | \$36,116.52 |         | \$0.00   | 158     | 241     | \$61,367.64  |
| July '13      |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 71      | \$20,601.30 | 2         | \$1,139.03  | 96       | \$26,764.33 |         | \$0.00   | 114     | 169     | \$48,504.66  |
| August '13    |         | \$50.00     | 1       | \$40.00      | 1       | \$2,195.00  | 76      | \$18,233.55 | 2         | \$811.93    | 100      | \$19,989.14 |         | \$0.00   | 127     | 181     | \$41,319.62  |
| September '13 |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 50      | \$7,426.29  | 2         | \$416.88    | 69       | \$13,573.50 |         | \$0.00   | 89      | 121     | \$21,416.67  |
| Monthly Avg.  | 6       | \$430.75    | 1       | \$54.17      | 1       | \$1,260.92  |         | \$33,863.78 | 3         | \$804.26    |          | \$31,962.76 |         | \$0.00   | 178     | 255     | \$68,376.64  |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |          |             |         |          |         |         |              |
| October '13   | 0       | \$0.00      | 0       | \$0.00       | 1       | \$2,895.00  | 32      | \$11,398.89 | 1         | \$62.67     | 33       | \$6,811.52  | 0       | \$0.00   | 56      | 67      | \$21,168.08  |
| November '13  | 9       | \$900.00    | 0       | \$0.00       | 1       | \$2,363.88  | 51      | \$14,466.24 | 0         | \$0.00      | 62       | \$14,026.11 | 0       | \$0.00   | 89      | 123     | \$31,756.23  |
| December '13  | 12      | \$1,060.00  | 0       | \$0.00       | 2       | \$4,604.91  | 136     | \$48,195.46 | 3         | \$614.60    | 112      | \$27,704.81 | 0       | \$0.00   | 194     | 265     | \$82,179.78  |
| January '14   | 22      | \$2,359.00  | 0       | \$0.00       | 4       | \$12,956.97 | 173     | \$65,536.62 | 4         | \$1,136.98  | 128      | \$29,895.96 | 0       | \$0.00   | 231     | 331     | \$111,885.53 |
| February '14  | 8       | \$1,000.00  | 1       | \$200.00     | 1       | \$2,595.00  | 170     | \$60,122.52 | 3         | \$1,108.34  | 130      | \$32,204.21 | 0       | \$0.00   | 230     | 313     | \$97,230.07  |
| March '14     | 11      | \$1,220.00  | 0       | \$0.00       | 3       | \$3,269.95  | 148     | \$43,314.90 | 7         | \$2,054.76  | 96       | \$20,903.70 | 0       | \$0.00   | 190     | 265     | \$70,763.31  |
| April '14     | 4       | \$440.00    | 0       | \$0.00       | 2       | \$852.13    | 85      | \$27,850.13 | 1         | \$450.00    | 87       | \$20,379.61 | 0       | \$0.00   | 130     | 179     | \$49,971.87  |
| May '14       | 1       | \$50.00     | 0       | \$0.00       | 0       | \$0.00      | 105     | \$27,470.73 | 2         | \$447.85    | 134      | \$29,981.99 | 0       | \$0.00   | 166     | 242     | \$57,950.57  |
| June '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 36      | \$10,798.93 | 3         | \$762.04    | 52       | \$13,413.51 | 0       | \$0.00   | 65      | 91      | \$24,974.48  |
| July '14      | 1       | \$50.00     | 0       | \$0.00       | 0       | \$0.00      | 4       | \$1,825.24  | 0         | \$0.00      | 5        | \$1,536.81  | 0       | \$0.00   | 7       | 10      | \$3,412.05   |
| August '14    | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 2       | \$709.61    | 0         | \$0.00      | 0        | \$0.00      | 0       | \$0.00   | 2       | 2       | \$709.61     |
| September '14 | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0        | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00       |
| Monthly Avg.  | 6       | \$589.92    | 0       | \$16.67      | 1       | \$2,461.49  | 79      | \$25,974.11 | 2         | \$553.10    | 70       | \$16,404.85 | 0       | \$0.00   | 113     | 157     | \$46,000.13  |
| Fiscal Year   | 2015    |             |         |              |         |             |         |             |           |             |          |             |         |          |         |         |              |
| October '14   | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0        | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00       |
| November '14  | 2       | \$150.00    | 1       | \$60.00      | 0       | \$0.00      | 8       | \$1,365.90  | 1         | \$216.42    | 20       | \$4,977.39  |         | \$0.00   | 24      | 32      | \$6,769.71   |
| December '14  | 4       | \$331.73    | 0       | \$0.00       | 1       | \$3,120.00  | 83      | \$31,931.24 | 6         | \$1,647.83  |          | \$17,046.78 |         | \$0.00   | 121     | 158     | \$54,077.58  |
| Monthly Avg.  | 2       | \$160.58    | 0       | \$20.00      | 0       | \$1,040.00  | 30      | \$11,099.05 | 2         | \$621.42    | 28       | \$7,341.39  | 0       | \$0.00   | 48      | 63      | \$20,282.43  |

| l             |         |              |         |               |         | FI            | Scal 16 | ears 2013, 2 | <u> 2014 and </u> | J 2015      |         |             |          |          |       |          |             |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|--------------|-------------------|-------------|---------|-------------|----------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect         | . Household | Ele     | ectricity   | Exc      | ceptions | L     | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments     | # Pymts           | Payments    | # Pymts | Payments    | # Pymts  | Payments | Cases | # Pymts  | Payments    |
| losco County  |         |              |         |               |         |               |         |              |                   |             |         |             |          |          |       |          |             |
| Fiscal Year   |         |              |         |               |         |               |         |              |                   |             |         |             |          |          |       |          |             |
| October '12   |         | \$1,367.71   | 1       | \$50.06       | 3 4     | \$7,989.30    | 78      | \$33,354.17  | 4                 | \$1,335.66  | 49      | \$13,484.26 | 0        | \$0.00   | 135   | 157      | \$57,581.16 |
| November '12  | +       | \$565.00     | 0       | \$0.00        |         | \$4,002.82    |         | \$18,162.73  |                   | \$1,817.80  | 34      | \$10,377.67 | <b>I</b> | \$0.00   | 79    |          | \$34,926.02 |
| December '12  |         | \$1,598.97   | +       | \$200.00      |         | \$11,028.88   |         | \$28,360.60  | 2                 | \$498.67    | 59      | \$17,763.78 |          | \$0.00   | 125   |          | \$59,450.90 |
| January '13   |         | \$2,977.69   |         | \$0.00        |         | \$9,145.00    |         | \$32,167.39  |                   | \$1,782.41  | 56      | \$15,951.88 | -        | \$0.00   | 146   | 170      | \$62,024.37 |
| February '13  | +       | \$1,029.99   | +       | \$0.00        |         | \$3,395.75    |         | \$36,045.36  |                   | \$1,402.63  | 68      | \$22,006.76 |          | \$0.00   | 149   | 173      | \$63,880.49 |
| March '13     | 3 12    | \$1,439.00   | 0       | \$0.00        | 1       | \$1,537.82    | 70      | \$27,834.36  | 5                 | \$1,584.58  | 66      | \$20,561.02 | 2 0      | \$0.00   | 126   | 154      | \$52,956.78 |
| April '13     | 3 7     | \$1,062.00   |         | \$599.15      | 2       | \$5,775.00    | 79      | \$29,143.28  | 3                 | \$792.65    | 54      | \$18,158.90 | 0        | \$0.00   | 129   | 148      | \$55,530.98 |
| May '13       | 3       | \$308.42     | 0       | \$0.00        | 2       | \$3,323.76    | 62      | \$21,320.71  | 9                 | \$4,102.82  | 71      | \$26,362.96 | 0        | \$0.00   | 129   | 147      | \$55,418.67 |
| June '13      | 3 2     | \$115.00     | 0       | \$0.00        | 0       | \$0.00        | 41      | \$11,686.46  | 2                 | \$644.54    | 74      | \$24,905.44 | 0        | \$0.00   | 104   | 119      | \$37,351.44 |
| July '13      | 3       | \$274.59     | 0       | \$0.00        | 1       | \$248.00      | 25      | \$6,720.04   | . 1               | \$518.39    | 30      | \$9,280.81  | 0        | \$0.00   | 53    |          | \$17,041.83 |
| August '13    | 0       | \$0.00       | 0       | \$0.00        | 1       | \$830.00      | 20      | \$6,465.77   | 4                 | \$1,308.81  | 24      | \$6,716.79  | 0        | \$0.00   | 45    |          | \$15,321.37 |
| September '13 | 5       | \$361.96     | 0       | \$0.00        |         | \$0.00        |         | \$4,602.92   | 2                 | \$777.93    | 24      | \$6,269.75  | 0        | \$0.00   | 43    |          | \$12,012.56 |
| Monthly Avg.  | . 10    | \$925.03     | 0       | \$70.77       | 2       | \$3,939.69    | 56      | \$21,321.98  | 4                 | \$1,380.57  | 51      | \$15,986.67 | 0        | \$0.00   | 105   | 122      | \$43,624.71 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |              |                   |             |         |             |          |          |       |          |             |
| October '13   | 7       | \$625.00     |         | \$0.00        | 2       | \$2,600.00    | 29      | \$12,015.99  |                   | \$0.00      |         | \$3,685.01  |          | \$0.00   | 43    |          | \$18,926.00 |
| November '13  | 3 11    | \$1,045.74   | 1 0     | \$0.00        | 1       | \$251.21      | 15      | \$6,717.78   | 4                 | \$1,229.08  |         | \$8,123.54  | 0        | \$0.00   | 55    |          | \$17,367.35 |
| December '13  | 3 23    | \$2,333.00   | +       | \$0.00        |         | \$10,956.72   | 68      | \$30,412.92  |                   | \$1,647.05  | 57      | \$16,357.85 | 0        | \$0.00   | 135   | 160      | \$61,707.54 |
| January '14   |         | \$1,957.95   |         | \$0.00        |         | \$5,075.39    | 86      | \$36,035.08  |                   | \$3,370.61  | 58      | \$17,038.11 | 0        | \$0.00   | 147   | 176      | \$63,477.14 |
| February '14  |         | \$1,624.97   |         | \$200.00      |         | \$9,923.70    | 79      | \$30,370.12  |                   | \$2,519.37  | 64      | \$17,200.48 | <b>I</b> | \$0.00   | 139   |          | \$61,838.64 |
| March '14     | +       | \$871.99     |         | \$0.00        |         | \$2,260.00    | 55      | \$17,140.02  |                   | \$1,835.08  | 43      | \$12,056.79 | <b>I</b> | \$0.00   | 101   | 113      | \$34,163.88 |
| April '14     |         | \$417.00     | +       | \$0.00        |         | \$0.00        | 58      | \$22,104.54  |                   | \$1,952.81  | 42      | \$10,573.23 |          | \$0.00   | 97    | 110      | \$35,047.58 |
| May '14       | +       | \$657.40     | +       | \$0.00        |         | \$5,937.50    | 37      | \$12,190.20  | 6                 | \$1,414.20  | 51      | \$14,182.13 |          | \$0.00   | 91    | 102      | \$34,381.43 |
| June '14      |         | \$267.16     | +       | \$0.00        |         | \$0.00        |         | \$9,295.53   | 2                 | \$362.60    |         | \$6,334.85  |          | \$0.00   | 48    |          | \$16,260.14 |
| July '14      |         | \$0.00       | +       | \$0.00        |         | \$0.00        |         | \$2,807.87   | 0                 | \$0.00      |         | \$795.76    | <b>I</b> | \$0.00   | 10    |          | \$3,603.63  |
| August '14    |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$1,264.51   | 0                 | \$0.00      |         | \$0.00      | <b>I</b> | \$0.00   | 2     |          | \$1,264.51  |
| September '14 |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$404.00     | 0                 | \$0.00      |         | \$0.00      |          | \$0.00   | 1     |          | \$404.00    |
| Monthly Avg.  |         | \$816.68     | 0       | \$16.67       | 2       | \$3,083.71    | 38      | \$15,063.21  | 4                 | \$1,194.23  | 32      | \$8,862.31  | 0        | \$0.00   | 72    | 84       | \$29,036.82 |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |                   |             |         |             |          |          |       |          |             |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00       |                   | \$0.00      |         | \$0.00      |          | \$0.00   | 0     |          | \$0.00      |
| November '14  |         | \$400.00     |         | \$0.00        |         | \$0.00        |         | \$1,901.08   |                   | \$0.00      |         | \$3,102.25  |          | \$0.00   | 22    |          | \$5,403.33  |
| December '14  | +       | \$731.82     | +       | \$0.00        |         | \$2,040.00    | 54      | \$25,233.05  |                   | \$1,587.90  |         | \$9,224.77  | <b>I</b> | \$0.00   | 91    | 104      | \$38,817.54 |
| Monthly Avg.  | . 6     | \$377.27     | 0       | \$0.00        | 0       | \$680.00      | 20      | \$9,044.71   | 2                 | \$529.30    | 15      | \$4,109.01  | 0        | \$0.00   | 38    | 43       | \$14,740.29 |

| ı <u></u>     |         |              |         |               |         | FI            | Scal 16 | ars 2013, 2 | <u>.0 14 and</u> | 1 ZU 15     |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|-------------|------------------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel  | All Elect        | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments    | # Pymts          | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Iron County   |         |              |         |               |         |               |         |             |                  |             |         |             |         |          |       |          |             |
| Fiscal Year 2 | 2013    |              |         |               |         |               |         |             |                  |             |         |             |         |          |       |          |             |
| October '12   |         | \$50.00      | 1       | \$50.00       | 0       | \$0.00        | 29      | \$14,822.21 | 1                | \$221.22    | 58      | \$18,581.25 | 0       | \$0.00   | 78    | 90       | \$33,724.68 |
| November '12  |         | \$0.00       |         | \$50.00       |         | \$0.00        |         | \$5,284.43  | 0                | \$0.00      |         | \$2,434.82  |         | \$0.00   | 19    | 21       | \$7,769.25  |
| December '12  |         | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 24      | \$11,239.67 | 0                | \$0.00      | -       | \$2,419.27  | 0       | \$0.00   | 30    | 32       | \$13,658.94 |
| January '13   | 0       | \$0.00       | 0       | \$0.00        | 1       | \$1,980.00    | 34      | \$18,090.47 | 1                | \$200.00    | 7       | \$1,560.89  | 0       | \$0.00   | 42    | 43       | \$21,831.36 |
| February '13  | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 32      | \$13,965.54 | 0                | \$0.00      | 14      | \$5,040.52  | 0       | \$0.00   | 43    | 46       | \$19,006.06 |
| March '13     | 0       | \$0.00       | 0       | \$0.00        | 1       | \$2,690.00    | 36      | \$14,042.64 | 1                | \$535.71    | 7       | \$3,839.60  | 0       | \$0.00   | 43    | 45       | \$21,107.95 |
| April '13     | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 51      | \$21,845.36 | 0                | \$0.00      | 31      | \$17,117.15 | 0       | \$0.00   | 72    | 82       | \$38,962.51 |
| May '13       | 0       | \$0.00       | 1       | \$50.00       | 0       | \$0.00        | 37      | \$15,346.08 | 3                | \$1,645.53  | 70      | \$37,169.39 | 0       | \$0.00   | 98    | 111      | \$54,211.00 |
| June '13      | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 24      | \$7,384.06  | 2                | \$776.54    | 30      | \$12,535.11 | 0       | \$0.00   | 51    | 56       | \$20,695.71 |
| July '13      | 0       | \$0.00       |         | \$50.00       | 0       | \$0.00        |         | \$5,114.33  | 2                | \$492.29    |         | \$7,934.89  | 0       | \$0.00   | 39    | 43       | \$13,591.51 |
| August '13    | 0       | \$0.00       | 1       | \$50.00       |         | \$0.00        |         | \$4,152.34  | 0                | \$0.00      |         | \$4,610.90  | 0       | \$0.00   | 23    | 28       | \$8,813.24  |
| September '13 | 0       | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$2,999.86  | 2                | \$691.55    | -       | \$2,163.58  |         | \$0.00   | 19    | 19       | \$5,854.99  |
| Monthly Avg.  | . 0     | \$4.17       | 0       | \$20.83       | 0       | \$389.17      | 26      | \$11,190.58 | 1                | \$380.24    | 24      | \$9,617.28  | 0       | \$0.00   | 46    | 51       | \$21,602.27 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |             |                  |             |         |             |         |          |       |          |             |
| October '13   | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        |         | \$1,867.25  | 1                | \$372.30    |         | \$2,234.12  |         | \$0.00   | 12    | 12       | \$4,473.67  |
| November '13  | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 13      | \$6,899.58  | 0                | \$0.00      |         | \$1,492.25  | 0       | \$0.00   | 16    | 18       | \$8,391.83  |
| December '13  | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 23      | \$14,868.04 | 0                | \$0.00      | 8       | \$2,719.54  | 0       | \$0.00   | 31    | 31       | \$17,587.58 |
| January '14   | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 33      | \$18,229.23 | 0                | \$0.00      |         | \$2,608.99  | 0       | \$0.00   | 37    | 42       | \$20,838.22 |
| February '14  | 0       | \$0.00       |         | \$0.00        |         | \$500.00      | 54      | \$27,289.83 | 2                | \$897.00    |         | \$3,952.01  | 0       | \$0.00   | 61    | 69       | \$32,638.84 |
| March '14     | 0       | \$0.00       |         | \$0.00        |         | \$480.25      | 37      | \$18,050.05 | 2                | \$856.61    |         | \$8,849.62  |         | \$0.00   | 53    | 63       | \$28,236.53 |
| April '14     |         | \$0.00       |         | \$0.00        |         | \$0.00        | 29      | \$12,873.17 | 3                | \$1,291.20  |         | \$14,800.52 |         | \$0.00   | 65    | 74       | \$28,964.89 |
| May '14       | 1       | \$50.00      |         | \$0.00        |         | \$0.00        |         | \$9,917.57  | 1                | \$450.00    |         | \$16,810.80 |         | \$0.00   | 66    | 76       | \$27,228.37 |
| June '14      | 0       | \$0.00       |         | \$60.00       |         | \$0.00        |         | \$5,674.67  | 1                | \$450.00    |         | \$5,686.66  |         | \$0.00   | 24    | 27       | \$11,871.33 |
| July '14      | 0       | \$0.00       |         | \$0.00        |         | \$3,200.00    |         | \$0.00      | 0                | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1     | 1        | \$3,200.00  |
| August '14    |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00      | 0                | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0        | \$0.00      |
| September '14 |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$416.73    | 0                | \$0.00      |         | \$0.00      |         | \$0.00   | 1     | 1        | \$416.73    |
| Monthly Avg.  |         | \$4.17       | 0       | \$5.00        | 0       | \$348.35      | 19      | \$9,673.84  | 1                | \$359.76    | 14      | \$4,929.54  | 0       | \$0.00   | 31    | 35       | \$15,320.67 |
| Fiscal Year 2 |         |              |         |               |         |               |         |             |                  |             |         |             |         |          |       |          |             |
| October '14   | 0       | \$0.00       |         | *             |         | \$0.00        |         | \$0.00      | 0                | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| November '14  | 1       | \$50.00      |         | *             |         | \$0.00        |         | \$3,526.13  | 0                | \$0.00      | -       | \$0.00      |         | \$0.00   | 9     | 10       | \$3,576.13  |
| December '14  | 0       | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$9,660.23  | 0                | \$0.00      |         | \$720.73    |         | \$0.00   | 19    | 20       | \$10,380.96 |
| Monthly Avg.  | . 0     | \$16.67      | 0       | \$0.00        | 0       | \$0.00        | 9       | \$4,395.45  | 0                | \$0.00      | 1       | \$240.24    | 0       | \$0.00   | 9     | 10       | \$4,652.36  |

| ı <del></del> | ,       |              |          |              |         |             |         | ais 2013, 2 | 0 14 and  | 1 2013      |         |             |         |          |         |         |             |
|---------------|---------|--------------|----------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | iting Fuel  | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |         | Total S | ER          |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments    |
| Isabella Coun | tv      |              |          |              |         |             |         |             | ı         |             |         |             |         |          | ·       |         |             |
| Fiscal Year   |         |              |          |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$1,245.88   | 2        | \$370.00     | 1       | \$1,800.00  | 118     | \$37,302.73 | 2         | \$742.62    | 157     | \$36,254.50 | 0       | \$0.00   | 229     | 299     | \$77,715.73 |
| November '12  | +       | \$1,245.00   |          | \$170.00     |         | \$1,800.00  | 68      | \$21,564.72 | 4         | \$1,452.06  | 94      | \$23,566.20 |         | \$0.00   | 147     | 181     | \$50,660.98 |
| December '12  | +       | \$1,056.00   |          | \$200.00     |         | \$2,850.00  | 128     | \$40,156.56 | 5         | \$1,432.00  | 132     | \$30,419.18 |         | \$0.00   | 220     | 283     | \$74,943.33 |
| January '13   | +       | \$4,865.46   |          | \$400.00     | 2       | \$1,800.00  | 164     | \$52,000.71 | 6         | \$2,215.95  | 134     | \$28,784.51 | 0       | \$0.00   | 265     | 353     | \$90,691.63 |
| February '13  |         | \$2,421.49   |          | \$0.00       |         | \$2,425.00  | 160     | \$55,563.66 | 4         | \$1,458.30  | 108     | \$20,764.31 | Ŭ       | \$0.00   | 203     | 295     | \$87,515.79 |
| March '13     | +       | \$2,578.98   | <b>-</b> | \$0.00       |         | \$8,289.80  | 144     | \$51,430.11 | 2         | \$594.31    | 127     | \$35,156.78 |         | \$0.00   | 231     | 298     | \$98,049.98 |
| April '13     |         | \$1,969.97   | 4        | \$795.00     | 1       | \$99.00     | 126     | \$38,551.20 | 3         | \$577.81    | 114     | \$30,477.48 |         | \$0.00   | 209     | 266     | \$72,470.46 |
| May '13       | +       | \$804.00     | 2        | \$400.00     | 2       | \$1,002.41  | 126     | \$38,775.25 | 7         | \$3,107.72  | 138     | \$41,369.38 |         | \$0.00   | 219     | 285     | \$85,458.76 |
| June '13      | +       | \$135.00     | 3        | \$480.00     | 1       | \$1,283.85  | 80      | \$21,556.24 | 3         | \$720.29    | 127     | \$32,563.31 | 0       | \$0.00   | 161     | 216     | \$56,738.69 |
| July '13      |         | \$95.00      | 2        | \$400.00     |         | \$0.00      | 1       | \$16,861.37 | 4         | \$1,303.44  | 73      | \$14,674.79 |         | \$0.00   | 107     | 138     | \$33,334.60 |
| August '13    |         | \$180.00     | 3        | \$600.00     | 0       | \$0.00      |         | \$11,196.13 | 1         | \$450.00    | 74      | \$18,118.01 | 0       | \$0.00   | 99      | 129     | \$30,544.14 |
| September '13 | +       | \$349.03     |          | \$400.00     |         | \$0.00      |         | \$6,463.73  | 1         | \$401.86    | 61      | \$12,965.48 | 0       | \$0.00   | 79      | 95      | \$20,580.10 |
| Monthly Avg.  |         | \$1,414.03   |          | \$351.25     |         | \$1,649.17  |         | \$32,618.53 |           | \$1,177.20  |         | \$27,681.83 |         | \$0.00   | 182     | 237     | \$64,892.02 |
| Fiscal Year   | 2014    |              |          |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '13   | 5       | \$616.80     | 2        | \$400.00     | 2       | \$5,253.80  | 46      | \$14,646.96 | 0         | \$0.00      | 35      | \$8,523.42  | 0       | \$0.00   | 72      | 90      | \$29,440.98 |
| November '13  |         | \$3,735.00   |          | \$200.00     | 2       | \$4,596.26  |         | \$26,166.70 | 2         | \$489.85    | 56      | \$16,041.69 |         | \$0.00   | 120     | 163     | \$51,229.50 |
| December '13  | 53      | \$5,210.45   | 1        | \$200.00     | 2       | \$2,211.84  | 142     | \$59,689.94 | 3         | \$603.85    | 109     | \$28,374.77 | 0       | \$0.00   | 227     | 310     | \$96,290.85 |
| January '14   | 45      | \$5,396.07   | 0        | \$0.00       | 5       | \$9,475.00  | 151     | \$57,230.96 | 1         | \$290.45    | 71      | \$18,272.47 | 0       | \$0.00   | 214     | 273     | \$90,664.95 |
| February '14  |         | \$3,765.00   | 1        | \$200.00     | 3       | \$3,375.28  | 167     | \$61,823.43 | 3         | \$992.46    | 81      | \$19,175.79 | 0       | \$0.00   | 222     | 281     | \$89,331.96 |
| March '14     | 29      | \$3,601.09   | 0        | \$0.00       | 2       | \$4,116.90  | 127     | \$50,271.05 | 1         | \$450.00    | 58      | \$15,411.67 | 0       | \$0.00   | 166     | 217     | \$73,850.71 |
| April '14     | 19      | \$2,789.00   | 1        | \$200.00     | 1       | \$114.00    | 106     | \$37,640.15 | 7         | \$2,467.36  | 87      | \$22,521.20 | 0       | \$0.00   | 181     | 221     | \$65,731.71 |
| May '14       | 6       | \$389.95     | 6        | \$930.00     | 1       | \$630.00    | 80      | \$24,784.05 | 7         | \$1,980.96  | 125     | \$28,507.26 | 0       | \$0.00   | 177     | 225     | \$57,222.22 |
| June '14      | 2       | \$185.00     | 2        | \$280.00     | 1       | \$2,895.00  | 48      | \$14,492.39 | 2         | \$358.06    | 38      | \$9,681.04  | 0       | \$0.00   | 73      | 93      | \$27,891.49 |
| July '14      | 1       | \$125.00     | 0        | \$0.00       | 0       | \$0.00      | 4       | \$2,435.96  | 1         | \$446.13    | 1       | \$293.89    | 0       | \$0.00   | 6       | 7       | \$3,300.98  |
| August '14    | 0       | \$0.00       | 0        | \$0.00       | 1       | \$496.57    | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1       | 1       | \$496.57    |
| September '14 | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| Monthly Avg.  | . 18    | \$2,151.11   | 1        | \$200.83     | 2       | \$2,763.72  | 78      | \$29,098.47 | 2         | \$673.26    | 55      | \$13,900.27 | 0       | \$0.00   | 122     | 157     | \$48,787.66 |
| Fiscal Year 2 | 2015    |              |          |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '14   | 0       | \$0.00       | 0        | \$0.00       | 1       | \$512.80    | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1       | 1       | \$512.80    |
| November '14  | . 7     | \$845.00     | 0        | \$0.00       | 0       | \$0.00      | 14      | \$3,782.77  | 0         | \$0.00      | 13      | \$3,914.11  | 0       | \$0.00   | 28      | 34      | \$8,541.88  |
| December '14  | 32      | \$3,706.00   | 0        | \$0.00       | 1       | \$2,900.00  | 88      | \$31,464.31 | 3         | \$764.66    | 57      | \$16,756.88 | 0       | \$0.00   | 134     | 181     | \$55,591.85 |
| Monthly Avg.  | . 13    | \$1,517.00   | 0        | \$0.00       | 1       | \$1,137.60  | 34      | \$11,749.03 | 1         | \$254.89    | 23      | \$6,890.33  | 0       | \$0.00   | 54      | 72      | \$21,548.84 |

| I             |         |              |         |              |         | FI          | Scal 1e | ears 2013, 2 | <u>014 and</u> | 1 ZU 15     |         |              |         |          |         |          |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|----------------|-------------|---------|--------------|---------|----------|---------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel   | All Elect      | . Household | Ele     | ectricity    | Exc     | ceptions |         | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts        | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases # | # Pymts  | Payments     |
| Jackson Coun  | ity     |              |         |              |         | أحسية       |         |              |                |             |         |              |         |          |         |          |              |
| Fiscal Year 2 |         |              |         |              |         |             |         |              |                |             |         |              |         |          |         |          |              |
| October '12   | 2       | \$142.37     | 2       | \$263.58     | 2       | \$5,079.38  | 420     | \$72,241.92  | 12             | \$3,463.96  | 432     | \$106,971.88 | 0       | \$0.00   | 513     | 870      | \$188,163.09 |
| November '12  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 274     | \$38,159.65  | 7              | \$1,934.00  | 274     | \$70,824.35  | 0       | \$0.00   | 322     | 555      | \$110,918.00 |
| December '12  | 2       | \$75.00      | 0       | \$0.00       | 2       | \$3,963.25  | 366     | \$58,415.93  | 5              | \$873.43    | 358     | \$83,505.80  | 0       | \$0.00   | 432     | 733      | \$146,833.41 |
| January '13   | 1       | \$100.00     | 1       | \$79.62      | 2 2     | \$5,370.00  | 540     | \$96,528.43  | 18             | \$5,388.50  | 528     | \$105,609.94 | 0       | \$0.00   | 623     | 1,090    | \$213,076.49 |
| February '13  | 2       | \$150.00     | 1       | \$200.00     | 6       | \$13,594.12 | 526     | \$115,785.03 | 14             | \$5,827.72  | 512     | \$118,363.32 | 0       | \$0.00   | 617     | 1,061    | \$253,920.19 |
| March '13     | 4       | \$399.99     | 0       | \$0.00       | 3       | \$10,279.00 | 442     | \$104,479.15 | 21             | \$9,097.06  | 452     | \$96,877.82  | 0       | \$0.00   | 524     | 922      | \$221,133.02 |
| April '13     | 1       | \$100.00     | 0       | \$0.00       | 2       | \$475.84    | 438     | \$116,133.24 | 13             | \$4,048.68  | 448     | \$99,271.59  | 0       | \$0.00   | 513     | 902      | \$220,029.35 |
| May '13       | 0       | \$0.00       | 0       | \$0.00       | 1       | \$3,154.04  | 614     | \$174,805.96 | 20             | \$6,760.49  | 628     | \$133,009.52 | 0       | \$0.00   | 702     | 1,263    | \$317,730.01 |
| June '13      | 0       | \$0.00       | 1       | \$134.33     | 3 1     | \$1,650.00  | 463     | \$132,874.64 | 13             | \$4,680.52  | 483     | \$114,153.63 | 0       | \$0.00   | 545     | 961      | \$253,493.12 |
| July '13      | 1       | \$100.00     | 0       | \$0.00       | 1       | \$375.00    | 319     | \$76,818.06  | 15             | \$6,417.47  | 321     | \$73,629.95  | 0       | \$0.00   | 386     | 657      | \$157,340.48 |
| August '13    | 0       | \$0.00       | 0       | \$0.00       | 1       | \$385.00    | 298     | \$55,082.30  | 8              | \$3,212.42  | 330     | \$69,253.68  | 0       | \$0.00   | 391     | 637      | \$127,933.40 |
| September '13 | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,995.00  | 244     | \$37,226.28  | 10             | \$2,309.49  | 238     | \$52,639.48  | 0       | \$0.00   | 302     | 493      | \$95,170.25  |
| Monthly Avg.  | 1       | \$88.95      | 0       | \$56.46      | 2       | \$3,943.39  | 412     | \$89,879.22  | 13             | \$4,501.15  | 417     | \$93,675.91  | 0       | \$0.00   | 489     | 845      | \$192,145.07 |
| Fiscal Year 2 | 2014    |              |         |              |         |             |         |              |                |             |         |              |         |          |         |          |              |
| October '13   | 0       | \$0.00       |         | \$199.49     | 2       | \$4,282.98  | 143     | \$24,871.54  | 6              | \$2,447.35  | 135     | \$30,338.47  | 0       | \$0.00   | 175     | 287      | \$62,139.83  |
| November '13  | 1       | \$49.99      | 0       | \$0.00       | 0       | \$0.00      | 159     | \$23,780.77  | 7              | \$2,140.08  | 144     | \$34,048.66  | 0       | \$0.00   | 180     | 311      | \$60,019.50  |
| December '13  | 1       | \$155.99     | 0       | \$0.00       | 4       | \$6,767.61  | 387     | \$64,445.69  | 19             | \$4,735.22  | 364     | \$95,215.26  | 0       | \$0.00   | 448     | 775      | \$171,319.77 |
| January '14   | 2       | \$185.00     | 0       | \$0.00       | 4       | \$10,879.00 | 420     | \$70,101.03  | 22             | \$5,634.56  | 386     | \$79,269.71  | 0       | \$0.00   | 479     | 834      | \$166,069.30 |
| February '14  | 2       | \$175.00     | 0       | \$0.00       | 1       | \$2,334.85  | 400     | \$82,523.37  | 22             | \$6,354.33  | 384     | \$79,036.01  | 0       | \$0.00   | 466     | 809      | \$170,423.56 |
| March '14     | 1       | \$83.57      | 1       | \$200.00     | 3       | \$7,770.65  | 338     | \$76,867.21  | 22             | \$6,555.03  | 322     | \$60,618.49  | 0       | \$0.00   | 404     | 687      | \$152,094.95 |
| April '14     | 0       | \$0.00       | 1       | \$119.42     | 3       | \$5,551.00  | 330     | \$73,778.76  | 14             | \$4,378.62  | 308     | \$50,713.55  | 0       | \$0.00   | 391     | 656      | \$134,541.35 |
| May '14       | 1       | \$111.11     | 0       | \$0.00       |         | \$1,945.00  | 409     | \$95,787.98  | 22             | \$7,362.04  | 411     | \$73,871.35  | 0       | \$0.00   | 487     | 844      | \$179,077.48 |
| June '14      | 0       | \$0.00       | 1       | \$80.00      | 0       | \$0.00      | 193     | \$47,432.57  | 7              | \$2,486.53  | 191     | \$39,201.95  | 0       | \$0.00   | 223     | 392      | \$89,201.05  |
| July '14      | 1       | \$80.00      | 0       | \$0.00       | 0       | \$0.00      | 25      | \$6,884.38   | 0              | \$0.00      | 24      | \$6,761.47   | 0       | \$0.00   | 31      | 50       | \$13,725.85  |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 2       | \$1,104.52   | 1              | \$449.00    | 2       | \$545.00     | 0       | \$0.00   | 5       | 5        | \$2,098.52   |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 2       | \$778.30     | 0              | \$0.00      | 2       | \$258.48     | 0       | \$0.00   | 4       | 4        | \$1,036.78   |
| Monthly Avg.  | 1       | \$70.06      | 0       | \$49.91      | 2       | \$3,294.26  | 234     | \$47,363.01  | 12             | \$3,545.23  | 223     | \$45,823.20  | 0       | \$0.00   | 274     | 471      | \$100,145.66 |
| Fiscal Year 2 | 2015    |              |         |              |         |             |         |              |                |             |         |              |         |          |         |          |              |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$252.21     | 0              | \$0.00      |         | \$0.00       | 0       | \$0.00   | 1       | 1        | \$252.21     |
| November '14  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 81      | \$10,876.66  | 2              | \$596.29    | 76      | \$18,186.33  | 0       | \$0.00   | 87      | 159      | \$29,659.28  |
| December '14  | 3       | \$122.01     | 0       | \$0.00       | 1       | \$2,995.00  | 221     | \$38,137.22  | 15             | \$4,628.80  | 225     | \$61,885.50  | 0       | \$0.00   | 264     | 465      | \$107,768.53 |
| Monthly Avg.  | 1       | \$40.67      | 0       | \$0.00       | 0       | \$998.33    | 101     | \$16,422.03  | 6              | \$1,741.70  | 100     | \$26,690.61  | 0       | \$0.00   | 117     | 208      | \$45,893.34  |

|               | 1       |              |         |              |         |             | Scal 16 | ais 2013, 2  | UIT and   | 1 2013      |         |              |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel    | All Elect | . Household | Ele     | ectricity    | Exc     | eptions  |       | Total S | ER           |
| Month         | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments     |
| Kalamazoo Co  | ounty   |              | ·       |              |         |             |         |              |           |             | •       |              |         | _        |       | ·       |              |
| Fiscal Year   | 2013    |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '12   |         | \$69.98      | 2       | \$100.00     | 2       | \$4,355.00  | 513     | \$68,810.93  | 19        | \$5,026.04  | 613     | \$155,601.92 | 0       | \$0.00   | 677   | 1,151   | \$233,963.87 |
| November '12  |         | \$50.00      | 1       | \$81.00      | 7       | \$14,952.47 | 313     | \$43,412.06  | 6         | \$1,434.80  | 355     | \$97,585.35  |         | \$0.00   | 396   | 683     | \$157,515.68 |
| December '12  | 1       | \$60.00      | 1       | \$52.00      | 1       | \$1,960.81  | 433     | \$57,860.54  | 17        | \$4,508.07  | 487     | \$115,206.61 | 0       | \$0.00   | 546   | 940     | \$179,648.03 |
| January '13   | 1       | \$60.00      | 0       | \$0.00       | 5       | \$6,756.16  | 599     | \$88,217.28  | 20        | \$5,869.42  | 645     | \$130,888.42 | 0       | \$0.00   | 719   | 1,270   | \$231,791.28 |
| February '13  | 0       | \$0.00       | 1       | \$200.00     | 5       | \$10,257.21 | 640     | \$130,145.84 | 18        | \$5,790.10  | 696     | \$168,138.65 | 0       | \$0.00   | 772   | 1,360   | \$314,531.80 |
| March '13     | 1       | \$35.00      | 1       | \$99.06      | 5       | \$9,765.00  | 498     | \$114,895.40 | 19        | \$7,422.13  | 539     | \$125,073.55 | 0       | \$0.00   | 599   | 1,063   | \$257,290.14 |
| April '13     | 3       | \$265.34     | 0       | \$0.00       | 2       | \$3,919.78  | 496     | \$122,226.85 | 26        | \$10,025.56 | 537     | \$113,063.58 | 0       | \$0.00   | 593   | 1,064   | \$249,501.11 |
| May '13       | 0       | \$0.00       | 2       | \$323.83     | 2       | \$5,540.00  | 673     | \$171,697.32 | 26        | \$9,138.36  | 744     | \$168,182.50 | 0       | \$0.00   | 809   | 1,447   | \$354,882.01 |
| June '13      | 2       | \$99.99      | 2       | \$400.00     | 0       | \$0.00      | 558     | \$151,250.07 | 13        | \$5,374.96  | 614     | \$154,597.00 | 0       | \$0.00   | 659   | 1,189   | \$311,722.02 |
| July '13      | 0       | \$0.00       | 1       | \$200.00     | 3       | \$6,655.41  | 334     | \$87,179.49  | 18        | \$5,923.38  | 365     | \$91,511.81  | 0       | \$0.00   | 427   | 721     | \$191,470.09 |
| August '13    | 0       | \$0.00       | 1       | \$200.00     | 0       | \$0.00      | 361     | \$68,060.94  | 15        | \$3,942.42  | 423     | \$95,491.68  | 0       | \$0.00   | 484   | 800     | \$167,695.04 |
| September '13 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 256     | \$38,987.23  | 11        | \$3,410.26  | 285     | \$61,854.59  | 0       | \$0.00   | 350   | 552     | \$104,252.08 |
| Monthly Avg.  | 1       | \$53.36      | 1       | \$137.99     | 3       | \$5,346.82  | 473     | \$95,228.66  | 17        | \$5,655.46  | 525     | \$123,099.64 | 0       | \$0.00   | 586   | 1,020   | \$229,521.93 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '13   | 1       | \$85.00      | 1       | \$195.00     | 3       | \$6,489.00  | 168     | \$30,797.32  | 10        | \$1,772.80  | 193     | \$47,878.02  | 0       | \$0.00   | 232   | 376     | \$87,217.14  |
| November '13  | 1       | \$50.00      | 0       | \$0.00       | 3       | \$7,497.56  | 238     | \$28,868.45  | 11        | \$2,657.09  | 259     | \$70,096.91  | 0       | \$0.00   | 295   | 512     | \$109,170.01 |
| December '13  | 0       | \$0.00       | 2       | \$278.75     | 7       | \$14,425.06 | 442     | \$66,355.55  | 23        | \$6,495.66  | 502     | \$133,045.76 | 0       | \$0.00   | 566   | 976     | \$220,600.78 |
| January '14   | 2       | \$95.00      | 0       | \$0.00       | 5       | \$8,136.57  | 522     | \$87,350.30  | 28        | \$8,417.89  | 551     | \$124,110.82 | 0       | \$0.00   | 633   | 1,108   | \$228,110.58 |
| February '14  | 0       | \$0.00       | 1       | \$64.70      | 1       | \$460.40    | 505     | \$98,932.58  | 22        | \$6,127.74  | 549     | \$121,485.57 | 0       | \$0.00   | 615   | 1,078   | \$227,070.99 |
| March '14     | 4       | \$299.99     | 0       | \$0.00       | 6       | \$15,819.60 | 430     | \$97,553.20  | 21        | \$5,449.09  | 458     | \$95,493.26  | 0       | \$0.00   | 532   | 919     | \$214,615.14 |
| April '14     | 0       | \$0.00       | 0       | \$0.00       | 2       | \$3,159.82  | 352     | \$79,592.36  | 7         | \$2,024.42  | 392     | \$76,304.23  | 0       | \$0.00   | 443   | 753     | \$161,080.83 |
| May '14       | 1       | \$123.26     | 2       | \$400.00     | 3       | \$5,826.40  | 543     | \$125,459.90 | 16        | \$3,542.78  | 586     | \$115,400.42 | 0       | \$0.00   | 659   | 1,151   | \$250,752.76 |
| June '14      | 2       | \$235.00     | 1       | \$30.00      | 1       | \$2,950.00  | 229     | \$57,316.11  | 8         | \$2,317.28  | 228     | \$52,963.20  | 0       | \$0.00   | 270   | 469     | \$115,811.59 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 1       | \$1,521.94  | 28      | \$8,666.08   | 0         | \$0.00      | 36      | \$9,226.10   | 0       | \$0.00   | 41    | 65      | \$19,414.12  |
| August '14    |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 5       | \$1,776.76   | 0         | \$0.00      | 4       | \$1,429.93   |         | \$0.00   | 5     | 9       | \$3,206.69   |
| September '14 |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$397.74     | 0         | \$0.00      | 0       | \$0.00       |         | \$0.00   | 1     | 1       | \$397.74     |
| Monthly Avg.  |         | \$74.02      | 1       | \$80.70      | 3       | \$5,523.86  | 289     | \$56,922.20  | 12        | \$3,233.73  | 313     | \$70,619.52  | 0       | \$0.00   | 358   | 618     | \$136,454.03 |
| Fiscal Year   |         |              |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '14   |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0         | \$0.00      | 0       | \$0.00       |         | \$0.00   | 0     | 0       | \$0.00       |
| November '14  |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 83      | \$10,938.34  | 2         | \$571.44    | 95      | \$27,082.48  |         | \$0.00   | 101   | 180     | \$38,592.26  |
| December '14  |         | \$39.00      | 0       | \$0.00       | 2       | \$6,074.79  | 312     | \$55,866.93  | 25        | \$7,065.50  | 364     | \$101,970.96 |         | \$0.00   | 415   | 704     | \$171,017.18 |
| Monthly Avg.  | 0       | \$13.00      | 0       | \$0.00       | 1       | \$2,024.93  | 132     | \$22,268.42  | 9         | \$2,545.65  | 153     | \$43,017.81  | 0       | \$0.00   | 172   | 295     | \$69,869.81  |

|               |         |              |         |              |         | Г           | Scal 16 | ars 2013, 2 | U 14 alic | 1 2015      |         |             |         |          |       |         |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| Kalkaska Cou  | nty     |              |         |              |         |             |         |             |           |             | -       |             |         | -        |       |         |             |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '12   | 11      | \$739.99     | 8       | \$470.00     | 1       | \$2,250.00  | 93      | \$46,092.58 | 3         | \$631.27    | 105     | \$24,832.38 | 0       | \$0.00   | 176   | 221     | \$75,016.22 |
| November '12  | 10      | \$820.20     | 2       | \$180.00     | 0       | \$0.00      | 66      | \$33,754.21 | 0         | \$0.00      |         | \$13,276.97 | 0       | \$0.00   | 121   | 142     | \$48,031.38 |
| December '12  | 8       | \$484.99     | 2       | \$130.00     | 1       | \$2,620.00  | 85      | \$45,446.37 | 6         | \$1,859.84  | 78      | \$15,090.28 | 0       | \$0.00   | 162   | 180     | \$65,631.48 |
| January '13   | 9       | \$649.98     | 2       | \$130.00     | 1       | \$2,554.73  | 100     | \$48,831.44 | 5         | \$1,132.78  | 85      | \$16,613.74 | 0       | \$0.00   | 178   | 202     | \$69,912.67 |
| February '13  | 14      | \$934.98     | 4       | \$210.00     | 4       | \$5,570.00  | 98      | \$49,580.10 | 4         | \$1,385.41  | 72      | \$18,321.88 | 0       | \$0.00   | 154   | 196     | \$76,002.37 |
| March '13     | 14      | \$1,015.00   | 6       | \$240.00     | 2       | \$2,680.28  | 92      | \$41,247.00 | 3         | \$1,547.06  | 86      | \$23,762.98 | 0       | \$0.00   | 162   | 203     | \$70,492.32 |
| April '13     | 2       | \$100.02     | 2       | \$80.00      | 0       | \$0.00      | 78      | \$34,069.71 | 6         | \$1,841.77  | 80      | \$21,807.34 | 0       | \$0.00   | 151   | 168     | \$57,898.84 |
| May '13       | 5       | \$340.00     | 10      | \$410.00     | 0       | \$0.00      | 54      | \$23,020.59 | 8         | \$2,715.84  | 102     | \$25,247.90 | 0       | \$0.00   | 156   | 179     | \$51,734.33 |
| June '13      | 3       | \$180.00     | 4       | \$360.00     | 0       | \$0.00      | 34      | \$13,646.58 | 5         | \$1,920.37  | 64      | \$15,271.09 | 0       | \$0.00   | 97    | 110     | \$31,378.04 |
| July '13      | 0       | \$0.00       | 2       | \$80.00      | 1       | \$1,694.83  | 17      | \$8,554.93  | 1         | \$450.00    | 33      | \$8,418.65  | 0       | \$0.00   | 49    | 54      | \$19,198.41 |
| August '13    | 0       | \$0.00       | 3       | \$200.85     | 0       | \$0.00      | 17      | \$6,818.98  | 1         | \$260.00    | 39      | \$6,381.76  | 0       | \$0.00   | 51    | 60      | \$13,661.59 |
| September '13 | 5       | \$321.96     | 4       | \$160.00     | 0       | \$0.00      | 20      | \$8,769.99  | 1         | \$132.00    | 32      | \$6,761.64  | 0       | \$0.00   | 53    | 62      | \$16,145.59 |
| Monthly Avg.  | 7       | \$465.59     | 4       | \$220.90     | 1       | \$1,447.49  | 63      | \$29,986.04 | 4         | \$1,156.36  | 70      | \$16,315.55 | 0       | \$0.00   | 126   | 148     | \$49,591.94 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '13   | 2       | \$130.00     | 2       | \$80.00      | 3       | \$5,553.74  | 17      | \$9,345.69  | 0         | \$0.00      | 12      | \$2,115.11  | 0       | \$0.00   | 31    | 36      | \$17,224.54 |
| November '13  | 4       | \$291.00     | 2       | \$80.00      | 0       | \$0.00      | 36      | \$15,967.26 | 0         | \$0.00      | 41      | \$7,834.87  | 0       | \$0.00   | 67    | 83      | \$24,173.13 |
| December '13  | 16      | \$1,173.98   | 1       | \$40.00      | 1       | \$2,850.00  | 128     | \$72,110.77 | 1         | \$284.35    | 66      | \$12,426.61 | 0       | \$0.00   | 168   | 213     | \$88,885.71 |
| January '14   | 11      | \$880.00     | 0       | \$0.00       | 2       | \$3,059.95  | 121     | \$65,911.68 | 1         | \$438.01    | 13      | \$3,129.33  | 0       | \$0.00   | 135   | 148     | \$73,418.97 |
| February '14  | 9       | \$545.00     | 0       | \$0.00       | 0       | \$0.00      | 96      | \$49,131.52 | 2         | \$574.97    | 18      | \$4,730.26  | 0       | \$0.00   | 111   | 125     | \$54,981.75 |
| March '14     | 5       | \$345.00     | 0       | \$0.00       | 3       | \$7,724.34  | 56      | \$24,716.46 | 3         | \$549.89    | 13      | \$3,293.50  | 0       | \$0.00   | 75    | 80      | \$36,629.19 |
| April '14     | 4       | \$315.00     | 2       | \$80.00      | 0       | \$0.00      | 54      | \$21,988.15 | 4         | \$879.64    |         | \$16,515.03 | 0       | \$0.00   | 111   | 128     | \$39,777.82 |
| May '14       | 4       | \$260.00     | 24      | \$960.00     | 1       | \$2,100.00  | 43      | \$17,400.42 | 8         | \$1,968.31  | 109     | \$29,947.91 | 0       | \$0.00   | 150   | 189     | \$52,636.64 |
| June '14      | 0       | \$0.00       | 4       | \$210.00     | 0       | \$0.00      | 9       | \$3,666.22  | 0         | \$0.00      | 18      | \$4,250.51  | 0       | \$0.00   | 26    | 31      | \$8,126.73  |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$589.00    | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1     | 1       | \$589.00    |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.  | 5       | \$328.33     | 3       | \$120.83     | 1       | \$1,774.00  | 47      | \$23,402.26 | 2         | \$391.26    | 30      | \$7,020.26  | 0       | \$0.00   | 73    | 86      | \$33,036.96 |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0     | 0       | \$0.00      |
| November '14  | 3       | \$250.00     | 1       | \$40.00      | 0       | \$0.00      | 16      | \$6,964.20  | 0         | \$0.00      | 5       | \$1,246.69  |         | \$0.00   | 22    | 25      | \$8,500.89  |
| December '14  | 4       | \$300.00     | 0       | \$0.00       | 0       | \$0.00      | 91      | \$50,162.10 | 2         | \$781.61    | 8       | \$2,283.26  | 0       | \$0.00   | 101   | 105     | \$53,526.97 |
| Monthly Avg.  | 2       | \$183.33     | 0       | \$13.33      | 0       | \$0.00      | 36      | \$19,042.10 | 1         | \$260.54    | 4       | \$1,176.65  | 0       | \$0.00   | 41    | 43      | \$20,675.95 |

| <b> </b>      |         |              |         |              |          | FI'           | Scal 16 | ars 2013, 2  | .014 and  | 1 2015      |         |              |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|----------|---------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace  | e Rep.& Repl. | Hea     | ating Fuel   | All Elect | . Household | Ele     | ectricity    | Exc     | ceptions |       | Total S | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts  | Payments      | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments     |
| Kent County   |         |              |         |              |          |               |         |              |           |             |         |              |         |          |       |         |              |
| Fiscal Year 2 | 2013    |              |         |              |          |               |         |              |           |             |         |              |         |          |       |         |              |
| October '12   |         | \$1,390.48   | 1       | \$200.00     | 5        | \$8,636.43    | 523     | \$147,572.55 | 54        | \$14,364.67 | 991     | \$275,163.49 | 0       | \$0.00   | 1,443 | 1,583   | \$447,327.62 |
| November '12  |         | \$525.00     | +       | \$199.77     | -        | \$12,535.00   | 328     | \$90,595.10  | 31        | \$9,355.96  | 565     | \$171,286.60 |         | \$0.00   | 866   | 934     | \$284,497.43 |
| December '12  | 1       | \$148.00     | 5       | \$904.94     |          | \$32,848.96   | 438     | \$121,491.45 | 40        | \$11,550.12 | 633     | \$185,173.78 | 0       | \$0.00   | 1,042 | 1,134   | \$352,117.25 |
| January '13   |         | \$350.00     | 0       | \$0.00       | 21       | \$55,244.23   | 577     | \$134,953.22 | 33        | \$9,288.56  | 710     | \$203,389.75 |         | \$0.00   | 1,202 | 1,345   | \$403,225.76 |
| February '13  |         | \$385.00     | 0       | \$0.00       | 7        | \$16,362.70   | 704     | \$193,402.54 | 45        | \$14,096.32 | 760     | \$251,750.97 | 0       | \$0.00   | 1,342 | 1,519   | \$475,997.53 |
| March '13     | 3       | \$484.81     | 2       | \$400.00     | 7        | \$18,688.76   | 583     | \$180,246.02 | 40        | \$13,511.59 | 678     | \$238,557.53 | 0       | \$0.00   | 1,162 | 1,313   | \$451,888.71 |
| April '13     | 4       | \$561.38     | 3 2     | \$283.59     | 7        | \$18,976.85   | 810     | \$259,411.03 | 35        | \$13,272.98 | 555     | \$179,525.53 | 0       | \$0.00   | 1,271 | 1,413   | \$472,031.36 |
| May '13       | 7       | \$969.89     | 2       | \$400.00     | 4        | \$6,268.00    | 774     | \$247,629.25 | 51        | \$15,562.24 | 866     | \$298,292.94 | 0       | \$0.00   | 1,506 | 1,704   | \$569,122.32 |
| June '13      | 0       | \$0.00       | 4       | \$750.00     | 4        | \$11,245.00   | 642     | \$215,238.25 | 48        | \$15,805.71 | 852     | \$314,227.75 | 0       | \$0.00   | 1,371 | 1,550   | \$557,266.71 |
| July '13      | 1       | \$200.00     | 1       | \$132.33     |          | \$0.00        | 457     | \$146,130.28 | 29        | \$10,000.61 | 496     | \$156,241.47 | 0       | \$0.00   | 905   | 984     | \$312,704.69 |
| August '13    | 0       | \$0.00       |         | \$676.38     |          | \$11,387.16   |         | \$89,228.69  | 45        | \$13,857.29 | 719     | \$191,848.61 |         | \$0.00   | 1,016 | 1,093   | \$306,998.13 |
| September '13 | 1       | \$178.97     | -       | \$629.98     | -        | \$6,716.20    | 233     | \$64,268.21  | 35        | \$8,515.99  | 583     | \$151,194.32 |         | \$0.00   | 802   | 858     | \$231,503.67 |
| Monthly Avg.  | 3       | \$432.79     | 2       | \$381.42     | 2 7      | \$16,575.77   | 532     | \$157,513.88 | 41        | \$12,431.84 | 701     | \$218,054.40 | 0       | \$0.00   | 1,161 | 1,286   | \$405,390.10 |
| Fiscal Year 2 | 2014    |              |         |              |          |               |         |              |           |             |         |              |         |          |       |         |              |
| October '13   | 0       | \$0.00       |         | \$198.85     |          | \$1,817.90    |         | \$57,440.86  | 18        | \$5,216.82  | 371     | \$101,768.83 |         | \$0.00   | 564   | 594     | \$166,443.26 |
| November '13  | 7       | \$750.00     |         | \$0.00       |          | \$5,624.80    | 322     | \$87,279.30  | 21        | \$5,183.60  | 414     | \$111,104.97 |         | \$0.00   | 685   | 766     | \$209,942.67 |
| December '13  | 7       | \$855.00     | +       | \$271.00     | -        | \$31,865.31   | 313     | \$90,065.18  | 62        | \$18,006.21 | 765     | \$217,173.74 |         | \$0.00   | 1,073 | 1,160   | \$358,236.44 |
| January '14   |         | \$713.96     | +       | \$165.03     |          | \$15,024.00   | 498     | \$113,809.28 | 36        | \$10,349.33 | 746     | \$202,287.30 |         | \$0.00   | 1,125 | 1,293   | \$342,348.90 |
| February '14  | 11      | \$940.00     | 2       | \$400.00     | <b>4</b> | \$28,749.86   | 678     | \$166,298.50 | 40        | \$10,784.52 | 688     | \$193,612.63 |         | \$0.00   | 1,250 | 1,432   | \$400,785.51 |
| March '14     | 2       | \$170.00     |         | \$0.00       | 4        | \$794.26      | 472     | \$121,596.43 | 24        | \$6,122.54  | 507     | \$138,175.01 |         | \$0.00   | 896   | 1,006   | \$266,858.24 |
| April '14     | 0       | \$0.00       | +       | \$336.56     | -        | \$12,180.25   | 458     | \$123,325.80 | 27        | \$6,779.02  | 435     | \$116,103.32 |         | \$0.00   | 820   | 926     | \$258,724.95 |
| May '14       | 1       | \$169.09     | +       | \$200.00     |          | \$14,465.29   | 441     | \$123,679.19 | 28        | \$7,861.50  | 674     | \$185,719.06 |         | \$0.00   | 1,040 | 1,150   | \$332,094.13 |
| June '14      | 1       | \$60.00      |         | \$0.00       |          | \$4,289.62    | 217     | \$72,788.30  | 14        | \$4,265.57  | 279     | \$83,557.93  |         | \$0.00   | 464   | 513     | \$164,961.42 |
| July '14      |         | \$0.00       |         | \$0.00       |          | \$3,975.00    | 29      | \$10,781.88  | 1         | \$87.77     |         | \$11,624.27  |         | \$0.00   | 66    | 68      | \$26,468.92  |
| August '14    |         | \$0.00       | -       | \$0.00       | -        | \$2,711.31    | 7       | \$3,900.75   | 0         | \$0.00      |         | \$203.74     |         | \$0.00   | 9     | 9       | \$6,815.80   |
| September '14 |         | \$0.00       | +       | \$0.00       | -        | \$6,062.39    |         | \$7,039.18   | 0         | \$0.00      |         | \$713.00     |         | \$0.00   | 17    | 17      | \$13,814.57  |
| Monthly Avg.  |         | \$304.84     | 1       | \$130.95     | 4        | \$10,630.00   | 304     | \$81,500.39  | 23        | \$6,221.41  | 410     | \$113,503.65 | 0       | \$0.00   | 667   | 745     | \$212,291.23 |
| Fiscal Year 2 |         |              |         |              |          |               |         |              |           |             |         |              |         |          |       |         |              |
| October '14   | 0       | \$0.00       |         | \$0.00       |          | \$0.00        |         | \$392.63     | 0         | \$0.00      |         | \$0.00       |         | \$0.00   | 1     | 1       | \$392.63     |
| November '14  | 4       | \$575.00     |         | \$0.00       |          | \$0.00        |         | \$57,928.14  | 14        | \$3,381.39  | 251     | \$68,382.83  |         | \$0.00   | 438   | 480     | \$130,267.36 |
| December '14  | 2       | \$275.00     | +       | \$913.49     | -        | \$3,179.12    |         | \$91,627.66  | 32        | \$8,172.52  |         | \$212,194.50 |         | \$0.00   | 961   | 1,083   | \$316,362.29 |
| Monthly Avg.  | 2       | \$283.33     | 3 2     | \$304.50     | 1        | \$1,059.71    | 169     | \$49,982.81  | 15        | \$3,851.30  | 332     | \$93,525.78  | 0       | \$0.00   | 467   | 521     | \$149,007.43 |

|               |         |              |         |              |          | Г             | Scal 1e | ars 2013, 2 | 0 14 and  | 1 2015      |         |            |         |          |       |         |             |
|---------------|---------|--------------|---------|--------------|----------|---------------|---------|-------------|-----------|-------------|---------|------------|---------|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace  | e Rep.& Repl. | Hea     | iting Fuel  | All Elect | . Household | Ele     | ectricity  | Exc     | eptions  |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts  | Payments      | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments   | # Pymts | Payments | Cases | # Pymts | Payments    |
| Keweenaw Co   | ounty   |              |         |              |          |               |         | نسسن        |           |             |         |            |         |          |       |         |             |
| Fiscal Year   |         |              |         |              |          |               |         |             |           |             |         |            |         |          |       |         |             |
| October '12   | 0       | \$0.00       | 2       | \$100.00     | 0        | \$0.00        | 5       | \$4,242.71  | 0         | \$0.00      | 5       | \$1,317.57 | 0       | \$0.00   | 10    | 12      | \$5,660.28  |
| November '12  |         | \$0.00       | 4       | \$0.00       | <b>I</b> | \$0.00        | 9       | \$6,472.97  | 0         | \$0.00      |         | \$0.00     |         | \$0.00   | 9     | 9       | \$6,472.97  |
| December '12  |         | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 4       | \$3,002.26  | 0         | \$0.00      |         | \$342.77   | 0       | \$0.00   | 5     | 5       | \$3,345.03  |
| January '13   | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 7       | \$4,889.88  | 0         | \$0.00      | 1       | \$450.00   | 0       | \$0.00   | 8     | 8       | \$5,339.88  |
| February '13  |         | \$0.00       | 0       | \$0.00       | 2        | \$2,957.56    | 13      | \$9,175.53  | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 14    | 15      | \$12,133.09 |
| March '13     | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 10      | \$4,450.66  | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 10    | 10      | \$4,450.66  |
| April '13     | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 1       | \$430.50    | 0         | \$0.00      | 12      | \$8,580.23 | 0       | \$0.00   | 13    | 13      | \$9,010.73  |
| May '13       | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 2       | \$1,409.58  | 0         | \$0.00      | 9       | \$5,352.68 | 0       | \$0.00   | 11    | 11      | \$6,762.26  |
| June '13      | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 2       | \$1,130.94  | 0         | \$0.00      | 7       | \$3,472.46 | 0       | \$0.00   | 7     | 9       | \$4,603.40  |
| July '13      | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 2       | \$1,172.71 | 0       | \$0.00   | 2     | 2       | \$1,172.71  |
| August '13    | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 5       | \$1,990.62 | 0       | \$0.00   | 5     | 5       | \$1,990.62  |
| September '13 | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.  | 0       | \$0.00       | 0       | \$8.33       | 0        | \$246.46      | 4       | \$2,933.75  | 0         | \$0.00      | 4       | \$1,889.92 | 0       | \$0.00   | 8     | 8       | \$5,078.47  |
| Fiscal Year   | 2014    |              |         |              |          |               |         |             |           |             |         |            |         |          |       |         |             |
| October '13   | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 1       | \$850.00    | 0         | \$0.00      | 1       | \$302.29   | 0       | \$0.00   | 2     | 2       | \$1,152.29  |
| November '13  | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 15      | \$11,965.85 | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 15    | 15      | \$11,965.85 |
| December '13  | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 12      | \$9,525.78  | 0         | \$0.00      | 1       | \$450.00   | 0       | \$0.00   | 13    | 13      | \$9,975.78  |
| January '14   | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 4       | \$3,399.84  | 0         | \$0.00      | 1       | \$137.03   | 0       | \$0.00   | 5     | 5       | \$3,536.87  |
| February '14  | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 4       | \$1,278.69  | 0         | \$0.00      | 1       | \$275.55   | 0       | \$0.00   | 5     | 5       | \$1,554.24  |
| March '14     | 0       | \$0.00       | 0       | \$0.00       | 1        | \$100.00      | 4       | \$2,774.76  | 0         | \$0.00      | 0       | \$0.00     |         | \$0.00   | 5     | 5       | \$2,874.76  |
| April '14     | 1       | \$50.00      | 0       | \$0.00       | 0        | \$0.00        | 4       | \$2,289.88  | 0         | \$0.00      | 17      | \$6,465.99 | 0       | \$0.00   | 21    | 22      | \$8,805.87  |
| May '14       | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 2       | \$304.83    | 1         | \$450.00    | 12      | \$4,750.37 | 0       | \$0.00   | 14    | 15      | \$5,505.20  |
| June '14      | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 1       | \$384.91   | 0       | \$0.00   | 1     | 1       | \$384.91    |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00     | 0       | \$0.00   | 0     | 0       | \$0.00      |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 0     | 0       | \$0.00      |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | <b>I</b> | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.  | 0       | \$4.17       | 0       | \$0.00       | 0        | \$8.33        | 4       | \$2,699.14  | 0         | \$37.50     | 3       | \$1,063.85 | 0       | \$0.00   | 7     | 7       | \$3,812.98  |
| Fiscal Year   | 2015    |              |         |              |          |               |         |             |           |             |         |            |         |          |       |         |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0        | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00     | 0       | \$0.00   | 0     |         | \$0.00      |
| November '14  | 0       | \$0.00       | 1       | \$60.00      | 0        | \$0.00        | 3       | \$2,339.86  | 0         | \$0.00      | 1       | \$254.00   | 0       | \$0.00   | 4     | 5       | \$2,653.86  |
| December '14  | 0       | \$0.00       | 0       | \$0.00       | 1        | \$75.00       | 17      | \$10,894.73 | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 17    | 18      | \$10,969.73 |
| Monthly Avg.  | 0       | \$0.00       | 0       | \$20.00      | 0        | \$25.00       | 7       | \$4,411.53  | 0         | \$0.00      | 0       | \$84.67    | 0       | \$0.00   | 7     | 8       | \$4,541.20  |

| 1             |         |              |         |              |         | ΓI          | scai re | ears 2013, 2 | 014 and   | 1 2015      |         |             |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | iting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments     |
| Lake County   |         |              | ı       |              |         |             |         |              |           |             |         |             |         | -        |       |         |              |
| Fiscal Year   | 2013    |              |         |              |         |             |         |              |           |             |         |             |         |          |       |         |              |
| October '12   | 16      | \$1,165.00   | 10      | \$660.00     | 2       | \$3,436.71  | 144     | \$73,320.77  | 2         | \$543.94    | 98      | \$22,425.32 | 0       | \$0.00   | 223   | 272     | \$101,551.74 |
| November '12  | 4       | \$240.00     | 6       | \$240.00     | 1       | \$555.00    | 101     | \$59,961.41  | 0         | \$0.00      |         | \$17,616.25 |         | \$0.00   | 160   | 183     | \$78,612.66  |
| December '12  | 15      | \$1,060.00   | 5       | \$200.00     | 1       | \$2,595.00  | 159     | \$80,964.12  | 0         | \$0.00      | 72      | \$15,860.55 | 0       | \$0.00   | 214   | 252     | \$100,679.67 |
| January '13   | 10      | \$645.00     | 3       | \$170.00     | 2       | \$2,507.18  | 134     | \$69,015.20  | 0         | \$0.00      | 91      | \$19,335.03 | 0       | \$0.00   | 200   | 240     | \$91,672.41  |
| February '13  | 8       | \$475.00     | 3       | \$120.00     | 3       | \$945.66    | 157     | \$71,901.70  | 0         | \$0.00      | 91      | \$21,663.46 | 0       | \$0.00   | 226   | 262     | \$95,105.82  |
| March '13     | 9       | \$580.00     | 7       | \$280.00     | 1       | \$2,050.00  | 147     | \$68,907.72  | 1         | \$520.27    | 90      | \$23,334.16 | 0       | \$0.00   | 214   | 255     | \$95,672.15  |
| April '13     | 4       | \$255.00     | 2       | \$80.00      | 2       | \$4,179.74  | 78      | \$35,277.79  | 2         | \$961.75    | 86      | \$23,544.67 | 0       | \$0.00   | 151   | 174     | \$64,298.95  |
| May '13       | 5       | \$365.00     | 5       | \$200.00     | 0       | \$0.00      | 93      | \$40,416.47  | 0         | \$0.00      | 88      | \$24,081.57 | 0       | \$0.00   | 171   | 191     | \$65,063.04  |
| June '13      | 0       | \$0.00       | 4       | \$160.00     | 2       | \$3,620.53  | 44      | \$14,174.53  | 1         | \$544.80    | 71      | \$18,453.93 | 0       | \$0.00   | 109   | 122     | \$36,953.79  |
| July '13      | 1       | \$75.00      | 1       | \$40.00      | 0       | \$0.00      | 12      | \$5,081.22   | 1         | \$627.84    | 38      | \$7,931.81  | 0       | \$0.00   | 51    | 53      | \$13,755.87  |
| August '13    | 0       | \$0.00       | 6       | \$240.00     | 1       | \$2,850.00  | 15      | \$6,863.83   | 0         | \$0.00      | 51      | \$10,697.42 | 0       | \$0.00   | 67    | 73      | \$20,651.25  |
| September '13 | 1       | \$65.00      | 2       | \$80.00      | 0       | \$0.00      | 9       | \$2,681.46   | 0         | \$0.00      | 37      | \$7,137.32  | 0       | \$0.00   | 46    | 49      | \$9,963.78   |
| Monthly Avg.  | 6       | \$410.42     | 5       | \$205.83     | 1       | \$1,894.99  | 91      | \$44,047.19  | 1         | \$266.55    | 74      | \$17,673.46 | 0       | \$0.00   | 153   | 177     | \$64,498.43  |
| Fiscal Year   | 2014    |              |         |              |         |             |         |              |           |             |         |             |         |          |       |         |              |
| October '13   | 2       | \$125.00     | 0       | \$0.00       | 3       | \$4,637.40  | 26      | \$11,636.97  | 0         | \$0.00      | 14      | \$2,379.78  | 0       | \$0.00   | 41    | 45      | \$18,779.15  |
| November '13  | 12      | \$865.00     | 4       | \$160.00     | 0       | \$0.00      | 73      | \$38,895.72  | 1         | \$243.41    | 62      | \$12,617.90 | 0       | \$0.00   | 119   | 152     | \$52,782.03  |
| December '13  | 20      | \$1,290.00   | 1       | \$135.70     | 3       | \$2,813.00  | 227     | \$132,790.45 | 0         | \$0.00      | 89      | \$19,908.62 | 0       | \$0.00   | 279   | 340     | \$156,937.77 |
| January '14   | 8       | \$565.00     | 0       | \$0.00       | 2       | \$5,895.00  | 143     | \$81,797.29  | 1         | \$249.44    | 26      | \$6,696.13  | 0       | \$0.00   | 165   | 180     | \$95,202.86  |
| February '14  | 6       | \$360.00     | 0       | \$0.00       | 0       | \$0.00      | 156     | \$80,332.13  | 1         | \$200.56    | 34      | \$9,215.67  | 0       | \$0.00   | 180   | 197     | \$90,108.36  |
| March '14     | 8       | \$655.00     | 0       | \$0.00       | 0       | \$0.00      | 96      | \$43,150.32  | 0         | \$0.00      | 19      | \$5,581.99  | 0       | \$0.00   | 112   | 123     | \$49,387.31  |
| April '14     | 8       | \$670.00     | 0       | \$0.00       | 2       | \$3,393.00  | 57      | \$24,726.52  | 1         | \$212.95    | 68      | \$18,150.96 |         | \$0.00   | 120   | 136     | \$47,153.43  |
| May '14       | 4       | \$350.00     | 17      | \$830.00     | 0       | \$0.00      | 50      | \$17,577.35  | 4         | \$1,640.41  | 95      | \$24,408.99 |         | \$0.00   | 141   | 170     | \$44,806.75  |
| June '14      | 0       | \$0.00       | 5       | \$310.00     | 2       | \$5,300.00  | 12      | \$7,405.66   | 1         | \$206.59    | 18      | \$4,109.45  |         | \$0.00   | 34    | 38      | \$17,331.70  |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 9       | \$2,806.14   | 0         | \$0.00      |         | \$182.05    |         | \$0.00   | 10    | 10      | \$2,988.19   |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 2       | \$907.53     | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 2     | 2       | \$907.53     |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00       |
| Monthly Avg.  |         | \$406.67     | 2       | \$119.64     | 1       | \$1,836.53  | 71      | \$36,835.51  | 1         | \$229.45    | 36      | \$8,604.30  | 0       | \$0.00   | 100   | 116     | \$48,032.09  |
| Fiscal Year   | 2015    |              |         |              |         |             |         |              |           |             |         |             |         |          |       |         |              |
| October '14   |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00       |
| November '14  | 1       | \$75.00      | 5       | \$300.00     | 0       | \$0.00      | 15      | \$8,038.93   | 0         | \$0.00      |         | \$2,865.45  |         | \$0.00   | 25    | 34      | \$11,279.38  |
| December '14  |         | \$690.00     | 0       | \$0.00       | 2       | \$7,622.00  | 100     | \$55,933.78  | 0         | \$0.00      |         | \$3,349.93  |         | \$0.00   | 109   | 123     | \$67,595.71  |
| Monthly Avg.  | 3       | \$255.00     | 2       | \$100.00     | 1       | \$2,540.67  | 38      | \$21,324.24  | 0         | \$0.00      | 8       | \$2,071.79  | 0       | \$0.00   | 45    | 52      | \$26,291.70  |

|               | 1       |             |         |              |         |             |         | ais 2013, 2 | orani     | 1 2013      |         |             |         |          |         |         |              |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|--------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |         | Total S | ER           |
|               | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments     |
| Lapeer Count  | V       |             |         |              |         |             | I       |             |           |             |         |             |         | -        | ·       |         |              |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '12   |         | \$50.00     | 0       | \$0.00       | 0       | \$0.00      | 70      | \$31,559.68 | 2         | \$857.96    | 132     | \$34,249.24 | 0       | \$0.00   | 193     | 205     | \$66,716.88  |
| November '12  |         | \$0.00      | 0       | \$0.00       |         | \$1,126.42  | 46      | \$22,068.13 | 4         | \$1,297.99  | 85      | \$24,786.15 |         | \$0.00   | 130     | 136     | \$49,278.69  |
| December '12  |         | \$75.00     | 0       | \$0.00       |         | \$2,742.00  | 74      | \$34,106.78 | 9         | \$2,526.41  | 109     | \$30,730.29 |         | \$0.00   | 178     | 194     | \$70,180.48  |
| January '13   |         | \$242.85    | 0       | \$0.00       |         | \$2,275.00  | 106     | \$40,460.63 | 1         | \$185.78    | 111     | \$29,137.82 |         | \$0.00   | 201     | 221     | \$72,302.08  |
| February '13  | 1       | \$90.00     | 0       | \$0.00       |         | \$3,579.00  | 125     | \$49,810.69 | 8         | \$1,836.55  | 120     | \$33,944.91 | 0       | \$0.00   | 228     | 255     | \$89,261.15  |
| March '13     | 2       | \$65.00     | 0       | \$0.00       |         | \$1,506.62  | 139     | \$54,603.06 | 4         | \$1,747.68  | 100     | \$35,666.26 |         | \$0.00   | 214     | 246     | \$93,588.62  |
| April '13     | 4       | \$295.00    | 1       | \$158.71     | 1       | \$377.00    | 111     | \$41,579.19 | 6         | \$3,507.70  | 103     | \$34,365.10 | 0       | \$0.00   | 194     | 226     | \$80,282.70  |
| May '13       | 0       | \$0.00      | 0       | \$0.00       |         | \$7,473.00  | 114     | \$46,856.12 | 7         | \$2,985.87  | 123     | \$37,682.23 | 0       | \$0.00   | 213     | 247     | \$94,997.22  |
| June '13      | 1       | \$182.13    | 0       | \$0.00       |         | \$0.00      | 79      | \$29,195.05 | 2         | \$664.86    | 84      | \$26,025.04 | 0       | \$0.00   | 149     | 166     | \$56,067.08  |
| July '13      | 0       | \$0.00      | 1       | \$188.05     |         | \$2,810.00  | 36      | \$13,263.27 | 3         | \$1,148.35  | 94      | \$22,991.82 |         | \$0.00   | 130     | 135     | \$40,401.49  |
| August '13    | 0       | \$0.00      | 0       | \$0.00       | 1       | \$3,726.97  | 35      | \$9,967.85  | 1         | \$206.25    | 61      | \$14,474.06 |         | \$0.00   | 91      | 98      | \$28,375.13  |
| September '13 | 2       | \$217.10    | 0       | \$0.00       | 0       | \$0.00      | 24      | \$7,571.90  | 1         | \$288.43    | 57      | \$13,779.56 |         | \$0.00   | 78      | 84      | \$21,856.99  |
| Monthly Avg.  | 1       | \$101.42    | 0       | \$28.90      |         | \$2,134.67  | 80      | \$31,753.53 | 4         | \$1,437.82  | 98      | \$28,152.71 |         | \$0.00   | 167     | 184     | \$63,609.04  |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '13   | 1       | \$50.00     | 0       | \$0.00       | 1       | \$352.00    | 22      | \$9,727.87  | 1         | \$244.88    | 42      | \$11,860.82 | 0       | \$0.00   | 64      | 67      | \$22,235.57  |
| November '13  | 3       | \$140.00    | 0       | \$0.00       | 1       | \$2,990.00  | 43      | \$20,990.57 | 2         | \$248.79    | 68      | \$17,487.75 | 0       | \$0.00   | 108     | 117     | \$41,857.11  |
| December '13  | 3       | \$328.95    | 0       | \$0.00       | 2       | \$4,142.00  | 90      | \$49,297.89 | 9         | \$3,354.06  | 73      | \$20,875.67 | 0       | \$0.00   | 165     | 177     | \$77,998.57  |
| January '14   | 4       | \$275.00    | 0       | \$0.00       | 3       | \$7,945.88  | 102     | \$45,598.38 | 5         | \$1,350.17  | 83      | \$21,354.48 | 0       | \$0.00   | 181     | 197     | \$76,523.91  |
| February '14  | 3       | \$448.94    | 0       | \$0.00       | 4       | \$10,693.00 | 159     | \$69,669.74 | 6         | \$1,715.89  | 87      | \$22,447.47 | 0       | \$0.00   | 237     | 259     | \$104,975.04 |
| March '14     | 6       | \$779.99    | 0       | \$0.00       | 0       | \$0.00      | 134     | \$50,224.06 | 8         | \$2,044.68  | 73      | \$16,717.15 | 0       | \$0.00   | 192     | 221     | \$69,765.88  |
| April '14     | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 90      | \$33,826.81 | 5         | \$1,070.61  | 84      | \$20,461.06 | 0       | \$0.00   | 156     | 179     | \$55,358.48  |
| May '14       | 1       | \$50.00     | 0       | \$0.00       | 0       | \$0.00      | 92      | \$27,437.94 | 3         | \$811.52    | 54      | \$13,710.05 | 0       | \$0.00   | 136     | 150     | \$42,009.51  |
| June '14      | 0       | \$0.00      | 0       | \$0.00       | 1       | \$418.50    | 25      | \$8,554.42  | 0         | \$0.00      | 25      | \$7,060.13  | 0       | \$0.00   | 50      | 51      | \$16,033.05  |
| July '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 2       | \$1,298.87  | 0         | \$0.00      | 3       | \$1,107.87  | 0       | \$0.00   | 5       | 5       | \$2,406.74   |
| August '14    | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 1       | \$256.42    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1       | 1       | \$256.42     |
| September '14 | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00       |
| Monthly Avg.  | 2       | \$172.74    | 0       | \$0.00       | 1       | \$2,211.78  | 63      | \$26,406.91 | 3         | \$903.38    | 49      | \$12,756.87 | 0       | \$0.00   | 108     | 119     | \$42,451.69  |
| Fiscal Year   | 2015    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '14   | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00       |
| November '14  | 1       | \$99.95     | 0       | \$0.00       |         | \$0.00      | 17      | \$8,208.44  | 2         | \$268.04    | 23      | \$6,283.38  |         | \$0.00   | 41      | 43      | \$14,859.81  |
| December '14  | 6       | \$429.90    | 0       | \$0.00       |         | \$2,925.00  | 55      | \$23,978.36 | 2         | \$586.92    | 54      | \$16,504.89 | 0       | \$0.00   | 107     | 118     | \$44,425.07  |
| Monthly Avg.  | 2       | \$176.62    | 0       | \$0.00       | 0       | \$975.00    | 24      | \$10,728.93 | 1         | \$284.99    | 26      | \$7,596.09  | 0       | \$0.00   | 49      | 54      | \$19,761.63  |

| I             |         |              |         |              |         |               | scal re | ears 2013, 2 | <u>.0 14 alle</u> | 1 ZU 10     |         |            |         |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|--------------|-------------------|-------------|---------|------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect         | . Household | Ele     | ectricity  | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments     | # Pymts           | Payments    | # Pymts | Payments   | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Leelanau Cou  | inty    |              |         |              |         |               |         |              |                   |             |         |            |         |          |       |          |             |
| Fiscal Year 2 |         |              |         |              |         |               |         |              |                   |             |         |            |         |          |       |          |             |
| October '12   |         | \$110.00     | 0       | \$0.00       | 0 0     | \$0.00        | 16      | \$6,125.33   | 2                 | \$512.97    | 22      | \$4,190.75 | 0       | \$0.00   | 40    | 42       | \$10,939.05 |
| November '12  |         | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$2,756.91   | 2                 | \$567.45    |         | \$2,786.28 |         | \$0.00   | 22    | 24       | \$6,110.64  |
| December '12  | 2 0     | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 15      | \$5,972.12   | 2                 | \$461.65    | -       | \$5,417.68 |         | \$0.00   | 39    | 44       | \$11,851.45 |
| January '13   |         | \$168.75     | 0       | \$0.00       | 0       | \$0.00        |         | \$10,875.90  | 3                 | \$403.99    | 25      | \$5,266.61 |         | \$0.00   | 50    | 56       | \$16,715.25 |
| February '13  |         | \$90.00      |         | \$0.00       |         | \$0.00        |         | \$6,402.38   | 4                 | \$948.41    | 29      | \$6,396.80 |         | \$0.00   | 46    | 54       | \$13,837.59 |
| March '13     | 3       | \$155.00     | 1       | \$50.00      | 0       | \$0.00        | 24      | \$10,422.98  | 4                 | \$707.12    | 22      | \$5,802.96 | 0       | \$0.00   | 46    | 54       | \$17,138.06 |
| April '13     | 0       | \$0.00       | 2       | \$75.00      | 0       | \$0.00        | 11      | \$3,666.90   | 5                 | \$1,561.75  | 19      | \$3,573.95 | 0       | \$0.00   | 31    | 37       | \$8,877.60  |
| May '13       | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 15      | \$3,325.90   | 2                 | \$768.84    | 27      | \$6,357.89 | 0       | \$0.00   | 38    | 44       | \$10,452.63 |
| June '13      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 8       | \$3,891.15   | 1                 | \$849.96    | 10      | \$3,808.05 | 0       | \$0.00   | 17    | 19       | \$8,549.16  |
| July '13      | 3 2     | \$105.00     | 0       | \$0.00       | 0       | \$0.00        | 6       | \$1,730.06   | 3                 | \$293.84    | 10      | \$1,540.48 |         | \$0.00   | 19    | 21       | \$3,669.38  |
| August '13    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 6       | \$2,673.56   | 2                 | \$34.49     | 9       | \$1,903.09 | 0       | \$0.00   | 17    | 17       | \$4,611.14  |
| September '13 | 0       | \$0.00       | 1       | \$33.34      | 1 1     | \$3,527.79    | 8       | \$3,672.71   | 1                 | \$450.00    | 14      | \$2,181.28 | 0       | \$0.00   | 23    | 25       | \$9,865.12  |
| Monthly Avg.  | . 1     | \$52.40      | 0       | \$13.20      | 0       | \$293.98      | 13      | \$5,126.33   | 3                 | \$630.04    | 19      | \$4,102.15 | 0       | \$0.00   | 32    | 36       | \$10,218.09 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |              |                   |             |         |            |         |          |       |          |             |
| October '13   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 2       | \$922.14     | 0                 | \$0.00      |         | \$616.79   | 0       | \$0.00   | 5     | 5        | \$1,538.93  |
| November '13  | 3 1     | \$60.00      | 1       | \$33.34      | 1 0     | \$0.00        | 7       | \$3,213.03   | 1                 | \$77.98     | 8       | \$1,986.59 | 0       | \$0.00   | 17    | 18       | \$5,370.94  |
| December '13  | 3 1     | \$100.00     | 0       | \$0.00       | 0       | \$0.00        | 15      | \$7,536.38   | 0                 | \$0.00      | 14      | \$3,118.59 | 0       | \$0.00   | 25    | 30       | \$10,754.97 |
| January '14   | 4       | \$360.00     | 0       | \$0.00       | 0       | \$0.00        | 19      | \$8,068.87   | 0                 | \$0.00      | 19      | \$3,442.87 | 0       | \$0.00   | 36    | 42       | \$11,871.74 |
| February '14  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        |         | \$6,759.20   | 2                 | \$632.46    | 17      | \$3,151.34 | 0       | \$0.00   | 31    | 35       | \$10,543.00 |
| March '14     | 3       | \$195.00     | 1       | \$50.00      | ) 1     | \$3,300.00    | 12      | \$4,419.05   | 3                 | \$1,078.07  | 18      | \$3,177.12 | 0       | \$0.00   | 30    | 38       | \$12,219.24 |
| April '14     | 3       | \$170.00     | 3       | \$150.00     | 0       | \$0.00        | 13      | \$4,873.39   | 6                 | \$1,580.80  | 23      | \$4,049.70 | 0       | \$0.00   | 39    | 48       | \$10,823.89 |
| May '14       | 0       | \$0.00       |         | \$200.00     | _       | \$0.00        |         | \$6,920.83   | 3                 | \$873.31    |         | \$4,864.69 |         | \$0.00   | 39    | 48       | \$12,858.83 |
| June '14      | 0       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$1,364.89   | 1                 | \$234.57    |         | \$819.80   |         | \$0.00   | 8     | 8        | \$2,419.26  |
| July '14      | 0       | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$658.39     | 0                 | \$0.00      |         | \$0.00     |         | \$0.00   | 1     | 1        | \$658.39    |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00       | 0                 | \$0.00      |         | \$0.00     | 0       | \$0.00   | 0     | 0        | \$0.00      |
| September '14 | 0       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00       | 0                 | \$0.00      |         | \$0.00     |         | \$0.00   | 0     | 0        | \$0.00      |
| Monthly Avg.  | . 1     | \$73.75      | 1       | \$36.11      | 1 0     | \$275.00      | 9       | \$3,728.01   | 1                 | \$373.10    | 11      | \$2,102.29 | 0       | \$0.00   | 19    | 23       | \$6,588.27  |
| Fiscal Year 2 |         |              |         |              |         |               |         |              |                   |             |         |            |         |          |       |          |             |
| October '14   | 0       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00       | 0                 | \$0.00      |         | \$0.00     |         | \$0.00   | 0     | 0        | \$0.00      |
| November '14  | 1       | \$50.00      | 0       | \$0.00       | 0       | \$0.00        | 4       | \$785.22     | 0                 | \$0.00      |         | \$222.45   | 0       | \$0.00   | 4     | 6        | \$1,057.67  |
| December '14  | 2       | \$155.00     |         | \$0.00       | _       | \$0.00        |         | \$0.00       | 2                 | \$655.36    | -       | \$1,176.87 |         | \$0.00   | 8     | 8        | \$1,987.23  |
| Monthly Avg.  | 1       | \$68.33      | 0       | \$0.00       | 0       | \$0.00        | 1       | \$261.74     | 1                 | \$218.45    | 5 2     | \$466.44   | 0       | \$0.00   | 4     | 5        | \$1,014.97  |

| I <del></del> |          |              | _       |              |         |               |         | ais 2013, 2 | .014 and  | 1 2013      |         |             |         |          |          |         |              |
|---------------|----------|--------------|---------|--------------|---------|---------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|----------|---------|--------------|
| Reporting     | Heat De  | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | iting Fuel  | All Elect | . Household | El      | ectricity   | Exc     | ceptions | <u> </u> | Total S | ER           |
|               | # Pymts  | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases #  | # Pymts | Payments     |
| Lenawee Cou   | ntv      |              |         |              |         |               |         |             |           |             |         |             |         | <u> </u> |          |         |              |
| Fiscal Year   |          |              |         |              |         |               |         |             |           |             |         |             |         |          |          |         |              |
| October '12   |          | \$1,190.00   | 6       | \$680.00     | 1       | \$2,390.97    | 103     | \$25,717.80 | 2         | \$508.28    | 194     | \$53,610.52 | . 0     | \$0.00   | 273      | 329     | \$84,097.57  |
| November '12  | <b>+</b> | \$1,190.00   |         | \$0.00       | •       | \$3,427.00    | 96      | \$25,717.80 |           | \$0.00      |         | \$32,073.66 |         | \$0.00   | 182      | 236     | \$61,500.31  |
| December '12  |          | \$555.00     |         | \$200.00     |         | \$0.00        |         | \$27,018.77 |           | \$995.31    | 151     | \$32,075.00 |         | \$0.00   | 231      | 285     | \$67,484.53  |
| January '13   |          | \$550.00     | 1       | \$155.96     |         | \$3,255.00    | 171     | \$41,577.96 |           | \$1,924.12  | 194     | \$50,715.45 |         | \$0.00   | 320      | 380     | \$99,425.10  |
| February '13  |          | \$730.00     | 2       | \$200.21     | 2       | \$3,683.00    | 166     | \$47,552.58 |           | \$1,750.51  | 172     | \$52,635.00 |         | \$0.00   | 293      | 360     | \$106,551.30 |
| March '13     |          | \$735.00     | 1       | \$155.00     | 2       | \$2,194.86    | 186     | \$59,232.26 |           | \$297.16    | 195     | \$59,934.67 |         | \$0.00   | 312      | 397     | \$122,548.95 |
| April '13     |          | \$915.00     | 3       | \$342.21     | 0       | \$0.00        | 186     | \$59,834.01 | 4         | \$2,059.48  | 159     | \$44,215.60 |         | \$0.00   | 292      | 367     | \$107,366.30 |
| May '13       | <b>+</b> | \$1,580.00   | 1       | \$38.80      | 2       | \$8,000.00    | 252     | \$76,995.40 | 0         | \$0.00      | 198     | \$60,161.14 |         | \$0.00   | 379      | 484     | \$146,775.34 |
| June '13      |          | \$1,529.22   |         | \$0.00       |         | \$0.00        | 165     | \$50,127.06 |           | \$0.00      | 189     | \$61,545.84 |         | \$0.00   | 287      | 383     | \$113,202.12 |
| July '13      |          | \$1,755.00   | 0       | \$0.00       |         | \$0.00        | 109     | \$28,193.95 |           | \$286.83    | 112     | \$38,649.94 |         | \$0.00   | 195      | 256     | \$68,885.72  |
| August '13    | <b>+</b> | \$570.00     | 3       | \$425.00     | 0       | \$0.00        |         | \$19,595.86 |           | \$818.71    | 146     | \$38,898.15 |         | \$0.00   | 207      | 249     | \$60,307.72  |
| September '13 |          | \$650.00     | 1       | \$155.00     |         | \$2,960.00    |         | \$16,000.11 | 3         | \$900.74    | 108     | \$25,436.64 |         | \$0.00   | 166      | 201     | \$46,102.49  |
| Monthly Avg.  |          | \$1,017.49   | 2       | \$196.02     |         | \$2,159.24    |         | \$39,699.56 |           | \$795.10    | 161     | \$46,486.56 |         | \$0.00   | 261      | 327     | \$90,353.95  |
| Fiscal Year 2 | 2014     |              |         |              |         |               |         |             |           |             |         |             |         |          |          |         |              |
| October '13   | 15       | \$875.00     | 0       | \$0.00       | 0       | \$0.00        | 50      | \$12,125.06 | 2         | \$279.84    | 65      | \$17,322.72 | . 0     | \$0.00   | 107      | 132     | \$30,602.62  |
| November '13  | 15       | \$750.00     | 4       | \$695.83     | 1       | \$2,267.50    | 73      | \$20,905.40 | 2         | \$442.45    | 73      | \$19,472.52 | 0       | \$0.00   | 136      | 168     | \$44,533.70  |
| December '13  | 8        | \$530.00     | 0       | \$0.00       | 5       | \$15,993.15   | 115     | \$31,230.99 | 4         | \$1,086.01  | 162     | \$44,306.65 | 0       | \$0.00   | 240      | 294     | \$93,146.80  |
| January '14   | 8        | \$670.00     | 2       | \$283.82     | 2 4     | \$12,107.67   | 134     | \$37,761.82 | 6         | \$1,871.63  | 168     | \$43,689.86 | 0       | \$0.00   | 260      | 322     | \$96,384.80  |
| February '14  | 7        | \$429.99     | 1       | \$35.00      | 0       | \$0.00        | 167     | \$47,244.86 | 4         | \$1,587.92  | 164     | \$43,189.98 | 0       | \$0.00   | 281      | 343     | \$92,487.75  |
| March '14     | 6        | \$325.00     | 2       | \$399.16     | 1       | \$3,056.00    | 158     | \$51,641.80 | 4         | \$842.12    | 136     | \$33,811.64 | 0       | \$0.00   | 245      | 307     | \$90,075.72  |
| April '14     | 16       | \$840.00     | 0       | \$0.00       | 0       | \$0.00        | 187     | \$63,229.37 | 2         | \$671.89    | 116     | \$30,124.59 | 0       | \$0.00   | 260      | 321     | \$94,865.85  |
| May '14       | 24       | \$1,265.00   | 1       | \$35.00      | 2       | \$6,048.60    | 166     | \$51,668.33 | 5         | \$1,416.43  | 152     | \$39,210.21 | 0       | \$0.00   | 280      | 350     | \$99,643.57  |
| June '14      | 10       | \$525.00     | 0       | \$0.00       | 0       | \$0.00        | 45      | \$13,657.61 | 0         | \$0.00      | 43      | \$12,510.37 | 0       | \$0.00   | 76       | 98      | \$26,692.98  |
| July '14      | 1        | \$40.00      | 0       | \$0.00       |         | \$0.00        |         | \$826.01    | 0         | \$0.00      |         | \$450.00    |         | \$0.00   | 5        | 6       | \$1,316.01   |
| August '14    | 0        | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 2       | \$486.94    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 2        | 2       | \$486.94     |
| September '14 | 0        | \$0.00       | 0       | \$0.00       |         | \$0.00        |         | \$1,300.00  | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 2        | 2       | \$1,300.00   |
| Monthly Avg.  | 9        | \$520.83     | 1       | \$120.73     | 1       | \$3,289.41    | 92      | \$27,673.18 | 2         | \$683.19    | 90      | \$23,674.05 | 0       | \$0.00   | 158      | 195     | \$55,961.40  |
| Fiscal Year 2 | 2015     |              |         |              |         |               |         |             |           |             |         |             |         |          |          |         |              |
| October '14   | 0        | \$0.00       | 0       | \$0.00       | 0       | \$0.00        |         | \$0.00      |           | \$0.00      |         | \$0.00      |         | \$0.00   | 0        | 0       | \$0.00       |
| November '14  | 17       | \$965.00     | 1       | \$200.00     | 0       | \$0.00        | 28      | \$6,616.23  | 0         | \$0.00      |         | \$7,979.08  | 0       | \$0.00   | 52       | 73      | \$15,760.31  |
| December '14  | 14       | \$642.72     | 0       | \$0.00       | 1       | \$3,298.00    | 68      | \$17,271.41 | 5         | \$1,556.95  | 124     | \$34,747.54 | 0       | \$0.00   | 166      | 212     | \$57,516.62  |
| Monthly Avg.  | 10       | \$535.91     | 0       | \$66.67      | 0       | \$1,099.33    | 32      | \$7,962.55  | 2         | \$518.98    | 50      | \$14,242.21 | 0       | \$0.00   | 73       | 95      | \$24,425.64  |

| I             |         | <del></del>  |         | <del></del> ,      |         |             |         | ais 2013, 2 |           |             |         |             |         |          |         |         |             |
|---------------|---------|--------------|---------|--------------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt.       | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |         | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments           | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments    |
| Livingston Co | unty    |              |         |                    |         |             |         |             |           |             |         |             |         | نسما     |         |         |             |
| Fiscal Year   |         |              |         |                    |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$157.50     | 0       | \$0.00             | 2       | \$5,164.00  | 52      | \$17,626.46 | 8         | \$2,718.85  | 134     | \$37,976.93 | 0       | \$0.00   | 176     | 198     | \$63,643.74 |
| November '12  |         | \$0.00       |         | \$0.00             | -       | \$9,105.00  |         | \$12,110.55 | 1         | \$876.37    |         | \$26,997.52 |         | \$0.00   | 121     | 132     | \$49,089.44 |
| December '12  |         | \$0.00       |         | \$0.00<br>\$141.58 |         | \$3,940.88  |         | \$24,683.17 | 2         | \$494.43    |         | \$31,179.48 |         | \$0.00   | 158     | 183     | \$60,439.54 |
| January '13   |         | \$0.00       |         | \$0.00             |         | \$1,000.00  | 72      | \$24,416.77 | 8         | \$2,624.91  | 103     | \$25,605.95 |         | \$0.00   | 155     | 184     | \$53,647.63 |
| February '13  |         | \$0.00       | 0       | \$0.00             | -       | \$0.00      | 112     | \$42,070.09 |           | \$3,087.73  |         | \$33,332.77 | 0       | \$0.00   | 192     | 228     | \$78,490.59 |
| March '13     |         | \$0.00       | 0       | \$0.00             |         | \$7,880.00  | 86      | \$32,582.81 | 4         | \$1,750.48  |         | \$33,733.15 |         | \$0.00   | 162     | 190     | \$75,946.44 |
| April '13     | +       | \$0.00       | 1       | \$121.33           |         | \$605.00    | 85      | \$26,799.41 | 3         | \$948.49    | 106     | \$38,843.29 |         | \$0.00   | 166     | 196     | \$67,317.52 |
| May '13       |         | \$0.00       | 3       | \$435.01           | 0       | \$0.00      | 94      | \$30,984.42 | 11        | \$5,159.49  | 100     | \$34,872.67 |         | \$0.00   | 178     | 208     | \$71,451.59 |
| June '13      |         | \$0.00       | 0       | \$0.00             |         | \$0.00      | 1       | \$24,696.99 | 4         | \$2,413.53  |         | \$24,249.61 | 0       | \$0.00   | 137     | 156     | \$51,360.13 |
| July '13      | +       | \$0.00       | 1       | \$200.00           | -       | \$0.00      |         | \$10,312.10 | 4         | \$1,664.89  |         | \$20,265.04 | . 0     | \$0.00   | 97      | 110     | \$32,442.03 |
| August '13    |         | \$0.00       | 0       | \$0.00             | 0       | \$0.00      |         | \$14,340.68 | 2         | \$600.36    |         | \$12,854.61 | 0       | \$0.00   | 95      | 109     | \$27,795.65 |
| September '13 |         | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 1       | \$6,682.97  | 5         | \$1,649.50  |         | \$13,007.61 | 0       | \$0.00   | 75      | 83      | \$21,340.08 |
| Monthly Avg.  |         | \$13.13      |         | \$74.83            |         | \$2,307.91  |         | \$22,275.54 | 5         | \$1,999.09  |         | \$27,743.22 |         | \$0.00   | 143     | 165     | \$54,413.70 |
| Fiscal Year 2 | 2014    |              |         |                    |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '13   | 0       | \$0.00       | 0       | \$0.00             | 2       | \$7,571.00  | 24      | \$8,714.73  | 2         | \$835.58    | 29      | \$8,966.24  | . 0     | \$0.00   | 52      | 57      | \$26,087.55 |
| November '13  | 0       | \$0.00       | 0       | \$0.00             | 1       | \$3,008.48  | 12      | \$3,815.67  | 4         | \$1,314.81  | 61      | \$13,430.25 | 0       | \$0.00   | 75      | 78      | \$21,569.21 |
| December '13  | 1       | \$10.00      | 1       | \$200.00           | 2       | \$5,162.64  | 58      | \$22,629.47 | 4         | \$852.30    | 75      | \$23,000.79 | 0       | \$0.00   | 124     | 141     | \$51,855.20 |
| January '14   | 1       | \$35.00      | 0       | \$0.00             | 2       | \$3,477.00  | 71      | \$23,726.31 | 7         | \$2,292.89  | 70      | \$18,093.25 | 0       | \$0.00   | 128     | 151     | \$47,624.45 |
| February '14  | 1       | \$100.00     | 0       | \$0.00             | 1       | \$1,480.00  | 77      | \$28,374.53 | 5         | \$1,018.28  | 69      | \$17,862.15 | 0       | \$0.00   | 127     | 153     | \$48,834.96 |
| March '14     | 1       | \$49.99      | 0       | \$0.00             | 0       | \$0.00      | 68      | \$22,835.56 | 2         | \$900.00    | 70      | \$17,531.56 | 0       | \$0.00   | 114     | 141     | \$41,317.11 |
| April '14     | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 64      | \$20,221.46 | 5         | \$1,246.65  | 66      | \$17,237.60 | 0       | \$0.00   | 113     | 135     | \$38,705.71 |
| May '14       | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 91      | \$29,286.62 | 3         | \$824.64    | 68      | \$18,717.35 | 0       | \$0.00   | 139     | 162     | \$48,828.61 |
| June '14      | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 29      | \$8,381.41  | 2         | \$900.00    | 29      | \$7,692.95  | 0       | \$0.00   | 46      | 60      | \$16,974.36 |
| July '14      | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 4       | \$2,158.19  | 0         | \$0.00      | 1       | \$400.58    | 0       | \$0.00   | 4       | 5       | \$2,558.77  |
| August '14    | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 2       | \$1,095.57  | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 2       | 2       | \$1,095.57  |
| September '14 | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| Monthly Avg.  | 0       | \$16.25      | 0       | \$16.67            | 1       | \$1,724.93  | 42      | \$14,269.96 | 3         | \$848.76    | 45      | \$11,911.06 | 0       | \$0.00   | 77      | 90      | \$28,787.63 |
| Fiscal Year 2 | 2015    |              |         |                    |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00             | 0       | \$0.00      |         | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| November '14  | 1       | \$17.21      | 0       | \$0.00             | 0       | \$0.00      | 6       | \$2,315.46  | 1         | \$450.00    | 14      | \$3,675.25  | 0       | \$0.00   | 20      | 22      | \$6,457.92  |
| December '14  | 2       | \$111.16     | 1       | \$184.21           | 2       | \$6,556.15  | 36      | \$9,473.46  | 4         | \$1,497.49  | 28      | \$7,728.93  | 0       | \$0.00   | 61      | 73      | \$25,551.40 |
| Monthly Avg.  | 1       | \$42.79      | 0       | \$61.40            | 1       | \$2,185.38  | 14      | \$3,929.64  | 2         | \$649.16    | 14      | \$3,801.39  | 0       | \$0.00   | 27      | 32      | \$10,669.77 |

| l ,           |         |              |         |              |         | FI.           | Scal Te | ars 2013, 2 | <u>.014 and</u> | 1 2015      |         |            |          |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|-------------|-----------------|-------------|---------|------------|----------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel  | All Elect       | . Household | Ele     | ectricity  | Exc      | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments    | # Pymts         | Payments    | # Pymts | Payments   | # Pymts  | Payments | Cases | # Pymts  | Payments    |
| Luce County   |         |              |         |              |         | أحسية         |         |             |                 |             |         |            |          | أحسية    |       |          |             |
| Fiscal Year 2 | 2013    |              |         |              |         |               |         |             |                 |             |         |            |          |          |       |          |             |
| October '12   |         | \$100.00     | 1       | \$200.00     | 0 0     | \$0.00        | 9       | \$4,124.47  | 0               | \$0.00      | 24      | \$5,293.02 | 2 0      | \$0.00   | 34    | 35       | \$9,717.49  |
| November '12  | +       | \$100.00     |         | \$1,053.25   | +       | \$0.00        | 21      | \$9,087.63  | 0               | \$0.00      |         | \$5,508.41 | 0        | \$0.00   | 48    |          | \$15,749.29 |
| December '12  |         | \$0.00       |         | \$199.00     | +       | \$0.00        | 36      | \$16,620.43 | 1               | \$450.00    |         | \$4,118.43 |          | \$0.00   | 54    | 61       | \$21,387.86 |
| January '13   |         | \$0.00       |         | \$390.61     | 0       | \$0.00        | 33      | \$13,714.15 | 0               | \$0.00      |         | \$6,960.10 | <b>I</b> | \$0.00   | 57    | 70       | \$21,064.86 |
| February '13  | +       | \$431.00     |         | \$675.00     | 0       | \$0.00        | 37      | \$15,786.29 | 1               | \$600.84    |         | \$5,535.91 |          | \$0.00   | 56    |          | \$23,029.04 |
| March '13     | 3 2     | \$74.07      | 7 0     | \$0.00       | 2       | \$3,010.00    | 35      | \$14,181.79 | 0               | \$0.00      | 24      | \$7,417.34 | 0        | \$0.00   | 51    | 63       | \$24,683.20 |
| April '13     | 3       | \$175.00     | 2       | \$267.84     | 0       | \$0.00        | 30      | \$6,806.22  | 0               | \$0.00      | 26      | \$5,531.29 | 0        | \$0.00   | 46    | 61       | \$12,780.35 |
| May '13       | 3 4     | \$200.00     | 2       | \$350.00     | 0       | \$0.00        | 28      | \$9,793.23  | 1               | \$230.15    | 37      | \$9,170.52 | 0        | \$0.00   | 52    | 72       | \$19,743.90 |
| June '13      | 3 1     | \$50.00      | 0       | \$0.00       | 0       | \$0.00        | 12      | \$2,232.23  | 2               | \$967.63    | 18      | \$2,474.14 | 0        | \$0.00   | 29    | 33       | \$5,724.00  |
| July '13      | 3 1     | \$200.00     | 2       | \$217.70     | 0       | \$0.00        | 9       | \$2,435.60  | 0               | \$0.00      | 14      | \$1,756.02 | 0        | \$0.00   | 19    | 26       | \$4,609.32  |
| August '13    | 3 2     | \$190.00     | 2       | \$278.00     | 0       | \$0.00        | 3       | \$370.56    | 0               | \$0.00      |         | \$860.58   |          | \$0.00   | 11    | 14       | \$1,699.14  |
| September '13 |         | \$0.00       |         | \$400.00     | +       | \$0.00        | 5       | \$1,039.57  | 0               | \$0.00      |         | \$802.08   |          | \$0.00   | 14    |          | \$2,241.65  |
| Monthly Avg.  | . 2     | \$126.67     | 7 2     | \$335.95     | 0       | \$250.83      | 22      | \$8,016.01  | 0               | \$187.39    | 22      | \$4,618.99 | 0        | \$0.00   | 39    | 48       | \$13,535.84 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |             |                 |             |         |            |          |          |       |          |             |
| October '13   | 1       | \$50.00      | 1       | \$200.00     | 1       | \$492.00      | 5       | \$2,108.05  | 0               | \$0.00      |         | \$672.83   |          | \$0.00   | 11    | 12       | \$3,522.88  |
| November '13  |         | \$0.00       |         | \$0.00       |         | \$0.00        | 6       | \$1,648.95  | 0               | \$0.00      |         | \$2,511.34 |          | \$0.00   | 18    |          | \$4,160.29  |
| December '13  | +       | \$683.00     |         | \$92.88      | -       | \$1,697.87    | 29      | \$13,786.75 | 0               | \$0.00      |         | \$4,368.20 |          | \$0.00   | 43    |          | \$20,628.70 |
| January '14   |         | \$72.11      | 1 3     | \$475.00     |         | \$0.00        | 41      | \$18,347.03 | 0               | \$0.00      |         | \$2,824.19 | <b>I</b> | \$0.00   | 50    |          | \$21,718.33 |
| February '14  |         | \$0.00       |         | \$200.00     |         | \$0.00        | 27      | \$12,155.93 | 0               | \$0.00      |         | \$3,692.46 | <b>I</b> | \$0.00   | 40    |          | \$16,048.39 |
| March '14     | +       | \$0.00       |         | \$200.00     |         | \$0.00        | 17      | \$10,196.97 | 1               | \$144.51    | 12      | \$2,064.37 | <b>I</b> | \$0.00   | 29    |          | \$12,605.85 |
| April '14     |         | \$0.00       |         | \$200.00     | +       | \$0.00        | 14      | \$4,153.24  | 1               | \$450.00    |         | \$3,850.75 | <b>I</b> | \$0.00   | 26    |          | \$8,653.99  |
| May '14       |         | \$50.00      |         | \$348.87     | +       | \$0.00        | 22      | \$5,524.33  | 0               | \$0.00      |         | \$3,859.56 |          | \$0.00   | 32    |          | \$9,782.76  |
| June '14      | +       | \$150.00     |         | \$400.00     |         | \$0.00        | 4       | \$871.37    | 2               | \$752.49    |         | \$99.59    |          | \$0.00   | 8     |          | \$2,273.45  |
| July '14      |         | \$0.00       |         | \$0.00       | +       | \$0.00        | 0       | \$0.00      | 0               | \$0.00      |         | \$450.00   | <b>I</b> | \$0.00   | 1     | 1        | \$450.00    |
| August '14    |         | \$0.00       |         | \$0.00       | +       | \$0.00        | 0       | \$0.00      | 0               | \$0.00      |         | \$0.00     | <b>I</b> | \$0.00   | 0     |          | \$0.00      |
| September '14 |         | \$0.00       |         | \$0.00       | +       | \$0.00        | 1       | \$850.00    | 0               | \$0.00      |         | \$0.00     | <b>I</b> | \$0.00   | 1     | 1        | \$850.00    |
| Monthly Avg.  |         | \$83.76      | 5 1     | \$176.40     | 0       | \$182.49      | 14      | \$5,803.55  | 0               | \$112.25    | 10      | \$2,032.77 | 0        | \$0.00   | 22    | 26       | \$8,391.22  |
| Fiscal Year 2 |         |              |         |              |         |               | -       |             |                 |             |         |            |          |          |       |          |             |
| October '14   |         | \$0.00       |         | \$0.00       |         | \$0.00        | 0       | \$0.00      | 0               | \$0.00      |         | \$0.00     |          | \$0.00   | 0     | -        | \$0.00      |
| November '14  | +       | \$0.00       |         | \$170.97     |         | \$0.00        | 3       | \$566.49    | 1               | \$450.00    |         | \$589.26   |          | \$0.00   | 7     |          | \$1,776.72  |
| December '14  | +       | \$135.00     |         | \$296.32     | +       | \$2,573.63    | 17      | \$5,374.66  | 0               | \$0.00      |         | \$3,366.09 |          | \$0.00   | 28    |          | \$11,745.70 |
| Monthly Avg.  | 1       | \$45.00      | 1       | \$155.76     | 6 0     | \$857.88      | 7       | \$1,980.38  | 0               | \$150.00    | 6       | \$1,318.45 | 0        | \$0.00   | 12    | 15       | \$4,507.47  |

|               |         |              |          |              |         | FI          | Scal Te | ears 2013, 2 | <u>.014 and </u> | 1 2015      |         |            |          |          |       |          |             |
|---------------|---------|--------------|----------|--------------|---------|-------------|---------|--------------|------------------|-------------|---------|------------|----------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel   | All Elect        | . Household | Ele     | ectricity  | Exc      | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts          | Payments    | # Pymts | Payments   | # Pymts  | Payments | Cases | # Pymts  | Payments    |
| Mackinac Cour | nty     |              |          |              |         | أحسية       |         |              |                  |             |         |            |          |          |       |          |             |
| Fiscal Year 2 |         |              |          |              |         |             |         |              |                  |             |         |            |          |          |       |          |             |
| October '12   | 4       | \$495.00     | 0        | \$0.00       | 0 0     | \$0.00      | 12      | \$4,908.72   | 3                | \$860.56    | 14      | \$3,094.73 | 0        | \$0.00   | 26    | 33       | \$9,359.01  |
| November '12  | 3       | \$317.00     | 0        | \$0.00       | -       | \$374.99    | 8       | \$4,178.49   | 1                | \$192.63    |         | \$2,789.01 | <b>I</b> | \$0.00   | 21    | 24       | \$7,852.12  |
| December '12  | 2       | \$122.00     | 1        | \$65.00      | -       | \$2,150.00  | 29      | \$13,395.67  | 3                | \$727.60    |         | \$4,086.82 | <b>I</b> | \$0.00   | 45    | 54       | \$20,547.09 |
| January '13   | 3       | \$237.50     | 0        | \$0.00       | 0       | \$0.00      | 26      | \$12,263.79  | 4                | \$813.23    | 18      | \$4,010.08 | 0        | \$0.00   | 40    | 51       | \$17,324.60 |
| February '13  | 0       | \$0.00       |          | \$347.80     |         | \$0.00      | 25      | \$14,591.96  | 2                | \$789.33    |         | \$8,020.23 |          | \$0.00   | 46    | 56       | \$23,749.32 |
| March '13     | 0       | \$0.00       | 1        | \$83.00      | 0       | \$0.00      | 21      | \$10,738.77  | 5                | \$1,392.59  | 17      | \$4,134.64 | 0        | \$0.00   | 39    | 44       | \$16,349.00 |
| April '13     | 0       | \$0.00       | 1        | \$137.00     | 0       | \$0.00      | 15      | \$5,625.62   | 4                | \$1,596.97  | 15      | \$6,441.86 | 0        | \$0.00   | 30    | 35       | \$13,801.45 |
| May '13       | 4       | \$473.00     | 0        | \$0.00       | 0       | \$0.00      | 12      | \$6,217.96   | 5                | \$1,888.74  | 15      | \$6,025.70 | 0        | \$0.00   | 29    | 36       | \$14,605.40 |
| June '13      | 2       | \$115.00     | 0        | \$0.00       | 0       | \$0.00      | 9       | \$3,080.28   | 6                | \$3,020.62  | 13      | \$3,921.97 | 0        | \$0.00   | 27    | 30       | \$10,137.87 |
| July '13      | 1       | \$50.00      | 0        | \$0.00       | 0       | \$0.00      | 6       | \$1,190.52   | 2                | \$316.98    | 3 1     | \$180.06   | 0        | \$0.00   | 9     | 10       | \$1,737.56  |
| August '13    | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 1       | \$305.81     | 0                | \$0.00      | 7       | \$1,459.71 | 0        | \$0.00   | 8     | 8        | \$1,765.52  |
| September '13 | 0       | \$0.00       | 1        | \$200.00     | 0       | \$0.00      | 5       | \$1,101.06   | 0                | \$0.00      | 5       | \$990.39   | 0        | \$0.00   | 8     | 11       | \$2,291.45  |
| Monthly Avg.  | 2       | \$150.79     | 1        | \$69.40      | 0       | \$210.42    | 14      | \$6,466.55   | 3                | \$966.60    | 13      | \$3,762.93 | 0        | \$0.00   | 27    | 33       | \$11,626.70 |
| Fiscal Year 2 | .014    |              |          |              |         |             |         |              |                  |             |         |            |          |          |       |          |             |
| October '13   | 1       | \$200.00     | 0        | \$0.00       | 0       | \$0.00      | 6       | \$2,765.42   | 1                | \$358.60    | 1       | \$102.97   | 0        | \$0.00   | 8     | 9        | \$3,426.99  |
| November '13  | 0       | \$0.00       | 2        | \$140.00     | 1       | \$3,200.00  | 3       | \$1,664.65   | 0                | \$0.00      | 7       | \$2,023.11 | 0        | \$0.00   | 11    | 13       | \$7,027.76  |
| December '13  | 3       | \$320.00     | 2        | \$275.00     | 0       | \$0.00      | 24      | \$12,363.70  | 0                | \$0.00      | 10      | \$2,309.30 | 0        | \$0.00   | 33    | 39       | \$15,268.00 |
| January '14   | 5       | \$737.00     | 0        | \$0.00       | 0       | \$0.00      | 36      | \$21,550.60  | 0                | \$0.00      | 0       | \$0.00     | 0        | \$0.00   | 37    | 41       | \$22,287.60 |
| February '14  | 1       | \$50.00      | 0        | \$0.00       | 0       | \$0.00      | 20      | \$11,944.95  | 0                | \$0.00      |         | \$126.85   | 0        | \$0.00   | 20    | 22       | \$12,121.80 |
| March '14     | 0       | \$0.00       | 0        | \$0.00       | 2       | \$4,720.39  | 21      | \$12,461.18  | 0                | \$0.00      |         | \$0.00     |          | \$0.00   | 23    | 23       | \$17,181.57 |
| April '14     | 2       | \$155.00     | 1        | \$150.00     | 0       | \$0.00      | 6       | \$2,436.25   | 0                | \$0.00      |         | \$3,815.53 | 0        | \$0.00   | 18    | 22       | \$6,556.78  |
| May '14       | 1       | \$97.50      | 3        | \$430.00     |         | \$0.00      | 7       | \$3,152.27   | 6                | \$1,742.53  | 16      | \$5,574.27 | 0        | \$0.00   | 27    | 33       | \$10,996.57 |
| June '14      | 1       | \$163.00     |          | \$0.00       |         | \$0.00      | 7       | \$3,103.31   | 1                | \$238.25    |         | \$1,181.33 |          | \$0.00   | 11    | 14       | \$4,685.89  |
| July '14      | 0       | \$0.00       | <b>-</b> | \$0.00       | -       | \$5,700.40  | 1       | \$420.00     | 0                | \$0.00      | -       | \$0.00     | <b>I</b> | \$0.00   | 3     | 3        | \$6,120.40  |
| August '14    | 0       | \$0.00       |          | \$0.00       | -       | \$0.00      | 0       | \$0.00       | 0                | \$0.00      |         | \$0.00     | <b>I</b> | \$0.00   | 0     | 0        | \$0.00      |
| September '14 | 0       | \$0.00       |          | \$0.00       | -       | \$0.00      | 1       | \$450.00     | 0                | \$0.00      |         | \$0.00     | <b>I</b> | \$0.00   | 1     | 1        | \$450.00    |
| Monthly Avg.  | 1       | \$143.54     | 1        | \$82.92      | 2 0     | \$1,135.07  | 11      | \$6,026.03   | 1                | \$194.95    | 4       | \$1,261.11 | 0        | \$0.00   | 16    | 18       | \$8,843.61  |
| Fiscal Year 2 | 015     |              |          |              |         |             |         |              |                  |             |         |            |          |          |       |          |             |
| October '14   | 0       | \$0.00       | 0        | \$0.00       |         | \$0.00      | 1       | \$450.00     | 0                | \$0.00      |         | \$0.00     |          | \$0.00   | 1     | 1        | \$450.00    |
| November '14  | 1       | \$105.00     | 0        | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0                | \$0.00      | 0       | \$0.00     | 0        | \$0.00   | 1     | 1        | \$105.00    |
| December '14  | 3       | \$172.00     | 1        | \$161.00     | 0       | \$0.00      | 9       | \$4,837.57   | 0                | \$0.00      | 1       | \$446.93   | 0        | \$0.00   | 10    | 14       | \$5,617.50  |
| Monthly Avg.  | 1       | \$92.33      | 0        | \$53.67      | 7 0     | \$0.00      | 3       | \$1,762.52   | 0                | \$0.00      | 0       | \$148.98   | 0        | \$0.00   | 4     | 5        | \$2,057.50  |

| I             | 1       |              |         |              |         | 1 1         | Scal 16 | ais 2013, 2  | .v i + aiic | 1 2013      |         |              |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-------------|-------------|---------|--------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel    | All Elect   | . Household | El      | ectricity    | Exc     | eptions  |       | Total S | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts     | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments     |
| Macomb Cour   | nty     |              |         |              |         |             |         |              |             |             |         |              |         | -        | •     |         |              |
| Fiscal Year   |         |              |         |              |         |             |         |              |             |             |         |              |         |          |       |         |              |
| October '12   |         | \$580.42     | 6       | \$1,080.55   | 9       | \$18,419.21 | 319     | \$84,562.38  | 33          | \$8,730.47  | 1,185   | \$315,913.12 | 0       | \$0.00   | 1,470 | 1,556   | \$429,286.15 |
| November '12  |         | \$292.10     |         | \$747.12     |         | \$17,802.56 | 182     | \$52,712.90  |             | \$3,122.60  | 761     | \$206,329.04 |         | \$0.00   | 929   | 971     | \$281,006.32 |
| December '12  |         | \$210.00     |         | \$705.95     |         | \$18,160.03 | 283     | \$69,116.16  |             | \$8,644.80  | 799     | \$224,708.12 |         | \$0.00   | 1,071 | 1,124   | \$321,545.06 |
| January '13   |         | \$0.00       |         | \$0.00       |         | \$21,549.94 | 554     | \$134,102.43 |             | \$6,974.86  | 876     | \$229,670.20 |         | \$0.00   | 1,328 | 1,472   | \$392,297.43 |
| February '13  |         | \$50.00      | 0       | \$0.00       |         | \$7,579.50  | 749     | \$205,490.53 |             | \$10,088.54 | 862     | \$264,061.04 |         | \$0.00   | 1,458 | 1,650   | \$487,269.61 |
| March '13     |         | \$100.00     | 3       | \$472.23     | 10      | \$22,633.59 | 735     | \$210,416.20 | 34          | \$9,873.45  | 786     | \$279,802.61 | 0       | \$0.00   | 1,360 | 1,570   | \$523,298.08 |
| April '13     |         | \$240.00     | 3       | \$401.36     |         | \$23,601.99 | 766     | \$234,970.32 |             | \$15,931.53 | 765     | \$252,635.66 | 0       | \$0.00   | 1,384 | 1,590   | \$527,780.86 |
| May '13       |         | \$580.88     | 4       | \$575.61     | 0       | \$0.00      | 1,026   | \$335,153.17 | 57          | \$18,192.63 | 1,006   | \$336,592.17 | 0       | \$0.00   | 1,797 | 2,099   | \$691,094.46 |
| June '13      | 2       | \$55.00      | 1       | \$184.65     | 2       | \$3,479.22  | 739     | \$257,460.17 | 38          | \$12,591.45 | 728     | \$224,354.37 | 0       | \$0.00   | 1,323 | 1,510   | \$498,124.86 |
| July '13      |         | \$267.23     | 1       | \$200.00     | 3       | \$3,850.31  | 418     | \$140,362.37 | 30          | \$7,919.62  | 752     | \$196,361.01 | 0       | \$0.00   | 1,092 | 1,208   | \$348,960.54 |
| August '13    | 4       | \$322.25     | 3       | \$497.00     | 2       | \$6,059.51  | 427     | \$119,294.50 | 32          | \$7,105.48  | 614     | \$139,835.33 | 0       | \$0.00   | 1,000 | 1,082   | \$273,114.07 |
| September '13 | 4       | \$449.15     | 2       | \$217.80     | 2       | \$4,464.00  | 302     | \$80,485.25  | 25          | \$6,023.17  | 620     | \$141,406.75 | 0       | \$0.00   | 890   | 955     | \$233,046.12 |
| Monthly Avg.  | 3       | \$262.25     | 3       | \$423.52     | 6       | \$12,299.99 | 542     | \$160,343.87 | 33          | \$9,599.88  | 813     | \$234,305.79 | 0       | \$0.00   | 1,259 | 1,399   | \$417,235.30 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |              |             |             |         |              |         |          |       |         |              |
| October '13   | 3       | \$445.99     | 0       | \$0.00       | 5       | \$15,048.93 | 147     | \$46,057.57  | 15          | \$3,644.26  | 433     | \$116,433.04 | 0       | \$0.00   | 580   | 603     | \$181,629.79 |
| November '13  | 1       | \$50.00      | 1       | \$200.00     | 0       | \$0.00      | 137     | \$35,373.00  | 32          | \$9,029.30  | 540     | \$137,129.16 | 0       | \$0.00   | 673   | 711     | \$181,781.46 |
| December '13  | 2       | \$170.00     | 1       | \$121.23     | 4       | \$9,640.99  | 278     | \$74,776.43  | 32          | \$8,532.32  | 562     | \$165,998.55 | 0       | \$0.00   | 810   | 879     | \$259,239.52 |
| January '14   | 0       | \$0.00       | 1       | \$200.00     | 9       | \$19,520.35 | 468     | \$112,534.92 | 46          | \$14,107.08 | 571     | \$149,939.33 | 0       | \$0.00   | 972   | 1,095   | \$296,301.68 |
| February '14  | 0       | \$0.00       | 2       | \$204.45     | 1       | \$3,100.00  | 756     | \$199,930.33 | 37          | \$10,251.21 | 634     | \$166,240.19 | 0       | \$0.00   | 1,262 | 1,430   | \$379,726.18 |
| March '14     | 0       | \$0.00       | 3       | \$426.86     | 5       | \$14,664.11 | 621     | \$164,666.60 | 25          | \$7,575.41  | 502     | \$125,255.95 | 0       | \$0.00   | 1,013 | 1,156   | \$312,588.93 |
| April '14     | 5       | \$485.92     | 2       | \$324.67     | 8       | \$23,104.92 | 622     | \$165,043.70 | 28          | \$7,738.63  | 597     | \$147,050.39 | 0       | \$0.00   | 1,126 | 1,262   | \$343,748.23 |
| May '14       | 4       | \$350.00     | 1       | \$120.93     | 8       | \$20,551.41 | 807     | \$219,970.30 | 22          | \$6,064.99  | 495     | \$117,968.24 | 0       | \$0.00   | 1,207 | 1,337   | \$365,025.87 |
| June '14      | 0       | \$0.00       | 0       | \$0.00       |         | \$4,764.56  | 308     | \$92,762.37  | 7           | \$2,397.02  | 254     | \$70,769.01  | 0       | \$0.00   | 526   | 571     | \$170,692.96 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 4       | \$6,470.00  | 44      | \$15,373.79  | 0           | \$0.00      | 27      | \$9,261.44   | 0       | \$0.00   | 71    | 75      | \$31,105.23  |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 3       | \$6,872.75  | 6       | \$1,931.03   | 0           | \$0.00      | 5       | \$1,894.58   | 0       | \$0.00   | 13    | 14      | \$10,698.36  |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 2       | \$4,815.00  | 1       | \$387.28     |             | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 3     | 3       | \$5,202.28   |
| Monthly Avg.  | 1       | \$125.16     | 1       | \$133.18     | 4       | \$10,712.75 | 350     | \$94,067.28  | 20          | \$5,778.35  | 385     | \$100,661.66 | 0       | \$0.00   | 688   | 761     | \$211,478.37 |
| Fiscal Year 2 | 2015    |              |         |              |         |             |         |              |             |             |         |              |         |          |       |         |              |
| October '14   | 0       | \$0.00       |         | \$0.00       |         | \$3,679.00  | 1       | \$249.63     | 0           | \$0.00      | 1       | \$450.00     |         | \$0.00   | 3     | 3       | \$4,378.63   |
| November '14  | 0       | \$0.00       | 0       | \$0.00       | 2       | \$5,678.46  | 107     | \$28,560.69  | 17          | \$5,335.79  | 189     | \$52,152.50  | 0       | \$0.00   | 300   | 315     | \$91,727.44  |
| December '14  | 1       | \$200.00     | 0       | \$0.00       | 5       | \$16,362.41 | 307     | \$86,564.87  | 17          | \$6,268.72  | 290     | \$87,312.62  | 0       | \$0.00   | 570   | 620     | \$196,708.62 |
| Monthly Avg.  | 0       | \$66.67      | 0       | \$0.00       | 3       | \$8,573.29  | 138     | \$38,458.40  | 11          | \$3,868.17  | 160     | \$46,638.37  | 0       | \$0.00   | 291   | 313     | \$97,604.90  |

| ı             | 1       |              |         |              | _       |             | <u>scaile</u> | ais 2013, 2 | orani     | 1 2013      |         |             |         |          |         |          |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea           | iting Fuel  | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |         | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts       | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts  | Payments    |
| Manistee Cou  | nty     |              |         |              |         |             |               |             |           |             |         |             |         | -        |         |          |             |
| Fiscal Year 2 |         |              |         |              |         |             |               |             |           |             |         |             |         |          |         |          |             |
| October '12   |         | \$490.00     | 3       | \$296.00     | 0       | \$0.00      | 44            | \$19,389.25 | 3         | \$946.20    | 48      | \$13,203.71 | 0       | \$0.00   | 91      | 103      | \$34,325.16 |
| November '12  |         | \$256.06     |         | \$0.00       |         | \$220.00    | 50            | \$22,799.98 | 2         | \$367.06    | 33      | \$7,701.67  | -       | \$0.00   | 84      | 89       | \$31,344.77 |
| December '12  |         | \$400.00     | 2       | \$100.00     |         | \$0.00      | 71            | \$31,785.48 | 2         | \$501.03    | 51      | \$12,743.33 |         | \$0.00   | 118     | 128      | \$45,529.84 |
| January '13   |         | \$420.00     | 1       | \$50.00      |         | \$6,137.06  | 88            | \$36,349.24 | 2         | \$574.03    | 65      | \$14,911.25 |         | \$0.00   | 140     | 162      | \$58,441.58 |
| February '13  |         | \$45.00      | 0       | \$0.00       |         | \$8,229.92  | 96            | \$37,812.80 | 4         | \$1,034.77  | 63      | \$17,165.03 |         | \$0.00   | 155     | 167      | \$64,287.52 |
| March '13     |         | \$475.00     | 1       | \$50.00      | 1       | \$2,232.79  | 82            | \$33,139.83 | 5         | \$1,680.24  | 73      | \$24,365.82 |         | \$0.00   | 138     | 166      | \$61,943.68 |
| April '13     | +       | \$115.00     | 2       | \$90.00      | 0       | \$0.00      | 47            | \$16,957.12 | 6         | \$2,184.13  | 72      | \$21,834.25 |         | \$0.00   | 116     | 128      | \$41,180.50 |
| May '13       |         | \$95.00      | 1       | \$50.00      | 0       | \$0.00      | 85            | \$31,629.11 | 4         | \$1,837.78  | 70      | \$19,883.80 | 0       | \$0.00   | 144     | 162      | \$53,495.69 |
| June '13      |         | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 42            | \$14,565.03 | 7         | \$2,610.84  | 44      | \$12,873.88 | 0       | \$0.00   | 86      | 93       | \$30,049.75 |
| July '13      | 1       | \$85.00      | 1       | \$50.00      | 0       | \$0.00      | 20            | \$6,095.64  | 2         | \$1,006.55  | 24      | \$5,640.31  | 0       | \$0.00   | 45      | 48       | \$12,877.50 |
| August '13    | 2       | \$160.00     | 0       | \$0.00       | 0       | \$0.00      | 24            | \$8,494.40  | 0         | \$0.00      | 34      | \$9,814.29  | 0       | \$0.00   | 56      | 60       | \$18,468.69 |
| September '13 | 0       | \$0.00       | 2       | \$100.00     | 0       | \$0.00      | 13            | \$4,228.02  | 1         | \$204.17    | 23      | \$4,707.70  | 0       | \$0.00   | 33      | 39       | \$9,239.89  |
| Monthly Avg.  | 2       | \$211.76     | 1       | \$65.50      | 1       | \$1,401.65  | 55            | \$21,937.16 | 3         | \$1,078.90  | 50      | \$13,737.09 | 0       | \$0.00   | 101     | 112      | \$38,432.05 |
| Fiscal Year 2 | 2014    |              |         |              |         |             |               |             |           |             |         |             |         |          |         |          |             |
| October '13   | 1       | \$45.00      | 0       | \$0.00       | 0       | \$0.00      | 22            | \$8,618.21  | 3         | \$810.79    | 6       | \$2,090.61  | 0       | \$0.00   | 32      | 32       | \$11,564.61 |
| November '13  | 3       | \$225.00     | 0       | \$0.00       | 0       | \$0.00      | 32            | \$14,071.54 | 1         | \$450.00    | 23      | \$5,283.80  | 0       | \$0.00   | 56      | 59       | \$20,030.34 |
| December '13  | 2       | \$275.00     | 0       | \$0.00       | 0       | \$0.00      | 87            | \$40,618.35 | 0         | \$0.00      | 51      | \$12,972.03 | 0       | \$0.00   | 128     | 140      | \$53,865.38 |
| January '14   | 5       | \$475.00     | 1       | \$50.00      | 1       | \$3,890.00  | 76            | \$30,808.74 | 4         | \$1,455.85  | 44      | \$10,450.34 | 0       | \$0.00   | 110     | 131      | \$47,129.93 |
| February '14  | 2       | \$115.00     | 2       | \$100.00     | 0       | \$0.00      | 77            | \$33,575.01 | 3         | \$570.69    | 48      | \$11,120.96 | 0       | \$0.00   | 112     | 132      | \$45,481.66 |
| March '14     | 3       | \$170.00     | 0       | \$0.00       | 2       | \$2,719.43  | 75            | \$33,915.37 | 0         | \$0.00      | 52      | \$11,981.27 | 0       | \$0.00   | 117     | 132      | \$48,786.07 |
| April '14     | 0       | \$0.00       | 2       | \$100.00     | 1       | \$2,800.00  | 48            | \$19,388.08 | 3         | \$1,079.64  | 64      | \$15,441.41 | 0       | \$0.00   | 99      | 118      | \$38,809.13 |
| May '14       | 1       | \$150.00     | 5       | \$366.23     | 0       | \$0.00      | 38            | \$11,255.20 | 3         | \$1,204.83  | 38      | \$9,098.81  | 0       | \$0.00   | 72      | 85       | \$22,075.07 |
| June '14      | 0       | \$0.00       | 2       | \$190.10     | 0       | \$0.00      | 24            | \$11,370.56 | 0         | \$0.00      | 22      | \$5,924.89  | 0       | \$0.00   | 44      | 48       | \$17,485.55 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,775.00  | 7             | \$2,833.14  | 0         | \$0.00      | 3       | \$909.68    | 0       | \$0.00   | 11      | 11       | \$6,517.82  |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 2             | \$802.45    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 2       | 2        | \$802.45    |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 8             | \$5,326.99  | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 8       | 8        | \$5,326.99  |
| Monthly Avg.  | 1       | \$121.25     | 1       | \$67.19      | 0       | \$1,015.37  | 41            | \$17,715.30 | 1         | \$464.32    | 29      | \$7,106.15  | 0       | \$0.00   | 66      | 75       | \$26,489.58 |
| Fiscal Year 2 | 2015    |              |         |              |         |             |               |             |           |             |         |             |         |          |         |          |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,164.00  | 2             | \$774.82    | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 3       | 3        | \$2,938.82  |
| November '14  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 6             | \$2,191.24  | 1         | \$210.31    | 4       | \$895.18    | 0       | \$0.00   | 11      | 11       | \$3,296.73  |
| December '14  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 16            | \$8,370.89  | 0         | \$0.00      | 20      | \$5,247.22  | 0       | \$0.00   | 34      | 36       | \$13,618.11 |
| Monthly Avg.  | 0       | \$0.00       | 0       | \$0.00       | 0       | \$721.33    | 8             | \$3,778.98  | 0         | \$70.10     | 8       | \$2,047.47  | 0       | \$0.00   | 16      | 17       | \$6,617.89  |

| l             |         |              |         |              |         | F!'           | Scal 1e | ears 2013, <u>2</u> | UI4 and   | 1 ZU 15     |         |             |         |          |       |          |              |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Marquette Cou | unty    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '12   |         | \$611.88     | 19      | \$1,505.00   | 1       | \$3,775.00    | 42      | \$17,204.29         | 4         | \$815.04    | 112     | \$27,361.75 | 0       | \$0.00   | 154   | 185      | \$51,272.96  |
| November '12  |         | \$613.00     |         | \$203.17     |         | \$0.00        |         | \$22,849.69         | 1         | \$90.98     |         | \$5,823.84  |         | \$0.00   | 84    | 96       | \$29,580.68  |
| December '12  |         | \$340.00     | 4       | \$394.96     |         | \$3,800.00    | 49      | \$17,774.56         | 1         | \$117.54    | -       | \$8,821.63  |         | \$0.00   | 94    | 106      | \$31,248.69  |
| January '13   |         | \$450.00     | 1       | \$35.00      | 0       | \$0.00        | 103     | \$35,180.14         | 2         | \$280.13    | 3 46    | \$7,138.05  |         | \$0.00   | 133   | 158      | \$43,083.32  |
| February '13  | 3 4     | \$500.00     | 3       | \$315.00     | 0       | \$0.00        |         | \$28,867.68         | 5         | \$1,656.82  | 43      | \$7,063.36  |         | \$0.00   | 109   | 135      | \$38,402.86  |
| March '13     | 3 2     | \$265.00     | 3       | \$450.00     | 2       | \$6,799.57    | 76      | \$24,808.14         | 0         | \$0.00      | 43      | \$9,826.23  | 0       | \$0.00   | 109   | 126      | \$42,148.94  |
| April '13     | 3 4     | \$264.47     | 2       | \$380.74     | 2       | \$7,701.00    | 91      | \$35,225.17         | 7         | \$2,768.22  | 95      | \$42,503.62 | 0       | \$0.00   | 175   | 201      | \$88,843.22  |
| May '13       | 7       | \$350.00     | 15      | \$1,049.23   | 3 1     | \$3,905.00    | 98      | \$24,017.85         | 13        | \$7,853.25  | 181     | \$92,577.09 | 0       | \$0.00   | 262   | 315      | \$129,752.42 |
| June '13      | 3 2     | \$355.00     | 6       | \$451.39     | 0       | \$0.00        | 46      | \$10,759.35         | 7         | \$2,084.02  | 93      | \$31,701.74 | 0       | \$0.00   | 130   | 154      | \$45,351.50  |
| July '13      | 9       | \$635.00     | 8       | \$1,060.00   | 0       | \$0.00        | 46      | \$8,686.94          | 4         | \$968.00    | 71      | \$20,686.16 |         | \$0.00   | 104   | 138      | \$32,036.10  |
| August '13    | 3 4     | \$290.00     | 7       | \$650.00     | 0       | \$0.00        | 20      | \$3,862.17          | 4         | \$706.50    | 40      | \$8,427.98  | 0       | \$0.00   | 63    | 75       | \$13,936.65  |
| September '13 | 6       | \$680.00     | 5       | \$850.00     | 1       | \$2,885.00    | 14      | \$2,862.89          | 1         | \$450.00    | 38      | \$8,662.30  | 0       | \$0.00   | 50    | 65       | \$16,390.19  |
| Monthly Avg.  | . 5     | \$446.20     | 7       | \$612.04     | 1       | \$2,405.46    | 60      | \$19,341.57         | 4         | \$1,482.54  | 70      | \$22,549.48 | 0       | \$0.00   | 122   | 146      | \$46,837.29  |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '13   | 3 4     | \$565.00     | 2       | \$250.00     | 2       | \$7,782.00    | 22      | \$7,408.74          | 0         | \$0.00      |         | \$5,219.87  | 0       | \$0.00   | 44    | 53       | \$21,225.61  |
| November '13  | 3       | \$305.00     | 2       | \$250.00     | 0       | \$0.00        | 40      | \$21,308.96         | 4         | \$1,134.28  | 33      | \$6,724.93  | 0       | \$0.00   | 73    | 82       | \$29,723.17  |
| December '13  | 3 4     | \$555.10     | 1       | \$100.00     | 3       | \$8,375.18    | 89      | \$41,283.78         | 1         | \$226.57    | 46      | \$7,645.43  | 0       | \$0.00   | 125   | 144      | \$58,186.06  |
| January '14   | 2       | \$265.00     | 2       | \$280.00     | 1       | \$4,000.00    | 90      | \$32,997.62         | 3         | \$678.83    | 3 21    | \$3,390.93  | 0       | \$0.00   | 106   | 119      | \$41,612.38  |
| February '14  | 0       | \$0.00       | 4       | \$715.00     | 2       | \$5,441.00    | 78      | \$22,281.89         | 0         | \$0.00      |         | \$3,342.67  | 0       | \$0.00   | 88    | 103      | \$31,780.56  |
| March '14     | 3       | \$205.00     | 2       | \$305.00     | 0       | \$0.00        | 63      | \$18,994.28         | 1         | \$288.92    | 12      | \$2,114.32  | 0       | \$0.00   | 74    | 81       | \$21,907.52  |
| April '14     |         | \$495.00     | 1       | \$50.00      |         | \$3,142.17    | 67      | \$16,187.33         | 2         | \$606.94    |         | \$13,983.29 | 0       | \$0.00   | 111   | 125      | \$34,464.73  |
| May '14       | 7       | \$905.00     |         | \$781.55     |         | \$3,694.88    | 74      | \$17,797.69         | 10        | \$3,959.07  |         | \$42,775.81 | 0       | \$0.00   | 193   | 231      | \$69,914.00  |
| June '14      |         | \$50.00      |         | \$60.00      |         | \$3,787.00    | 21      | \$4,172.18          | 4         | \$1,360.96  |         | \$6,372.98  |         | \$0.00   | 47    | 52       | \$15,803.12  |
| July '14      |         | \$128.00     |         | \$0.00       |         | \$3,500.00    |         | \$1,120.06          | 0         | \$0.00      |         | \$250.20    |         | \$0.00   | 5     | 6        | \$4,998.26   |
| August '14    | 0       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00              | 0         | \$0.00      |         | \$243.23    |         | \$0.00   | 1     | 1        | \$243.23     |
| September '14 |         | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$1,955.19          | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 3     | 3        | \$1,955.19   |
| Monthly Avg.  |         | \$289.43     | 2       | \$232.63     | 1       | \$3,310.19    | 46      | \$15,458.98         | 2         | \$687.96    | 30      | \$7,671.97  | 0       | \$0.00   | 73    | 83       | \$27,651.15  |
| Fiscal Year 2 |         |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '14   |         | \$50.00      | 4       | \$200.00     |         | \$0.00        |         | \$624.18            | 0         | \$0.00      |         | \$371.18    |         | \$0.00   | 3     | 6        | \$1,245.36   |
| November '14  | 2       | \$370.00     | 0       | \$0.00       | 0       | \$0.00        | 9       | \$2,760.84          | 0         | \$0.00      | 3       | \$477.14    | 0       | \$0.00   | 12    | 14       | \$3,607.98   |
| December '14  | 4       | \$648.10     |         | \$350.00     |         | \$3,628.00    | 38      | \$17,430.78         | 0         | \$0.00      |         | \$2,082.77  | 0       | \$0.00   | 45    | 56       | \$24,139.65  |
| Monthly Avg.  | . 2     | \$356.03     | 1       | \$183.33     | 0       | \$1,209.33    | 17      | \$6,938.60          | 0         | \$0.00      | 5       | \$977.03    | 0       | \$0.00   | 20    | 25       | \$9,664.33   |

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|---------------|---------|-------------|---------|--------------|----------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|------------|-------------|
| Reporting     | -       | p. & Recnt. |         | ep. & Recnt. |          | Rep.& Repl. | -       | ting Fuel   | All Elect | . Household | El      | ectricity   | Exc     | ceptions | 1       | Total SI   | ER          |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts  | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts    | Payments    |
| Mason County  | y       |             |         |              |          |             |         |             |           |             |         |             |         |          |         |            |             |
| Fiscal Year   | 2013    |             |         |              |          |             |         |             |           |             |         |             |         |          |         |            |             |
| October '12   |         | \$240.00    | 3       | \$256.56     | 1        | \$2,230.38  | 83      | \$35,382.68 | 4         | \$1,145.53  | 82      | \$19,519.63 | 0       | \$0.00   | 144     | 177        | \$58,774.78 |
| November '12  |         | \$95.00     | 0       | \$0.00       | 2        | \$3,490.47  | 56      | \$28,149.26 | 1         | \$450.00    |         | \$17,779.86 |         | \$0.00   | 121     | 135        | \$49,964.59 |
| December '12  | 2       | \$100.00    | 0       | \$0.00       | 1        | \$189.00    | 87      | \$44,494.02 | 1         | \$392.03    | 68      | \$15,285.46 | 0       | \$0.00   | 145     | 159        | \$60,460.51 |
| January '13   | 2       | \$250.00    | 1       | \$40.00      | 0        | \$0.00      | 68      | \$26,227.97 | 6         | \$1,733.76  | 90      | \$19,656.08 | 0       | \$0.00   | 145     | 167        | \$47,907.81 |
| February '13  | 4       | \$400.00    | 0       | \$0.00       | 4        | \$12,415.00 | 88      | \$33,286.93 | 1         | \$219.47    | 82      | \$22,510.41 | 0       | \$0.00   | 156     | 179        | \$68,831.81 |
| March '13     | 6       | \$590.00    | 0       | \$0.00       | 0        | \$0.00      | 96      | \$42,785.02 | 4         | \$1,232.60  | 83      | \$24,983.19 | 0       | \$0.00   | 163     | 189        | \$69,590.81 |
| April '13     | 6       | \$680.00    | 1       | \$40.00      | 4        | \$9,444.10  | 84      | \$34,735.06 | 1         | \$162.13    | 55      | \$16,450.85 | 0       | \$0.00   | 131     | 151        | \$61,512.14 |
| May '13       | 0       | \$0.00      | 2       | \$80.00      | 0        | \$0.00      | 82      | \$32,247.47 | 5         | \$2,822.85  | 82      | \$25,103.02 | 0       | \$0.00   | 151     | 171        | \$60,253.34 |
| June '13      | 0       | \$0.00      | 1       | \$40.00      | 1        | \$3,096.00  | 37      | \$12,853.36 | 3         | \$1,494.27  | 49      | \$15,795.52 | 0       | \$0.00   | 83      | 91         | \$33,279.15 |
| July '13      | 1       | \$50.00     | 3       | \$120.00     | 1        | \$808.96    | 17      | \$4,936.46  | 2         | \$1,356.26  | 44      | \$11,168.10 | 0       | \$0.00   | 63      | 68         | \$18,439.78 |
| August '13    | 0       | \$0.00      | 2       | \$280.00     | 0        | \$0.00      | 21      | \$8,193.14  | 2         | \$732.09    |         | \$8,038.64  | 0       | \$0.00   | 54      | 59         | \$17,243.87 |
| September '13 | 1       | \$50.00     | 2       | \$180.00     | 0        | \$0.00      | 17      | \$5,685.89  | 2         | \$657.19    |         | \$5,084.19  |         | \$0.00   | 43      | 45         | \$11,657.27 |
| Monthly Avg.  | 2       | \$204.58    | 1       | \$86.38      | 1        | \$2,639.49  | 61      | \$25,748.11 | 3         | \$1,033.18  | 64      | \$16,781.25 | 0       | \$0.00   | 117     | 133        | \$46,492.99 |
| Fiscal Year:  | 2014    |             |         |              |          |             |         |             |           |             |         |             |         |          |         |            |             |
| October '13   | 1       | \$200.00    | 2       | \$280.00     | 1        | \$2,265.00  | 25      | \$11,998.03 | 1         | \$209.61    | 20      | \$4,682.84  | 0       | \$0.00   | 46      | 50         | \$19,635.48 |
| November '13  | 0       | \$0.00      | 1       | \$40.00      | 0        | \$0.00      | 21      | \$8,066.06  | 0         | \$0.00      |         | \$5,758.07  | 0       | \$0.00   | 46      | 48         | \$13,864.13 |
| December '13  | 0       | \$0.00      | 0       | \$0.00       | 1        | \$125.00    | 64      | \$38,118.97 | 4         | \$1,305.15  | 49      | \$12,923.56 | 0       | \$0.00   | 105     | 118        | \$52,472.68 |
| January '14   | 3       | \$200.00    | 0       | \$0.00       | 0        | \$0.00      | 77      | \$44,465.01 | 4         | \$1,275.94  | 37      | \$9,784.28  |         | \$0.00   | 110     | 121        | \$55,725.23 |
| February '14  | 7       | \$1,175.00  | 0       | \$0.00       |          | \$3,529.40  | 82      | \$38,005.00 | 1         | \$450.00    | 47      | \$12,724.59 |         | \$0.00   | 115     | 139        | \$55,883.99 |
| March '14     | 3       | \$295.00    | 0       | \$0.00       | 2        | \$5,233.67  | 58      | \$27,464.67 | 1         | \$450.00    |         | \$7,756.53  |         | \$0.00   | 79      | 95         | \$41,199.87 |
| April '14     | 0       | \$0.00      | 0       | \$0.00       | 1        | \$545.00    | 43      | \$16,213.04 | 1         | \$450.00    |         | \$12,507.52 |         | \$0.00   | 85      | 92         | \$29,715.56 |
| May '14       | 6       | \$781.18    | 9       | \$560.00     | 0        | \$0.00      | 45      | \$17,739.11 | 4         | \$1,649.65  |         | \$16,290.94 |         | \$0.00   | 98      | 119        | \$37,020.88 |
| June '14      |         | \$152.51    | 0       | \$0.00       | 2        | \$3,016.63  | 23      | \$9,788.51  | 3         | \$1,062.88  | 27      | \$7,785.26  |         | \$0.00   | 51      | 57         | \$21,805.79 |
| July '14      |         | \$0.00      | 0       | \$0.00       |          | \$4,000.00  | 3       | \$1,703.92  | 1         | \$450.00    |         | \$422.96    |         | \$0.00   | 7       | 7          | \$6,576.88  |
| August '14    |         | \$0.00      | 0       | \$0.00       |          | \$3,103.35  | 2       | \$884.06    | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 3       | 3          | \$3,987.41  |
| September '14 |         | \$0.00      | 0       | \$0.00       |          | \$0.00      | 9       | \$7,220.59  | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 9       | 9          | \$7,220.59  |
| Monthly Avg.  | 2       | \$233.64    | 1       | \$73.33      | 1        | \$1,818.17  | 38      | \$18,472.25 | 2         | \$608.60    | 28      | \$7,553.05  | 0       | \$0.00   | 63      | 72         | \$28,759.04 |
| Fiscal Year   |         |             |         |              |          |             |         |             |           |             | •       |             |         |          |         |            |             |
| October '14   |         | \$0.00      | 0       | \$0.00       |          | \$0.00      | 3       | \$1,569.69  | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 3       | 3          | \$1,569.69  |
| November '14  |         | \$0.00      | 0       | \$0.00       | <b>-</b> | \$0.00      | 4       | \$1,140.04  | 0         | \$0.00      |         | \$165.02    |         | \$0.00   | 5       | 5          | \$1,305.06  |
| December '14  |         | \$200.00    | 0       | \$0.00       | <b>-</b> | \$4,000.00  | 33      | \$18,621.40 | 3         | \$909.46    |         | \$9,314.86  |         | \$0.00   | 66      | 71         | \$33,045.72 |
| Monthly Avg.  | 0       | \$66.67     | 0       | \$0.00       | 0        | \$1,333.33  | 13      | \$7,110.38  | 1         | \$303.15    | 11      | \$3,159.96  | 0       | \$0.00   | 25      | 26         | \$11,973.49 |

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|---------------|---------------|-------------|---------|--------------|----------|-------------|---------|--------------|---------|-------------|---------|-------------|---------|----------|---------|---------|--------------|
| Reporting     | -             | p. & Recnt. | -       | ep. & Recnt. |          | Rep.& Repl. |         | ting Fuel    | 1       | . Household |         | ectricity   |         | eptions  | 1       | Total S |              |
| Month         | # Pymts       | Payments    | # Pymts | Payments     | # Pymts  | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments     |
| Mecosta Cour  | nty           |             |         |              |          |             |         |              |         |             |         |             |         |          |         |         |              |
| Fiscal Year   | 2013          |             |         |              |          |             |         |              |         |             |         |             |         |          |         |         |              |
| October '12   |               | \$1,099.14  | 4       | \$360.00     | 1        | \$335.40    | 88      | \$41,134.14  | 3       | \$659.09    | 121     | \$30,833.12 | 0       | \$0.00   | 198     | 232     | \$74,420.89  |
| November '12  |               | \$1,234.96  | 3       | \$480.00     | 0        | \$0.00      | 96      | \$46,235.91  | 3       | \$1,061.16  | 82      | \$22,319.06 |         | \$0.00   | 170     | 196     | \$71,331.09  |
| December '12  |               | \$1,034.93  | 2       | \$145.00     | 2        | \$4,685.00  | 138     | \$72,014.53  | 5       | \$964.76    | 101     | \$24,860.42 | 0       | \$0.00   | 228     | 264     | \$103,704.64 |
| January '13   | 15            | \$1,694.94  | 0       | \$0.00       | 5        | \$8,078.33  | 159     | \$66,173.81  | 6       | \$1,674.49  | 128     | \$29,164.78 | 0       | \$0.00   | 266     | 313     | \$106,786.35 |
| February '13  | 23            | \$2,462.55  | 2       | \$240.00     | 0        | \$0.00      | 140     | \$65,662.48  | 5       | \$2,156.12  | 117     | \$31,156.70 | 0       | \$0.00   | 235     | 287     | \$101,677.85 |
| March '13     | 14            | \$1,800.00  | 3       | \$280.00     | 0        | \$0.00      | 122     | \$57,499.21  | 8       | \$3,188.84  | 117     | \$36,166.09 | 0       | \$0.00   | 214     | 264     | \$98,934.14  |
| April '13     | 7             | \$555.00    | 3       | \$320.00     | 1        | \$2,698.00  | 110     | \$41,317.54  | 2       | \$878.11    | 89      | \$24,543.66 | 0       | \$0.00   | 182     | 212     | \$70,312.31  |
| May '13       | 8             | \$600.00    | 5       | \$667.91     | 1        | \$2,095.00  | 80      | \$28,763.62  | 5       | \$1,491.78  | 138     | \$44,811.35 | 0       | \$0.00   | 201     | 237     | \$78,429.66  |
| June '13      | 2             | \$299.70    | 0       | \$0.00       | 1        | \$2,212.41  | 48      | \$17,320.50  | 2       | \$669.37    | 83      | \$21,639.73 | 0       | \$0.00   | 115     | 136     | \$42,141.71  |
| July '13      | 3             | \$309.43    | 2       | \$240.89     | 1        | \$2,395.00  | 41      | \$13,722.44  | 3       | \$1,636.37  | 49      | \$12,371.55 | 0       | \$0.00   | 90      | 99      | \$30,675.68  |
| August '13    | 0             | \$0.00      | 2       | \$155.00     | 0        | \$0.00      | 29      | \$9,231.36   | 1       | \$115.93    | 77      | \$18,059.74 |         | \$0.00   | 102     | 109     | \$27,562.03  |
| September '13 | 3             | \$144.99    |         | \$40.00      | 0        | \$0.00      | 27      | \$9,649.23   | 2       | \$524.89    |         | \$12,679.84 |         | \$0.00   | 79      | 88      | \$23,038.95  |
| Monthly Avg.  | 10            | \$936.30    | 2       | \$244.07     | 1        | \$1,874.93  | 90      | \$39,060.40  | 4       | \$1,251.74  | 96      | \$25,717.17 | 0       | \$0.00   | 173     | 203     | \$69,084.61  |
| Fiscal Year   | 2014          |             |         |              |          |             |         |              |         |             |         |             |         |          |         |         |              |
| October '13   | 3             | \$165.00    | 2       | \$376.65     | 1        | \$3,616.29  | 43      | \$19,095.94  | 1       | \$85.48     | 28      | \$6,608.47  | 0       | \$0.00   | 69      | 78      | \$29,947.83  |
| November '13  | 21            | \$1,841.00  | 0       | \$0.00       | 0        | \$0.00      | 34      | \$13,304.10  | 0       | \$0.00      | 63      | \$15,997.60 | 0       | \$0.00   | 100     | 118     | \$31,142.70  |
| December '13  | 18            | \$2,034.00  | 0       | \$0.00       | 0        | \$0.00      | 114     | \$57,114.42  | 4       | \$1,170.61  | 95      | \$24,198.53 | 0       | \$0.00   | 200     | 231     | \$84,517.56  |
| January '14   | 17            | \$2,354.99  | 0       | \$0.00       | 2        | \$3,426.00  | 137     | \$73,015.01  | 0       | \$0.00      | 71      | \$18,759.28 | 0       | \$0.00   | 197     | 227     | \$97,555.28  |
| February '14  | 14            | \$1,780.00  | 0       | \$0.00       | 1        | \$3,225.00  | 113     | \$58,052.16  | 2       | \$553.83    | 53      | \$15,908.56 | 0       | \$0.00   | 161     | 183     | \$79,519.55  |
| March '14     | 19            | \$2,766.83  | 0       | \$0.00       | 2        | \$4,140.00  | 145     | \$75,711.27  | 0       | \$0.00      |         | \$14,103.49 | 0       | \$0.00   | 189     | 217     | \$96,721.59  |
| April '14     | 9             | \$1,220.00  | 0       | \$0.00       | 0        | \$0.00      | 97      | \$46,526.46  | 6       | \$1,649.93  | 74      | \$21,189.27 | 0       | \$0.00   | 167     | 186     | \$70,585.66  |
| May '14       | 0             | \$0.00      | 3       | \$285.00     | 1        | \$2,950.00  | 62      | \$22,416.00  | 3       | \$1,214.19  | 96      | \$27,482.36 |         | \$0.00   | 144     | 165     | \$54,347.55  |
| June '14      |               | \$300.00    | 2       | \$400.00     | 0        | \$0.00      | 22      | \$10,242.58  | 2       | \$900.00    | 25      | \$7,358.95  |         | \$0.00   | 45      | 53      | \$19,201.53  |
| July '14      |               | \$0.00      | 0       | \$0.00       |          | \$0.00      | 3       | \$2,440.92   | 0       | \$0.00      |         | \$287.65    |         | \$0.00   | 4       | 4       | \$2,728.57   |
| August '14    |               | \$0.00      | 0       | \$0.00       | L        | \$0.00      | 9       | \$5,447.51   | 0       | \$0.00      |         | \$0.00      |         | \$0.00   | 9       | 9       | \$5,447.51   |
| September '14 |               | \$0.00      | 0       | \$0.00       |          | \$4,000.00  | 3       | \$928.22     | 0       | \$0.00      |         | \$0.00      |         | \$0.00   | 4       | 4       | \$4,928.22   |
| Monthly Avg.  | 9             | \$1,038.49  | 1       | \$88.47      | 1        | \$1,779.77  | 65      | \$32,024.55  | 2       | \$464.50    | 46      | \$12,657.85 | 0       | \$0.00   | 107     | 123     | \$48,053.63  |
| Fiscal Year   | 2015          |             |         |              |          |             |         |              |         |             |         |             |         |          |         |         |              |
| October '14   | 0             | \$0.00      | 0       | \$0.00       | 0        | \$0.00      | 1       | \$824.94     | 0       | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1       | 1       | \$824.94     |
| November '14  | 6             | \$750.00    | 0       | \$0.00       | <b>-</b> | \$0.00      | 7       | \$2,955.88   | 1       | \$325.98    |         | \$3,920.29  | 0       | \$0.00   | 26      | 28      | \$7,952.15   |
| December '14  |               | \$410.00    | 0       | \$0.00       | <b>-</b> | \$0.00      | 39      | \$21,801.13  | 1       | \$450.00    |         | \$12,609.67 |         | \$0.00   | 75      | 83      | \$35,270.80  |
| Monthly Avg.  | 3             | \$386.67    | 0       | \$0.00       | 0        | \$0.00      | 16      | \$8,527.32   | 1       | \$258.66    | 18      | \$5,509.99  | 0       | \$0.00   | 34      | 37      | \$14,682.63  |

| I —————       |         |              |         |              |         | FI          | Scal 1e | ears 2013, 2 | <u>.014 and</u> | 1 ZU 1 O    |         |             |          |          |         |          |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-----------------|-------------|---------|-------------|----------|----------|---------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel    | All Elect       | . Household | Ele     | ectricity   | Exc      | ceptions |         | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts         | Payments    | # Pymts | Payments    | # Pymts  | Payments | Cases # | # Pymts  | Payments    |
| Menominee Co  | ounty   |              |         |              |         |             |         |              |                 |             |         |             |          |          |         |          |             |
| Fiscal Year 2 |         |              |         |              |         |             |         |              |                 |             |         |             |          |          |         |          |             |
| October '12   | 0       | \$0.00       | 1       | \$200.00     | 0       | \$0.00      | 58      | \$15,108.25  | 1               | \$450.00    | 61      | \$14,632.96 | 0        | \$0.00   | 78      | 121      | \$30,391.21 |
| November '12  | 1       | \$175.99     | 1       | \$0.00       | +       | \$0.00      | 20      | \$8,111.92   | 0               | \$0.00      |         | \$3,714.08  | <b>I</b> | \$0.00   | 29      | 34       | \$12,001.99 |
| December '12  | 0       | \$0.00       | 1       | \$200.00     | +       | \$0.00      | 20      | \$8,612.29   | 0               | \$0.00      | -       | \$1,319.16  | <b>I</b> | \$0.00   | 22      | 26       | \$10,131.45 |
| January '13   | 2       | \$70.00      | 1       | \$200.00     | 0       | \$0.00      | 26      | \$9,127.91   | 1               | \$450.00    | 5       | \$934.38    |          | \$0.00   | 33      | 35       | \$10,782.29 |
| February '13  | 0       | \$0.00       | 1       | \$200.00     | 0       | \$0.00      | 23      | \$9,036.57   | 0               | \$0.00      | 13      | \$2,811.04  | 0        | \$0.00   | 30      | 37       | \$12,047.61 |
| March '13     | 1       | \$40.00      | 2       | \$124.48     | 0       | \$0.00      | 48      | \$19,783.34  | 0               | \$0.00      | 46      | \$12,813.02 | 0        | \$0.00   | 68      | 97       | \$32,760.84 |
| April '13     | 1       | \$40.00      | 1       | \$100.00     | 1       | \$102.44    | 40      | \$17,539.46  | 1               | \$260.12    | 44      | \$16,671.24 | 0        | \$0.00   | 64      | 88       | \$34,713.26 |
| May '13       | 0       | \$0.00       | 2       | \$230.00     | 1       | \$2,582.54  | 51      | \$19,656.51  | 2               | \$1,079.78  | 70      | \$30,809.94 | 0        | \$0.00   | 81      | 126      | \$54,358.77 |
| June '13      | 0       | \$0.00       | 1       | \$50.00      | 0       | \$0.00      | 24      | \$7,335.09   | 2               | \$1,241.48  | 36      | \$12,643.36 | 0        | \$0.00   | 46      | 63       | \$21,269.93 |
| July '13      | 0       | \$0.00       | 1       | \$25.00      | 1       | \$2,300.00  | 17      | \$5,043.00   | 0               | \$0.00      | 25      | \$7,550.95  | 0        | \$0.00   | 31      | 44       | \$14,918.95 |
| August '13    | 1       | \$40.00      | 1       | \$200.00     | 0       | \$0.00      | 26      | \$6,769.69   | 1               | \$243.33    | 30      | \$8,018.54  | 0        | \$0.00   | 39      | 59       | \$15,271.56 |
| September '13 | 2       | \$150.00     | 2       | \$200.00     | 0       | \$0.00      | 12      | \$2,333.11   | 2               | \$876.91    | 21      | \$4,486.53  | 0        | \$0.00   | 28      | 39       | \$8,046.55  |
| Monthly Avg.  | 1       | \$43.00      | 1       | \$144.12     | 0       | \$415.42    | 30      | \$10,704.76  | 1               | \$383.47    | 31      | \$9,700.43  | 0        | \$0.00   | 46      | 64       | \$21,391.20 |
| Fiscal Year 2 | :014    |              |         |              |         |             |         |              |                 |             |         |             |          |          |         |          |             |
| October '13   | 0       | \$0.00       | 1       | \$25.00      | 1       | \$4,000.00  | 10      | \$1,874.92   | 0               | \$0.00      | 8       | \$1,700.50  | 0        | \$0.00   | 14      | 20       | \$7,600.42  |
| November '13  | 0       | \$0.00       | 3       | \$425.00     | 0       | \$0.00      | 13      | \$5,071.17   | 0               | \$0.00      | 21      | \$5,386.04  | 0        | \$0.00   | 29      | 37       | \$10,882.21 |
| December '13  | 2       | \$110.00     | 0       | \$0.00       | 0       | \$0.00      | 29      | \$14,524.44  | 0               | \$0.00      | 19      | \$3,861.91  | 0        | \$0.00   | 40      | 50       | \$18,496.35 |
| January '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 24      | \$11,202.63  | 0               | \$0.00      | 15      | \$3,328.66  | 0        | \$0.00   | 35      | 39       | \$14,531.29 |
| February '14  | 2       | \$120.00     | 0       | \$0.00       | 0       | \$0.00      | 35      | \$16,577.30  | 0               | \$0.00      |         | \$1,977.80  | 0        | \$0.00   | 41      | 46       | \$18,675.10 |
| March '14     | 1       | \$200.00     | 1       | \$190.00     | 1       | \$2,800.00  | 24      | \$10,914.98  | 0               | \$0.00      |         | \$3,518.12  | 0        | \$0.00   | 31      | 40       | \$17,623.10 |
| April '14     | 0       | \$0.00       | 1       | \$140.00     | 1       | \$3,100.00  | 33      | \$14,035.74  | 0               | \$0.00      | 25      | \$7,217.69  | 0        | \$0.00   | 47      | 60       | \$24,493.43 |
| May '14       | 1       | \$20.00      | 2       | \$205.00     | +       | \$0.00      | 86      | \$35,680.21  | 7               | \$2,924.99  |         | \$37,821.35 |          | \$0.00   | 113     | 195      | \$76,651.55 |
| June '14      | 0       | \$0.00       |         | \$390.00     | +       | \$2,369.00  | 19      | \$7,679.38   | 2               | \$897.57    |         | \$7,970.88  |          | \$0.00   | 34      | 49       | \$19,306.83 |
| July '14      | 0       | \$0.00       | 1       | \$0.00       | +       | \$0.00      | 0       | \$0.00       | 0               | \$0.00      | -       | \$0.00      | <b>I</b> | \$0.00   | 0       | 0        | \$0.00      |
| August '14    | 0       | \$0.00       | 1       | \$0.00       | +       | \$0.00      | 0       | \$0.00       | 0               | \$0.00      |         | \$0.00      | <b>I</b> | \$0.00   | 0       | 0        | \$0.00      |
| September '14 | 0       | \$0.00       | 1       | \$0.00       | +       | \$0.00      | 1       | \$692.29     | 0               | \$0.00      |         | \$0.00      | <b>I</b> | \$0.00   | 1       | 1        | \$692.29    |
| Monthly Avg.  | 1       | \$37.50      | 1       | \$114.58     | 0       | \$1,022.42  | 23      | \$9,854.42   | 1               | \$318.55    | 19      | \$6,065.25  | 0        | \$0.00   | 32      | 45       | \$17,412.71 |
| Fiscal Year 2 | 015     |              |         |              |         |             |         |              |                 |             |         |             |          |          |         |          |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       | 0               | \$0.00      |         | \$0.00      | 0        | \$0.00   | 0       | 0        | \$0.00      |
| November '14  | 1       | \$60.00      | 0       | \$0.00       | 0       | \$0.00      | 2       | \$594.24     | 0               | \$0.00      | 6       | \$946.03    | 0        | \$0.00   | 9       | 9        | \$1,600.27  |
| December '14  | 0       | \$0.00       | 0       | \$0.00       | 2       | \$3,696.00  | 10      | \$5,151.71   | 0               | \$0.00      | 6       | \$1,710.93  | 0        | \$0.00   | 15      | 18       | \$10,558.64 |
| Monthly Avg.  | 0       | \$20.00      | 0       | \$0.00       | 1       | \$1,232.00  | 4       | \$1,915.32   | 0               | \$0.00      | 4       | \$885.65    | 0        | \$0.00   | 8       | 9        | \$4,052.97  |

| 1             |         |              |         |              |         | FI          | Scal 16 | ars 2013, 2 | 014 and   | 1 2015      |         |             |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments     |
| Midland Coun  | ty      |              |         |              |         |             |         |             | '         |             |         |             |         |          |       | '       |              |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| October '12   | 8       | \$620.00     | 1       | \$58.00      | 2       | \$4,150.00  | 192     | \$64,612.80 | 2         | \$695.09    | 174     | \$40,446.88 | 0       | \$0.00   | 249   | 379     | \$110,582.77 |
| November '12  | 3       | \$160.23     | 0       | \$0.00       | 2       | \$2,500.00  | 142     | \$43,182.10 | 1         | \$450.00    | 110     | \$23,924.85 |         | \$0.00   | 170   | 258     | \$70,217.18  |
| December '12  | 7       | \$900.83     | 0       | \$0.00       | 1       | \$551.40    | 181     | \$57,053.63 | 1         | \$237.56    | 131     | \$32,258.57 | 0       | \$0.00   | 210   | 321     | \$91,001.99  |
| January '13   | 5       | \$585.19     | 0       | \$0.00       | 2       | \$2,919.00  | 227     | \$61,242.43 | 0         | \$0.00      | 199     | \$43,180.56 | 0       | \$0.00   | 280   | 433     | \$107,927.18 |
| February '13  | 6       | \$723.00     | 0       | \$0.00       | 0       | \$0.00      | 227     | \$74,781.71 | 3         | \$1,007.05  | 189     | \$51,020.28 |         | \$0.00   | 278   | 425     | \$127,532.04 |
| March '13     | 8       | \$1,110.86   | 0       | \$0.00       | 0       | \$0.00      | 192     | \$58,185.11 | 2         | \$666.65    | 175     | \$44,727.53 | 0       | \$0.00   | 242   | 377     | \$104,690.15 |
| April '13     | 1       | \$150.00     | 0       | \$0.00       | 0       | \$0.00      | 185     | \$51,866.02 | 2         | \$541.54    | 161     | \$34,743.39 | 0       | \$0.00   | 218   | 349     | \$87,300.95  |
| May '13       | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 199     | \$53,123.12 | 2         | \$554.80    | 220     | \$51,965.46 | 0       | \$0.00   | 248   | 421     | \$105,643.38 |
| June '13      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 156     | \$39,681.54 | 3         | \$1,332.45  | 183     | \$45,108.61 | 0       | \$0.00   | 207   | 342     | \$86,122.60  |
| July '13      | 1       | \$45.00      | 0       | \$0.00       | 1       | \$2,055.00  | 84      | \$18,507.84 | 1         | \$441.64    | 108     | \$29,487.94 | 0       | \$0.00   | 120   | 195     | \$50,537.42  |
| August '13    | 2       | \$174.95     | 0       | \$0.00       | 0       | \$0.00      | 105     | \$17,753.87 | 0         | \$0.00      | 119     | \$27,904.61 | 0       | \$0.00   | 150   | 226     | \$45,833.43  |
| September '13 | 2       | \$80.22      | 1       | \$200.00     | 1       | \$315.00    | 69      | \$12,084.62 | 2         | \$377.06    | 79      | \$19,918.11 | 0       | \$0.00   | 103   | 154     | \$32,975.01  |
| Monthly Avg.  | 4       | \$379.19     | 0       | \$21.50      | 1       | \$1,040.87  | 163     | \$46,006.23 | 2         | \$525.32    | 154     | \$37,057.23 | 0       | \$0.00   | 206   | 323     | \$85,030.34  |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| October '13   | 5       | \$566.72     | 0       | \$0.00       | 3       | \$7,041.99  | 49      | \$10,532.82 | 0         | \$0.00      | 51      | \$12,928.87 | 0       | \$0.00   | 74    | 108     | \$31,070.40  |
| November '13  | 8       | \$778.85     | 0       | \$0.00       | 1       | \$2,175.00  | 84      | \$23,651.88 | 0         | \$0.00      | 61      | \$16,068.04 | 0       | \$0.00   | 104   | 154     | \$42,673.77  |
| December '13  | 11      | \$1,064.75   | 0       | \$0.00       | 3       | \$5,388.99  | 188     | \$65,875.57 | 3         | \$1,077.47  | 134     | \$35,097.64 | 0       | \$0.00   | 230   | 339     | \$108,504.42 |
| January '14   | 18      | \$1,686.93   | 0       | \$0.00       | 3       | \$8,449.56  | 230     | \$74,211.97 | 1         | \$267.22    | 169     | \$37,209.43 | 0       | \$0.00   | 273   | 421     | \$121,825.11 |
| February '14  | 10      | \$939.19     | 0       | \$0.00       | 3       | \$8,196.70  | 201     | \$66,089.06 | 1         | \$359.96    | 175     | \$39,432.68 | 0       | \$0.00   | 261   | 390     | \$115,017.59 |
| March '14     | 8       | \$777.59     | 0       | \$0.00       | 1       | \$2,676.49  | 178     | \$55,928.51 | 2         | \$726.48    | 153     | \$29,928.20 | 0       | \$0.00   | 219   | 342     | \$90,037.27  |
| April '14     | 3       | \$324.94     | 0       | \$0.00       | 0       | \$0.00      | 123     | \$33,075.94 | 1         | \$284.99    | 116     | \$22,244.64 | 0       | \$0.00   | 158   | 243     | \$55,930.51  |
| May '14       | 2       | \$102.00     | 1       | \$52.00      | 0       | \$0.00      | 163     | \$41,997.77 | 5         | \$1,886.45  | 178     | \$36,112.28 | 0       | \$0.00   | 222   | 349     | \$80,150.50  |
| June '14      | 0       | \$0.00       | 0       | \$0.00       | 1       | \$2,795.00  | 50      | \$12,495.10 | 2         | \$675.06    | 60      | \$15,320.08 | 0       | \$0.00   | 75    | 113     | \$31,285.24  |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 9       | \$1,880.54  | 0         | \$0.00      | 3       | \$698.26    | 0       | \$0.00   | 11    | 12      | \$2,578.80   |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$524.23    | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1     | 1       | \$524.23     |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 3       | \$2,193.99  | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 3     | 3       | \$2,193.99   |
| Monthly Avg.  | 5       | \$520.08     | 0       | \$4.33       | 1       | \$3,060.31  | 107     | \$32,371.45 | 1         | \$439.80    | 92      | \$20,420.01 | 0       | \$0.00   | 136   | 206     | \$56,815.99  |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$838.39    | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 1     | 1       | \$838.39     |
| November '14  | 6       | \$737.00     | 0       | \$0.00       | 0       | \$0.00      | 40      | \$7,531.04  | 0         | \$0.00      |         | \$11,085.09 |         | \$0.00   | 55    | 90      | \$19,353.13  |
| December '14  | 22      | \$1,919.35   | 0       | \$0.00       | 3       | \$3,966.17  | 144     | \$49,779.93 | 1         | \$171.44    |         | \$28,753.98 |         | \$0.00   | 183   | 275     | \$84,590.87  |
| Monthly Avg.  | 9       | \$885.45     | 0       | \$0.00       | 1       | \$1,322.06  | 62      | \$19,383.12 | 0         | \$57.15     | 50      | \$13,279.69 | 0       | \$0.00   | 80    | 122     | \$34,927.46  |

|               |         |              |         |              |         | <u> </u>    | Scal 16 | ais 2013, 2 | .0 14 all | J 2013       |         |             |         |          |         |          |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|--------------|---------|-------------|---------|----------|---------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel  | All Elect | t. Household | Ele     | ectricity   | Exc     | eptions  |         | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments     | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts  | Payments    |
| Missaukee Co  | ountv   |              |         |              |         |             |         |             |           |              |         |             |         |          | ı       |          |             |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |              |         |             |         |          |         |          |             |
| October '12   |         | \$440.00     | 0 0     | \$0.00       | 0 0     | \$0.00      | 69      | \$31,789.62 | . 0       | \$0.00       | 34      | \$9,325.51  | 0       | \$0.00   | 88      | 110      | \$41,555.13 |
| November '12  |         | \$215.00     |         | \$0.00       |         | \$0.00      |         | \$26,786.76 |           | \$0.00       | 31      | \$10,282.65 |         | \$0.00   | 80      | 95       | \$37,284.41 |
| December '12  |         | \$343.28     |         | \$0.00       |         | \$3,966.30  |         | \$24,434.19 |           | \$252.22     | 37      | \$9,214.99  |         | \$0.00   | 77      | 106      | \$38,210.98 |
| January '13   |         | \$390.00     | 1       | \$0.00       |         | \$0.00      |         | \$38,440.27 |           | \$197.78     |         | \$13,371.18 |         | \$0.00   | 118     | 142      | \$52,399.23 |
| February '13  |         | \$909.99     | 1       | \$0.00       |         | \$486.20    | 75      | \$31,763.20 |           | \$450.00     |         | \$16,565.40 |         | \$0.00   | 112     | 150      | \$50,174.79 |
| March '13     |         | \$1,248.90   | 0       | \$0.00       | 0       | \$0.00      | 82      | \$37,449.01 | 0         | \$0.00       | 48      | \$13,895.47 | 0       | \$0.00   | 107     | 139      | \$52,593.38 |
| April '13     | 6       | \$465.00     | 0       | \$0.00       | 0       | \$0.00      | 67      | \$29,826.59 | 0         | \$0.00       | 48      | \$13,920.44 | 0       | \$0.00   | 97      | 121      | \$44,212.03 |
| May '13       | 5       | \$404.99     | 0       | \$0.00       | 1       | \$277.00    | 47      | \$18,175.79 | 2         | \$1,247.31   | 60      | \$20,549.40 | 0       | \$0.00   | 84      | 115      | \$40,654.49 |
| June '13      | 1       | \$85.00      | 0       | \$0.00       | 0       | \$0.00      | 25      | \$6,634.16  | 0         | \$0.00       | 39      | \$10,987.35 | 0       | \$0.00   | 52      | 65       | \$17,706.51 |
| July '13      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 23      | \$8,942.90  | 1         | \$850.00     | 23      | \$8,982.80  | 0       | \$0.00   | 39      | 47       | \$18,775.70 |
| August '13    | 1       | \$60.00      | 0       | \$0.00       | 0       | \$0.00      | 14      | \$3,525.49  | 1         | \$450.00     | 23      | \$7,331.18  | 0       | \$0.00   | 32      | 39       | \$11,366.67 |
| September '13 | 1       | \$175.00     | 0       | \$0.00       | 0       | \$0.00      | 9       | \$3,134.37  | 0         | \$0.00       |         | \$2,467.10  | 0       | \$0.00   | 21      | 22       | \$5,776.47  |
| Monthly Avg.  | . 5     | \$394.76     | 0       | \$0.00       | 0       | \$394.13    | 51      | \$21,741.86 | 1         | \$287.28     | 39      | \$11,407.79 | 0       | \$0.00   | 76      | 96       | \$34,225.82 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |              |         |             |         |          |         |          |             |
| October '13   | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00      | 12      | \$5,711.28  | 1         | \$446.53     | 6       | \$1,617.18  | 0       | \$0.00   | 17      | 20       | \$7,974.99  |
| November '13  | 17      | \$1,790.00   | 0       | \$0.00       | 0       | \$0.00      | 53      | \$25,573.25 | 0         | \$0.00       | 33      | \$8,099.21  | 0       | \$0.00   | 73      | 103      | \$35,462.46 |
| December '13  | 12      | \$1,204.00   | 0       | \$0.00       | 0       | \$0.00      | 101     | \$46,690.00 | 1         | \$342.76     | 54      | \$15,951.60 | 0       | \$0.00   | 130     | 168      | \$64,188.36 |
| January '14   | 18      | \$2,210.00   | 0       | \$0.00       | 0       | \$0.00      | 113     | \$55,807.69 | 0         | \$0.00       | 49      | \$12,855.14 | 0       | \$0.00   | 134     | 180      | \$70,872.83 |
| February '14  | 8       | \$713.78     | 0       | \$0.00       | 1       | \$1,425.00  | 85      | \$38,776.52 | 1         | \$450.00     | 48      | \$13,360.90 | 0       | \$0.00   | 118     | 143      | \$54,726.20 |
| March '14     |         | \$253.00     | 0       | \$0.00       | 2       | \$6,500.00  | 54      | \$23,019.17 | 1         | \$412.75     | 33      | \$7,802.49  | 0       | \$0.00   | 80      | 93       | \$37,987.41 |
| April '14     |         | \$300.00     | 0       | \$0.00       |         | \$0.00      |         | \$14,524.56 | 1         | \$320.48     | 33      | \$7,000.02  |         | \$0.00   | 54      | 72       | \$22,145.06 |
| May '14       |         | \$420.00     |         | \$0.00       |         | \$0.00      |         | \$8,450.02  | 0         | \$0.00       |         | \$8,678.45  | 0       | \$0.00   | 51      | 64       | \$17,548.47 |
| June '14      | 2       | \$95.00      | 0       | \$0.00       |         | \$0.00      |         | \$3,012.22  | 0         | \$0.00       |         | \$5,546.63  | 0       | \$0.00   | 23      | 26       | \$8,653.85  |
| July '14      | 0       | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$1,231.68  | 0         | \$0.00       |         | \$151.19    | 0       | \$0.00   | 4       | 4        | \$1,382.87  |
| August '14    | 0       | \$0.00       |         | \$0.00       |         | \$0.00      | 2       | \$367.79    | 0         | \$0.00       | 0       | \$0.00      | 0       | \$0.00   | 2       | 2        | \$367.79    |
| September '14 |         | \$0.00       |         | \$0.00       |         | \$0.00      |         | \$0.00      |           | \$0.00       | 0       | \$0.00      | 0       | \$0.00   | 0       | 0        | \$0.00      |
| Monthly Avg.  |         | \$598.82     | 2 0     | \$0.00       | 0       | \$660.42    | 41      | \$18,597.02 | 0         | \$164.38     | 26      | \$6,755.23  | 0       | \$0.00   | 57      | 73       | \$26,775.86 |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |              |         |             |         |          |         |          |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      |         | \$0.00      | 0         | \$0.00       | 0       | \$0.00      | 0       | \$0.00   | 0       | 0        | \$0.00      |
| November '14  | 3       | \$209.98     |         | \$0.00       |         | \$0.00      |         | \$3,679.42  | . 1       | \$266.15     | 9       | \$2,827.48  |         | \$0.00   | 23      | 28       | \$6,983.03  |
| December '14  | 8       | \$783.95     |         | \$0.00       |         | \$0.00      |         | \$22,308.57 | 1         | \$296.98     | 40      | \$9,824.28  |         | \$0.00   | 76      | 103      | \$33,213.78 |
| Monthly Avg.  | . 4     | \$331.31     | 0       | \$0.00       | 0       | \$0.00      | 23      | \$8,662.66  | 1         | \$187.71     | 16      | \$4,217.25  | 0       | \$0.00   | 33      | 44       | \$13,398.94 |

| l             | -       |              |         |               |         | FI.           | Scal Te | ears 2013, 2 | .014 and  | J 2015       |         |             |         |          |       |          |              |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|--------------|-----------|--------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect | t. Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments     | # Pymts   | Payments     | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Monroe Count  | ty      |              |         |               |         |               |         |              |           |              |         |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |           |              |         |             |         |          |       |          |              |
| October '12   |         | \$1,160.00   | 2       | \$90.00       | 2       | \$4,875.00    | 71      | \$18,243.75  | 5         | \$898.53     | 208     | \$57,257.65 | 0       | \$0.00   | 269   | 315      | \$82,524.93  |
| November '12  |         | \$821.85     | +       | \$0.00        | -       | \$5,794.00    |         | \$12,233.51  | 3         | \$870.03     |         | \$40,032.46 |         | \$0.00   | 175   | 210      | \$59,751.85  |
| December '12  | 2 7     | \$315.00     | 2       | \$362.98      |         | \$18,272.45   | 56      | \$15,037.91  | 8         | \$2,156.86   |         | \$45,436.71 | 0       | \$0.00   | 222   | 240      | \$81,581.91  |
| January '13   |         | \$195.00     | 1       | \$40.00       | 9       | \$16,580.39   | 102     | \$21,876.23  | 7         | \$1,447.29   | 145     | \$41,655.29 | 0       | \$0.00   | 246   | 268      | \$81,794.20  |
| February '13  |         | \$220.00     | 0       | \$0.00        | 0       | \$0.00        | 127     | \$27,640.36  | 7         | \$2,556.97   | 182     | \$56,198.51 | 0       | \$0.00   | 269   | 322      | \$86,615.84  |
| March '13     | 3 5     | \$275.00     | 0       | \$0.00        | 2       | \$3,979.55    | 136     | \$30,992.89  | 6         | \$2,822.90   | 149     | \$48,980.09 | 0       | \$0.00   | 253   | 298      | \$87,050.43  |
| April '13     | 3 11    | \$410.00     | 0       | \$0.00        | 1       | \$1,889.00    | 154     | \$38,076.35  | 8         | \$4,001.90   | 160     | \$51,132.66 | 0       | \$0.00   | 283   | 334      | \$95,509.91  |
| May '13       | 3 22    | \$898.76     | 3 2     | \$163.16      | 3 2     | \$3,338.00    | 216     | \$51,564.74  | 4         | \$1,447.47   | 189     | \$55,288.23 | 0       | \$0.00   | 359   | 435      | \$112,700.36 |
| June '13      | 32      | \$1,280.00   | 1       | \$200.00      | 0       | \$0.00        | 165     | \$38,850.96  | 2         | \$955.86     | 153     | \$43,413.55 | 0       | \$0.00   | 275   | 353      | \$84,700.37  |
| July '13      | 34      | \$1,360.00   |         | \$0.00        |         | \$0.00        |         | \$21,908.71  | 6         | \$2,308.14   | 135     | \$37,248.47 | 0       | \$0.00   | 215   | 274      | \$62,825.32  |
| August '13    | 3 16    | \$640.00     | 2       | \$240.00      |         | \$4,375.00    |         | \$15,485.94  |           | \$1,248.35   |         | \$30,658.49 | 0       | \$0.00   | 207   | 237      | \$52,647.78  |
| September '13 |         | \$440.00     | +       | \$0.00        |         | \$2,849.85    |         | \$8,667.78   |           | \$3,361.78   | -       | \$21,970.80 |         | \$0.00   | 138   | 156      | \$37,290.21  |
| Monthly Avg.  | . 16    | \$667.97     | 1       | \$91.35       | 3       | \$5,162.77    | 108     | \$25,048.26  | 6         | \$2,006.34   | 153     | \$44,106.08 | 0       | \$0.00   | 243   | 287      | \$77,082.76  |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |              |           |              |         |             |         |          |       |          |              |
| October '13   | 3 7     | \$280.00     | 0       | \$0.00        |         | \$7,343.73    | 22      | \$4,696.63   |           | \$839.69     |         | \$16,114.48 | 0       | \$0.00   | 82    | 95       | \$29,274.53  |
| November '13  | 3 19    | \$830.00     | 1       | \$102.75      | 2       | \$3,845.00    | 54      | \$13,451.46  | 14        | \$4,024.90   | 100     | \$26,684.59 | 0       | \$0.00   | 155   | 190      | \$48,938.70  |
| December '13  | 3 15    | \$655.00     | 0       | \$0.00        | -       | \$8,047.45    | 83      | \$22,167.35  |           | \$2,732.05   | -       | \$32,912.25 |         | \$0.00   | 192   | 226      | \$66,514.10  |
| January '14   | 1 5     | \$330.00     | 0       | \$0.00        | -       | \$8,622.11    | 92      | \$24,209.36  |           | \$4,607.46   | 113     | \$31,409.60 |         | \$0.00   | 202   | 230      | \$69,178.53  |
| February '14  | 3       | \$89.50      |         | \$0.00        |         | \$11,489.60   | 140     | \$33,498.02  |           | \$2,729.44   | -       | \$28,535.21 |         | \$0.00   | 228   | 269      | \$76,341.77  |
| March '14     | +       | \$0.00       |         | \$0.00        |         | \$4,965.00    | 119     | \$30,052.42  |           | \$1,944.32   | -       | \$22,323.22 |         | \$0.00   | 185   | 220      | \$59,284.96  |
| April '14     |         | \$120.00     | +       | \$321.90      | -       | \$0.00        | 131     | \$36,027.50  |           | \$1,498.58   | -       | \$26,628.53 |         | \$0.00   | 217   | 251      | \$64,596.51  |
| May '14       |         | \$440.00     | +       | \$10.93       | -       | \$6,225.00    | 176     | \$48,472.94  |           | \$3,202.36   | -       | \$27,185.86 |         | \$0.00   | 253   | 309      | \$85,537.09  |
| June '14      |         | \$320.00     |         | \$50.00       |         | \$1,484.21    | 73      | \$19,273.75  |           | \$1,180.44   |         | \$12,155.54 |         | \$0.00   | 109   | 130      | \$34,463.94  |
| July '14      |         | \$0.00       |         | \$0.00        | -       | \$2,458.86    |         | \$371.25     |           | \$0.00       | -       | \$106.79    |         | \$0.00   | 4     | 4        | \$2,936.90   |
| August '14    | +       | \$0.00       |         | \$0.00        | -       | \$2,350.00    | 0       | \$0.00       |           | \$0.00       |         | \$0.00      |         | \$0.00   | 1     | 1        | \$2,350.00   |
| September '14 | +       | \$40.00      | +       | \$0.00        |         | \$0.00        |         | \$1,517.12   |           | \$0.00       |         | \$0.00      |         | \$0.00   | 3     | 4        | \$1,557.12   |
| Monthly Avg.  |         | \$258.71     | 0       | \$40.47       | 7 2     | \$4,735.91    | 75      | \$19,478.15  | 7         | \$1,896.60   | 71      | \$18,671.34 | 0       | \$0.00   | 136   | 161      | \$45,081.18  |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |           |              |         |             |         |          |       |          |              |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00       |           | \$0.00       |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00       |
| November '14  |         | \$625.00     |         | \$0.00        |         | \$0.00        |         | \$5,608.63   | 6         | \$2,160.89   |         | \$10,099.78 |         | \$0.00   | 60    | 76       | \$18,494.30  |
| December '14  |         | \$515.00     | +       | \$230.97      | -       | \$8,051.00    |         | \$11,806.57  |           | \$2,196.67   | -       | \$17,848.66 |         | \$0.00   | 111   | 143      | \$40,648.87  |
| Monthly Avg.  | . 8     | \$380.00     | 1       | \$76.99       | 1       | \$2,683.67    | 22      | \$5,805.07   | 5         | \$1,452.52   | 35      | \$9,316.15  | 0       | \$0.00   | 57    | 73       | \$19,714.39  |

| Montes   County   Fiscal Year 2013   Cotober 172   28   \$1,949.98   7   \$886.00   3   \$8,222.00   143   \$59,024.78   5   \$1,465.86   157   \$41,103.45   0   \$0.00   271   343   \$51   November 172   17   \$1,456.24   1   \$40,00   0   \$0.00   119   \$46,829.53   4   \$1,148.39   84   \$20,800.19   0   \$0.00   187   225   \$5   \$1.00   \$1.  | 1             |         |              |          |              | -        | FI          | Scal re | ears 2013, 2 | .014 and  | 1 2015      |         |             |         | -        |       |         |              |
|---|---------------|---------|--------------|----------|--------------|----------|-------------|---------|--------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|--------------|
| Monteal   Mont  | Reporting     | Heat De | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace  | Rep.& Repl. | Hea     | ating Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER           |
| Montcalm County   Fiscal Year 2013   Clother 12   | , ,           | # Pymts | Payments     | # Pymts  | Payments     | # Pymts  | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments     |
| Piscal Year 2013     Colober 12   28   \$1,949.98   7   \$885.00   3   \$8,222.00   143   \$59,024.78   5   \$1,465.85   157   \$441,034.65   0   \$0.00   271   343   \$1   November 12   17   \$1,465.624   1   \$40.00   0   \$0.00   119   \$46,020.53   4   \$1,148.39   84   \$20,880.19   0   \$0.00   167   225   \$3   December 12   20   \$1,899.68   2   \$373.79   2   \$4,442.12   150   \$865,023.88   4   \$1,148.39   84   \$20,880.19   0   \$0.00   261   309   \$11   \$1.00   \$1.  |               | unty    |              |          |              |          |             |         |              |           |             |         |             |         |          |       |         |              |
| November 12   |               |         |              |          |              |          |             |         |              |           |             |         |             |         |          |       |         |              |
| November 12   | October '12   | 28      | \$1,949.98   | 7        | \$885.00     | 3        | \$8,222.00  | 143     | \$59,024.78  | 5         | \$1,465.85  | 157     | \$41,103.45 | 0       | \$0.00   | 271   | 343     | \$112,651.06 |
| December 12   20   \$1,899.58   2   \$373.79   2   \$4,342.12   150   \$65,032.86   4   \$1,169.96   131   \$20,631.47   0   \$0.00   261   309   \$1   309   309   \$1   30  |               |         |              | <b>-</b> |              | <b>I</b> |             |         |              | 4         |             |         |             |         | · ·      | 187   |         | \$70,454.35  |
| January '13   | December '12  | 20      |              |          | \$373.79     | 2        | \$4,342.12  |         | \$65,032.86  | 4         | \$1,166.96  |         | \$29,631.47 | 0       |          |       | 309     | \$102,406.78 |
| February 113   28   \$3,013.69   1   \$200.00   0   \$0.00   200   \$81,031.94   13   \$4,214.70   147   \$42,198.72   0   \$50.00   315   388   \$51.  |               |         |              |          | \$0.00       | 3        | \$7,754.34  | 222     | \$89,593.82  | 8         |             |         | \$38,151.66 | 0       |          | 340   | 422     | \$142,133.69 |
| April   |               |         | \$3,013.69   | 1        | \$200.00     | 0        | \$0.00      | 200     | \$81,031.94  | 13        | \$4,214.70  | 147     | \$42,198.72 | 0       | \$0.00   | 315   | 389     | \$130,659.05 |
| May '13   | March '13     | 23      | \$2,148.98   | 0        | \$0.00       | 0        | \$0.00      | 149     | \$61,465.85  | 6         | \$1,905.92  | 150     | \$43,952.16 | 0       | \$0.00   | 252   | 328     | \$109,472.91 |
| June 13   | April '13     | 21      | \$2,320.00   | 1        | \$40.00      | 0        | \$0.00      | 191     | \$74,200.61  | 8         | \$2,644.18  | 151     | \$39,593.95 | 0       | \$0.00   | 290   | 372     | \$118,798.74 |
| July '13  | May '13       | 9       | \$1,000.00   | 4        | \$480.00     | 3        | \$5,413.78  | 128     | \$48,545.38  | 9         | \$1,796.49  | 159     | \$48,322.63 | 0       | \$0.00   | 250   | 312     | \$105,558.28 |
| August '13  | June '13      | 1       | \$175.00     | 1        | \$200.00     | 2        | \$4,080.00  | 99      | \$34,071.36  | 7         | \$3,067.16  | 131     | \$40,968.20 | 0       | \$0.00   | 193   | 241     | \$82,561.72  |
| September '13   3   \$300.00   1   \$40.00   0   \$0.00   40   \$9,358.14   3   \$943.85   73   \$16,349.23   0   \$0.00   104   120   \$3.00   \$40   \$40.00   \$40.00   \$40   \$40.00   \$40   \$40.00   \$40   \$40.00   \$40   \$40.00   \$40.00   \$40   \$40.00  | July '13      | 4       | \$545.00     | 1        | \$195.00     | 0        |             |         |              | 7         | \$2,206.44  | 92      | \$26,121.14 | 0       |          |       | 152     | \$44,955.59  |
| Monthly Avg.   16   \$1,624.54   2   \$237.40   1   \$2,716.02   128   \$49,788.25   6   \$1,906.17   127   \$34,094.49   0   \$0.00   227   280   \$1.00   | August '13    | 2       | \$300.00     | 2        | \$395.00     | 2        | \$2,780.00  | 46      | \$12,316.69  | 1         | \$106.24    | . 97    | \$21,861.04 | 0       | \$0.00   | 128   | 150     | \$37,758.97  |
| Fiscal Year 2014  October '13   | September '13 | 3       | \$300.00     | 1        | \$40.00      | 0        | \$0.00      | 40      | \$9,358.14   | 3         | \$943.85    | 73      | \$16,349.23 | 0       | \$0.00   | 104   | 120     | \$26,991.22  |
| October 13   3   \$320.06   0   \$0.00   1   \$2,161.66   44   \$16,771.93   2   \$585.41   58   \$15,256.64   0   \$0.00   96   108   \$3,000   16   \$1,390.00   0   \$0.00   0   \$0.00   0   \$0.00   47   \$17,075.03   5   \$1,300.75   51   \$13,509.28   0   \$0.00   93   119   \$3,000   \$3,000   0   \$0.00   0   \$0.00   169   \$78,714.83   3   \$1,059.57   120   \$32,786.72   0   \$0.00   262   323   \$11   \$3,000   36,000   37,000   38,000  | Monthly Avg.  | 16      | \$1,624.54   | 2        | \$237.40     | 1        | \$2,716.02  | 128     | \$49,788.25  | 6         | \$1,906.17  | 127     | \$34,094.49 | 0       | \$0.00   | 227   | 280     | \$90,366.86  |
| November '13  | Fiscal Year   | 2014    |              |          |              |          |             |         |              |           |             |         |             |         |          |       |         |              |
| December '13   31   \$3,320.99   0   \$0.00   0   \$0.00   169   \$78,714.83   3   \$1,059.57   120   \$32,786.72   0   \$0.00   262   323   \$1     January '14   36   \$4,170.00   0   \$0.00   3   \$6,522.00   189   \$87,672.76   7   \$2,101.77   98   \$26,587.36   0   \$0.00   266   333   \$1;   February '14   25   \$2,629.44   0   \$0.00   1   \$1,413.70   187   \$83,436.58   8   \$2,442.46   96   \$24,286.41   0   \$0.00   258   317   \$1     March '14   28   \$3,604.99   0   \$0.00   2   \$2,553.33   175   \$75,607.44   7   \$1,862.01   74   \$19,947.00   0   \$0.00   246   286   \$11     April '14   6   \$535.00   0   \$0.00   0   \$0.00   138   \$55,548.48   8   \$1,387.00   105   \$26,686.13   0   \$0.00   217   257   \$3     May '14   6   \$450.00   8   \$569.91   0   \$0.00   81   \$29,276.91   12   \$4,648.72   132   \$36,776.73   0   \$0.00   190   239   \$3     June '14   1   \$200.00   0   \$0.00   0   \$0.00   46   \$17,639.98   2   \$656.47   46   \$11,699.47   0   \$0.00   78   95   \$3     July '14   1   \$60.00   0   \$0.00   0   \$0.00   4   \$1,655.99   0   \$0.00   0   \$0.00   4   4   \$3     September '14   0   \$0.00   0   \$0.00   0   \$0.00   9   \$4,567.96   0   \$0.00   0   \$0.00   9   9   9     Fiscal Year 2015   December '14   2   \$188.30   0   \$0.00   0   \$0.00   1   \$4,000.00   65   \$22,218.13   7   \$2,106.22   57   \$15,347.36   0   \$0.00   113   150   \$3   \$4,000.00   10   \$4,000.00   65   \$22,218.13   7   \$2,106.22   57   \$15,347.36   0   \$0.00   113   150   \$4,000.00   10   | October '13   | 3       | \$320.06     | 0        | \$0.00       | 1        | \$2,161.66  | 44      | \$16,771.93  | 2         | \$585.41    | 58      | \$15,256.64 | 0       | \$0.00   |       | 108     | \$35,095.70  |
| January '14   36   \$4,170.00   0   \$0.00   3   \$6,522.00   189   \$87,672.76   7   \$2,101.77   98   \$26,587.36   0   \$0.00   266   333   \$17   \$18   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   187   \$18,413.70   0   \$10.00   258   317   \$18   \$18,417.00   0   \$10.00   246   246   \$11   \$18,413.70   187   \$18,413.70   0   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$18,413.70   0   \$10.00   246   246   \$11   \$10.40   \$11   \$10.40   \$11   \$10.40   \$10.40   \$10.40   \$11   \$10.40   \$10.40   \$11   \$10.40   \$10.40   \$11.40   \$10.40   \$11.40   \$10.40   \$10.40   \$11.40   \$10.40   \$11.40   \$10.40   \$11.  | November '13  | 16      | \$1,390.00   | 0        | \$0.00       | 0        | \$0.00      | 47      | \$17,075.03  | 5         | \$1,300.75  | 51      | \$13,509.28 | 0       | \$0.00   |       | 119     | \$33,275.06  |
| February '14  | December '13  | 31      | \$3,320.99   | 0        | \$0.00       | 0        | \$0.00      | 169     | \$78,714.83  | 3         | \$1,059.57  | 120     | \$32,786.72 | 0       | \$0.00   | 262   | 323     | \$115,882.11 |
| March '14         28         \$3,604.99         0         \$0.00         2         \$2,553.33         175         \$75,607.44         7         \$1,862.01         74         \$19,947.00         0         \$0.00         246         286         \$11           April '14         6         \$535.00         0         \$0.00         0         \$0.00         138         \$55,548.48         8         \$1,387.00         105         \$26,686.13         0         \$0.00         217         257         \$1           May '14         6         \$450.00         8         \$569.91         0         \$0.00         81         \$29,276.91         12         \$4,648.72         132         \$36,776.73         0         \$0.00         190         239         \$1           July '14         1         \$200.00         0         \$0.00         46         \$17,639.98         2         \$656.47         46         \$11,699.47         0         \$0.00         78         95         \$3           July '14         1         \$60.00         0         \$0.00         15         \$5,828.07         1         \$85.52         3         \$736.13         0         \$0.00         19         20           September '14  | January '14   | 36      | . ,          | 0        | \$0.00       | 3        | \$6,522.00  | 189     | \$87,672.76  | 7         | \$2,101.77  | 98      | \$26,587.36 | 0       | \$0.00   | 266   | 333     | \$127,053.89 |
| April '14 6 \$535.00 0 \$0.00 0 \$0.00 138 \$55,548.48 8 \$1,387.00 105 \$26,686.13 0 \$0.00 217 257 \$   | February '14  | 25      | \$2,629.44   | 0        | \$0.00       | 1        | \$1,413.70  | 187     | \$83,436.58  | 8         | \$2,442.46  | 96      | \$24,286.41 | 0       | \$0.00   | 258   | 317     | \$114,208.59 |
| May '14         6         \$450.00         8         \$569.91         0         \$0.00         81         \$29,276.91         12         \$4,648.72         132         \$36,776.73         0         \$0.00         190         239         \$5           June '14         1         \$200.00         0         \$0.00         0         \$0.00         46         \$17,639.98         2         \$656.47         46         \$11,699.47         0         \$0.00         78         95         \$5           July '14         1         \$60.00         0         \$0.00         0         \$0.00         15         \$5,828.07         1         \$85.52         3         \$736.13         0         \$0.00         19         20         3         \$736.13         0         \$0.00         19         20         3         \$736.13         0         \$0.00         19         20         3         \$736.13         0         \$0.00         19         20         3         \$736.13         0         \$0.00         4         4         4         3         \$0.00         0         \$0.00         4         4         4         3         \$0.00         \$0.00         \$0.00         \$0.00         \$0.00         \$0.00 <t< td=""><td>March '14</td><td>28</td><td>\$3,604.99</td><td>0</td><td>\$0.00</td><td>2</td><td>\$2,553.33</td><td>175</td><td></td><td></td><td>\$1,862.01</td><td>74</td><td>\$19,947.00</td><td>0</td><td>\$0.00</td><td>246</td><td>286</td><td>\$103,574.77</td></t<>   | March '14     | 28      | \$3,604.99   | 0        | \$0.00       | 2        | \$2,553.33  | 175     |              |           | \$1,862.01  | 74      | \$19,947.00 | 0       | \$0.00   | 246   | 286     | \$103,574.77 |
| June '14   1  | April '14     | 6       | \$535.00     | 0        | \$0.00       | 0        |             | 138     | \$55,548.48  | 8         | \$1,387.00  | 105     | \$26,686.13 | 0       |          |       | 257     | \$84,156.61  |
| July '14   1  | May '14       | 6       | \$450.00     | 8        | ·            |          |             |         | \$29,276.91  | 12        | \$4,648.72  | 132     | \$36,776.73 | 0       |          |       |         | \$71,722.27  |
| August '14         0         \$0.00         0         \$0.00         0         \$0.00         4         \$1,655.99         0         \$0.00         0         \$0.00         4         4         4         \$1,655.99         0         \$0.00         0         \$0.00         4         4         4         \$1,655.99         0         \$0.00         0         \$0.00         4         4         4         \$1,655.99         0         \$0.00         0         \$0.00         9         \$4,567.96         0         \$0.00         0         \$0.00         9         \$9         \$0.00         0         \$0.00         9         \$9         \$0.00         \$0.00         9         \$0.00   | June '14      | 1       | \$200.00     | 0        | \$0.00       | 0        | \$0.00      | 46      | \$17,639.98  | 2         | \$656.47    | 46      | \$11,699.47 | 0       |          | 78    | 95      | \$30,195.92  |
| September '14   0   \$0.00   0   \$0.00   0   \$0.00   9   \$4,567.96   0   \$0.00   0   \$0.00   0   \$0.00   9   9   9   9   9   9   9   9   9  | July '14      | 1       | \$60.00      | 0        | \$0.00       | 0        | \$0.00      | 15      | \$5,828.07   | 1         | \$85.52     | 3       | \$736.13    | 0       | \$0.00   | 19    | 20      | \$6,709.72   |
| Monthly Avg.   13   \$1,390.04   1   \$47.49   1   \$1,054.22   92   \$39,483.00   5   \$1,344.14   65   \$17,355.99   0   \$0.00   145   176   \$1.000   | August '14    | 0       | \$0.00       | 0        | \$0.00       | 0        | \$0.00      | 4       | \$1,655.99   | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 4     | 4       | \$1,655.99   |
| Stall Year 2015     October '14   2   \$188.30   0   \$0.00   0   \$0.00   9   \$5,148.37   0   \$0.00   0   \$0.00   0   \$0.00   10   11   5   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   10   11   \$1,000   \$1,000   10   11   \$1,000   \$1,000   10   11   \$1,000   \$1,0  | September '14 |         | \$0.00       | 0        |              |          | \$0.00      |         | \$4,567.96   | 0         |             |         | \$0.00      | 0       | \$0.00   |       |         | \$4,567.96   |
| October '14         2         \$188.30         0         \$0.00         0         \$0.00         9         \$5,148.37         0         \$0.00         0         \$0.00         10         11         \$1           November '14         4         \$345.00         0         \$0.00         0         \$0.00         11         \$3,141.70         1         \$288.75         7         \$1,790.18         0         \$0.00         18         23         \$1           December '14         20         \$1,948.00         0         \$0.00         1         \$4,000.00         65         \$22,218.13         7         \$2,106.22         57         \$15,347.36         0         \$0.00         113         150         \$2   | Monthly Avg.  | 13      | \$1,390.04   | 1        | \$47.49      | 1        | \$1,054.22  | 92      | \$39,483.00  | 5         | \$1,344.14  | 65      | \$17,355.99 | 0       | \$0.00   | 145   | 176     | \$60,674.88  |
| November '14         4         \$345.00         0         \$0.00         0         \$0.00         11         \$3,141.70         1         \$288.75         7         \$1,790.18         0         \$0.00         18         23         5           December '14         20         \$1,948.00         0         \$0.00         1         \$4,000.00         65         \$22,218.13         7         \$2,106.22         57         \$15,347.36         0         \$0.00         113         150         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$65         \$22,218.13         7         \$2,106.22         57         \$15,347.36         0         \$0.00         \$113         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$65         \$22,218.13         \$2,006.22         \$57         \$15,347.36         0         \$0.00         \$113         \$150         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$4,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00         \$5,000.00   | Fiscal Year   | 2015    |              |          |              |          |             |         |              |           |             |         |             |         |          |       |         |              |
| December '14 20 \$1,948.00 0 \$0.00 1 \$4,000.00 65 \$22,218.13 7 \$2,106.22 57 \$15,347.36 0 \$0.00 113 150 \$4,000.00 \$0 | October '14   | 2       | \$188.30     | 0        | \$0.00       | 0        | \$0.00      | 9       | \$5,148.37   | 0         | \$0.00      | 0       | \$0.00      | 0       |          |       | 11      | \$5,336.67   |
|   | November '14  | 4       | \$345.00     | 0        | \$0.00       | 0        | \$0.00      | 11      | \$3,141.70   | 1         | \$288.75    | 7       | \$1,790.18  | 0       | \$0.00   | 18    | 23      | \$5,565.63   |
| Monthly Avg 9 \$27.10 0 \$0.00 0 \$4.333.33 28 \$40.469.40 3 \$708.32 24 \$5.742.54 0 \$0.00 47 64 \$   | December '14  | 20      | \$1,948.00   | 0        | \$0.00       | 1        | \$4,000.00  | 65      | \$22,218.13  | 7         | \$2,106.22  | 57      | \$15,347.36 | 0       | \$0.00   | 113   | 150     | \$45,619.71  |
| Montany Avg. 9   \$027.10 0   \$0.00 0 \$1,555.55 20 \$10,105.40 5 \$750.52 21 \$5,712.51 0 \$0.00 47 01 \$   | Monthly Avg.  | 9       | \$827.10     | 0        | \$0.00       | 0        | \$1,333.33  | 28      | \$10,169.40  | 3         | \$798.32    | 21      | \$5,712.51  | 0       | \$0.00   | 47    | 61      | \$18,840.67  |

|               |         |              |         |              |         | <u> FI</u>  | Scal Te | ars 2013, 2 | 014 and   | 1 2015      |         |             |         |          |       |         |             |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments    |
| Montmorency   | County  |              |         |              |         |             |         |             | '         |             |         |             |         |          |       |         |             |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '12   | 3       | \$379.00     | 6       | \$615.00     | 1       | \$247.50    | 41      | \$11,518.41 | 4         | \$277.31    | 45      | \$8,551.55  | 0       | \$0.00   | 73    | 100     | \$21,588.77 |
| November '12  | 5       | \$604.00     | 1       | \$30.00      | 1       | \$295.00    | 33      | \$10,893.03 | 3         | \$145.76    |         | \$5,156.29  | 0       | \$0.00   | 57    | 75      | \$17,124.08 |
| December '12  | 3       | \$368.00     | 2       | \$180.00     | 1       | \$1,871.93  | 38      | \$9,677.96  | 4         | \$284.74    | 45      | \$6,832.50  | 0       | \$0.00   | 75    |         | \$19,215.13 |
| January '13   | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00      | 48      | \$15,428.96 | 5         | \$559.36    | 43      | \$7,879.86  | 0       | \$0.00   | 75    | 97      | \$24,068.18 |
| February '13  | 6       | \$779.00     | 0       | \$0.00       | 0       | \$0.00      | 53      | \$16,231.19 | 3         | \$256.68    | 48      | \$9,147.88  | 0       | \$0.00   | 79    | 110     | \$26,414.75 |
| March '13     | 4       | \$440.00     | 5       | \$532.00     | 0       | \$0.00      | 48      | \$16,921.70 | 5         | \$408.21    | 38      | \$6,643.56  | 0       | \$0.00   | 74    | 100     | \$24,945.47 |
| April '13     | 1       | \$45.00      | 2       | \$320.00     | 0       | \$0.00      | 37      | \$10,449.52 | 7         | \$722.22    | 47      | \$8,058.03  | 0       | \$0.00   | 67    | 94      | \$19,594.77 |
| May '13       | 5       | \$430.00     | 8       | \$755.00     | 2       | \$3,381.25  | 50      | \$14,243.01 | 8         | \$1,727.90  | 58      | \$11,161.96 | 0       | \$0.00   | 91    | 131     | \$31,699.12 |
| June '13      | 1       | \$30.00      | 2       | \$300.00     | 0       | \$0.00      | 31      | \$8,288.67  | 3         | \$342.42    | 34      | \$5,993.88  | 0       | \$0.00   | 50    | 71      | \$14,954.97 |
| July '13      | 0       | \$0.00       | 1       | \$150.00     | 0       | \$0.00      | 18      | \$3,611.25  | 2         | \$168.03    | 31      | \$4,453.06  | 0       | \$0.00   | 39    | 52      | \$8,382.34  |
| August '13    | 1       | \$150.00     | 2       | \$200.00     | 1       | \$4,000.00  | 8       | \$2,756.25  | 1         | \$34.60     | 14      | \$1,791.57  | 0       | \$0.00   | 22    | 27      | \$8,932.42  |
| September '13 | 4       | \$280.00     | 2       | \$245.00     | 0       | \$0.00      | 8       | \$1,809.37  | 3         | \$188.71    | 13      | \$1,550.19  | 0       | \$0.00   | 25    | 30      | \$4,073.27  |
| Monthly Avg.  | 3       | \$308.75     | 3       | \$277.25     | 1       | \$816.31    | 34      | \$10,152.44 | 4         | \$426.33    | 37      | \$6,435.03  | 0       | \$0.00   | 61    | 82      | \$18,416.11 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '13   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 11      | \$5,298.72  | 1         | \$97.97     | 7       | \$1,180.88  | 0       | \$0.00   | 18    | 19      | \$6,577.57  |
| November '13  | 4       | \$375.00     | 1       | \$150.00     | 0       | \$0.00      | 16      | \$5,003.29  | 3         | \$238.02    | 23      | \$3,767.68  | 0       | \$0.00   | 35    | 47      | \$9,533.99  |
| December '13  | 10      | \$952.95     | 2       | \$150.00     | 0       | \$0.00      | 53      | \$18,103.07 | 2         | \$147.06    | 42      | \$6,991.88  | 0       | \$0.00   | 78    |         | \$26,344.96 |
| January '14   | 9       | \$1,044.95   | 1       | \$120.00     | 2       | \$1,060.08  | 38      | \$13,484.53 | 6         | \$450.55    | 26      | \$4,263.33  | 0       | \$0.00   | 65    |         | \$20,423.44 |
| February '14  | 2       | \$400.00     | 0       | \$0.00       | 0       | \$0.00      | 55      | \$18,673.88 | 5         | \$384.19    | 41      | \$6,299.95  | 0       | \$0.00   | 78    | 103     | \$25,758.02 |
| March '14     | 1       | \$200.00     | 1       | \$166.00     | 0       | \$0.00      | 45      | \$14,423.64 | 1         | \$176.69    | 28      | \$3,602.43  | 0       | \$0.00   | 61    | 76      | \$18,568.76 |
| April '14     | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 41      | \$13,348.32 | 6         | \$1,146.74  | 31      | \$5,066.79  | 0       | \$0.00   | 60    |         | \$19,561.85 |
| May '14       | 2       | \$280.00     | 3       | \$510.00     | 0       | \$0.00      | 25      | \$6,116.86  | 5         | \$582.77    | 31      | \$5,205.80  | 0       | \$0.00   | 46    |         | \$12,695.43 |
| June '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 20      | \$4,968.07  | 2         | \$659.49    | 20      | \$2,964.56  | 0       | \$0.00   | 30    |         | \$8,592.12  |
| July '14      | 1       | \$50.00      | 0       | \$0.00       | 0       | \$0.00      | 1       | \$288.47    | 0         | \$0.00      | 1       | \$72.98     | 0       | \$0.00   | 3     |         | \$411.45    |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 1       | \$492.36    | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1     | 1       | \$492.36    |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0     |         | \$0.00      |
| Monthly Avg.  | 2       | \$275.24     | 1       | \$91.33      | 0       | \$88.34     | 26      | \$8,350.10  | 3         | \$323.62    | 21      | \$3,284.69  | 0       | \$0.00   | 40    | 52      | \$12,413.33 |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     |         | \$0.00      |
| November '14  | 1       | \$100.00     | 0       | \$0.00       | 0       | \$0.00      | 6       | \$1,053.30  | 2         | \$312.42    | 14      | \$1,887.07  | 0       | \$0.00   | 17    |         | \$3,352.79  |
| December '14  | 0       | \$0.00       | 1       | \$200.00     | 1       | \$350.00    | 27      | \$10,416.87 | 1         | \$94.99     |         | \$3,770.41  | 0       | \$0.00   | 42    | 52      | \$14,832.27 |
| Monthly Avg.  | 0       | \$33.33      | 0       | \$66.67      | 0       | \$116.67    | 11      | \$3,823.39  | 1         | \$135.80    | 12      | \$1,885.83  | 0       | \$0.00   | 20    | 25      | \$6,061.69  |

|               |         |              |          |              |         | FI)           | Scal 1e | ears 2013, 2 | .014 and  | 1 ZU 15     |         |              |         |          |       |          |              |
|---------------|---------|--------------|----------|--------------|---------|---------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect | . Household | Ele     | ectricity    | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments      | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Muskegon Coเ  | unty    |              |          |              |         |               |         |              |           |             |         |              |         |          |       |          |              |
| Fiscal Year 2 |         |              |          |              |         |               |         |              |           |             |         |              |         |          |       |          |              |
| October '12   | 9       | \$838.26     | 1        | \$40.00      | 12      | \$25,172.89   | 402     | \$111,378.97 | 19        | \$6,365.22  | 806     | \$217,338.19 | 0       | \$0.00   | 1,133 | 1,249    | \$361,133.53 |
| November '12  | 9       | \$770.00     | 1        | \$75.00      |         | \$23,900.80   | 297     | \$89,678.87  | 7         | \$2,375.06  |         | \$125,973.50 |         | \$0.00   | 696   | 754      | \$242,773.23 |
| December '12  | 5       | \$520.00     | 2        | \$80.00      |         | \$21,028.52   | 500     | \$123,452.28 | 1         | \$216.21    | 486     | \$136,335.41 | 0       | \$0.00   | 920   | 1,003    | \$281,632.42 |
| January '13   | 11      | \$1,062.32   | 0        | \$0.00       | 9       | \$15,389.05   | 666     | \$170,500.93 | 5         | \$1,791.70  | 550     | \$148,723.78 | 0       | \$0.00   | 1,117 | 1,241    | \$337,467.78 |
| February '13  | 5       | \$333.72     | 0        | \$0.00       | 14      | \$25,197.51   | 634     | \$174,389.36 | 12        | \$4,045.49  | 695     | \$225,788.16 | 0       | \$0.00   | 1,200 | 1,360    | \$429,754.24 |
| March '13     | 2       | \$125.00     | 0        | \$0.00       | 14      | \$27,453.86   | 450     | \$144,442.33 | 13        | \$5,783.93  | 595     | \$194,693.24 | 0       | \$0.00   | 957   | 1,074    | \$372,498.36 |
| April '13     | 5       | \$365.00     | 0        | \$0.00       | 5       | \$9,360.10    | 871     | \$255,828.24 | 8         | \$1,965.69  | 543     | \$165,234.53 | 0       | \$0.00   | 1,258 | 1,432    | \$432,753.56 |
| May '13       | 1       | \$200.00     | 1        | \$99.10      | 8       | \$14,327.05   | 738     | \$222,219.68 | 31        | \$10,140.54 | 663     | \$212,640.08 | 0       | \$0.00   | 1,231 | 1,442    | \$459,626.45 |
| June '13      | 0       | \$0.00       | 2        | \$240.00     | 2       | \$4,595.00    | 472     | \$145,526.52 | 30        | \$12,496.23 | 554     | \$184,822.20 | 0       | \$0.00   | 946   | 1,060    | \$347,679.95 |
| July '13      | 0       | \$0.00       | 3        | \$540.92     |         | \$1,712.79    | 379     | \$108,828.67 | 19        | \$7,009.35  | 350     | \$98,093.92  |         | \$0.00   | 698   | 752      | \$216,185.65 |
| August '13    | 1       | \$200.00     | 0        | \$0.00       |         | \$0.00        | 205     | \$54,683.98  | 13        | \$2,935.41  | 390     | \$100,663.65 | 0       | \$0.00   | 560   | 609      | \$158,483.04 |
| September '13 | 1       | \$150.00     | 2        | \$400.00     |         | \$0.00        | 153     | \$40,568.83  | 13        | \$3,584.49  | 303     | \$79,659.09  |         | \$0.00   | 445   | 472      | \$124,362.41 |
| Monthly Avg.  | 4       | \$380.36     | 1        | \$122.92     | 2 7     | \$14,011.46   | 481     | \$136,791.56 | 14        | \$4,892.44  | 530     | \$157,497.15 | 0       | \$0.00   | 930   | 1,037    | \$313,695.89 |
| Fiscal Year 2 | 2014    |              |          |              |         |               |         |              |           |             |         |              |         |          |       |          |              |
| October '13   | 2       | \$230.76     |          | \$200.00     |         | \$5,210.63    | 125     | \$41,866.49  | 8         | \$2,160.91  |         | \$51,652.58  |         | \$0.00   | 322   | 338      | \$101,321.37 |
| November '13  | 5       | \$392.00     | 0        | \$0.00       |         | \$13,097.00   | 279     | \$72,281.82  | 7         | \$2,149.80  |         | \$83,387.10  |         | \$0.00   | 540   | 601      | \$171,307.72 |
| December '13  | 9       | \$607.10     |          | \$261.64     | -       | \$21,154.99   | 332     | \$104,831.54 |           | \$10,215.58 |         | \$135,286.69 |         | \$0.00   | 780   | 873      | \$272,357.54 |
| January '14   | 10      | \$971.03     | 0        | \$0.00       | -       | \$39,363.08   | 411     | \$113,451.82 | 31        | \$8,649.80  |         | \$146,024.36 |         | \$0.00   | 855   | 992      | \$308,460.09 |
| February '14  | 11      | \$910.00     | 2        | \$374.30     |         | \$40,579.22   | 494     | \$131,162.29 | 24        | \$7,762.08  |         | \$141,857.39 |         | \$0.00   | 914   | 1,073    | \$322,645.28 |
| March '14     | 1       | \$200.00     | 1        | \$100.00     |         | \$22,528.65   | 440     | \$117,555.01 | 17        | \$4,713.79  |         | \$92,957.35  |         | \$0.00   | 730   | 822      | \$238,054.80 |
| April '14     | 1       | \$50.00      | 0        | \$0.00       |         | \$12,161.48   | 465     | \$128,856.31 | 27        | \$8,666.24  |         | \$87,164.56  |         | \$0.00   | 754   | 845      | \$236,898.59 |
| May '14       | 3       | \$116.00     |          | \$0.00       |         | \$8,457.51    | 330     | \$94,376.87  | 29        | \$8,158.75  |         | \$122,643.27 |         | \$0.00   | 733   | 838      | \$233,752.40 |
| June '14      | 0       | \$0.00       |          | \$239.79     |         | \$7,498.51    | 142     | \$44,679.34  | 14        | \$3,847.51  | 192     | \$51,940.43  |         | \$0.00   | 329   | 354      | \$108,205.58 |
| July '14      | 0       | \$0.00       | <b>-</b> | \$0.00       | -       | \$0.00        | 30      | \$12,545.64  | 2         | \$638.16    |         | \$3,573.57   |         | \$0.00   | 45    | 49       | \$16,757.37  |
| August '14    | 0       | \$0.00       | <b>-</b> | \$0.00       | -       | \$0.00        | 1       | \$241.51     | 0         | \$0.00      |         | \$0.00       |         | \$0.00   | 1     | 1        | \$241.51     |
| September '14 | 0       | \$0.00       | <b>-</b> | \$0.00       |         | \$0.00        | 1       | \$190.32     | 0         | \$0.00      |         | \$0.00       |         | \$0.00   | 1     | 1        | \$190.32     |
| Monthly Avg.  | 4       | \$289.74     | . 1      | \$97.98      | 7       | \$14,170.92   | 254     | \$71,836.58  | 16        | \$4,746.89  | 285     | \$76,373.94  | 0       | \$0.00   | 500   | 566      | \$167,516.05 |
| Fiscal Year 2 |         |              |          |              |         |               |         |              |           |             |         |              |         |          |       |          |              |
| October '14   | 0       | \$0.00       | 0        | \$0.00       |         | \$0.00        | 0       | \$0.00       | 0         | \$0.00      |         | \$450.00     |         | \$0.00   | 1     | 1        | \$450.00     |
| November '14  | 4       | \$320.00     | 0        | \$0.00       |         | \$165.00      | 106     | \$28,788.15  | 7         | \$1,869.21  | 115     | \$32,423.38  | 0       | \$0.00   | 213   | 233      | \$63,565.74  |
| December '14  | 7       | \$450.00     | 1        | \$75.00      | 5       | \$10,923.00   | 215     | \$71,095.56  | 31        | \$9,144.70  |         | \$116,982.17 | 0       | \$0.00   | 594   | 679      | \$208,670.43 |
| Monthly Avg.  | 4       | \$256.67     | 0        | \$25.00      | 2       | \$3,696.00    | 107     | \$33,294.57  | 13        | \$3,671.30  | 179     | \$49,951.85  | 0       | \$0.00   | 269   | 304      | \$90,895.39  |

| ı             |  |              |         |              |         | F!'           | scal re | ears 2013, <u>2</u> | .014 and  | 1 2015      |         |             |         |          |       |          |              |
|---------------|--|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De  | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts  | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Newaygo Cou   | inty   |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| Fiscal Year 2 |  |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '12   | 24   | \$1,810.00   | 10      | \$580.00     | 1       | \$2,657.12    | 175     | \$87,710.03         | 3         | \$1,193.53  | 181     | \$45,343.07 | 0       | \$0.00   | 334   | 394      | \$139,293.75 |
| November '12  | l .  | \$1,937.34   | +       | \$40.00      | _       | \$4,715.00    |         | \$83,667.29         | 3         | \$611.26    |         | \$37,575.11 | 0       | \$0.00   | 297   | 333      | \$128,546.00 |
| December '12  | 27   | \$3,055.73   | 5       | \$200.00     |         | \$4,697.00    | 221     | \$112,931.08        | 6         | \$1,699.21  | 173     | \$44,654.54 | 0       | \$0.00   | 369   | 436      | \$167,237.56 |
| January '13   |  | \$3,459.27   | 2       | \$80.00      | 5       | \$11,518.93   | 284     | \$138,381.10        | 3         | \$948.74    | 204     | \$50,304.66 | 0       | \$0.00   | 445   | 528      | \$204,692.70 |
| February '13  | 27   | \$3,167.70   | 4       | \$280.00     | 5       | \$12,410.00   | 332     | \$155,693.74        | 6         | \$1,637.98  | 220     | \$65,784.52 | 0       | \$0.00   | 510   | 594      | \$238,973.94 |
| March '13     | 22   | \$2,184.00   | 3       | \$120.00     | 5       | \$5,239.00    | 286     | \$135,072.54        | 2         | \$983.79    | 190     | \$59,289.45 | 0       | \$0.00   | 429   | 508      | \$202,888.78 |
| April '13     | 14   | \$1,538.15   | 5 2     | \$80.00      | 1       | \$2,567.00    | 186     | \$81,037.50         | 7         | \$3,227.12  | 183     | \$51,958.81 | 0       | \$0.00   | 327   | 393      | \$140,408.58 |
| May '13       | 17   | \$1,409.98   | 12      | \$610.00     | 3       | \$8,854.00    | 154     | \$65,461.12         | 10        | \$5,956.45  | 221     | \$61,438.57 | 0       | \$0.00   | 345   | 417      | \$143,730.12 |
| June '13      | 3  | \$280.00     | 5       | \$200.00     | 0       | \$0.00        | 73      | \$26,581.95         | 3         | \$1,577.89  | 134     | \$36,408.05 | 0       | \$0.00   | 196   | 218      | \$65,047.89  |
| July '13      |  | \$319.99     | 6       | \$340.00     | 2       | \$5,180.03    | 57      | \$20,378.77         | 3         | \$828.73    | 88      | \$22,186.52 |         | \$0.00   | 144   | 161      | \$49,234.04  |
| August '13    | 5  | \$454.49     | 5       | \$200.00     | 1       | \$2,230.00    | 31      | \$11,607.04         | 2         | \$631.58    |         | \$24,539.12 | 0       | \$0.00   | 141   | 153      | \$39,662.23  |
| September '13 | 4  | \$366.38     | 6       | \$240.00     | 0       | \$0.00        | 32      | \$11,375.09         | 2         | \$552.72    |         | \$23,654.51 | 0       | \$0.00   | 128   | 140      | \$36,188.70  |
| Monthly Avg.  | 17   | \$1,665.25   | 5       | \$247.50     | 2       | \$5,005.67    | 166     | \$77,491.44         | 4         | \$1,654.08  | 162     | \$43,594.74 | 0       | \$0.00   | 305   | 356      | \$129,658.69 |
| Fiscal Year 2 | 2014   |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '13   | 6  | \$521.27     |         | \$170.00     | _       | \$0.00        |         | \$24,901.53         | 0         | \$0.00      |         | \$8,835.64  |         | \$0.00   | 92    | 104      | \$34,428.44  |
| November '13  | 11   | \$895.00     |         | \$520.00     |         | \$0.00        |         | \$43,231.13         | 1         | \$310.87    |         | \$28,220.83 |         | \$0.00   | 187   | 226      | \$73,177.83  |
| December '13  | 52   | \$5,686.22   | -       | \$0.00       | _       | \$2,795.00    | 294     | \$173,161.73        | 6         | \$1,290.99  |         | \$40,008.65 |         | \$0.00   | 412   | 507      | \$222,942.59 |
| January '14   |  | \$2,850.00   | +       | \$0.00       | _       | \$9,838.11    | 266     | \$154,548.78        | 2         | \$655.42    |         | \$29,305.69 |         | \$0.00   | 351   | 398      | \$197,198.00 |
| February '14  |  | \$2,584.94   | +       | \$0.00       |         | \$11,186.26   | 231     | \$118,424.97        | 4         | \$1,410.78  |         | \$24,769.38 |         | \$0.00   | 310   | 354      | \$158,376.33 |
| March '14     | 17   | \$1,930.00   | +       | \$0.00       | _       | \$2,375.00    | 128     | \$59,131.66         | 0         | \$0.00      |         | \$17,611.28 |         | \$0.00   | 182   | 208      | \$81,047.94  |
| April '14     |  | \$1,296.99   | +       | \$0.00       | _       | \$5,944.74    | 113     | \$53,902.05         | 9         | \$3,121.21  | 119     | \$33,826.32 |         | \$0.00   | 228   | 253      | \$98,091.31  |
| May '14       |  | \$1,050.00   | +       | \$1,230.00   | _       | \$0.00        | 92      | \$39,524.15         | 10        | \$3,354.60  |         | \$48,749.85 |         | \$0.00   | 255   | 300      | \$93,908.60  |
| June '14      |  | \$506.12     |         | \$410.00     | _       | \$0.00        |         | \$21,201.36         | 4         | \$1,187.57  |         | \$16,649.16 |         | \$0.00   | 105   | 123      | \$39,954.21  |
| July '14      |  | \$100.00     | +       | \$0.00       | _       | \$0.00        |         | \$5,405.57          | 0         | \$0.00      |         | \$1,834.57  |         | \$0.00   | 22    | 23       | \$7,340.14   |
| August '14    | <del>                                     </del> | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$418.07            | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 4     | 4        | \$418.07     |
| September '14 |  | \$0.00       |         | \$0.00       | _       | \$251.72      |         | \$2,916.89          | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 9     | 9        | \$3,168.61   |
| Monthly Avg.  |  | \$1,451.71   | 4       | \$194.17     | 7 1     | \$2,699.24    | 111     | \$58,063.99         | 3         | \$944.29    | 76      | \$20,817.61 | 0       | \$0.00   | 180   | 209      | \$84,171.01  |
| Fiscal Year 2 |  |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '14   |  | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$1,148.06          | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 2     | 2        | \$1,148.06   |
| November '14  |  | \$729.99     |         | \$40.00      |         | \$0.00        |         | \$7,058.51          | 1         | \$450.00    |         | \$5,156.02  |         | \$0.00   | 39    | 45       | \$13,434.52  |
| December '14  | l .  | \$3,372.69   | +       | \$0.00       | _       | \$7,850.00    |         | \$55,281.37         | 4         | \$1,382.53  |         | \$16,771.83 |         | \$0.00   | 160   | 187      | \$84,658.42  |
| Monthly Avg.  | 13   | \$1,367.56   | 6 0     | \$13.33      | 3 1     | \$2,616.67    | 39      | \$21,162.65         | 2         | \$610.84    | 24      | \$7,309.28  | 0       | \$0.00   | 67    | 78       | \$33,080.33  |

| l             |         |              |         |               |         |               | Scal 16 | ears 2013, 2 | <u>.014 and </u> | 1 2015      |          |              |         |          |       |          |              |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|--------------|------------------|-------------|----------|--------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect        | . Household | Ele      | ectricity    | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments     | # Pymts          | Payments    | # Pymts  | Payments     | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Oakland Coun  | nty     |              |         |               |         |               |         |              |                  |             |          |              |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |                  |             |          |              |         |          |       |          |              |
| October '12   |         | \$160.64     | 6       | \$983.48      | 3 4     | \$11,928.53   | 347     | \$104,129.96 | 30               | \$8,609.91  | 1,228    | \$331,916.48 | 0       | \$0.00   | 1,521 | 1,616    | \$457,729.00 |
| November '12  |         | \$0.00       |         | \$701.87      |         | \$7,315.00    | 208     | \$61,870.87  | 18               | \$5,661.33  | 807      | \$226,437.73 |         | \$0.00   | 993   | 1,040    | \$301,986.80 |
| December '12  |         | \$85.00      |         | \$555.55      |         | \$12,156.36   | 319     | \$85,298.90  | 27               | \$7,071.34  | <b>-</b> | \$271,886.87 |         | \$0.00   | 1,232 | 1,329    | \$377,054.02 |
| January '13   |         | \$0.00       | 7       | \$837.55      | 5 4     | \$13,629.00   | 503     | \$134,874.07 | 21               | \$5,644.58  | 887      | \$222,311.74 |         | \$0.00   | 1,280 | 1,422    | \$377,296.94 |
| February '13  |         | \$92.28      |         | \$371.81      |         | \$14,192.06   | 742     | \$223,212.52 | 16               | \$7,078.22  | 1,012    | \$315,849.19 |         | \$0.00   | 1,529 | 1,782    | \$560,796.08 |
| March '13     | 3 2     | \$400.00     | 3       | \$387.28      | 3 1     | \$65.00       | 830     | \$264,052.28 | 37               | \$14,436.60 | 860      | \$283,599.80 | 0       | \$0.00   | 1,516 | 1,733    | \$562,940.96 |
| April '13     | 3 2     | \$163.50     | 1       | \$174.14      | 4       | \$10,335.00   | 729     | \$233,587.58 | 33               | \$13,869.03 | 857      | \$278,740.80 | 0       | \$0.00   | 1,423 | 1,626    | \$536,870.05 |
| May '13       | 0       | \$0.00       | 4       | \$615.38      | 3 4     | \$7,573.03    | 1,078   | \$373,933.67 | 28               | \$9,905.91  | 1,197    | \$375,550.51 | 0       | \$0.00   | 1,996 | 2,311    | \$767,578.50 |
| June '13      | 3 1     | \$170.00     | ) 1     | \$200.00      | 2       | \$4,174.00    | 836     | \$318,712.83 | 34               | \$13,232.53 | 847      | \$254,931.10 | 0       | \$0.00   | 1,516 | 1,721    | \$591,420.46 |
| July '13      | 3 2     | \$400.00     | 6       | \$764.03      | 3       | \$4,596.73    | 483     | \$171,761.72 | 21               | \$5,795.31  | 882      | \$239,625.43 | 0       | \$0.00   | 1,265 | 1,397    | \$422,943.22 |
| August '13    | 3       | \$499.91     | 3       | \$330.68      | 1       | \$2,667.00    | 468     | \$149,501.74 | 38               | \$10,232.41 | 657      | \$154,542.46 | 0       | \$0.00   | 1,092 | 1,170    | \$317,774.20 |
| September '13 | 3 1     | \$199.99     | 4       | \$583.73      | 0       | \$0.00        | 263     | \$79,584.52  | 24               | \$5,731.87  | 656      | \$149,100.00 | 0       | \$0.00   | 903   | 948      | \$235,200.11 |
| Monthly Avg.  | . 1     | \$180.94     | 4       | \$542.13      | 3       | \$7,385.98    | 567     | \$183,376.72 | 27               | \$8,939.09  | 905      | \$258,707.68 | 0       | \$0.00   | 1,356 | 1,508    | \$459,132.53 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |              |                  |             |          |              |         |          |       |          |              |
| October '13   | 0       | \$0.00       |         | \$127.92      |         | \$5,804.70    | 155     | \$51,561.67  | 15               | \$4,558.18  | 295      | \$74,077.88  | 0       | \$0.00   | 442   | 468      | \$136,130.35 |
| November '13  | 3 2     | \$319.08     | 3 2     | \$383.32      | 2 2     | \$6,254.49    | 164     | \$45,676.79  | 29               | \$7,683.30  | 656      | \$165,845.94 | 0       | \$0.00   | 800   | 855      | \$226,162.92 |
| December '13  | 0       | \$0.00       | 2       | \$226.28      | 5       | \$11,412.00   | 340     | \$87,143.97  | 33               | \$9,245.17  | 658      | \$179,118.81 | 0       | \$0.00   | 942   | 1,038    | \$287,146.23 |
| January '14   | 0       | \$0.00       | 4       | \$545.12      |         | \$12,500.02   | 459     | \$116,337.62 | 50               | \$12,011.11 | 656      | \$163,268.40 |         | \$0.00   | 1,029 | 1,175    | \$304,662.27 |
| February '14  | 1       | \$200.00     |         | \$553.51      | 7       | \$11,677.84   | 719     | \$194,114.35 | 38               | \$10,327.17 | 742      | \$191,188.59 |         | \$0.00   | 1,296 | 1,510    | \$408,061.46 |
| March '14     | 0       | \$0.00       |         | \$0.00        |         | \$20,083.95   | 623     | \$167,264.28 | 27               | \$8,056.95  | 545      | \$129,158.56 |         | \$0.00   | 1,042 | 1,204    | \$324,563.74 |
| April '14     |         | \$0.00       |         | \$385.29      |         | \$4,473.97    | 522     | \$136,296.46 | 26               | \$7,276.83  | 628      | \$149,796.56 |         | \$0.00   | 1,060 | 1,180    | \$298,229.11 |
| May '14       |         | \$196.05     |         | \$508.57      |         | \$5,500.20    | 729     | \$199,821.60 | 22               | \$3,936.13  | 538      | \$132,601.95 |         | \$0.00   | 1,142 | 1,296    | \$342,564.50 |
| June '14      |         | \$166.64     |         | \$199.34      |         | \$0.00        | 305     | \$89,391.00  | 8                | \$2,530.27  | 224      | \$58,486.26  |         | \$0.00   | 491   | 539      | \$150,773.51 |
| July '14      | 0       | \$0.00       |         | \$0.00        |         | \$2,891.99    | 39      | \$12,111.84  | 1                | \$450.00    | <b>-</b> | \$8,776.16   |         | \$0.00   | 59    | 65       | \$24,229.99  |
| August '14    | 0       | \$0.00       |         | \$0.00        |         | \$0.00        | 5       | \$1,853.36   | 0                | \$0.00      |          | \$1,071.04   |         | \$0.00   | 8     | 9        | \$2,924.40   |
| September '14 |         | \$0.00       |         | \$0.00        |         | \$6,020.00    | 3       | \$1,276.79   | 0                | \$0.00      |          | \$0.00       |         | \$0.00   | 6     | 6        | \$7,296.79   |
| Monthly Avg.  |         | \$73.48      | 3 2     | \$244.11      | 3       | \$7,218.26    | 339     | \$91,904.14  | 21               | \$5,506.26  | 414      | \$104,449.18 | 0       | \$0.00   | 693   | 779      | \$209,395.44 |
| Fiscal Year 2 |         |              |         |               |         |               |         |              |                  |             |          |              |         |          |       |          |              |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        | 0       | \$0.00       | 0                | \$0.00      |          | \$0.00       |         | \$0.00   | 0     | 0        | \$0.00       |
| November '14  | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        | 91      | \$22,704.00  | 19               | \$4,729.51  | 206      | \$53,151.78  | 0       | \$0.00   | 291   | 316      | \$80,585.29  |
| December '14  | 2       | \$400.00     |         | \$0.00        |         | \$0.00        | 344     | \$99,603.41  | 21               | \$5,969.66  | 338      | \$93,030.56  |         | \$0.00   | 625   | 705      | \$199,003.63 |
| Monthly Avg.  | . 1     | \$133.33     | 0       | \$0.00        | 0       | \$0.00        | 145     | \$40,769.14  | 13               | \$3,566.39  | 181      | \$48,727.45  | 0       | \$0.00   | 305   | 340      | \$93,196.31  |

| ı             |         |              |         |               |         | F!'           | scai re | ears 2013, <u>2</u> | .0 14 and | 1 ZU 15     |         |             |         | <u>.</u> |       |          |              |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Oceana Count  | ty      |              |         |               |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '12   |         | \$520.00     | 12      | \$585.27      | 7 2     | \$3,895.00    | 90      | \$55,830.44         | 1         | \$100.00    | 129     | \$30,110.49 | 0       | \$0.00   | 209   | 240      | \$91,041.20  |
| November '12  |         | \$1,179.95   | 1       | \$466.67      | _       | \$104.00      | 111     | \$67,183.62         | 3         | \$746.87    |         | \$20,121.25 |         | \$0.00   | 188   | 227      | \$89,802.36  |
| December '12  |         | \$855.14     | 3       | \$120.00      | _       | \$4,789.60    | 133     | \$78,098.98         | 3         | \$630.82    | -       | \$18,095.05 |         | \$0.00   | 204   | 236      | \$102,589.59 |
| January '13   |         | \$348.73     | 4       | \$210.00      | _       | \$0.00        | 115     | \$62,806.80         | 7         | \$1,906.81  | 104     | \$21,658.66 |         | \$0.00   | 212   | 236      | \$86,931.00  |
| February '13  |         | \$200.00     | -       | \$140.00      | _       | \$10,865.00   | 148     | \$76,275.77         | 7         | \$2,813.41  | 114     | \$28,075.01 |         | \$0.00   | 241   | 278      | \$118,369.19 |
| March '13     |         | \$515.00     | 3       | \$120.00      | 0       | \$0.00        | 104     | \$48,539.82         | 5         | \$1,982.37  | 83      | \$22,434.73 | 0       | \$0.00   | 175   | 201      | \$73,591.92  |
| April '13     | 8       | \$728.96     | 6       | \$350.00      | 2       | \$3,218.16    | 103     | \$53,442.78         | 7         | \$2,671.14  | 98      | \$26,961.89 | 0       | \$0.00   | 189   | 224      | \$87,372.93  |
| May '13       | 8       | \$534.95     | 14      | \$630.00      | 2       | \$3,225.00    | 62      | \$28,950.52         | 8         | \$4,316.04  | 94      | \$24,786.51 | 0       | \$0.00   | 153   | 188      | \$62,443.02  |
| June '13      | 3 4     | \$209.95     | 5 4     | \$160.00      | 0       | \$0.00        | 23      | \$11,447.49         | 5         | \$2,402.52  | 52      | \$14,921.05 | 0       | \$0.00   | 78    | 88       | \$29,141.01  |
| July '13      | 0       | \$0.00       | 5       | \$430.00      | 0       | \$0.00        | 27      | \$11,266.26         | 4         | \$1,146.69  | 38      | \$9,665.35  | 0       | \$0.00   | 68    | 74       | \$22,508.30  |
| August '13    | 3 1     | \$50.00      | 3       | \$120.00      | 0       | \$0.00        | 18      | \$9,262.59          | 3         | \$596.34    | 31      | \$8,514.16  | 0       | \$0.00   | 52    | 56       | \$18,543.09  |
| September '13 | 0       | \$0.00       | 7       | \$350.00      | 0       | \$0.00        | 14      | \$5,009.67          | 0         | \$0.00      |         | \$5,556.73  | 0       | \$0.00   | 41    | 49       | \$10,916.40  |
| Monthly Avg.  | . 6     | \$428.56     | 6       | \$306.83      | 3 1     | \$2,174.73    | 79      | \$42,342.90         | 4         | \$1,609.42  | 79      | \$19,241.74 | 0       | \$0.00   | 151   | 175      | \$66,104.17  |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |                     |           |             |         |             |         |          |       |          |              |
| October '13   | 3 2     | \$150.00     |         | \$80.00       | 1       | \$2,011.00    | 30      | \$14,589.47         | 0         | \$0.00      | 19      | \$3,266.22  |         | \$0.00   | 45    | 54       | \$20,096.69  |
| November '13  | 3 1     | \$75.00      | 5       | \$210.00      | 0       | \$0.00        | 33      | \$19,697.90         | 5         | \$951.67    | 42      | \$9,090.67  | 0       | \$0.00   | 74    | 86       | \$30,025.24  |
| December '13  | 14      | \$959.14     | 2       | \$80.00       | 1       | \$2,270.00    | 106     | \$69,979.24         | 1         | \$204.50    | 57      | \$12,971.15 | 0       | \$0.00   | 151   | 181      | \$86,464.03  |
| January '14   | 9       | \$995.00     | 0       | \$0.00        | 1       | \$3,602.91    | 105     | \$72,610.49         | 0         | \$0.00      |         | \$6,619.09  | 0       | \$0.00   | 124   | 135      | \$83,827.49  |
| February '14  |         | \$975.00     | 1       | \$200.00      |         | \$4,000.00    | 102     | \$64,970.45         | 1         | \$149.43    |         | \$3,689.61  | 0       | \$0.00   | 120   | 129      | \$73,984.49  |
| March '14     |         | \$345.00     |         | \$0.00        |         | \$0.00        | 57      | \$32,929.17         | 1         | \$448.68    |         | \$2,969.34  |         | \$0.00   | 69    | 78       | \$36,692.19  |
| April '14     |         | \$310.00     | 2       | \$100.00      | _       | \$3,142.60    | 61      | \$34,657.90         | 6         | \$1,653.62  |         | \$16,863.63 |         | \$0.00   | 115   | 130      | \$56,727.75  |
| May '14       |         | \$226.67     | 20      | \$810.00      | _       | \$0.00        | 28      | \$15,960.80         | 12        | \$4,380.15  |         | \$28,851.29 |         | \$0.00   | 130   | 155      | \$50,228.91  |
| June '14      |         | \$70.00      |         | \$120.00      |         | \$0.00        | 25      | \$13,539.46         | 1         | \$420.00    |         | \$8,568.39  |         | \$0.00   | 57    | 63       | \$22,717.85  |
| July '14      |         | \$0.00       |         | \$0.00        | _       | \$0.00        |         | \$4,403.82          | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 7     | 7        | \$4,403.82   |
| August '14    |         | \$0.00       |         | \$0.00        | _       | \$0.00        | 0       | \$0.00              | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00       |
| September '14 |         | \$0.00       |         | \$0.00        | _       | \$0.00        | 13      | \$4,917.00          | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 13    | 13       | \$4,917.00   |
| Monthly Avg.  |         | \$342.15     | 3       | \$133.33      | 3 1     | \$1,252.21    | 47      | \$29,021.31         | 2         | \$684.00    | 29      | \$7,740.78  | 0       | \$0.00   | 75    | 86       | \$39,173.79  |
| Fiscal Year 2 |         |              |         |               |         |               | -       |                     |           |             |         |             |         |          |       |          |              |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        | 1       | \$116.00            | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 1     | 1        | \$116.00     |
| November '14  |         | \$0.00       |         | \$40.00       |         | \$0.00        | 6       | \$2,991.19          | 0         | \$0.00      | -       | \$319.84    |         | \$0.00   | 8     | 9        | \$3,351.03   |
| December '14  |         | \$165.00     |         | \$240.00      | _       | \$0.00        | 38      | \$23,895.49         | 0         | \$0.00      |         | \$2,725.55  |         | \$0.00   | 45    | 51       | \$27,026.04  |
| Monthly Avg.  | 1       | \$55.00      | 1       | \$93.33       | 0       | \$0.00        | 15      | \$9,000.89          | 0         | \$0.00      | 4       | \$1,015.13  | 0       | \$0.00   | 18    | 20       | \$10,164.36  |

| l ,           |         |              |         |               |         | FI            | Scal Te | ears 2013, <u>2</u> | .014 and  | J 2015       |         |             |         |          |       |          |              |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|---------------------|-----------|--------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | t. Household | El-     | ectricity   | Exc     | ceptions | L     | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments     | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Ogemaw Cour   | nty     |              |         |               |         |               |         |                     |           |              | نسين    |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |              |
| October '12   |         | \$1,890.47   | 0       | \$0.00        | 1       | \$540.00      | 121     | \$59,632.90         | 0         | \$0.00       | 77      | \$22,852.73 | 0       | \$0.00   | 188   | 224      | \$84,916.10  |
| November '12  | +       | \$889.72     |         | \$0.00        | _       | \$14,135.50   | 81      | \$38,187.71         | 1         | \$450.00     |         | \$16,803.58 |         | \$0.00   |       | 157      | \$70,466.51  |
| December '12  | 2 22    | \$2,194.78   | 0       | \$0.00        | 5       | \$12,424.75   | 136     | \$66,704.29         | 2         | \$519.43     | 66      | \$18,643.45 | 0       | \$0.00   | 195   | 231      | \$100,486.70 |
| January '13   |         | \$1,831.95   | 0       | \$0.00        | 2       | \$7,804.95    | 127     | \$49,569.90         | 5         | \$1,803.37   | 7 79    | \$20,885.56 | 0       | \$0.00   | 198   | 231      | \$81,895.73  |
| February '13  | 3 20    | \$2,104.00   | 0       | \$0.00        | 2       | \$7,144.62    | 149     | \$63,787.69         | 3         | \$1,138.85   | 93      | \$30,862.69 | 0       | \$0.00   | 227   | 267      | \$105,037.85 |
| March '13     | 18      | \$2,209.99   | 0       | \$0.00        | 3       | \$8,080.89    | 113     | \$53,296.25         | 7         | \$2,145.37   | 7 66    | \$24,414.40 | 0       | \$0.00   | 182   | 207      | \$90,146.90  |
| April '13     | 16      | \$1,548.99   | 0       | \$0.00        | 1       | \$3,995.00    | 78      | \$27,479.80         | 3         | \$2,096.50   | 74      | \$21,744.92 | 0       | \$0.00   | 142   | 172      | \$56,865.21  |
| May '13       | 9       | \$660.88     | 0       | \$0.00        | 2       | \$5,435.00    | 86      | \$34,579.00         | 14        | \$5,109.14   | 96      | \$30,820.82 | 0       | \$0.00   | 176   | 207      | \$76,604.84  |
| June '13      | 1       | \$65.00      | 0       | \$0.00        | 1       | \$3,439.85    | 35      | \$11,895.16         | 3         | \$1,819.34   | 69      | \$24,875.66 | 0       | \$0.00   | 100   | 109      | \$42,095.01  |
| July '13      | 3 2     | \$105.00     | 0       | \$0.00        | 0       | \$0.00        | 18      | \$8,648.20          | 4         | \$2,295.76   | 40      | \$14,494.81 | 0       | \$0.00   |       | 64       | \$25,543.77  |
| August '13    | 3       | \$325.00     | 0       | \$0.00        |         | \$0.00        |         | \$7,417.58          | 3         | \$1,349.31   |         | \$12,647.51 | 0       | \$0.00   |       |          | \$21,739.40  |
| September '13 | 3       | \$189.00     | 0       | \$0.00        |         | \$4,749.06    |         | \$6,705.94          | 1         | \$450.00     | 41      | \$10,796.37 | 0       | \$0.00   |       |          | \$22,890.37  |
| Monthly Avg.  | . 12    | \$1,167.90   | 0       | \$0.00        | 2       | \$5,645.80    | 82      | \$35,658.70         | 4         | \$1,598.09   | 67      | \$20,820.21 | 0       | \$0.00   | 145   | 168      | \$64,890.70  |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |              |
| October '13   | 3 2     | \$154.95     |         | \$0.00        | 1       | \$3,200.00    | 27      | \$11,216.84         | 1         | \$222.33     |         | \$5,315.55  |         | \$0.00   |       |          | \$20,109.67  |
| November '13  | 15      | \$1,598.29   | 0       | \$0.00        | 1       | \$3,945.00    | 57      | \$29,274.36         | 2         | \$646.88     |         | \$15,534.39 | 0       | \$0.00   |       |          | \$50,998.92  |
| December '13  | 33      | \$3,599.47   | 0       | \$0.00        | 8       | \$24,219.73   | 148     | \$79,625.56         | 7         | \$2,215.26   | 83      | \$23,706.61 | 0       | \$0.00   |       | 279      | \$133,366.63 |
| January '14   | 29      | \$3,483.50   | 0       | \$0.00        | 8       | \$23,594.38   | 163     | \$87,078.82         | 7         | \$2,483.97   | 87      | \$22,986.09 | 0       | \$0.00   |       | 294      | \$139,626.76 |
| February '14  | 23      | \$2,609.94   | 0       | \$0.00        |         | \$4,000.00    | 119     | \$53,277.97         | 11        | \$3,425.47   | -       | \$15,904.99 |         | \$0.00   |       |          | \$79,218.37  |
| March '14     | 12      | \$1,624.98   |         | \$0.00        | _       | \$14,018.17   | 82      | \$37,074.61         | 8         | \$2,738.73   | -       | \$11,796.33 |         | \$0.00   |       | 152      | \$67,252.82  |
| April '14     |         | \$1,106.34   |         | \$0.00        | _       | \$12,535.00   | 83      | \$29,288.25         | 5         | \$1,610.24   | -       | \$13,670.58 |         | \$0.00   |       | 156      | \$58,210.41  |
| May '14       | 7       | \$708.95     | 0       | \$0.00        |         | \$4,000.00    | 45      | \$15,765.02         | 2         | \$773.57     | 55      | \$16,129.14 | 0       | \$0.00   |       | 110      | \$37,376.68  |
| June '14      | 0       | \$0.00       |         | \$0.00        |         | \$3,750.00    | 26      | \$10,254.31         | 1         | \$450.00     |         | \$4,166.57  |         | \$0.00   |       | 45       | \$18,620.88  |
| July '14      | 0       | \$0.00       |         | \$0.00        | _       | \$4,000.00    |         | \$450.00            | 0         | \$0.00       | -       | \$563.74    |         | \$0.00   |       |          | \$5,013.74   |
| August '14    |         | \$0.00       |         | \$0.00        | _       | \$0.00        |         | \$2,270.81          | 0         | \$0.00       | -       | \$0.00      |         | \$0.00   |       |          | \$2,270.81   |
| September '14 |         | \$474.80     |         | \$0.00        |         | \$200.00      |         | \$450.00            | 0         | \$0.00       |         | \$0.00      |         | \$0.00   |       |          | \$1,124.80   |
| Monthly Avg.  |         | \$1,280.10   | 0       | \$0.00        | 3       | \$8,121.86    | 63      | \$29,668.88         | 4         | \$1,213.87   | 40      | \$10,814.50 | 0       | \$0.00   | 101   | 120      | \$51,099.21  |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |              |
| October '14   | 0       | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00              | 1         | \$209.36     |         | \$0.00      |         | \$0.00   |       | 1        | \$209.36     |
| November '14  | 1       | \$174.95     | 0       | \$0.00        | 0       | \$0.00        | 14      | \$5,886.11          | 1         | \$231.39     |         | \$4,443.01  | 0       | \$0.00   |       |          | \$10,735.46  |
| December '14  |         | \$3,291.85   | 0       | \$0.00        |         | \$3,475.00    | 110     | \$60,020.03         | 4         | \$1,078.78   |         | \$19,002.67 |         | \$0.00   |       |          | \$86,868.33  |
| Monthly Avg.  | . 11    | \$1,155.60   | 0       | \$0.00        | 0       | \$1,158.33    | 41      | \$21,968.71         | 2         | \$506.51     | 28      | \$7,815.23  | 0       | \$0.00   | 67    | 83       | \$32,604.38  |

|               | 1       |              |          |              |          |             |          | ais 2013, 2 |           |             |         | 1           |         |          |         |         |             |
|---------------|---------|--------------|----------|--------------|----------|-------------|----------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. Do | ep. & Recnt. | Furnace  | Rep.& Repl. | Hea      | iting Fuel  | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |         | Total S | ER          |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts  | Payments    | # Pymts  | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | Pymts   | Payments    |
| Ontonagon Co  | ounty   |              |          |              |          |             |          |             |           |             |         |             | -       |          | •       |         |             |
| Fiscal Year   |         |              |          |              |          |             |          |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$300.00     | 4        | \$200.00     | 0        | \$0.00      | 44       | \$22,128.52 | 0         | \$0.00      | 29      | \$8,512.76  | 0       | \$0.00   | 63      | 80      | \$31,141.28 |
| November '12  |         | \$585.00     |          | \$150.00     |          | \$0.00      |          | \$15,190.11 | 0         | \$0.00      | 13      | \$3,475.70  |         | \$0.00   | 42      | 52      | \$19,400.81 |
| December '12  |         | \$445.92     |          | \$0.00       | <b>-</b> | \$3,775.00  |          | \$17,381.63 | 0         | \$0.00      | 12      | \$2,181.57  |         | \$0.00   | 43      | 50      | \$23,784.12 |
| January '13   |         | \$0.00       | 0        | \$0.00       |          | \$0.00      |          | \$16,193.10 | 0         | \$0.00      | 14      | \$3,573.52  |         | \$0.00   | 50      | 52      | \$19,766.62 |
| February '13  |         | \$0.00       | 0        | \$0.00       | <b>-</b> | \$0.00      | 45       | \$19,816.65 | 0         | \$0.00      | 10      | \$3,813.85  |         | \$0.00   | 52      | 55      | \$23,630.50 |
| March '13     |         | \$50.00      | 0        | \$0.00       | 1        | \$426.35    | 36       | \$16,054.00 | 0         | \$0.00      | 13      | \$5,754.67  | 0       | \$0.00   | 47      | 51      | \$22,285.02 |
| April '13     | 1       | \$150.00     | 0        | \$0.00       | 3        | \$4,721.38  | 27       | \$10,047.72 | 1         | \$850.00    | 40      | \$25,554.83 | 0       | \$0.00   | 64      | 72      | \$41,323.93 |
| May '13       | 0       | \$0.00       | 1        | \$50.00      | 0        | \$0.00      | 23       | \$8,538.85  | 1         | \$850.00    | 34      | \$20,376.32 | 0       | \$0.00   | 49      | 59      | \$29,815.17 |
| June '13      | 0       | \$0.00       | 0        | \$0.00       | 1        | \$239.52    | 9        | \$3,505.44  | 1         | \$281.12    | 16      | \$7,813.45  | 0       | \$0.00   | 26      | 27      | \$11,839.53 |
| July '13      | 0       | \$0.00       | 1        | \$200.00     | 0        | \$0.00      | 4        | \$1,110.37  | 0         | \$0.00      | 8       | \$2,198.95  | 0       | \$0.00   | 13      | 13      | \$3,509.32  |
| August '13    | 2       | \$250.00     | 1        | \$50.00      | 0        | \$0.00      | 11       | \$2,481.75  | 0         | \$0.00      | 12      | \$4,321.61  | 0       | \$0.00   | 19      | 26      | \$7,103.36  |
| September '13 | 2       | \$400.00     | 0        | \$0.00       | 0        | \$0.00      | 6        | \$1,632.81  | 0         | \$0.00      | 8       | \$2,903.02  | 0       | \$0.00   | 13      | 16      | \$4,935.83  |
| Monthly Avg.  | 1       | \$181.74     | 1        | \$54.17      | 1        | \$763.52    | 26       | \$11,173.41 | 0         | \$165.09    | 17      | \$7,540.02  | 0       | \$0.00   | 40      | 46      | \$19,877.96 |
| Fiscal Year   | 2014    |              |          |              |          |             |          |             |           |             |         |             |         |          |         |         |             |
| October '13   | 0       | \$0.00       | 0        | \$0.00       | 1        | \$4,000.00  | 4        | \$1,399.99  | 0         | \$0.00      | 1       | \$329.12    | 0       | \$0.00   | 6       | 6       | \$5,729.11  |
| November '13  | 1       | \$175.00     | 2        | \$150.00     | 0        | \$0.00      | 34       | \$18,758.21 | 0         | \$0.00      | 13      | \$3,872.98  | 0       | \$0.00   | 44      | 50      | \$22,956.19 |
| December '13  | 0       | \$0.00       | 0        | \$0.00       | 1        | \$135.00    | 60       | \$36,291.81 | 0         | \$0.00      | 6       | \$2,201.21  | 0       | \$0.00   | 65      | 67      | \$38,628.02 |
| January '14   | 2       | \$350.00     | 0        | \$0.00       | 0        | \$0.00      | 44       | \$20,828.80 | 0         | \$0.00      | 3       | \$553.35    | 0       | \$0.00   | 45      | 49      | \$21,732.15 |
| February '14  | 1       | \$150.00     | 1        | \$100.00     | 0        | \$0.00      | 42       | \$18,170.90 | 0         | \$0.00      | 3       | \$1,350.00  | 0       | \$0.00   | 47      | 47      | \$19,770.90 |
| March '14     | 0       | \$0.00       | 0        | \$0.00       | 4        | \$2,242.26  | 32       | \$12,805.29 | 0         | \$0.00      | 2       | \$192.09    | 0       | \$0.00   | 38      | 38      | \$15,239.64 |
| April '14     | 0       | \$0.00       | 0        | \$0.00       | l .      | \$3,523.52  | 20       | \$6,475.36  | 0         | \$0.00      | 30      | \$11,657.82 |         | \$0.00   | 45      | 51      | \$21,656.70 |
| May '14       | 0       | \$0.00       | 5        | \$300.00     | l .      | \$329.68    | 18       | \$7,299.79  | 1         | \$450.00    | 37      | \$13,550.72 | 0       | \$0.00   | 49      | 62      | \$21,930.19 |
| June '14      | 0       | \$0.00       | 0        | \$0.00       | <b>-</b> | \$3,385.12  | 3        | \$1,350.00  | 1         | \$450.00    | 1       | \$450.00    | 0       | \$0.00   | 6       | 6       | \$5,635.12  |
| July '14      | 0       | \$0.00       |          | \$0.00       |          | \$0.00      |          | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| August '14    |         | \$0.00       |          | \$0.00       |          | \$0.00      |          | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| September '14 |         | \$0.00       |          | \$0.00       | <b>-</b> | \$0.00      | <b>1</b> | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| Monthly Avg.  |         | \$56.25      | 1        | \$45.83      | 1        | \$1,134.63  | 21       | \$10,281.68 | 0         | \$75.00     | 8       | \$2,846.44  | 0       | \$0.00   | 29      | 31      | \$14,439.84 |
| Fiscal Year   | 2015    |              |          |              |          |             |          |             |           |             |         |             |         |          |         |         |             |
| October '14   | 0       | \$0.00       | 0        | \$0.00       | 0        | \$0.00      |          | \$0.00      | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| November '14  | 0       | \$0.00       | 3        | \$180.00     | 0        | \$0.00      |          | \$10,104.14 | 0         | \$0.00      | 8       | \$2,555.16  | 0       | \$0.00   | 24      | 28      | \$12,839.30 |
| December '14  |         | \$175.00     | 0        | \$0.00       | <b>-</b> | \$3,100.00  | <b>1</b> | \$20,810.70 | 0         | \$0.00      | 1       | \$207.42    |         | \$0.00   | 37      | 39      | \$24,293.12 |
| Monthly Avg.  | 0       | \$58.33      | 1        | \$60.00      | 0        | \$1,033.33  | 18       | \$10,304.95 | 0         | \$0.00      | 3       | \$920.86    | 0       | \$0.00   | 20      | 22      | \$12,377.47 |

| ı <u></u>     |         |              |         |               |         | F!            | scal re | ears 2013, <u>2</u> | <u>.0 14 alik</u> | 1 ZU 15     |         |             |         |          |          |          |             |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|---------------------|-------------------|-------------|---------|-------------|---------|----------|----------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect         | . Household | Ele     | ectricity   | Exc     | ceptions | <u> </u> | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments            | # Pymts           | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases    | # Pymts  | Payments    |
| Osceola Coun  | nty     |              |         |               |         |               |         |                     |                   |             |         |             |         |          |          |          |             |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |                   |             |         |             |         |          |          |          |             |
| October '12   |         | \$887.00     | 8       | \$320.00      | 1       | \$2,931.66    | 61      | \$26,983.62         | 3                 | \$677.86    | 84      | \$21,612.90 | 0       | \$0.00   | 134      | 172      | \$53,413.04 |
| November '12  |         | \$730.00     | 4       | \$320.00      | _       | \$2,785.00    |         | \$39,610.38         | 2                 | \$723.64    |         | \$14,457.99 |         | \$0.00   | 126      | 148      | \$58,627.01 |
| December '12  |         | \$1,300.00   | 1       | \$100.00      | 0       | \$0.00        |         | \$54,920.84         | 1                 | \$216.62    | -       | \$17,203.24 | 0       | \$0.00   | 163      | 195      | \$73,740.70 |
| January '13   |         | \$1,297.87   | 1       | \$40.00       | 0       | \$0.00        |         | \$61,633.76         | 4                 | \$981.17    | 89      | \$20,788.85 |         | \$0.00   | 205      | 240      | \$84,741.65 |
| February '13  |         | \$2,194.00   | 5       | \$570.00      | 1       | \$2,500.00    | 103     | \$47,298.37         | 1                 | \$543.90    | 79      | \$22,800.61 | 0       | \$0.00   | 170      | 206      | \$75,906.88 |
| March '13     | 9       | \$850.00     | 2       | \$80.00       | 0       | \$0.00        | 94      | \$39,729.57         | 2                 | \$1,251.19  | 67      | \$21,882.07 | 0       | \$0.00   | 146      | 174      | \$63,792.83 |
| April '13     | 6       | \$545.00     | 2       | \$240.00      | 0       | \$0.00        | 63      | \$28,075.14         | 0                 | \$0.00      | 62      | \$17,181.39 | 0       | \$0.00   | 116      | 133      | \$46,041.53 |
| May '13       | 8       | \$733.00     | 9       | \$520.00      | 1       | \$2,747.80    | 64      | \$26,204.21         | 1                 | \$200.00    | 86      | \$28,927.59 | 0       | \$0.00   | 136      | 169      | \$59,332.60 |
| June '13      | 3 1     | \$135.00     | 2       | \$80.00       | 0       | \$0.00        | 23      | \$9,380.89          | 3                 | \$1,042.31  | 49      | \$16,461.25 | 0       | \$0.00   | 64       | 78       | \$27,099.45 |
| July '13      |         | \$0.00       | 1       | \$40.00       | 0       | \$0.00        |         | \$10,834.54         | 1                 | \$500.92    |         | \$8,445.54  |         | \$0.00   | 57       | 67       | \$19,821.00 |
| August '13    | 3 2     | \$134.96     | 6       | \$240.00      | 0       | \$0.00        |         | \$8,126.13          | 0                 | \$0.00      |         | \$11,156.25 | 0       | \$0.00   | 68       | 81       | \$19,657.34 |
| September '13 | 3 2     | \$160.00     | 4       | \$200.00      | _       | \$585.00      | 17      | \$6,477.93          | 0                 | \$0.00      |         | \$5,579.02  |         | \$0.00   | 44       | 46       | \$13,001.95 |
| Monthly Avg.  | . 8     | \$747.24     | 4       | \$229.17      | 7 0     | \$962.46      | 66      | \$29,939.62         | 2                 | \$511.47    | 63      | \$17,208.06 | 0       | \$0.00   | 119      | 142      | \$49,598.00 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |                     |                   |             |         |             |         |          |          |          |             |
| October '13   | 3 1     | \$100.00     | 0       | \$0.00        | 1       | \$2,096.00    |         | \$8,320.20          | 0                 | \$0.00      |         | \$3,692.76  |         | \$0.00   | 38       | 42       | \$14,208.96 |
| November '13  | 15      | \$1,140.00   | 0       | \$0.00        | 1       | \$3,107.51    | 29      | \$10,456.05         | 0                 | \$0.00      |         | \$7,221.59  | 0       | \$0.00   | 62       | 76       | \$21,925.15 |
| December '13  | 3 21    | \$1,379.31   | 4       | \$0.00        | _       | \$316.56      | 100     | \$54,735.72         | 2                 | \$710.00    | -       | \$15,845.46 |         | \$0.00   | 152      | 184      | \$72,987.05 |
| January '14   | 13      | \$1,635.00   | 0       | \$0.00        | _       | \$4,000.00    | 104     | \$57,240.36         | 0                 | \$0.00      |         | \$11,918.55 |         | \$0.00   | 144      | 164      | \$74,793.91 |
| February '14  | 11      | \$1,470.00   | 0       | \$0.00        |         | \$0.00        | 92      | \$47,867.89         | 0                 | \$0.00      |         | \$11,526.36 |         | \$0.00   | 127      | 147      | \$60,864.25 |
| March '14     |         | \$1,258.68   | 1       | \$0.00        |         | \$450.00      |         | \$40,972.07         | 0                 | \$0.00      |         | \$6,873.94  |         | \$0.00   | 104      | 121      | \$49,554.69 |
| April '14     |         | \$594.99     | 4       | \$0.00        | _       | \$0.00        | 58      | \$27,701.93         | 1                 | \$87.35     | -       | \$11,070.28 |         | \$0.00   | 88       | 104      | \$39,454.55 |
| May '14       |         | \$350.00     | 4       | \$320.00      | _       | \$1,360.09    |         | \$19,022.99         | 3                 | \$1,142.30  |         | \$22,576.17 | 0       | \$0.00   | 115      | 130      | \$44,771.55 |
| June '14      |         | \$185.00     | 4       | \$80.00       |         | \$0.00        |         | \$9,195.75          | 0                 | \$0.00      |         | \$5,094.83  |         | \$0.00   | 38       | 44       | \$14,555.58 |
| July '14      | 1       | \$90.00      | 4       | \$0.00        | _       | \$0.00        |         | \$5,428.48          | 0                 | \$0.00      |         | \$450.00    | 0       | \$0.00   | 10       | 11       | \$5,968.48  |
| August '14    | 0       | \$0.00       |         | \$0.00        | _       | \$0.00        |         | \$325.04            | 0                 | \$0.00      |         | \$0.00      | 0       | \$0.00   | 1        | 1        | \$325.04    |
| September '14 |         | \$0.00       |         | \$0.00        |         | \$2,628.28    |         | \$1,166.46          | 0                 | \$0.00      |         | \$0.00      |         | \$0.00   | 3        | 3        | \$3,794.74  |
| Monthly Avg.  |         | \$683.58     | 1       | \$33.33       | 3 1     | \$1,163.20    | 46      | \$23,536.08         | 1                 | \$161.64    | 31      | \$8,022.50  | 0       | \$0.00   | 74       | 86       | \$33,600.33 |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |                   |             |         |             |         |          |          |          |             |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00              | 0                 | \$0.00      |         | \$0.00      |         | \$0.00   | 0        | 0        | \$0.00      |
| November '14  | 5       | \$440.00     |         | \$0.00        |         | \$0.00        |         | \$3,339.67          | 0                 | \$0.00      |         | \$1,875.71  | 0       | \$0.00   | 19       | 21       | \$5,655.38  |
| December '14  | 12      | \$1,225.00   | 4       | \$0.00        | _       | \$0.00        |         | \$30,369.06         | 1                 | \$222.00    |         | \$4,488.53  |         | \$0.00   | 69       | 83       | \$36,304.59 |
| Monthly Avg.  | . 6     | \$555.00     | 0       | \$0.00        | 0       | \$0.00        | 21      | \$11,236.24         | 0                 | \$74.00     | 7       | \$2,121.41  | 0       | \$0.00   | 29       | 35       | \$13,986.66 |

|               |         |             |         |              |         |             |         | ais 2013, 2 | orani     | 1 2013      |         |             |         |          |         |         |             |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|-------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | El      | ectricity   | Exc     | eptions  | _       | Total S | ER          |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments    |
| Oscoda Coun   | ty      |             |         |              |         |             |         |             | ·         |             | •       |             |         |          |         |         |             |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '12   |         | \$1,004.67  | 1       | \$200.00     | 0       | \$0.00      | 43      | \$18,002.58 | 0         | \$0.00      | 23      | \$6,745.96  | 0       | \$0.00   | 67      | 78      | \$25,953.21 |
| November '12  |         | \$1,434.80  | 2       | \$320.00     | 1       | \$2,500.00  | 46      | \$21,572.63 | 0         | \$0.00      |         | \$5,380.59  |         | \$0.00   | 68      | 83      | \$31,208.02 |
| December '12  | l       | \$211.49    |         | \$0.00       | 2       | \$3,355.00  | 51      | \$19,828.20 | 0         | \$0.00      |         | \$5,786.27  |         | \$0.00   | 73      | 78      | \$29,180.96 |
| January '13   |         | \$1,202.45  | 0       | \$0.00       | 1       | \$1,933.00  | 53      | \$19,602.87 | 0         | \$0.00      |         | \$8,879.46  |         | \$0.00   | 85      | 100     | \$31,617.78 |
| February '13  |         | \$643.99    | 1       | \$120.00     | 0       | \$0.00      | 61      | \$25,430.82 | 0         | \$0.00      |         | \$12,358.68 |         | \$0.00   | 88      | 106     | \$38,553.49 |
| March '13     | 5       | \$383.32    | 0       | \$0.00       | 0       | \$0.00      | 42      | \$17,196.66 | 4         | \$1,244.18  | 28      | \$9,115.30  | 0       | \$0.00   | 71      | 79      | \$27,939.46 |
| April '13     | 2       | \$168.00    | 0       | \$0.00       | 0       | \$0.00      | 51      | \$18,334.77 | 1         | \$292.84    | 26      | \$6,607.81  | 0       | \$0.00   | 73      | 80      | \$25,403.42 |
| May '13       | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 39      | \$13,181.36 | 4         | \$1,950.39  | 39      | \$13,071.77 | 0       | \$0.00   | 73      | 82      | \$28,203.52 |
| June '13      | 1       | \$99.95     | 0       | \$0.00       | 0       | \$0.00      | 14      | \$4,288.26  | 2         | \$727.50    | 30      | \$12,336.45 | 0       | \$0.00   | 43      | 47      | \$17,452.16 |
| July '13      | 0       | \$0.00      | 1       | \$150.00     | 0       | \$0.00      | 7       | \$2,033.78  | 2         | \$916.59    | 20      | \$5,658.21  | 0       | \$0.00   | 27      | 30      | \$8,758.58  |
| August '13    | 3       | \$268.00    | 0       | \$0.00       | 0       | \$0.00      | 11      | \$4,221.93  | 0         | \$0.00      | 19      | \$5,661.60  | 0       | \$0.00   | 30      | 33      | \$10,151.53 |
| September '13 | 1       | \$200.00    | 2       | \$190.00     | 0       | \$0.00      | 7       | \$2,561.06  | 0         | \$0.00      | 16      | \$3,898.46  | 0       | \$0.00   | 25      | 26      | \$6,849.52  |
| Monthly Avg.  | 5       | \$468.06    | 1       | \$81.67      | 0       | \$649.00    | 35      | \$13,854.58 | 1         | \$427.63    | 26      | \$7,958.38  | 0       | \$0.00   | 60      | 69      | \$23,439.30 |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '13   | 4       | \$349.90    | 1       | \$125.00     | 1       | \$2,729.06  | 14      | \$5,120.79  | 1         | \$342.38    | 12      | \$3,182.39  | 0       | \$0.00   | 28      | 33      | \$11,849.52 |
| November '13  | 4       | \$377.95    | 1       | \$150.00     | 1       | \$359.14    | 16      | \$6,094.71  | 1         | \$448.94    | 17      | \$4,757.61  | 0       | \$0.00   | 35      | 40      | \$12,188.35 |
| December '13  | 4       | \$497.85    | 0       | \$0.00       | 1       | \$3,575.00  | 59      | \$28,103.87 | 1         | \$384.97    | 16      | \$4,700.81  | 0       | \$0.00   | 78      | 81      | \$37,262.50 |
| January '14   | 3       | \$398.95    | 0       | \$0.00       | 1       | \$325.00    | 38      | \$14,020.51 | 3         | \$726.15    | 28      | \$7,483.23  | 0       | \$0.00   | 68      | 73      | \$22,953.84 |
| February '14  | 11      | \$1,243.78  | 0       | \$0.00       | 0       | \$0.00      | 51      | \$24,778.03 | 2         | \$807.25    | 21      | \$6,109.19  | 0       | \$0.00   | 72      | 85      | \$32,938.25 |
| March '14     | 2       | \$174.99    | 0       | \$0.00       | 2       | \$580.00    | 33      | \$13,296.10 | 1         | \$345.78    | 22      | \$4,835.84  |         | \$0.00   | 52      | 60      | \$19,232.71 |
| April '14     |         | \$75.00     | 0       | \$0.00       | 1       | \$96.76     | 29      | \$10,382.22 | 2         | \$289.58    | 15      | \$2,594.06  |         | \$0.00   | 45      | 48      | \$13,437.62 |
| May '14       |         | \$0.00      | 1       | \$40.00      | 0       | \$0.00      | 5       | \$2,633.19  | 4         | \$823.27    | 20      | \$6,021.90  |         | \$0.00   | 29      | 30      | \$9,518.36  |
| June '14      |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 10      | \$4,874.59  | 0         | \$0.00      | 10      | \$2,304.75  |         | \$0.00   | 18      | 20      | \$7,179.34  |
| July '14      |         | \$0.00      | 0       | \$0.00       | 1       | \$643.36    | 3       | \$953.09    | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 4       | 4       | \$1,596.45  |
| August '14    |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 0       | 0       | \$0.00      |
| September '14 |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| Monthly Avg.  |         | \$259.87    | 0       | \$26.25      | 1       | \$692.36    | 22      | \$9,188.09  | 1         | \$347.36    | 13      | \$3,499.15  | 0       | \$0.00   | 36      | 40      | \$14,013.08 |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |             |
| October '14   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      |         | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00      |
| November '14  |         | \$365.68    | 0       | \$0.00       | 1       | \$3,015.89  | 6       | \$1,846.00  | 0         | \$0.00      | 9       | \$2,215.67  | 0       | \$0.00   | 17      | 19      | \$7,443.24  |
| December '14  |         | \$994.61    | 0       | \$0.00       | 1       | \$185.82    | 33      | \$13,536.97 | 2         | \$622.42    | 18      | \$5,013.20  | 0       | \$0.00   | 50      | 60      | \$20,353.02 |
| Monthly Avg.  | 3       | \$453.43    | 0       | \$0.00       | 1       | \$1,067.24  | 13      | \$5,127.66  | 1         | \$207.47    | 9       | \$2,409.62  | 0       | \$0.00   | 22      | 26      | \$9,265.42  |

|               |         |              |         |               |         | FI            | Scal 16 | ears 2013, <u>2</u> | .014 and  | J 2015       |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|---------------|---------|---------------|---------|---------------------|-----------|--------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | Dep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | t. Household | El      | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments     | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Otsego Count  | ty      |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |             |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |             |
| October '12   |         | \$887.43     | 3 2     | \$80.00       | 2       | \$6,200.00    | 80      | \$33,007.19         | 0         | \$0.00       | 91      | \$24,051.36 | 0       | \$0.00   | 157   | 182      | \$64,225.98 |
| November '12  | +       | \$200.00     | +       | \$80.00       | -       | \$3,337.23    |         | \$14,127.07         |           | \$481.70     |         | \$15,215.15 | 4       | \$0.00   | 91    | 104      | \$33,441.15 |
| December '12  |         | \$449.99     |         | \$162.57      | -       | \$4,727.34    |         | \$22,920.24         |           | \$1,454.82   | -       | \$24,721.06 | 4       | \$0.00   | 146   | 176      | \$54,436.02 |
| January '13   |         | \$1,300.00   | 1       | \$40.00       | 1       | \$175.00      | 87      | \$28,448.58         | 6         | \$1,895.64   |         | \$22,306.05 | 0       | \$0.00   | 157   | 187      | \$54,165.27 |
| February '13  | 3 17    | \$2,320.99   | 2       | \$180.00      | 0       | \$0.00        | 99      | \$40,580.03         | 5         | \$1,831.47   | 7 85    | \$26,347.86 | 0       | \$0.00   | 170   | 208      | \$71,260.35 |
| March '13     | 8       | \$1,145.00   | 3       | \$176.17      | 7 2     | \$344.66      | 79      | \$34,123.87         | 3         | \$1,084.03   | 81      | \$27,484.00 | 0       | \$0.00   | 143   | 176      | \$64,357.73 |
| April '13     | 3 7     | \$750.00     | 2       | \$80.00       | 1       | \$3,745.00    | 100     | \$39,144.95         | 5         | \$1,933.48   | 62      | \$19,971.17 | 0       | \$0.00   | 142   | 177      | \$65,624.60 |
| May '13       | 5       | \$700.00     | 5       | \$360.00      | 0       | \$0.00        | 83      | \$35,711.81         | 4         | \$1,458.44   | 90      | \$28,442.86 | 0       | \$0.00   | 158   | 187      | \$66,673.11 |
| June '13      | 0       | \$0.00       | 3       | \$280.00      | 0       | \$0.00        | 47      | \$19,538.57         | 2         | \$660.89     | 51      | \$16,343.82 | 0       | \$0.00   | 93    | 103      | \$36,823.28 |
| July '13      | 3 1     | \$100.00     |         | \$90.00       | 0       | \$0.00        | 35      | \$10,352.87         | 2         | \$966.53     |         | \$12,025.59 |         | \$0.00   | 66    | 76       | \$23,534.99 |
| August '13    | 3       | \$225.65     | 2       | \$80.00       | 1       | \$180.00      | 21      | \$5,785.80          | 0         | \$0.00       | -       | \$9,377.73  | 0       | \$0.00   | 57    | 64       | \$15,649.18 |
| September '13 |         | \$275.00     | +       | \$140.00      | -       | \$0.00        | 21      | \$6,880.17          | 1         | \$450.00     | -       | \$5,938.45  | 4       | \$0.00   | 46    | 48       | \$13,683.62 |
| Monthly Avg.  | . 6     | \$696.17     | 2       | \$145.73      | 3 1     | \$1,559.10    | 63      | \$24,218.43         | 3         | \$1,018.08   | 66      | \$19,352.09 | 0       | \$0.00   | 119   | 141      | \$46,989.61 |
| Fiscal Year 2 | 2014    |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |             |
| October '13   | 3 2     | \$300.00     | 0       | \$0.00        | 1       | \$89.00       | 30      | \$11,136.24         |           | \$0.00       |         | \$5,269.46  |         | \$0.00   | 46    | 52       | \$16,794.70 |
| November '13  | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00        |         | \$7,996.84          | 1         | \$287.11     |         | \$10,585.24 | 0       | \$0.00   | 59    | 63       | \$18,869.19 |
| December '13  | 3 12    | \$1,548.50   | 0       | \$0.00        | 2       | \$2,705.00    | 69      | \$26,876.04         | 6         | \$1,963.02   | 90      | \$24,357.96 | 0       | \$0.00   | 150   | 179      | \$57,450.52 |
| January '14   |         | \$1,055.00   | 0       | \$0.00        | -       | \$300.00      | 108     | \$46,222.51         | 3         | \$1,208.09   | -       | \$18,491.25 |         | \$0.00   | 156   | 179      | \$67,276.85 |
| February '14  | 11      | \$1,075.08   | 0       | \$0.00        |         | \$0.00        | 105     | \$43,162.28         |           | \$450.00     | -       | \$9,351.14  | 4       | \$0.00   | 126   | 150      | \$54,038.50 |
| March '14     | 8       | \$1,275.00   | 0       | \$0.00        |         | \$2,500.00    | 82      | \$31,507.23         |           | \$433.11     | -       | \$7,535.03  | 4       | \$0.00   | 107   | 121      | \$43,250.37 |
| April '14     |         | \$375.00     | +       | \$80.00       | -       | \$2,800.00    | 49      | \$15,405.54         |           | \$2,383.26   | -       | \$13,193.55 |         | \$0.00   | 93    | 109      | \$34,237.35 |
| May '14       |         | \$150.00     | +       | \$180.00      | -       | \$0.00        | 54      | \$15,884.87         | 2         | \$362.34     |         | \$25,592.97 |         | \$0.00   | 138   | 157      | \$42,170.18 |
| June '14      |         | \$75.00      |         | \$40.00       | -       | \$5,480.00    | 18      | \$8,100.31          | 0         | \$0.00       | -       | \$6,490.00  |         | \$0.00   | 42    | 44       | \$20,185.31 |
| July '14      | 0       | \$0.00       | +       | \$0.00        | -       | \$0.00        |         | \$855.19            |           | \$0.00       | -       | \$0.00      |         | \$0.00   | 3     | 3        | \$855.19    |
| August '14    | 0       | \$0.00       |         | \$0.00        | -       | \$0.00        |         | \$3,779.32          |           | \$0.00       |         | \$0.00      |         | \$0.00   | 7     | 7        | \$3,779.32  |
| September '14 |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$1,621.02          |           | \$0.00       |         | \$0.00      | 4       | \$0.00   | 5     | 5        | \$1,621.02  |
| Monthly Avg.  |         | \$487.80     | 0       | \$25.00       | 1       | \$1,156.17    | 46      | \$17,712.28         | 2         | \$590.58     | 36      | \$10,072.22 | 2 0     | \$0.00   | 78    | 89       | \$30,044.04 |
| Fiscal Year 2 |         |              |         |               |         |               |         |                     |           |              |         |             |         |          |       |          |             |
| October '14   |         | \$0.00       |         | \$0.00        |         | \$0.00        |         | \$0.00              |           | \$0.00       |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| November '14  |         | \$0.00       |         | \$0.00        |         | \$0.00        | 9       | \$2,784.68          |           | \$297.83     | -       | \$2,414.00  |         | \$0.00   | 20    | 22       | \$5,496.51  |
| December '14  | 1 7     | \$975.00     | +       | \$0.00        | -       | \$5,269.00    | 49      | \$19,133.15         | 1         | \$264.05     | -       | \$6,927.91  |         | \$0.00   | 72    | 83       | \$32,569.11 |
| Monthly Avg.  | . 2     | \$325.00     | 0       | \$0.00        | 1       | \$1,756.33    | 19      | \$7,305.94          | 1         | \$187.29     | 12      | \$3,113.97  | 0       | \$0.00   | 31    | 35       | \$12,688.54 |

|               |         |  |          |              |         |                          |         | ais 2013, 2                |           |             |            |             |         | -        |            |            |              |
|---------------|---------|--|----------|--------------|---------|--------------------------|---------|----------------------------|-----------|-------------|------------|-------------|---------|----------|------------|------------|--------------|
| Reporting     | Heat De | p. & Recnt.                                      | Elec. De | ep. & Recnt. | Furnace | Rep.& Repl.              | Hea     | ting Fuel                  | All Elect | . Household | Ele        | ectricity   | Exc     | eptions  |            | Total S    | ER           |
|               | # Pymts | Payments   | # Pymts  | Payments     | # Pymts | Payments                 | # Pymts | Payments                   | # Pymts   | Payments    | # Pymts    | Payments    | # Pymts | Payments | Cases #    | # Pymts    | Payments     |
| Ottawa County | ,       | <del>-                                    </del> |          |              |         |                          |         |                            | ı         |             |            |             |         | -        |            |            |              |
| Fiscal Year 2 |         |  |          |              |         |                          |         |                            |           |             |            |             |         |          |            |            |              |
|               |         | ¢925 00  | 12       | £2 012 01    | 1 4     | £9.616.00                | 72      | C1E 2C2 70                 |           | ¢4 402 7E   | 207        | £02.004.67  | •       | \$0.00   | 452        | 525        | #124 006 01  |
| October '12   | 12      | \$825.00<br>\$771.50                             | 43<br>16 | \$3,813.81   | 4       | \$8,616.00<br>\$2,235.69 | 73      | \$15,362.78<br>\$15,702.04 | 6         | \$1,483.75  | 397<br>202 | \$93,994.67 | 0       | \$0.00   | 453<br>262 | 535<br>306 | \$124,096.01 |
| November '12  | 10      | \$771.50<br>\$696.50                             |          | \$1,546.34   | 2       |                          | 73      | \$15,792.04                |           | \$966.56    |            | \$48,683.31 |         | \$0.00   |            |            | \$69,995.44  |
| December '12  | 10      | \$686.50   | 4        | \$525.00     |         | \$2,125.00               | 115     | \$24,964.48                | 1         | \$162.59    | 169        | \$35,381.60 |         | \$0.00   | 253        | 300<br>376 | \$63,845.17  |
| January '13   | 6       | \$485.66   | 6        | \$470.00     | 0       | \$0.00                   | 162     | \$31,128.66                | 2         | \$160.38    | 200        | \$38,264.99 |         | \$0.00   | 309        |            | \$70,509.69  |
| February '13  | 5       | \$380.00   | 2        | \$243.64     |         | \$8,604.99               | 165     | \$34,784.81                | 4         | \$624.99    | 190        | \$48,681.03 |         | \$0.00   | 320        | 370        | \$93,319.46  |
| March '13     | 7       | \$385.00   | 6        | \$335.00     | 1       | \$220.00                 | 153     | \$35,737.25                | 4         | \$1,132.94  | 196        | \$46,600.03 |         | \$0.00   | 305        | 367        | \$84,410.22  |
| April '13     | 6       | \$474.00   | 31       | \$3,948.00   | 0       | \$0.00                   | 185     | \$44,828.68                | 6         | \$2,060.32  | 189        | \$51,166.97 |         | \$0.00   | 323        | 417        | \$102,477.97 |
| May '13       | 18      | \$1,262.00                                       | 34       | \$4,189.26   |         | \$500.00                 | 228     | \$48,801.92                | 10        | \$2,753.44  | 236        | \$55,940.30 |         | \$0.00   | 404        | 527        | \$113,446.92 |
| June '13      | 18      | \$941.50   | 17       | \$2,020.00   | 1       | \$2,100.00               | 159     | \$32,346.21                | 3         | \$672.03    | 167        | \$41,848.58 |         | \$0.00   | 282        | 365        | \$79,928.32  |
| July '13      | 5       | \$392.00   | 18       | \$2,179.00   | 0       | \$0.00                   | 81      | \$14,907.22                | 2         | \$610.14    | 130        | \$26,044.02 |         | \$0.00   | 193        | 236        | \$44,132.38  |
| August '13    | 12      | \$751.14   | 24       | \$2,469.43   | 1       | \$170.00                 | 80      | \$13,295.80                | 7         | \$1,438.09  | 152        | \$31,807.94 |         | \$0.00   | 218        | 276        | \$49,932.40  |
| September '13 | 12      | \$780.65   | 17       | \$1,667.00   | 0       | \$0.00                   | 41      | \$6,690.77                 | 3         | \$437.67    | 155        | \$33,010.06 |         | \$0.00   | 191        | 228        | \$42,586.15  |
| Monthly Avg.  | 10      | \$677.91   | 18       | \$1,950.54   | 1       | \$2,047.64               | 126     | \$26,553.39                | 4         | \$1,041.91  | 199        | \$45,951.96 | 0       | \$0.00   | 293        | 359        | \$78,223.34  |
| Fiscal Year 2 |         |  |          |              |         |                          |         |                            |           |             |            |             |         |          |            |            |              |
| October '13   | 7       | \$598.00   | 15       | \$1,200.00   | 1       | \$1,956.27               | 28      | \$6,149.91                 | 4         | \$499.34    | 115        | \$24,308.94 | 0       | \$0.00   | 139        | 170        | \$34,712.46  |
| November '13  | 4       | \$255.00   | 8        | \$1,029.00   | 0       | \$0.00                   | 32      | \$7,336.60                 | 2         | \$276.07    | 76         | \$19,780.52 | 0       | \$0.00   | 103        | 122        | \$28,677.19  |
| December '13  | 8       | \$374.99   | 0        | \$0.00       | 2       | \$2,915.00               | 90      | \$20,252.56                | 7         | \$1,833.28  | 121        | \$29,989.28 | 0       | \$0.00   | 193        | 228        | \$55,365.11  |
| January '14   | 5       | \$390.00   | 1        | \$200.00     | 2       | \$3,858.34               | 105     | \$22,913.41                | 3         | \$1,282.57  | 61         | \$17,846.13 | 0       | \$0.00   | 163        | 177        | \$46,490.45  |
| February '14  | 2       | \$160.00   | 2        | \$240.00     | 1       | \$1,750.00               | 141     | \$32,064.57                | 2         | \$701.92    | 51         | \$15,501.74 | 0       | \$0.00   | 178        | 199        | \$50,418.23  |
| March '14     | 1       | \$120.00   | 0        | \$0.00       | 1       | \$4,000.00               | 109     | \$27,435.00                | 4         | \$1,390.43  | 39         | \$10,802.19 | 0       | \$0.00   | 140        | 154        | \$43,747.62  |
| April '14     | 8       | \$765.00   | 25       | \$3,717.91   | 1       | \$1,794.33               | 107     | \$23,444.73                | 7         | \$2,533.50  | 141        | \$39,929.67 | 0       | \$0.00   | 225        | 289        | \$72,185.14  |
| May '14       | 8       | \$390.00   | 32       | \$4,562.00   | 1       | \$3,032.00               | 152     | \$38,952.26                | 3         | \$633.14    | 137        | \$36,819.94 | 0       | \$0.00   | 250        | 333        | \$84,389.34  |
| June '14      | 3       | \$253.34   | 5        | \$1,000.00   | 0       | \$0.00                   | 41      | \$9,497.33                 | 1         | \$450.00    | 49         | \$13,785.74 | 0       | \$0.00   | 84         | 99         | \$24,986.41  |
| July '14      | 0       | \$0.00   | 1        | \$200.00     | 1       | \$1,850.00               | 5       | \$1,814.70                 | 0         | \$0.00      | 4          | \$1,800.00  | 0       | \$0.00   | 10         | 11         | \$5,664.70   |
| August '14    | 0       | \$0.00   | 0        | \$0.00       | 0       | \$0.00                   | 0       | \$0.00                     | 0         | \$0.00      | 0          | \$0.00      | 0       | \$0.00   | 0          | 0          | \$0.00       |
| September '14 | 0       | \$0.00   | 0        | \$0.00       | 0       | \$0.00                   | 1       | \$718.15                   | 0         | \$0.00      | 0          | \$0.00      | 0       | \$0.00   | 1          | 1          | \$718.15     |
| Monthly Avg.  | 4       | \$275.53   | 7        | \$1,012.41   | 1       | \$1,763.00               | 68      | \$15,881.60                | 3         | \$800.02    | 66         | \$17,547.01 | 0       | \$0.00   | 124        | 149        | \$37,279.57  |
| Fiscal Year 2 | 2015    |  |          |              |         |                          |         |                            |           |             |            |             |         |          |            |            |              |
| October '14   | 0       | \$0.00   | 0        | \$0.00       | 0       | \$0.00                   | 0       | \$0.00                     | 0         | \$0.00      | 0          | \$0.00      | 0       | \$0.00   | 0          | 0          | \$0.00       |
| November '14  | 2       | \$90.00  | 0        | \$0.00       | 2       | \$4,890.00               | 13      | \$2,175.74                 | 0         | \$0.00      | 6          | \$1,724.83  | 0       | \$0.00   | 20         | 23         | \$8,880.57   |
| December '14  | 9       | \$944.27   | 2        | \$210.00     | 0       | \$0.00                   | 42      | \$12,146.48                | 4         | \$987.22    | 44         | \$12,733.38 | 0       | \$0.00   | 83         | 101        | \$27,021.35  |
| Monthly Avg.  | 4       | \$344.76   | 1        | \$70.00      | 1       | \$1,630.00               | 18      | \$4,774.07                 | 1         | \$329.07    | 17         | \$4,819.40  | 0       | \$0.00   | 34         | 41         | \$11,967.31  |

|                |         |              |         |              |         | FI            | Scal 16 | ears 2013, <u>2</u> | .014 and  | 1 ZU 15     |         |            |         |          |       |          |             |
|----------------|---------|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|---------|------------|---------|----------|-------|----------|-------------|
| Reporting      | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity  | Exc     | ceptions | Ī     | Total SI | ER          |
|                | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments   | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Presque Isle ( | County  |              |         |              |         |               |         |                     |           |             |         |            |         |          |       |          |             |
| Fiscal Year    |         |              |         |              |         |               |         |                     |           |             |         |            |         |          |       |          |             |
| October '12    | 2       | \$320.00     | 1       | \$120.00     | 1       | \$1,715.76    | 9       | \$2,619.91          | 1         | \$272.96    | 16      | \$2,319.81 | 0       | \$0.00   | 25    | 30       | \$7,368.44  |
| November '12   | 1       | \$65.00      | 1       | \$150.00     | 0 0     | \$0.00        |         | \$3,795.16          | 0         | \$0.00      |         | \$1,742.13 | 0       | \$0.00   | 18    | 24       | \$5,752.29  |
| December '12   | 1       | \$200.00     | 0       | \$0.00       | 0 0     | \$0.00        | 14      | \$4,568.20          | 0         | \$0.00      | 15      | \$2,074.30 | 0       | \$0.00   | 25    | 30       | \$6,842.50  |
| January '13    |         | \$115.00     | 0       | \$0.00       | 1       | \$2,003.02    | 24      | \$7,439.60          | 1         | \$190.24    | 25      | \$4,459.28 | 0       | \$0.00   | 39    | 53       | \$14,207.14 |
| February '13   | 1       | \$200.00     | 2       | \$350.00     | 0 0     | \$0.00        | 24      | \$8,418.87          | 3         | \$690.88    | 19      | \$2,886.25 | 0       | \$0.00   | 36    | 49       | \$12,546.00 |
| March '13      | 1       | \$150.00     | 1       | \$50.00      | 0       | \$0.00        | 20      | \$6,162.10          | 1         | \$54.00     | 29      | \$6,109.91 | 0       | \$0.00   | 36    | 52       | \$12,526.01 |
| April '13      | 0       | \$0.00       | 3       | \$450.00     | 0       | \$0.00        | 27      | \$6,657.96          | 0         | \$0.00      | 22      | \$4,555.10 | 0       | \$0.00   | 36    | 52       | \$11,663.06 |
| May '13        | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 19      | \$5,474.29          | 3         | \$1,022.20  | 32      | \$6,475.52 | 0       | \$0.00   | 45    | 54       | \$12,972.01 |
| June '13       | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 18      | \$5,818.72          | 1         | \$217.49    | 28      | \$5,066.81 | 0       | \$0.00   | 40    | 47       | \$11,103.02 |
| July '13       | 2       | \$350.00     | 2       | \$155.00     | 0       | \$0.00        | 6       | \$618.58            | 4         | \$556.12    | 15      | \$3,576.93 | 0       | \$0.00   | 20    | 29       | \$5,256.63  |
| August '13     | 1       | \$60.00      | 0       | \$0.00       | 0       | \$0.00        | 5       | \$2,423.26          | 2         | \$222.44    | 15      | \$3,319.92 | 0       | \$0.00   | 21    | 23       | \$6,025.62  |
| September '13  | 5       | \$526.62     | 3       | \$280.00     | 0       | \$0.00        | 4       | \$890.10            | 0         | \$0.00      | 6       | \$1,316.73 | 0       | \$0.00   | 14    | 18       | \$3,013.45  |
| Monthly Avg.   | 1       | \$165.55     | 1       | \$129.58     | 3 0     | \$309.90      | 15      | \$4,573.90          | 1         | \$268.86    | 19      | \$3,658.56 | 0       | \$0.00   | 30    | 38       | \$9,106.35  |
| Fiscal Year    | 2014    |              |         |              |         |               |         |                     |           |             |         |            |         |          |       |          |             |
| October '13    | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00        | 7       | \$3,064.46          | 0         | \$0.00      | 4       | \$743.28   | 0       | \$0.00   | 12    | 12       | \$4,007.74  |
| November '13   | 0       | \$0.00       | 1       | \$120.00     | 0       | \$0.00        | 6       | \$1,279.03          | 1         | \$160.63    | 15      | \$2,712.11 | 0       | \$0.00   | 19    | 23       | \$4,271.77  |
| December '13   | 2       | \$400.00     | 0       | \$0.00       | 0       | \$0.00        | 19      | \$6,517.85          | 0         | \$0.00      | 14      | \$2,938.19 | 0       | \$0.00   | 29    | 35       | \$9,856.04  |
| January '14    | 1       | \$200.00     | 0       | \$0.00       | 1       | \$2,270.50    | 19      | \$6,788.82          | 0         | \$0.00      | 23      | \$4,779.43 | 0       | \$0.00   | 36    | 44       | \$14,038.75 |
| February '14   | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00        | 20      | \$6,844.69          | 2         | \$198.93    | 3 26    | \$4,987.84 | 0       | \$0.00   | 40    | 49       | \$12,231.46 |
| March '14      | 1       | \$120.00     | 0       | \$0.00       | 2       | \$4,130.00    | 18      | \$5,056.14          | 1         | \$245.20    | 20      | \$3,150.34 | 0       | \$0.00   | 34    | 42       | \$12,701.68 |
| April '14      | 1       | \$200.00     | 2       | \$110.00     | 3       | \$4,530.00    | 16      | \$3,675.96          | 1         | \$204.80    | 25      | \$4,759.82 | 0       | \$0.00   | 39    | 48       | \$13,480.58 |
| May '14        | 2       | \$275.00     | 2       | \$400.00     | 0       | \$0.00        | 18      | \$5,159.44          | 0         | \$0.00      |         | \$5,042.14 | 0       | \$0.00   | 39    | 49       | \$10,876.58 |
| June '14       | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 5       | \$1,596.16          | 0         | \$0.00      |         | \$0.00     |         | \$0.00   | 5     | 5        | \$1,596.16  |
| July '14       | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 1       | \$777.79            | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 1     | 1        | \$777.79    |
| August '14     | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00              | 0         | \$0.00      | 0       | \$0.00     | 0       | \$0.00   | 0     | 0        | \$0.00      |
| September '14  | 0       | \$0.00       | 0       | \$0.00       |         | \$0.00        |         | \$0.00              | 0         | \$0.00      |         | \$0.00     | 0       | \$0.00   | 0     | 0        | \$0.00      |
| Monthly Avg.   | 1       | \$132.92     | 0       | \$52.50      | 1       | \$910.88      | 11      | \$3,396.70          | 0         | \$67.46     | 13      | \$2,426.10 | 0       | \$0.00   | 21    | 26       | \$6,986.55  |
| Fiscal Year    | 2015    |              |         |              |         |               |         |                     |           |             |         |            |         |          |       |          |             |
| October '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 0       | \$0.00              | 0         | \$0.00      |         | \$0.00     | 0       | \$0.00   | 0     | 0        | \$0.00      |
| November '14   | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00        | 5       | \$610.62            | 1         | \$33.15     | 8       | \$1,701.11 | 0       | \$0.00   | 12    | 15       | \$2,544.88  |
| December '14   | 0       | \$0.00       | 1       | \$30.00      | 1       | \$228.00      | 10      | \$2,846.02          | 1         | \$450.00    | 10      | \$1,806.43 | 0       | \$0.00   | 18    | 23       | \$5,360.45  |
| Monthly Avg.   | 0       | \$66.67      | 0       | \$10.00      | 0       | \$76.00       | 5       | \$1,152.21          | 1         | \$161.05    | 6       | \$1,169.18 | 0       | \$0.00   | 10    | 13       | \$2,635.11  |
|                |         |              |         |              |         |               |         |                     |           |             |         |            |         |          |       |          |             |

|               |         |              |         |              |         | F!'           | Scal 16 | ears 2013, <u>2</u> | .0 14 all | 1 2015      |         |             |         | <u>.</u> |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|---------------------|-----------|-------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel          | All Elect | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments            | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| Roscommon C   | County  |              |         |              |         |               |         |                     |           |             | المراز  |             |         |          |       |          |             |
| Fiscal Year 2 |         |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| October '12   |         | \$1,161.04   | . 0     | \$0.00       | 2       | \$2,444.00    | 97      | \$47,097.66         | 2         | \$568.47    | 7 72    | \$19,959.71 | 0       | \$0.00   | 164   | 190      | \$71,230.88 |
| November '12  |         | \$353.00     | 4       | \$0.00       | _       | \$266.90      | 69      | \$32,798.10         |           | \$209.02    |         | \$14,532.12 |         | \$0.00   | 115   | 125      | \$48,159.14 |
| December '12  |         | \$677.00     | 4       | \$0.00       | _       | \$0.00        |         | \$38,481.31         | 3         | \$831.03    | -       | \$18,934.25 |         | \$0.00   | 159   | 174      | \$58,923.59 |
| January '13   |         | \$739.48     | 0       | \$0.00       | 1       | \$1,971.97    | 114     | \$44,311.46         | 2         | \$656.75    | 86      | \$23,344.82 | 0       | \$0.00   | 183   | 213      | \$71,024.48 |
| February '13  | +       | \$769.00     |         | \$0.00       |         | \$3,584.97    | 128     | \$49,997.81         | 8         | \$2,475.10  | -       | \$25,408.61 | 0       | \$0.00   | 196   | 226      | \$82,235.49 |
| March '13     | 14      | \$836.50     | 0       | \$0.00       | 4       | \$8,073.50    | 108     | \$43,299.81         | 6         | \$2,519.53  | 74      | \$26,413.29 | 0       | \$0.00   | 177   | 206      | \$81,142.63 |
| April '13     | 3       | \$125.00     | 0       | \$0.00       | 0       | \$0.00        | 94      | \$29,329.54         | 2         | \$1,155.17  | 55      | \$18,418.65 | 0       | \$0.00   | 133   | 154      | \$49,028.36 |
| May '13       | 4       | \$314.00     | 0       | \$0.00       | 1       | \$2,250.00    | 77      | \$25,175.16         | 5         | \$3,051.60  | 77      | \$30,460.99 | 0       | \$0.00   | 143   | 164      | \$61,251.75 |
| June '13      | 1       | \$50.00      | 0       | \$0.00       | 0       | \$0.00        | 51      | \$15,735.37         | 2         | \$1,083.18  | 80      | \$28,636.63 | 0       | \$0.00   | 123   | 134      | \$45,505.18 |
| July '13      | 2       | \$62.36      | 0       | \$0.00       | 2       | \$4,858.89    | 30      | \$7,971.04          | 3         | \$1,339.04  | 58      | \$17,771.71 | 0       | \$0.00   | 88    | 95       | \$32,003.04 |
| August '13    | 1       | \$200.00     | 0       | \$0.00       | 0       | \$0.00        | 22      | \$5,237.84          | 3         | \$949.72    | 51      | \$13,026.30 | 0       | \$0.00   | 76    | 77       | \$19,413.86 |
| September '13 | 0       | \$0.00       | 1       | \$40.00      | 0       | \$0.00        | 15      | \$3,611.61          | 3         | \$732.15    | 39      | \$9,463.70  | 0       | \$0.00   | 55    | 58       | \$13,847.46 |
| Monthly Avg.  | . 7     | \$440.62     | 2 0     | \$3.33       | 3 1     | \$1,954.19    | 75      | \$28,587.23         | 3         | \$1,297.56  | 65      | \$20,530.90 | 0       | \$0.00   | 134   | 151      | \$52,813.82 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| October '13   | 3       | \$145.00     | 0       | \$0.00       | 0       | \$0.00        | 18      | \$5,149.90          | 1         | \$139.70    | 26      | \$6,759.22  | 0       | \$0.00   | 45    | 48       | \$12,193.82 |
| November '13  | 17      | \$987.95     | 0       | \$0.00       | 0       | \$0.00        | 69      | \$33,039.44         | . 1       | \$211.10    | 36      | \$10,572.23 | 0       | \$0.00   | 103   | 123      | \$44,810.72 |
| December '13  | 10      | \$865.16     | 0       | \$0.00       | 1       | \$4,000.00    | 98      | \$46,306.32         | 1         | \$221.25    | 69      | \$19,934.13 | 0       | \$0.00   | 155   | 179      | \$71,326.86 |
| January '14   | 10      | \$526.96     | 1       | \$114.26     | 6 2     | \$4,689.29    | 117     | \$49,540.35         | 5         | \$1,575.53  | 78      | \$20,422.33 | 0       | \$0.00   | 180   | 213      | \$76,868.72 |
| February '14  | 11      | \$1,144.00   | 0       | \$0.00       | 0       | \$0.00        | 114     | \$45,383.22         | 6         | \$2,305.18  | 58      | \$15,759.27 | 0       | \$0.00   | 160   | 189      | \$64,591.67 |
| March '14     | . 8     | \$390.00     | 0       | \$0.00       | 1       | \$2,360.00    | 70      | \$24,022.56         | 3         | \$592.83    | 57      | \$14,846.71 | 0       | \$0.00   | 121   | 139      | \$42,212.10 |
| April '14     | 2       | \$100.00     | 0       | \$0.00       | 1       | \$4,000.00    | 84      | \$22,641.92         | 1         | \$278.65    | 40      | \$9,917.65  | 0       | \$0.00   | 114   | 128      | \$36,938.22 |
| May '14       | 0       | \$0.00       | 0       | \$0.00       |         | \$0.00        | 53      | \$16,464.25         | 7         | \$1,903.58  | 3 77    | \$21,002.21 | 0       | \$0.00   | 120   | 137      | \$39,370.04 |
| June '14      | 1       | \$50.00      | 0       | \$0.00       |         | \$0.00        |         | \$4,458.14          | . 1       | \$157.47    | 27      | \$7,782.60  | 0       | \$0.00   | 45    | 47       | \$12,448.21 |
| July '14      | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        |         | \$1,350.67          | 0         | \$0.00      |         | \$511.67    | 0       | \$0.00   | 5     | 5        | \$1,862.34  |
| August '14    | 0       | \$0.00       |         | \$0.00       | 0       | \$0.00        | 2       | \$712.33            | 0         | \$0.00      |         | \$0.00      | 0       | \$0.00   | 2     | 2        | \$712.33    |
| September '14 | 0       | \$0.00       | 0       | \$0.00       |         | \$0.00        | 1       | \$489.80            | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1     | 1        | \$489.80    |
| Monthly Avg.  | . 5     | \$350.76     | 0       | \$9.52       | 2 0     | \$1,254.11    | 54      | \$20,796.58         | 2         | \$615.44    | 39      | \$10,625.67 | 0       | \$0.00   | 88    | 101      | \$33,652.07 |
| Fiscal Year 2 | 2015    |              |         |              |         |               |         |                     |           |             |         |             |         |          |       |          |             |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        | 1       | \$638.64            |           | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 1     | 1        | \$638.64    |
| November '14  | 2       | \$150.00     | 0       | \$0.00       | 0       | \$0.00        | 12      | \$4,000.71          | 2         | \$630.17    | 21      | \$5,665.64  | 0       | \$0.00   | 33    | 37       | \$10,446.52 |
| December '14  | 5       | \$364.90     | 0       | \$0.00       | 0       | \$0.00        | 69      | \$29,008.71         | 4         | \$1,148.96  | 46      | \$12,902.80 | 0       | \$0.00   | 108   | 124      | \$43,425.37 |
| Monthly Avg.  | . 2     | \$171.63     | 0       | \$0.00       | 0       | \$0.00        | 27      | \$11,216.02         | 2         | \$593.04    | 22      | \$6,189.48  | 0       | \$0.00   | 47    | 54       | \$18,170.18 |

| l             |         |              |         |              |         | 1.1         | Scal 16 | ais 2013, 2  | .v i + aiit | 1 2013      |         |              |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|--------------|-------------|-------------|---------|--------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | iting Fuel   | All Elect   | . Household | El      | ectricity    | Exc     | eptions  |       | Total S | ER           |
| Month         | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts     | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments     |
| Saginaw Cour  | ntv     |              |         |              |         | أسسم        |         |              |             |             |         |              |         | -        |       |         |              |
| Fiscal Year   |         |              |         |              |         |             |         |              |             |             |         |              |         |          |       |         |              |
| October '12   |         | \$200.00     | 2       | \$265.47     | 6       | \$12,917.00 | 857     | \$151,388.30 | 8           | \$2,033.40  | 854     | \$198,521.73 | 0       | \$0.00   | 993   | 1,728   | \$365,325.90 |
| November '12  |         | \$324.99     |         | \$0.00       | -       | \$22,799.50 | 615     | \$99,602.05  |             | \$2,640.60  | 630     | \$149,624.93 |         | \$0.00   | 736   | 1,726   | \$274,992.07 |
| December '12  |         | \$250.00     |         | \$165.28     |         | \$8,811.00  | 884     | \$148,842.18 |             | \$2,040.28  | 863     | \$182,457.56 |         | \$0.00   | 973   | 1,762   | \$342,566.30 |
| January '13   |         | \$313.59     | 1       | \$273.74     |         | \$20,466.37 | 1,150   | \$195,927.92 |             | \$3,207.20  | 1,130   | \$208,400.88 |         | \$0.00   | 1,261 | 2,310   | \$428,589.70 |
| February '13  |         | \$274.99     |         | \$0.00       |         | \$16,559.90 | 1,225   | \$271,323.27 |             | \$5,072.90  | 1,223   | \$258,938.16 |         | \$0.00   | 1,356 | 2,477   | \$552,169.22 |
| March '13     | +       | \$335.00     | 0       | \$0.00       | 9       | \$19,172.00 | 1,225   | \$297,253.66 |             | \$5,824.48  | 1,248   | \$249,854.74 |         | \$0.00   | 1,375 | 2,502   | \$572,439.88 |
| April '13     | 1       | \$45.00      | 1       | \$91.99      |         | \$5,128.78  | 1,143   | \$302,161.60 | 13          | \$3,677.34  | 1,170   | \$213,365.10 | 0       | \$0.00   | 1,284 | 2,330   | \$524,469.81 |
| May '13       | 1       | \$45.00      | 4       | \$529.93     | 5       | \$7,760.00  | 1,398   | \$370,283.64 | 23          | \$7,677.81  | 1,451   | \$273,283.94 | 0       | \$0.00   | 1,578 | 2,882   | \$659,580.32 |
| June '13      | 0       | \$0.00       | 0       | \$0.00       | 2       | \$2,888.00  | 1,097   | \$307,930.84 | 18          | \$6,294.25  | 1,144   | \$258,377.64 | 0       | \$0.00   | 1,253 | 2,261   | \$575,490.73 |
| July '13      | 0       | \$0.00       | 1       | \$200.00     | 1       | \$1,788.00  | 610     | \$154,281.48 | 8           | \$2,618.23  | 688     | \$152,569.18 | 0       | \$0.00   | 780   | 1,308   | \$311,456.89 |
| August '13    | 0       | \$0.00       | 1       | \$104.12     | 0       | \$0.00      | 688     | \$123,115.09 | 11          | \$2,582.44  | 685     | \$128,849.75 | 0       | \$0.00   | 860   | 1,385   | \$254,651.40 |
| September '13 | 1       | \$65.00      | 2       | \$311.52     | 4       | \$9,053.54  | 457     | \$71,784.52  | 12          | \$2,956.49  | 469     | \$95,758.49  | 0       | \$0.00   | 585   | 945     | \$179,929.56 |
| Monthly Avg.  | . 2     | \$154.46     | 1       | \$161.84     | 5       | \$10,612.01 | 946     | \$207,824.55 | 13          | \$3,885.45  | 963     | \$197,500.18 | 0       | \$0.00   | 1,086 | 1,930   | \$420,138.48 |
| Fiscal Year   | 2014    |              |         |              |         |             |         |              |             |             |         |              |         |          |       |         |              |
| October '13   | 0       | \$0.00       | 0       | \$0.00       | 3       | \$6,500.00  | 252     | \$37,263.48  | 3           | \$978.53    | 274     | \$60,597.17  | 0       | \$0.00   | 327   | 532     | \$105,339.18 |
| November '13  | 6       | \$479.99     | 2       | \$68.46      | 2       | \$5,750.00  | 422     | \$60,764.41  | 3           | \$751.62    | 407     | \$91,318.10  | 0       | \$0.00   | 467   | 842     | \$159,132.58 |
| December '13  | 7       | \$785.00     | 1       | \$182.75     | 16      | \$29,359.98 | 1,021   | \$162,092.00 | 26          | \$7,523.26  | 994     | \$226,773.55 | 0       | \$0.00   | 1,146 | 2,065   | \$426,716.54 |
| January '14   | 3       | \$444.99     | 2       | \$309.43     | 7       | \$15,817.08 | 1,150   | \$196,579.64 | 22          | \$6,602.70  | 1,095   | \$208,554.66 | 0       | \$0.00   | 1,271 | 2,279   | \$428,308.50 |
| February '14  | 3       | \$275.00     | 0       | \$0.00       | 11      | \$27,515.27 | 1,146   | \$232,621.35 | 21          | \$6,893.87  | 1,150   | \$212,297.96 | 0       | \$0.00   | 1,312 | 2,331   | \$479,603.45 |
| March '14     |         | \$370.00     |         | \$0.00       |         | \$26,933.00 | 1,041   | \$231,431.48 |             | \$7,817.98  | 1,003   | \$168,009.88 |         | \$0.00   | 1,203 | 2,086   | \$434,562.34 |
| April '14     | 0       | \$0.00       |         | \$0.00       |         | \$9,152.77  | 779     | \$175,620.45 |             | \$2,797.26  | 765     | \$123,228.26 | 0       | \$0.00   | 934   | 1,561   | \$310,798.74 |
| May '14       | 0       | \$0.00       |         | \$0.00       |         | \$15,021.69 | 1,026   | \$228,599.02 | 18          | \$4,189.26  | 1,075   | \$174,019.81 | 0       | \$0.00   | 1,227 | 2,124   | \$421,829.78 |
| June '14      | 0       | \$0.00       |         | \$0.00       |         | \$366.00    | 442     | \$106,753.87 | 9           | \$3,108.55  | 436     | \$81,406.03  | 0       | \$0.00   | 515   | 888     | \$191,634.45 |
| July '14      |         | \$0.00       |         | \$0.00       |         | \$6,028.79  | 56      | \$16,921.06  | 1           | \$450.00    | 51      | \$11,619.81  | 0       | \$0.00   | 73    | 110     | \$35,019.66  |
| August '14    | 0       | \$0.00       |         | \$0.00       | 0       | \$0.00      | 4       | \$1,001.04   |             | \$0.00      | 3       | \$964.35     | 0       | \$0.00   | 5     | 7       | \$1,965.39   |
| September '14 |         | \$0.00       |         | \$0.00       | 0       | \$0.00      | 1       | \$336.06     |             | \$0.00      | 1       | \$448.16     | 0       | \$0.00   | 2     | 2       | \$784.22     |
| Monthly Avg.  | . 2     | \$196.25     | 0       | \$46.72      | 5       | \$11,870.38 | 612     | \$120,831.99 | 12          | \$3,426.09  | 605     | \$113,269.81 | 0       | \$0.00   | 707   | 1,236   | \$249,641.24 |
| Fiscal Year   | 2015    |              |         |              |         |             |         |              |             |             |         |              |         |          |       |         |              |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00       |             | \$0.00      | 0       | \$0.00       | 0       | \$0.00   | 0     | 0       | \$0.00       |
| November '14  | . 1     | \$99.95      | 0       | \$0.00       | 1       | \$309.00    | 162     | \$29,794.43  | 7           | \$2,109.52  | 155     | \$41,525.19  | 0       | \$0.00   | 188   | 326     | \$73,838.09  |
| December '14  | 5       | \$444.98     |         | \$200.00     | 2       | \$3,815.00  | 583     | \$105,891.39 |             | \$5,328.74  | 587     | \$146,541.02 |         | \$0.00   | 674   | 1,197   | \$262,221.13 |
| Monthly Avg.  | . 2     | \$181.64     | 0       | \$66.67      | 1       | \$1,374.67  | 248     | \$45,228.61  | 9           | \$2,479.42  | 247     | \$62,688.74  | 0       | \$0.00   | 287   | 508     | \$112,019.74 |

| ı <del></del>                         | 1       |                          |         |              |         |                      | Scal 16 | ais 2013, 2                | o i + aiic | 1 2013                   |         |                            |         |          |          |         |                             |
|---------------------------------------|---------|--------------------------|---------|--------------|---------|----------------------|---------|----------------------------|------------|--------------------------|---------|----------------------------|---------|----------|----------|---------|-----------------------------|
| Reporting                             | Heat De | ep. & Recnt.             | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl.          | Hea     | ating Fuel                 | All Elect  | . Household              | El      | ectricity                  | Exc     | ceptions | <u> </u> | Total S | ER                          |
|                                       | # Pymts | Payments                 | # Pymts | Payments     | # Pymts | Payments             | # Pymts | Payments                   | # Pymts    | Payments                 | # Pymts | Payments                   | # Pymts | Payments | Cases #  | # Pymts | Payments                    |
| Sanilac Count                         | tv      |                          |         |              |         |                      |         |                            |            |                          |         |                            |         | نسما     |          |         |                             |
| Fiscal Year 2                         |         |                          |         |              |         |                      |         |                            |            |                          |         |                            |         |          |          |         |                             |
| October '12                           |         | \$1,500.00               | 3       | \$277.86     | 1       | \$1,650.00           | 96      | \$49,856.07                | 8          | \$1,971.14               | 131     | \$31,107.30                | 0       | \$0.00   | 211      | 253     | \$86,362.37                 |
| November '12                          |         | \$1,050.00               |         | \$277.00     |         | \$590.45             | 1       | \$49,830.07                | 7          | \$1,359.75               | 87      | \$21,377.48                |         | \$0.00   | 169      | 194     | \$69,270.32                 |
| December '12                          |         | \$600.00                 |         | \$371.64     | +       | \$1,750.00           | 1       | \$44,072.04                | 4          | \$1,040.91               | 103     | \$23,112.56                |         | \$0.00   | 191      | 212     | \$70,920.92                 |
| January '13                           |         | \$480.00                 | 2       | \$40.00      |         | \$1,750.00           | 147     | \$65,199.30                | 6          | \$1,040.91               | 119     | \$23,112.50                |         | \$0.00   | 247      | 285     | \$101,462.65                |
| February '13                          |         | \$100.00                 | 0       | \$0.00       |         | \$6,938.07           | 136     | \$53,205.99                | 11         | \$1,440.19               | 107     | \$23,941.53                |         | \$0.00   | 225      | 259     | \$91,816.71                 |
| H                                     | +       |                          | 0       | \$0.00       |         | . ,                  | 146     |                            | 4          |                          | 107     |                            | 0       | \$0.00   | 223      | 272     |                             |
| March '13<br>April '13                |         | \$1,158.00<br>\$1,062.47 | 2       | \$0.00       |         | \$3,587.00<br>\$0.00 | 137     | \$64,141.72<br>\$44,267.68 | 9          | \$1,180.45<br>\$3,341.63 | 105     | \$33,447.41<br>\$32,385.04 |         | \$0.00   | 224      | 272     | \$103,514.58<br>\$81,287.82 |
| · · · · · · · · · · · · · · · · · · · |         |                          |         | \$231.00     | +       | \$0.00               |         |                            |            | . ,                      |         |                            | 0       |          | 216      | 253     |                             |
| May '13                               |         | \$795.00                 | 2       |              | +       |                      | 106     | \$31,857.95                | 12         | \$4,145.24               | 120     | \$35,625.01                |         | \$0.00   |          |         | \$72,760.20                 |
| June '13                              | +       | \$265.00<br>\$150.00     | 0       | \$0.00       | +       | \$0.00               |         | \$19,423.70                | 8          | \$2,087.83               | 82      | \$22,713.80                |         | \$0.00   | 146      | 164     | \$44,490.33                 |
| July '13                              |         | \$150.00                 | 4       | \$640.00     |         | \$0.00               |         | \$11,871.04                | 4          | \$752.68                 | 73      | \$20,637.30                |         | \$0.00   | 101      | 115     | \$34,051.02                 |
| August '13                            |         | \$135.00                 | 2       | \$400.00     | +       | \$0.00               | 1       | \$7,439.13                 | 2          | \$234.46                 | 47      | \$11,633.94                |         | \$0.00   | 71       | 81      | \$19,842.53                 |
| September '13                         |         | \$635.00                 | 1       | \$20.00      |         | \$0.00               |         | \$4,077.61                 | 4          | \$753.80                 | 39      | \$8,367.50                 |         | \$0.00   | 60       | 72      | \$13,853.91                 |
| Monthly Avg.                          |         | \$660.87                 | 2       | \$211.46     | 1       | \$2,073.10           | 92      | \$36,671.55                | 7          | \$1,769.25               | 94      | \$24,416.56                | 0       | \$0.00   | 174      | 203     | \$65,802.78                 |
| Fiscal Year 2                         |         |                          |         |              |         |                      |         |                            |            |                          | _       |                            |         |          |          |         |                             |
| October '13                           | 3       | \$135.00                 |         | \$0.00       |         | \$0.00               |         | \$7,247.52                 | 1          | \$167.37                 | 23      | \$5,276.45                 |         | \$0.00   | 36       | 41      | \$12,826.34                 |
| November '13                          | 19      | \$1,657.90               | 1       | \$200.00     | 0       | \$0.00               | 56      | \$27,515.45                | 6          | \$1,840.31               | 74      | \$17,744.23                | 0       | \$0.00   | 125      | 156     | \$48,957.89                 |
| December '13                          | 15      | \$1,673.93               | 1       | \$200.00     |         | \$3,785.65           | 157     | \$91,478.16                | 3          | \$977.13                 | 83      | \$19,070.94                | 0       | \$0.00   | 229      | 261     | \$117,185.81                |
| January '14                           | 8       | \$900.00                 | 0       | \$0.00       | 3       | \$7,908.00           | 119     | \$56,686.55                | 8          | \$1,607.72               | 87      | \$19,237.83                | 0       | \$0.00   | 200      | 225     | \$86,340.10                 |
| February '14                          | 6       | \$475.00                 | 0       | \$0.00       | 0       | \$0.00               | 141     | \$57,559.50                | 8          | \$1,267.00               | 79      | \$18,030.77                | 0       | \$0.00   | 199      | 234     | \$77,332.27                 |
| March '14                             | 11      | \$1,045.00               | 0       | \$0.00       | 2       | \$3,956.52           | 127     | \$52,598.86                | 2          | \$564.37                 | 69      | \$16,657.02                | 0       | \$0.00   | 184      | 211     | \$74,821.77                 |
| April '14                             | 4       | \$275.00                 | 1       | \$150.00     | 1       | \$2,095.00           | 108     | \$38,331.85                | 10         | \$2,196.20               | 66      | \$15,402.35                | 0       | \$0.00   | 170      | 190     | \$58,450.40                 |
| May '14                               | 12      | \$785.00                 | 0       | \$0.00       | 0       | \$0.00               | 78      | \$24,702.89                | 9          | \$2,600.82               | 51      | \$13,270.03                | 0       | \$0.00   | 126      | 150     | \$41,358.74                 |
| June '14                              | 2       | \$100.00                 | 0       | \$0.00       | 0       | \$0.00               | 19      | \$6,902.64                 | 2          | \$524.39                 | 30      | \$7,505.71                 | 0       | \$0.00   | 47       | 53      | \$15,032.74                 |
| July '14                              | 0       | \$0.00                   | 0       | \$0.00       | 1       | \$725.00             | 1       | \$849.91                   | 0          | \$0.00                   | 2       | \$291.79                   | 0       | \$0.00   | 4        | 4       | \$1,866.70                  |
| August '14                            | 0       | \$0.00                   | 0       | \$0.00       | 0       | \$0.00               | 3       | \$1,339.24                 | 0          | \$0.00                   | 0       | \$0.00                     | 0       | \$0.00   | 3        | 3       | \$1,339.24                  |
| September '14                         | 0       | \$0.00                   | 0       | \$0.00       | 0       | \$0.00               | 3       | \$2,447.90                 | 0          | \$0.00                   | 0       | \$0.00                     | 0       | \$0.00   | 3        | 3       | \$2,447.90                  |
| Monthly Avg.                          | 7       | \$587.24                 | 0       | \$45.83      | 1       | \$1,539.18           | 69      | \$30,638.37                | 4          | \$978.78                 | 47      | \$11,040.59                | 0       | \$0.00   | 111      | 128     | \$44,829.99                 |
| Fiscal Year 2                         | 2015    |                          |         |              |         |                      |         |                            |            |                          |         |                            |         |          |          |         |                             |
| October '14                           | 0       | \$0.00                   | 0       | \$0.00       | 0       | \$0.00               | 1       | \$775.15                   | 0          | \$0.00                   | 0       | \$0.00                     | 0       | \$0.00   | 1        | 1       | \$775.15                    |
| November '14                          | 5       | \$450.00                 | 0       | \$0.00       | 0       | \$0.00               | 16      | \$6,407.80                 | 1          | \$364.25                 | 18      | \$5,100.16                 | 0       | \$0.00   | 34       | 40      | \$12,322.21                 |
| December '14                          | 15      | \$1,999.70               | 0       | \$0.00       | 2       | \$6,714.80           | 64      | \$32,212.45                | 5          | \$1,545.34               | 43      | \$9,889.80                 | 0       | \$0.00   | 112      | 129     | \$52,362.09                 |
| Monthly Avg.                          | 7       | \$816.57                 | 0       | \$0.00       | 1       | \$2,238.27           | 27      | \$13,131.80                | 2          | \$636.53                 | 20      | \$4,996.65                 | 0       | \$0.00   | 49       | 57      | \$21,819.82                 |

|               |         |              |          |              |          | F!            | Scal Te | ars 2013, 2 | 014 and   | 1 2015      |          |             |   |          |       |         |             |
|---------------|---------|--------------|----------|--------------|----------|---------------|---------|-------------|-----------|-------------|----------|-------------|---|----------|-------|---------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D  | ep. & Recnt. | Furnace  | e Rep.& Repl. | Hea     | ating Fuel  | All Elect | . Household | Ele      | ectricity   | Exc                                     | eptions  |       | Total S | ER          |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts  | Payments      | # Pymts | Payments    | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts                                 | Payments | Cases | # Pymts | Payments    |
| Schoolcraft C | ounty   |              |          |              |          | أكسا          |         |             | '         |             |          |             | <u> </u>                                | -        |       |         |             |
| Fiscal Year   | 2013    |              |          |              |          |               |         |             |           |             |          |             |   |          |       |         |             |
| October '12   |         | \$287.00     | 1        | \$10.00      | 1        | \$2,950.00    | 11      | \$6,526.94  | 1         | \$139.01    | 16       | \$3,456.04  | 0                                       | \$0.00   | 25    | 34      | \$13,368.99 |
| November '12  | 5       | \$394.00     | 4        | \$444.00     | 0        | \$0.00        | 16      | \$5,627.97  | 0         | \$0.00      | 12       | \$2,584.75  |   | \$0.00   | 24    | 37      | \$9,050.72  |
| December '12  |         | \$485.00     | 1        | \$77.00      | 1        | \$2,882.00    | 25      | \$8,944.45  | 2         | \$298.01    | 10       | \$1,666.65  |   | \$0.00   | 34    | 42      | \$14,353.11 |
| January '13   |         | \$390.00     | 1        | \$75.00      | 0        | \$0.00        | 20      | \$6,215.17  | 5         | \$1,250.76  | 16       | \$2,722.39  | 0                                       | \$0.00   | 35    | 45      | \$10,653.32 |
| February '13  | 0       | \$0.00       | 1        | \$78.00      | 1        | \$102.10      | 31      | \$12,651.76 | 3         | \$734.57    | 20       | \$4,785.45  | 0                                       | \$0.00   | 49    | 56      | \$18,351.88 |
| March '13     | 3       | \$259.00     | 0        | \$0.00       | 1        | \$677.97      | 27      | \$11,023.83 | 8         | \$1,572.04  | 21       | \$6,096.76  | 0                                       | \$0.00   | 50    | 60      | \$19,629.60 |
| April '13     | 3       | \$354.69     | 0        | \$0.00       | 0        | \$0.00        | 22      | \$7,644.72  | 8         | \$3,800.56  | 30       | \$10,506.91 | 0                                       | \$0.00   | 54    | 63      | \$22,306.88 |
| May '13       | 2       | \$195.00     | 1        | \$200.00     | 0        | \$0.00        | 23      | \$7,482.82  | 7         | \$2,804.63  | 21       | \$8,257.24  | 0                                       | \$0.00   | 46    | 54      | \$18,939.69 |
| June '13      | 1       | \$50.00      | 3        | \$180.00     | 0        | \$0.00        | 16      | \$3,409.03  | 3         | \$1,322.86  | 12       | \$4,523.07  | 0                                       | \$0.00   | 28    | 35      | \$9,484.96  |
| July '13      | 2       | \$100.00     | 0        | \$0.00       | 0        | \$0.00        | 7       | \$809.76    | 3         | \$854.98    | 11       | \$2,295.70  | 0                                       | \$0.00   | 21    | 23      | \$4,060.44  |
| August '13    | 0       | \$0.00       | 1        | \$10.00      | 0        | \$0.00        | 5       | \$1,125.97  | 1         | \$149.97    | 11       | \$2,240.45  | 0                                       | \$0.00   | 16    | 18      | \$3,526.39  |
| September '13 | 1       | \$75.00      | 1        | \$75.00      | 0        | \$0.00        | 2       | \$1,002.34  | 0         | \$0.00      | 7        | \$1,178.33  | 0                                       | \$0.00   | 10    | 11      | \$2,330.67  |
| Monthly Avg.  | 2       | \$215.81     | 1        | \$95.75      | 0        | \$551.01      | 17      | \$6,038.73  | 3         | \$1,077.28  | 16       | \$4,192.81  | 0                                       | \$0.00   | 33    | 40      | \$12,171.39 |
| Fiscal Year 2 | 2014    |              |          |              |          |               |         |             |           |             |          |             |   |          |       |         |             |
| October '13   | 1       | \$50.00      | 0        | \$0.00       | 1        | \$3,425.00    | 1       | \$146.86    | 0         | \$0.00      |          | \$731.89    | 0                                       | \$0.00   | 6     | 8       | \$4,353.75  |
| November '13  | 1       | \$185.00     | 2        | \$341.00     | 0        | \$0.00        | 10      | \$4,709.31  | 1         | \$76.38     | 10       | \$2,029.42  | 0                                       | \$0.00   | 19    | 24      | \$7,341.11  |
| December '13  | 7       | \$955.41     | 0        | \$0.00       | 1        | \$4,000.00    | 32      | \$12,346.41 | 2         | \$197.06    | 10       | \$1,796.73  | 0                                       | \$0.00   | 44    | 52      | \$19,295.61 |
| January '14   | 2       | \$300.00     | 0        | \$0.00       | 0        | \$0.00        | 23      | \$10,111.05 | 1         | \$450.00    | 0        | \$0.00      | 0                                       | \$0.00   | 24    | 26      | \$10,861.05 |
| February '14  | 0       | \$0.00       | 0        | \$0.00       | 2        | \$1,281.43    | 25      | \$13,508.27 | 0         | \$0.00      |          | \$0.00      | 0                                       | \$0.00   | 27    | 27      | \$14,789.70 |
| March '14     | 2       | \$167.00     | 0        | \$0.00       |          | \$2,060.65    | 20      | \$9,717.10  | 0         | \$0.00      | -        | \$0.00      | 0                                       | \$0.00   | 21    | 23      | \$11,944.75 |
| April '14     |         | \$250.00     | 1        | \$134.00     | <b>-</b> | \$0.00        | 19      | \$7,312.73  | 4         | \$1,482.37  | 16       | \$4,567.21  | 0                                       | \$0.00   | 35    | 42      | \$13,746.31 |
| May '14       |         | \$0.00       |          | \$200.00     | 0        | \$0.00        | 16      | \$4,553.86  | 5         | \$1,841.30  | 30       | \$7,356.18  | ł — — — — — — — — — — — — — — — — — — — | \$0.00   | 43    | 52      | \$13,951.34 |
| June '14      |         | \$0.00       |          | \$0.00       |          | \$0.00        | 0       | \$0.00      | 1         | \$284.77    | 5        | \$1,432.33  |   | \$0.00   | 6     | 6       | \$1,717.10  |
| July '14      | 0       | \$0.00       | <b>-</b> | \$0.00       | <b>-</b> | \$0.00        | 0       | \$0.00      | 0         | \$0.00      | <b>-</b> | \$0.00      |   | \$0.00   | 0     | 0       | \$0.00      |
| August '14    |         | \$0.00       | <b>-</b> | \$0.00       | <b>-</b> | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |          | \$0.00      | 0                                       | \$0.00   | 0     | 0       | \$0.00      |
| September '14 |         | \$0.00       | <b>-</b> | \$0.00       | <b>-</b> | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |          | \$0.00      | ł — — — — — — — — — — — — — — — — — — — | \$0.00   | 0     | 0       | \$0.00      |
| Monthly Avg.  |         | \$158.95     | 0        | \$56.25      | 0        | \$897.26      | 12      | \$5,200.47  | 1         | \$360.99    | 6        | \$1,492.81  | 0                                       | \$0.00   | 19    | 22      | \$8,166.73  |
| Fiscal Year 2 |         |              |          |              |          |               |         |             |           |             |          |             |   |          |       |         |             |
| October '14   |         | \$0.00       |          | \$0.00       |          | \$0.00        | 0       | \$0.00      | 0         | \$0.00      |          | \$0.00      |   | \$0.00   | 0     | 0       | \$0.00      |
| November '14  |         | \$50.00      | 0        | \$0.00       | -        | \$0.00        | 3       | \$1,063.06  | 0         | \$0.00      |          | \$0.00      |   | \$0.00   | 3     | 4       | \$1,113.06  |
| December '14  |         | \$0.00       | 0        | \$0.00       | <b>-</b> | \$0.00        | 8       | \$3,265.78  | 0         | \$0.00      |          | \$0.00      | ł — — — — — — — — — — — — — — — — — — — | \$0.00   | 8     | 8       | \$3,265.78  |
| Monthly Avg.  | 0       | \$16.67      | 0        | \$0.00       | 0        | \$0.00        | 4       | \$1,442.95  | 0         | \$0.00      | 0        | \$0.00      | 0                                       | \$0.00   | 4     | 4       | \$1,459.61  |

|               |         |              |   |              |         | Г           | Scal 16 | ars 2013, 2 | .014 and  | 1 ZU 10     |          |             |         |          |       |          |              |
|---------------|---------|--------------|---|--------------|---------|-------------|---------|-------------|-----------|-------------|----------|-------------|---------|----------|-------|----------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D                                 | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ating Fuel  | All Elect | . Household | Ele      | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|               | # Pymts | Payments     | # Pymts                                 | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts  | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| Shiawassee Co | ounty   |              |   |              |         |             |         |             |           |             |          |             |         |          |       |          |              |
| Fiscal Year 2 |         |              |   |              |         |             |         |             |           |             |          |             |         |          |       |          |              |
| October '12   | 0       | \$0.00       | 0                                       | \$0.00       | 1       | \$2,300.00  | 174     | \$28,024.96 | 7         | \$2,118.58  | 171      | \$42,391.88 | 0       | \$0.00   | 218   | 353      | \$74,835.42  |
| November '12  | 0       | \$0.00       | 0                                       | \$0.00       | 1       | \$2,835.00  | 131     | \$25,868.81 | 3         | \$904.42    | 128      | \$32,578.48 | 0       | \$0.00   | 172   | 263      | \$62,186.71  |
| December '12  | 0       | \$0.00       | 0                                       | \$0.00       | 3       | \$4,952.85  | 195     | \$43,122.13 | 2         | \$680.15    | 185      | \$43,806.81 | 0       | \$0.00   | 237   | 385      | \$92,561.94  |
| January '13   | 0       | \$0.00       | 0                                       | \$0.00       | 5       | \$9,793.97  | 253     | \$54,906.67 | 5         | \$1,279.01  | 219      | \$45,122.38 | 0       | \$0.00   | 295   | 482      | \$111,102.03 |
| February '13  | 0       | \$0.00       | 0                                       | \$0.00       | 1       | \$2,782.00  | 224     | \$58,634.24 | . 7       | \$1,915.05  | 209      | \$49,608.84 | 0       | \$0.00   | 271   | 441      | \$112,940.13 |
| March '13     | 0       | \$0.00       | 0                                       | \$0.00       | 2       | \$4,481.00  | 256     | \$75,018.38 | 13        | \$4,419.11  | 224      | \$58,264.85 | 0       | \$0.00   | 295   | 495      | \$142,183.34 |
| April '13     | 0       | \$0.00       | 0                                       | \$0.00       | 0       | \$0.00      | 202     | \$50,257.13 | 8         | \$2,945.29  | 191      | \$42,599.19 | 0       | \$0.00   | 236   | 401      | \$95,801.61  |
| May '13       | 0       | \$0.00       | 0                                       | \$0.00       | 0       | \$0.00      | 250     | \$63,970.22 | 4         | \$1,231.91  | 243      | \$55,820.66 | 0       | \$0.00   | 284   | 497      | \$121,022.79 |
| June '13      | 0       | \$0.00       | 0                                       | \$0.00       | 0       | \$0.00      | 167     | \$51,744.65 | 5         | \$986.25    | 183      | \$51,537.76 | 0       | \$0.00   | 203   | 355      | \$104,268.66 |
| July '13      | 0       | \$0.00       | 0                                       | \$0.00       | 0       | \$0.00      | 124     | \$31,678.38 |           | \$517.08    |          | \$31,055.82 | 0       | \$0.00   | 152   | 253      | \$63,251.28  |
| August '13    | 0       | \$0.00       | 1                                       | \$131.99     | 0       | \$0.00      | 121     | \$23,657.07 | 2         | \$697.42    | 132      | \$29,454.64 | 0       | \$0.00   | 155   | 256      | \$53,941.12  |
| September '13 | 0       | \$0.00       | 0                                       | \$0.00       | 0       | \$0.00      | 91      | \$14,838.53 |           | \$1,132.40  |          | \$19,869.94 | 0       | \$0.00   | 114   | 189      | \$35,840.87  |
| Monthly Avg.  | 0       | \$0.00       | 0                                       | \$11.00      | 1       | \$2,262.07  | 182     | \$43,476.76 | 5         | \$1,568.89  | 176      | \$41,842.60 | 0       | \$0.00   | 219   | 364      | \$89,161.33  |
| Fiscal Year 2 | 014     |              |   |              |         |             |         |             |           |             |          |             |         |          |       |          |              |
| October '13   | 0       | \$0.00       | 1                                       | \$200.00     | 1       | \$2,069.29  | 55      | \$10,818.96 |           | \$1,071.23  |          | \$11,763.17 | 0       | \$0.00   | 69    | 110      | \$25,922.65  |
| November '13  | 0       | \$0.00       | 0                                       | \$0.00       | 1       | \$2,300.00  | 76      | \$16,602.14 | 2         | \$473.15    |          | \$19,353.43 | 0       | \$0.00   | 97    | 160      | \$38,728.72  |
| December '13  | 0       | \$0.00       | 0                                       | \$0.00       | 2       | \$6,863.22  | 192     | \$45,867.01 | 4         | \$1,055.43  | 164      | \$38,539.16 | 0       | \$0.00   | 222   | 362      | \$92,324.82  |
| January '14   | 0       | \$0.00       | 0                                       | \$0.00       | 0       | \$0.00      | 164     | \$42,119.70 | 9         | \$2,660.78  | 146      | \$33,234.23 | 0       | \$0.00   | 200   | 319      | \$78,014.71  |
| February '14  | 0       | \$0.00       | 1                                       | \$187.18     | 3 4     | \$8,894.53  | 226     | \$56,061.13 |           | \$3,419.49  | 221      | \$50,423.44 |         | \$0.00   | 277   | 464      | \$118,985.77 |
| March '14     | 1       | \$30.00      | 1                                       | \$200.00     | -       | \$0.00      | 172     | \$44,624.72 |           | \$1,758.06  | <b>-</b> | \$31,070.35 |         | \$0.00   | 208   | 344      | \$77,683.13  |
| April '14     | 0       | \$0.00       | 0                                       | \$0.00       | -       | \$7,842.00  | 135     | \$35,301.10 |           | \$2,841.88  | <b>-</b> | \$27,190.80 |         | \$0.00   | 174   | 282      | \$73,175.78  |
| May '14       | 0       | \$0.00       |   | \$0.00       |         | \$0.00      | 181     | \$44,568.59 | 8         | \$2,672.69  | 195      | \$36,097.53 | 0       | \$0.00   | 219   | 384      | \$83,338.81  |
| June '14      | 0       | \$0.00       |   | \$0.00       |         | \$2,145.00  | 62      | \$15,604.52 |           | \$769.65    |          | \$13,000.48 |         | \$0.00   | 78    | 127      | \$31,519.65  |
| July '14      | 0       | \$0.00       | ł — — — — — — — — — — — — — — — — — — — | \$0.00       | -       | \$2,295.00  | 8       | \$2,791.88  | 0         | \$0.00      | <b>-</b> | \$966.91    |         | \$0.00   | 11    | 15       | \$6,053.79   |
| August '14    | 0       | \$0.00       | ł — — — — — — — — — — — — — — — — — — — | \$0.00       | -       | \$0.00      | 2       | \$830.00    | 0         | \$0.00      |          | \$0.00      |         | \$0.00   | 2     | 2        | \$830.00     |
| September '14 | 0       | \$0.00       |   | \$0.00       |         | \$0.00      | 1       | \$192.68    |           | \$0.00      |          | \$0.00      |         | \$0.00   | 1     | 1        | \$192.68     |
| Monthly Avg.  | 0       | \$2.50       | 0                                       | \$48.93      | 1       | \$2,700.75  | 106     | \$26,281.87 | 5         | \$1,393.53  | 102      | \$21,803.29 | 0       | \$0.00   | 130   | 214      | \$52,230.88  |
| Fiscal Year 2 | 015     |              |   |              |         |             |         |             |           |             |          |             |         |          |       |          |              |
| October '14   | 0       | \$0.00       | 0                                       | \$0.00       |         | \$0.00      | 3       | \$2,276.84  | 0         | \$0.00      |          | \$0.00      |         | \$0.00   | 3     | 3        | \$2,276.84   |
| November '14  | 1       | \$199.98     | 0                                       | \$0.00       | 1       | \$3,475.00  | 43      | \$11,365.64 | 4         | \$1,405.46  | 36       | \$10,508.10 | 0       | \$0.00   | 57    | 85       | \$26,954.18  |
| December '14  | 0       | \$0.00       | 1                                       | \$147.75     | 1       | \$3,800.00  | 146     | \$29,783.62 | 17        | \$4,727.13  |          | \$41,154.15 | 0       | \$0.00   | 188   | 305      | \$79,612.65  |
| Monthly Avg.  | 0       | \$66.66      | 0                                       | \$49.25      | 1       | \$2,425.00  | 64      | \$14,475.37 | 7         | \$2,044.20  | 59       | \$17,220.75 | 0       | \$0.00   | 83    | 131      | \$36,281.22  |

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|----------------|---------|-------------|---------|--------------|---------|-------------|---------|--------------|-----------|-------------|---------|--------------|---------|----------|-------|---------|--------------|
| Reporting      | -       | p. & Recnt. | -       | ep. & Recnt. |         | Rep.& Repl. | -       | ting Fuel    | All Elect | . Household |         | ectricity    | Exc     | eptions  |       | Total S | ER           |
| Month          | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments     | # Pymts   | Payments    | # Pymts | Payments     | # Pymts | Payments | Cases | # Pymts | Payments     |
| St. Clair Coun | ity     |             |         |              |         |             |         |              |           |             |         |              |         | _        |       |         |              |
| Fiscal Year    |         |             |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '12    | 69      | \$6,640.50  | 2       | \$342.87     | 3       | \$3,490.30  | 227     | \$46,393.90  | 13        | \$3,414.50  | 496     | \$123,961.51 | 0       | \$0.00   | 661   | 810     | \$184,243.58 |
| November '12   |         | \$4,560.78  | 3       | \$415.73     | 3       | \$8,370.00  | 148     | \$33,097.74  | 10        | \$2,865.74  | 299     | \$75,262.23  | 0       | \$0.00   | 426   | 503     | \$124,572.22 |
| December '12   | 20      | \$2,390.00  | 3       | \$385.85     | 1       | \$280.70    | 373     | \$78,375.21  | 8         | \$2,046.61  | 421     | \$103,228.62 |         | \$0.00   | 689   | 826     | \$186,706.99 |
| January '13    | 36      | \$3,312.50  | 0       | \$0.00       | 4       | \$6,691.00  | 541     | \$105,205.12 | 11        | \$2,877.12  | 375     | \$82,666.90  | 0       | \$0.00   | 801   | 967     | \$200,752.64 |
| February '13   | 28      | \$1,954.00  | 1       | \$148.00     | 5       | \$7,005.96  | 542     | \$112,896.70 | 13        | \$5,081.75  | 402     | \$118,264.43 | 0       | \$0.00   | 823   | 991     | \$245,350.84 |
| March '13      | 33      | \$2,588.65  | 0       | \$0.00       | 3       | \$4,606.30  | 471     | \$101,237.05 | 15        | \$4,538.70  | 363     | \$102,210.44 | 0       | \$0.00   | 718   | 885     | \$215,181.14 |
| April '13      | 32      | \$2,677.54  | 2       | \$287.46     | 1       | \$2,280.00  | 484     | \$100,588.94 | 15        | \$4,646.35  | 336     | \$95,558.98  | 0       | \$0.00   | 715   | 870     | \$206,039.27 |
| May '13        | 47      | \$3,295.00  | 0       | \$0.00       | 2       | \$3,843.74  | 593     | \$124,521.32 | 12        | \$4,095.08  | 462     | \$126,968.71 | 0       | \$0.00   | 889   | 1,116   | \$262,723.85 |
| June '13       | 56      | \$4,487.00  | 1       | \$140.64     | 0       | \$0.00      | 454     | \$82,612.32  | 10        | \$4,558.80  | 315     | \$77,198.68  | 0       | \$0.00   | 662   | 836     | \$168,997.44 |
| July '13       | 29      | \$2,162.44  | 2       | \$323.79     | 1       | \$1,870.00  | 233     | \$32,336.08  | 6         | \$1,226.86  | 334     | \$84,534.18  | 0       | \$0.00   | 506   | 605     | \$122,453.35 |
| August '13     | 21      | \$1,836.00  | 1       | \$150.00     | 0       | \$0.00      | 179     | \$27,846.98  | 4         | \$1,107.23  | 213     | \$44,018.51  | 0       | \$0.00   | 362   | 418     | \$74,958.72  |
| September '13  | 22      | \$2,250.00  | 0       | \$0.00       | 0       | \$0.00      | 129     | \$16,449.92  | 8         | \$2,050.85  | 198     | \$43,744.78  |         | \$0.00   | 310   | 357     | \$64,495.55  |
| Monthly Avg.   | 36      | \$3,179.53  | 1       | \$182.86     | 2       | \$3,203.17  | 365     | \$71,796.77  | 10        | \$3,209.13  | 351     | \$89,801.50  | 0       | \$0.00   | 630   | 765     | \$171,372.97 |
| Fiscal Year    | 2014    |             |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '13    | 12      | \$1,255.00  | 0       | \$0.00       | 3       | \$5,483.00  | 45      | \$10,381.64  | 5         | \$1,796.87  | 122     | \$27,257.01  | 0       | \$0.00   | 170   | 187     | \$46,173.52  |
| November '13   | 17      | \$1,693.95  | 0       | \$0.00       | 1       | \$4,000.00  | 130     | \$33,794.15  | 16        | \$3,827.55  | 282     | \$70,817.68  |         | \$0.00   | 389   | 446     | \$114,133.33 |
| December '13   | 22      | \$2,497.74  | 0       | \$0.00       | 6       | \$13,856.01 | 299     | \$79,633.64  | 17        | \$5,403.60  | 231     | \$55,687.33  | 0       | \$0.00   | 484   | 575     | \$157,078.32 |
| January '14    | 12      | \$1,579.00  | 1       | \$194.64     | 5       | \$14,603.96 | 458     | \$108,147.11 | 18        | \$4,704.23  | 319     | \$74,518.68  | 0       | \$0.00   | 670   | 813     | \$203,747.62 |
| February '14   | 15      | \$1,735.00  | 2       | \$392.00     | 3       | \$8,474.73  | 630     | \$146,812.43 | 21        | \$5,252.02  | 334     | \$77,365.43  | 0       | \$0.00   | 843   | 1,005   | \$240,031.61 |
| March '14      | 15      | \$1,435.00  | 1       | \$127.00     | 6       | \$7,051.54  | 479     | \$114,518.72 | 10        | \$2,410.70  | 258     | \$59,391.69  | 0       | \$0.00   | 647   | 769     | \$184,934.65 |
| April '14      | 20      | \$1,611.53  | 0       | \$0.00       | 4       | \$7,784.00  | 472     | \$108,789.82 | 19        | \$5,175.98  | 297     | \$64,498.33  |         | \$0.00   | 675   | 812     | \$187,859.66 |
| May '14        | 49      | \$3,660.00  | 0       | \$0.00       | 0       | \$0.00      | 472     | \$106,282.64 | 10        | \$2,862.77  | 225     | \$50,833.66  |         | \$0.00   | 631   | 756     | \$163,639.07 |
| June '14       | 14      | \$1,005.00  | 0       | \$0.00       | 0       | \$0.00      | 174     | \$34,702.89  | 5         | \$1,556.06  | 89      | \$21,120.56  |         | \$0.00   | 233   | 282     | \$58,384.51  |
| July '14       |         | \$185.00    | 0       | \$0.00       | 1       | \$512.00    | 6       | \$1,633.90   | 0         | \$0.00      | 7       | \$2,325.32   |         | \$0.00   | 12    | 15      | \$4,656.22   |
| August '14     |         | \$0.00      | 0       | \$0.00       | 1       | \$957.00    | 2       | \$1,402.34   | 0         | \$0.00      | 0       | \$0.00       |         | \$0.00   | 3     | 3       | \$2,359.34   |
| September '14  | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 2       | \$1,700.00   | 0         | \$0.00      | 0       | \$0.00       |         | \$0.00   | 2     | 2       | \$1,700.00   |
| Monthly Avg.   | 15      | \$1,388.10  | 0       | \$59.47      | 3       | \$5,226.85  | 264     | \$62,316.61  | 10        | \$2,749.15  | 180     | \$41,984.64  | 0       | \$0.00   | 397   | 472     | \$113,724.82 |
| Fiscal Year    |         |             |         |              |         |             |         |              |           |             |         |              |         |          |       |         |              |
| October '14    |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 1       | \$850.00     | 0         | \$0.00      |         | \$0.00       |         | \$0.00   | 1     | 1       | \$850.00     |
| November '14   |         | \$2,075.00  | 0       | \$0.00       | 0       | \$0.00      | 84      | \$21,661.49  | 8         | \$2,317.93  | 105     | \$24,899.34  |         | \$0.00   | 180   | 217     | \$50,953.76  |
| December '14   | 25      | \$3,417.95  | 2       | \$100.00     | 3       | \$7,838.43  | 211     | \$54,387.17  | 4         | \$1,201.06  | 161     | \$43,518.50  |         | \$0.00   | 339   | 406     | \$110,463.11 |
| Monthly Avg.   | 15      | \$1,830.98  | 1       | \$33.33      | 1       | \$2,612.81  | 99      | \$25,632.89  | 4         | \$1,173.00  | 89      | \$22,805.95  | 0       | \$0.00   | 173   | 208     | \$54,088.96  |

| ı             |         |              |         |              |         |               | Scal Te | ears 2013, 2 | .014 and  | J 2015       |         |             |         |          |       |          |             |
|---------------|---------|--------------|---------|--------------|---------|---------------|---------|--------------|-----------|--------------|---------|-------------|---------|----------|-------|----------|-------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect | t. Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER          |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments     | # Pymts   | Payments     | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments    |
| St. Joseph Co | ounty   |              |         |              |         |               |         |              |           |              |         |             |         |          |       |          |             |
| Fiscal Year   |         |              |         |              |         |               |         |              |           |              |         |             |         |          |       |          |             |
| October '12   |         | \$1,324.36   | 30      | \$3,385.00   | 1       | \$1,306.00    | 65      | \$22,733.05  | 6         | \$1,408.09   | 200     | \$37,077.19 | 0       | \$0.00   | 272   | 328      | \$67,233.69 |
| November '12  |         | \$1,863.72   |         | \$1,696.11   | 1 1     | \$2,541.95    |         | \$11,474.75  |           | \$715.47     |         | \$22,973.36 |         | \$0.00   | 184   | 228      | \$41,265.36 |
| December '12  | 2 18    | \$1,425.01   | 10      | \$905.75     | 5 1     | \$1,800.00    | 92      | \$26,374.74  |           | \$1,871.03   |         | \$24,150.43 | 0       | \$0.00   | 236   | 290      | \$56,526.96 |
| January '13   |         | \$1,399.62   |         | \$794.00     | 0       | \$0.00        | 128     | \$30,435.71  | 12        | \$2,478.47   | 156     | \$24,403.55 |         | \$0.00   | 264   | 320      | \$59,511.35 |
| February '13  |         | \$1,208.24   | 5       | \$654.09     | 1       | \$3,562.00    | 126     | \$37,724.09  | 7         | \$1,724.72   | 160     | \$30,597.25 | 0       | \$0.00   | 256   | 316      | \$75,470.39 |
| March '13     | 3 19    | \$1,416.31   | 10      | \$1,078.80   | 0       | \$0.00        | 122     | \$36,834.73  | 10        | \$3,545.93   | 140     | \$28,698.51 | 0       | \$0.00   | 237   | 301      | \$71,574.28 |
| April '13     | 3 14    | \$1,090.62   | 19      | \$1,722.31   | 1 0     | \$0.00        | 118     | \$30,460.39  | 10        | \$2,208.05   | 155     | \$33,426.84 | 0       | \$0.00   | 246   | 316      | \$68,908.21 |
| May '13       | 3 19    | \$1,141.00   | 29      | \$2,700.00   | 0       | \$0.00        | 117     | \$28,232.60  | 9         | \$2,667.48   | 185     | \$36,163.93 | 0       | \$0.00   | 261   | 359      | \$70,905.01 |
| June '13      | 3 23    | \$1,519.00   | 17      | \$1,226.11   | 1 1     | \$3,216.73    | 102     | \$21,088.79  | 7         | \$1,360.99   | 135     | \$24,246.76 | 0       | \$0.00   | 206   | 285      | \$52,658.38 |
| July '13      | 9       | \$554.78     |         | \$3,264.41   | 1 0     | \$0.00        | 49      | \$9,656.94   | 2         | \$218.89     | 127     | \$19,162.21 | 0       | \$0.00   | 179   | 217      | \$32,857.23 |
| August '13    | 3 10    | \$930.00     | 21      | \$2,002.00   | 0       | \$0.00        |         | \$12,380.19  |           | \$306.24     |         | \$13,653.75 | 0       | \$0.00   | 140   | 184      | \$29,272.18 |
| September '13 |         | \$363.12     |         | \$963.00     | _       | \$0.00        |         | \$4,028.14   |           | \$362.09     |         | \$11,970.73 |         | \$0.00   | 89    | 105      | \$17,687.08 |
| Monthly Avg.  | . 17    | \$1,186.32   | 16      | \$1,699.30   | 0       | \$1,035.56    | 87      | \$22,618.68  | 7         | \$1,572.29   | 143     | \$25,543.71 | 0       | \$0.00   | 214   | 271      | \$53,655.84 |
| Fiscal Year 2 | 2014    |              |         |              |         |               |         |              |           |              |         |             |         |          |       |          |             |
| October '13   | 6       | \$276.57     | 15      | \$1,588.66   |         | \$3,880.29    | 18      | \$4,175.87   |           | \$1,695.47   | 36      | \$7,163.50  |         | \$0.00   | 62    | 81       | \$18,780.36 |
| November '13  | 3 15    | \$900.90     |         | \$1,273.54   |         | \$0.00        | 40      | \$12,765.93  |           | \$428.72     | 77      | \$14,751.49 | 0       | \$0.00   | 108   | 143      | \$30,120.58 |
| December '13  | 3 24    | \$2,094.44   | 14      | \$1,562.00   |         | \$3,551.28    | 108     | \$32,874.96  |           | \$1,724.47   |         | \$24,472.53 |         | \$0.00   | 229   | 288      | \$66,279.68 |
| January '14   | 1 20    | \$1,735.47   | 8       | \$1,003.03   | 0       | \$0.00        | 117     | \$35,744.89  |           | \$1,341.18   |         | \$17,199.18 |         | \$0.00   | 202   | 259      | \$57,023.75 |
| February '14  | 16      | \$1,311.36   |         | \$640.00     | 2       | \$4,037.09    | 128     | \$38,854.06  |           | \$1,641.24   |         | \$14,988.25 |         | \$0.00   | 187   | 232      | \$61,472.00 |
| March '14     | +       | \$1,026.36   |         | \$800.00     |         | \$180.00      | 112     | \$32,493.16  |           | \$1,902.23   |         | \$15,916.64 |         | \$0.00   | 186   | 216      | \$52,318.39 |
| April '14     |         | \$573.18     |         | \$775.00     | _       | \$0.00        | 102     | \$28,362.60  | 8         | \$2,309.62   |         | \$24,607.06 |         | \$0.00   | 188   | 236      | \$56,627.46 |
| May '14       |         | \$823.00     |         | \$1,804.06   |         | \$379.30      | 105     | \$26,267.17  |           | \$3,373.01   | 107     | \$21,354.11 | 0       | \$0.00   | 196   | 258      | \$54,000.65 |
| June '14      |         | \$637.00     |         | \$940.00     | _       | \$350.00      | 30      | \$7,620.30   |           | \$1,255.94   |         | \$5,364.35  |         | \$0.00   | 69    | 86       | \$16,167.59 |
| July '14      |         | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$0.00       |           | \$0.00       |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| August '14    | +       | \$0.00       |         | \$200.00     | _       | \$0.00        |         | \$566.00     |           | \$0.00       |         | \$142.66    |         | \$0.00   | 3     | 4        | \$908.66    |
| September '14 | +       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00       |           | \$0.00       |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| Monthly Avg.  |         | \$781.52     | 2 8     | \$882.19     | 1       | \$1,031.50    | 64      | \$18,310.41  | 6         | \$1,305.99   | 62      | \$12,163.31 | 0       | \$0.00   | 119   | 150      | \$34,474.93 |
| Fiscal Year 2 |         |              |         |              |         |               |         |              |           |              |         |             |         |          |       |          |             |
| October '14   |         | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00       |           | \$0.00       |         | \$0.00      |         | \$0.00   | 0     | 0        | \$0.00      |
| November '14  |         | \$726.92     |         | \$422.00     |         | \$2,175.00    |         | \$3,969.86   |           | \$304.00     |         | \$7,187.64  |         | \$0.00   | 54    | 72       | \$14,785.42 |
| December '14  |         | \$2,461.31   | 11      | \$1,225.00   |         | \$2,065.00    | 77      | \$25,089.26  |           | \$199.25     |         | \$14,333.55 |         | \$0.00   | 147   | 194      | \$45,373.37 |
| Monthly Avg.  | . 12    | \$1,062.74   | 5       | \$549.00     | 1       | \$1,413.33    | 30      | \$9,686.37   | 1         | \$167.75     | 40      | \$7,173.73  | 0       | \$0.00   | 67    | 89       | \$20,052.93 |

| 1             |         |              |         |              |         | FI          | Scal 16 | ars 2013, 2 | U 14 all  | 1 2015      |         |             |         |          |       |         |              |
|---------------|---------|--------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|-------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |       | Total S | ER           |
|               | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts | Payments     |
| Tuscola Coun  | ty      |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| Fiscal Year   |         |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| October '12   | 5       | \$325.00     | 0       | \$0.00       | 0       | \$0.00      | 68      | \$28,263.10 | 5         | \$1,130.84  | 130     | \$33,640.19 | 0       | \$0.00   | 195   | 208     | \$63,359.13  |
| November '12  | 4       | \$339.98     | 0       | \$0.00       | 2       | \$4,231.00  | 67      | \$29,248.95 | 3         | \$666.65    | 78      | \$24,243.25 |         | \$0.00   | 143   | 154     | \$58,729.83  |
| December '12  | 9       | \$685.62     | 2       | \$400.00     | 1       | \$2,765.81  | 98      | \$37,537.16 | 5         | \$1,701.16  | 100     | \$24,878.15 | 0       | \$0.00   | 195   | 215     | \$67,967.90  |
| January '13   | 9       | \$475.00     | 0       | \$0.00       | 2       | \$2,406.95  | 169     | \$77,485.48 | 2         | \$564.20    | 98      | \$24,965.82 | 0       | \$0.00   | 246   | 280     | \$105,897.45 |
| February '13  | 11      | \$755.00     | 1       | \$50.00      | 5       | \$7,394.48  | 167     | \$69,187.45 | 11        | \$3,153.92  | 123     | \$34,823.87 | 0       | \$0.00   | 280   | 318     | \$115,364.72 |
| March '13     | 18      | \$1,749.98   | 0       | \$0.00       | 0       | \$0.00      | 161     | \$67,240.06 | 7         | \$3,152.97  | 110     | \$42,937.55 | 0       | \$0.00   | 251   | 296     | \$115,080.56 |
| April '13     | 11      | \$815.00     | 0       | \$0.00       | 2       | \$4,305.82  | 117     | \$49,518.99 | 4         | \$1,103.51  | 105     | \$32,602.25 | 0       | \$0.00   | 209   | 239     | \$88,345.57  |
| May '13       | 5       | \$300.00     | 2       | \$330.00     | 1       | \$2,375.00  | 122     | \$47,550.46 | 11        | \$4,769.79  | 132     | \$46,175.18 | 0       | \$0.00   | 229   | 273     | \$101,500.43 |
| June '13      | 6       | \$645.00     | 1       | \$150.00     | 0       | \$0.00      | 74      | \$31,026.63 | 5         | \$2,953.90  | 87      | \$28,039.59 | 0       | \$0.00   | 149   | 173     | \$62,815.12  |
| July '13      | 5       | \$422.40     | 0       | \$0.00       | 0       | \$0.00      | 43      | \$14,994.39 | 2         | \$1,074.55  | 112     | \$34,131.26 | 0       | \$0.00   | 146   | 162     | \$50,622.60  |
| August '13    | 4       | \$555.00     | 1       | \$200.00     | 0       | \$0.00      | 46      | \$14,532.58 | 1         | \$125.17    | 62      | \$15,574.49 | 0       | \$0.00   | 104   | 114     | \$30,987.24  |
| September '13 | 2       | \$289.00     | 1       | \$200.00     | 0       | \$0.00      | 35      | \$10,833.27 | 2         | \$299.68    | 62      | \$13,638.50 | 0       | \$0.00   | 95    | 102     | \$25,260.45  |
| Monthly Avg.  | 7       | \$613.08     | 1       | \$110.83     | 1       | \$1,956.59  | 97      | \$39,784.88 | 5         | \$1,724.70  | 100     | \$29,637.51 | 0       | \$0.00   | 187   | 211     | \$73,827.58  |
| Fiscal Year   | 2014    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| October '13   | 0       | \$0.00       | 1       | \$159.99     | 3       | \$7,448.81  | 41      | \$16,921.18 | 0         | \$0.00      | 41      | \$11,534.07 | 0       | \$0.00   | 81    | 86      | \$36,064.05  |
| November '13  | 6       | \$435.00     | 1       | \$200.00     | 0       | \$0.00      | 50      | \$24,764.10 | 2         | \$557.06    | 74      | \$18,366.35 | 0       | \$0.00   | 122   | 133     | \$44,322.51  |
| December '13  | 15      | \$973.03     | 0       | \$0.00       | 2       | \$6,599.53  | 111     | \$51,169.02 | 5         | \$1,323.16  | 85      | \$23,928.45 | 0       | \$0.00   | 192   | 218     | \$83,993.19  |
| January '14   | 16      | \$1,239.81   | 0       | \$0.00       | 1       | \$421.88    | 139     | \$64,923.55 | 3         | \$819.93    | 107     | \$24,588.16 | 0       | \$0.00   | 229   | 266     | \$91,993.33  |
| February '14  | 16      | \$1,020.00   | 0       | \$0.00       | 1       | \$2,814.00  | 196     | \$93,947.46 | 2         | \$799.88    | 93      | \$25,399.38 | 0       | \$0.00   | 262   | 308     | \$123,980.72 |
| March '14     | 14      | \$1,272.99   | 0       | \$0.00       | 5       | \$2,624.13  | 147     | \$71,245.92 | 3         | \$1,315.42  | 80      | \$22,274.51 | 0       | \$0.00   | 217   | 249     | \$98,732.97  |
| April '14     | 11      | \$924.99     | 2       | \$400.00     | 1       | \$392.31    | 111     | \$46,208.11 | 5         | \$1,604.12  | 88      | \$24,042.91 | 0       | \$0.00   | 178   | 218     | \$73,572.44  |
| May '14       | 4       | \$325.00     | 0       | \$0.00       | 0       | \$0.00      | 86      | \$28,657.48 | 4         | \$1,759.34  | 78      | \$19,788.16 | 0       | \$0.00   | 151   | 172     | \$50,529.98  |
| June '14      | 4       | \$255.00     | 1       | \$200.00     | 3       | \$7,479.95  | 33      | \$12,958.88 | 4         | \$919.72    | 32      | \$9,536.32  | 0       | \$0.00   | 70    | 77      | \$31,349.87  |
| July '14      | 0       | \$0.00       | 1       | \$200.00     | 2       | \$3,921.08  | 6       | \$3,652.24  | 0         | \$0.00      | 6       | \$1,864.26  | 0       | \$0.00   | 14    | 15      | \$9,637.58   |
| August '14    | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 4       | \$1,899.77  | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 4     | 4       | \$1,899.77   |
| September '14 | 0       | \$0.00       | 0       | \$0.00       | 2       | \$657.94    | 7       | \$3,497.29  | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 8     | 9       | \$4,155.23   |
| Monthly Avg.  | 7       | \$537.15     | 1       | \$96.67      | 2       | \$2,696.64  | 78      | \$34,987.08 | 2         | \$758.22    | 57      | \$15,110.21 | 0       | \$0.00   | 127   | 146     | \$54,185.97  |
| Fiscal Year   | 2015    |              |         |              |         |             |         |             |           |             |         |             |         |          |       |         |              |
| October '14   | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0     | 0       | \$0.00       |
| November '14  | 1       | \$40.00      | 0       | \$0.00       | 0       | \$0.00      | 15      | \$6,780.20  | 2         | \$723.75    | 34      | \$8,291.24  |         | \$0.00   | 47    | 52      | \$15,835.19  |
| December '14  | 10      | \$809.99     | 0       | \$0.00       | 0       | \$0.00      | 67      | \$26,160.30 | 1         | \$135.39    | 56      | \$14,558.64 | 0       | \$0.00   | 118   | 134     | \$41,664.32  |
| Monthly Avg.  | 4       | \$283.33     | 0       | \$0.00       | 0       | \$0.00      | 27      | \$10,980.17 | 1         | \$286.38    | 30      | \$7,616.63  | 0       | \$0.00   | 55    | 62      | \$19,166.50  |

|               | 1       |              | 1        |              | 1       |             |          | ais 2013, 2  |           |             |         |             |         |          |          |         |              |
|---------------|---------|--------------|----------|--------------|---------|-------------|----------|--------------|-----------|-------------|---------|-------------|---------|----------|----------|---------|--------------|
| Reporting     | Heat De | ep. & Recnt. | Elec. Do | ep. & Recnt. | Furnace | Rep.& Repl. | Hea      | ting Fuel    | All Elect | . Household | El      | ectricity   | Exc     | eptions  |          | Total S | ER           |
|               | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments    | # Pymts  | Payments     | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases #  | # Pymts | Payments     |
| Van Buren Co  | unty    |              | '        |              | '       |             | <u>'</u> |              |           |             |         |             |         | -        | <u>'</u> |         |              |
| Fiscal Year   |         |              |          |              |         |             |          |              |           |             |         |             |         |          |          |         |              |
| October '12   |         | \$725.99     | 22       | \$3,114.84   | 1       | \$2,580.00  | 108      | \$49,884.00  | 19        | \$4,087.61  | 228     | \$45,313.72 | 0       | \$0.00   | 339      | 389     | \$105,706.16 |
| November '12  |         | \$371.04     | 6        | \$615.00     | 3       | \$6,400.00  | 104      | \$53,078.66  | 13        | \$2,561.17  | 122     | \$22,887.88 |         | \$0.00   | 234      | 257     | \$85,913.75  |
| December '12  |         | \$1,029.98   | 12       | \$1,369.29   |         | \$19,738.72 | 134      | \$67,531.66  | 11        | \$2,097.28  | 153     | \$26,977.75 |         | \$0.00   | 292      | 329     | \$118,744.68 |
| January '13   | 11      | \$850.25     | 10       | \$1,483.11   | 3       | \$2,988.23  | 145      | \$59,854.42  | 18        | \$3,906.08  | 179     | \$31,194.08 |         | \$0.00   | 320      | 366     | \$100,276.17 |
| February '13  | 12      | \$875.00     | 4        | \$432.00     | 1       | \$2,100.00  | 184      | \$76,779.90  | 32        | \$8,552.05  | 203     | \$48,551.31 | 0       | \$0.00   | 385      | 436     | \$137,290.26 |
| March '13     | 13      | \$1,124.05   | 7        | \$928.21     | 2       | \$6,052.69  | 212      | \$96,188.54  | 25        | \$7,591.66  | 201     | \$53,614.71 | 0       | \$0.00   | 395      | 460     | \$165,499.86 |
| April '13     | 11      | \$722.99     | 10       | \$1,442.19   | 3       | \$4,077.57  | 202      | \$77,556.51  | 23        | \$9,924.83  | 193     | \$47,445.32 | •       | \$0.00   | 377      | 442     | \$141,169.41 |
| May '13       | 5       | \$384.99     | 13       | \$1,903.40   | 1       | \$2,075.00  | 158      | \$56,962.02  | 32        | \$10,352.61 | 232     | \$54,731.77 | 0       | \$0.00   | 380      | 441     | \$126,409.79 |
| June '13      | 5       | \$326.99     | 8        | \$1,245.00   | 0       | \$0.00      | 71       | \$23,316.14  | 16        | \$3,978.12  | 172     | \$39,335.14 | 0       | \$0.00   | 236      | 272     | \$68,201.39  |
| July '13      | 5       | \$520.00     | 6        | \$793.76     | 1       | \$1,790.00  | 50       | \$12,328.67  | 20        | \$4,423.15  | 112     | \$22,123.63 | 0       | \$0.00   | 173      | 194     | \$41,979.21  |
| August '13    | 4       | \$190.00     | 14       | \$2,045.00   | 0       | \$0.00      | 46       | \$15,622.05  | 9         | \$1,407.92  | 100     | \$16,925.69 |         | \$0.00   | 152      | 173     | \$36,190.66  |
| September '13 | 8       | \$503.99     | 7        | \$1,028.00   | 0       | \$0.00      | 29       | \$9,959.91   | 10        | \$2,962.87  | 71      | \$13,621.24 |         | \$0.00   | 109      | 125     | \$28,076.01  |
| Monthly Avg.  | 9       | \$635.44     | 10       | \$1,366.65   | 2       | \$3,983.52  | 120      | \$49,921.87  | 19        | \$5,153.78  | 164     | \$35,226.85 |         | \$0.00   | 283      | 324     | \$96,288.11  |
| Fiscal Year   | 2014    |              |          |              |         |             |          |              | <u> </u>  |             |         |             |         |          |          |         |              |
| October '13   | 1       | \$40.00      | 4        | \$800.00     | 2       | \$4,548.37  | 38       | \$15,535.07  | 4         | \$728.29    | 55      | \$12,238.19 | 0       | \$0.00   | 92       | 104     | \$33,889.92  |
| November '13  | 15      | \$1,159.95   | 2        | \$300.00     | 2       | \$5,608.00  | 31       | \$17,333.03  | 12        | \$2,134.53  | 85      | \$16,973.49 | 0       | \$0.00   | 132      | 147     | \$43,509.00  |
| December '13  | 22      | \$1,822.00   | 7        | \$1,280.99   | 2       | \$4,250.00  | 167      | \$90,733.46  | 16        | \$3,568.11  | 152     | \$33,093.31 | 0       | \$0.00   | 315      | 366     | \$134,747.87 |
| January '14   | 16      | \$973.98     | 3        | \$344.99     | 2       | \$5,234.56  | 185      | \$96,994.92  | 17        | \$3,820.76  | 140     | \$27,964.06 | 0       | \$0.00   | 326      | 363     | \$135,333.27 |
| February '14  | 12      | \$879.99     | 5        | \$590.14     | 0       | \$0.00      | 233      | \$109,698.30 | 19        | \$4,585.42  | 132     | \$26,612.04 | 0       | \$0.00   | 359      | 401     | \$142,365.89 |
| March '14     | 7       | \$309.96     | 5        | \$486.00     | 2       | \$2,918.45  | 139      | \$59,180.92  | 15        | \$3,765.47  | 84      | \$18,304.00 | 0       | \$0.00   | 220      | 252     | \$84,964.80  |
| April '14     | 7       | \$740.00     | 3        | \$473.00     | 0       | \$0.00      | 118      | \$47,277.94  | 41        | \$13,146.94 | 152     | \$36,793.84 | 0       | \$0.00   | 288      | 321     | \$98,431.72  |
| May '14       | 8       | \$624.99     | 19       | \$1,929.01   | 0       | \$0.00      | 109      | \$37,335.31  | 29        | \$9,668.03  | 160     | \$45,188.26 | 0       | \$0.00   | 280      | 325     | \$94,745.60  |
| June '14      | 4       | \$333.00     | 5        | \$835.00     | 1       | \$1,860.50  | 67       | \$27,031.76  | 6         | \$2,408.65  | 29      | \$6,568.90  | 0       | \$0.00   | 97       | 112     | \$39,037.81  |
| July '14      | 0       | \$0.00       | 1        | \$97.00      | 0       | \$0.00      | 7        | \$3,669.06   | 0         | \$0.00      | 4       | \$568.01    | 0       | \$0.00   | 11       | 12      | \$4,334.07   |
| August '14    | 0       | \$0.00       | 0        | \$0.00       | 1       | \$381.00    | 7        | \$2,502.75   | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 8        | 8       | \$2,883.75   |
| September '14 | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 0        | \$0.00       | 0         | \$0.00      | 0       | \$0.00      | 0       | \$0.00   | 0        | 0       | \$0.00       |
| Monthly Avg.  | 8       | \$573.66     | 5        | \$594.68     | 1       | \$2,066.74  | 92       | \$42,274.38  | 13        | \$3,652.18  | 83      | \$18,692.01 | 0       | \$0.00   | 177      | 201     | \$67,853.64  |
| Fiscal Year   | 2015    |              |          |              |         |             |          |              |           |             |         |             |         |          |          |         |              |
| October '14   | 0       | \$0.00       | 0        | \$0.00       | 0       | \$0.00      | 0        | \$0.00       | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0        | 0       | \$0.00       |
| November '14  | 26      | \$1,910.75   | 6        | \$663.00     | 0       | \$0.00      | 27       | \$11,655.88  | 6         | \$1,445.85  | 48      | \$9,442.74  |         | \$0.00   | 97       | 113     | \$25,118.22  |
| December '14  |         | \$2,466.60   | 6        | \$539.71     | 3       | \$5,161.02  | 138      | \$73,450.38  | 5         | \$1,119.98  | 82      | \$17,366.00 | 0       | \$0.00   | 222      | 270     | \$100,103.69 |
| Monthly Avg.  | 21      | \$1,459.12   | 4        | \$400.90     | 1       | \$1,720.34  | 55       | \$28,368.75  | 4         | \$855.28    | 43      | \$8,936.25  | 0       | \$0.00   | 106      | 128     | \$41,740.64  |

|               | 1       |             |         | 1            | 1       |             |         | ais 2013, 2 |           |             |         | 1           |         |          |         |         |              |
|---------------|---------|-------------|---------|--------------|---------|-------------|---------|-------------|-----------|-------------|---------|-------------|---------|----------|---------|---------|--------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace | Rep.& Repl. | Hea     | ting Fuel   | All Elect | . Household | Ele     | ectricity   | Exc     | eptions  |         | Total S | ER           |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts | Payments    | # Pymts | Payments    | # Pymts   | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases # | # Pymts | Payments     |
| Washtenaw C   | ounty   |             |         |              |         |             |         |             | <u>'</u>  |             |         |             |         | -        |         |         |              |
| Fiscal Year   |         |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '12   |         | \$0.00      | 2       | \$354.20     | 0       | \$0.00      | 346     | \$47,366.37 | 28        | \$7,059.52  | 327     | \$81,711.82 | 0       | \$0.00   | 479     | 703     | \$136,491.91 |
| November '12  |         | \$0.00      | -       | \$200.00     | 1       | \$3,798.48  | 224     | \$30,894.41 | 15        | \$3,221.26  | 209     | \$54,198.20 |         | \$0.00   | 306     | 450     | \$92,312.35  |
| December '12  |         | \$0.00      |         | \$0.00       | 1       | \$2,250.00  | 283     | \$33,338.79 | 15        | \$3,805.07  | 262     | \$62,299.68 |         | \$0.00   | 367     | 561     | \$101,693.54 |
| January '13   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 347     | \$50,217.97 | 21        | \$4,899.05  | 316     | \$66,057.67 | 0       | \$0.00   | 439     | 684     | \$121,174.69 |
| February '13  |         | \$0.00      | 0       | \$0.00       | 1       | \$866.50    | 359     | \$67,014.55 | 16        | \$5,637.33  | 352     | \$89,026.44 | 0       | \$0.00   | 454     | 728     | \$162,544.82 |
| March '13     | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 239     | \$56,694.41 | 25        | \$7,550.34  | 313     | \$80,412.72 |         | \$0.00   | 384     | 577     | \$144,657.47 |
| April '13     | 0       | \$0.00      | 1       | \$147.82     | 1       | \$3,400.00  | 341     | \$90,303.95 | 22        | \$7,050.42  | 312     | \$80,891.04 |         | \$0.00   | 436     | 677     | \$181,793.23 |
| May '13       | 0       | \$0.00      | 2       | \$343.29     | 1       | \$1,850.00  | 370     | \$98,809.90 | 21        | \$5,127.96  | 396     | \$94,385.48 | 0       | \$0.00   | 474     | 790     | \$200,516.63 |
| June '13      | 1       | \$144.00    | 2       | \$149.69     | 0       | \$0.00      | 244     | \$62,852.80 | 13        | \$4,151.82  | 294     | \$70,207.75 | 0       | \$0.00   | 352     | 554     | \$137,506.06 |
| July '13      | 0       | \$0.00      | 1       | \$195.54     | 0       | \$0.00      | 246     | \$56,984.30 | 24        | \$4,811.83  | 275     | \$60,612.92 | 0       | \$0.00   | 357     | 546     | \$122,604.59 |
| August '13    | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 248     | \$44,171.25 | 15        | \$2,782.82  | 249     | \$51,622.68 | 0       | \$0.00   | 340     | 512     | \$98,576.75  |
| September '13 | 2       | \$331.00    | 2       | \$378.45     | 0       | \$0.00      | 222     | \$31,449.33 | 18        | \$3,487.42  | 185     | \$42,715.28 | 0       | \$0.00   | 307     | 429     | \$78,361.48  |
| Monthly Avg.  | 0       | \$39.58     | 1       | \$147.42     | 0       | \$1,013.75  | 289     | \$55,841.50 | 19        | \$4,965.40  | 291     | \$69,511.81 | 0       | \$0.00   | 391     | 601     | \$131,519.46 |
| Fiscal Year   | 2014    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '13   | 0       | \$0.00      | 2       | \$396.32     | 1       | \$2,900.00  | 91      | \$17,087.29 | 5         | \$1,565.54  | 100     | \$26,192.56 | 0       | \$0.00   | 147     | 199     | \$48,141.71  |
| November '13  | 0       | \$0.00      | 1       | \$200.00     | 0       | \$0.00      | 220     | \$30,701.49 | 20        | \$3,392.29  | 183     | \$40,061.57 | 0       | \$0.00   | 274     | 424     | \$74,355.35  |
| December '13  | 0       | \$0.00      | 1       | \$200.00     | 3       | \$7,479.34  | 169     | \$19,815.50 | 16        | \$4,282.51  | 176     | \$42,919.08 | 0       | \$0.00   | 236     | 365     | \$74,696.43  |
| January '14   | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 249     | \$35,508.65 | 25        | \$6,029.19  | 219     | \$42,443.18 | 0       | \$0.00   | 320     | 493     | \$83,981.02  |
| February '14  | 0       | \$0.00      | 1       | \$98.50      | 0       | \$0.00      | 284     | \$49,183.85 | 26        | \$6,651.65  | 296     | \$59,746.05 | 0       | \$0.00   | 382     | 607     | \$115,680.05 |
| March '14     | 1       | \$148.00    | 0       | \$0.00       | 1       | \$3,220.00  | 194     | \$38,144.89 | 11        | \$2,264.02  | 194     | \$36,766.96 | 0       | \$0.00   | 253     | 401     | \$80,543.87  |
| April '14     | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 230     | \$48,552.46 | 16        | \$3,924.39  | 252     | \$49,167.92 | 0       | \$0.00   | 317     | 498     | \$101,644.77 |
| May '14       | 0       | \$0.00      | 2       | \$316.29     | 0       | \$0.00      | 213     | \$54,399.51 | 17        | \$3,696.07  | 261     | \$54,688.30 | 0       | \$0.00   | 324     | 493     | \$113,100.17 |
| June '14      | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 80      | \$21,591.39 | 5         | \$643.08    | 83      | \$22,275.80 | 0       | \$0.00   | 116     | 168     | \$44,510.27  |
| July '14      | 0       | \$0.00      | 1       | \$200.00     | 0       | \$0.00      | 9       | \$3,172.92  | 2         | \$900.00    | 6       | \$1,701.84  | 0       | \$0.00   | 15      | 18      | \$5,974.76   |
| August '14    | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00       |
| September '14 | 0       | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 1         | \$450.00    | 0       | \$0.00      |         | \$0.00   | 1       | 1       | \$450.00     |
| Monthly Avg.  | 0       | \$12.33     | 1       | \$117.59     | 0       | \$1,133.28  | 145     | \$26,513.16 | 12        | \$2,816.56  | 148     | \$31,330.27 | 0       | \$0.00   | 199     | 306     | \$61,923.20  |
| Fiscal Year   | 2015    |             |         |              |         |             |         |             |           |             |         |             |         |          |         |         |              |
| October '14   |         | \$0.00      | 0       | \$0.00       | 0       | \$0.00      | 0       | \$0.00      | 0         | \$0.00      | 0       | \$0.00      |         | \$0.00   | 0       | 0       | \$0.00       |
| November '14  | 1       | \$50.00     | 0       | \$0.00       | 0       | \$0.00      | 81      | \$17,980.39 | 5         | \$1,031.95  | 80      | \$19,076.91 |         | \$0.00   | 108     | 167     | \$38,139.25  |
| December '14  | 0       | \$0.00      | 1       | \$110.16     | 0       | \$0.00      | 125     | \$27,695.58 | 10        | \$2,573.15  | 116     | \$35,371.40 | 0       | \$0.00   | 166     | 252     | \$65,750.29  |
| Monthly Avg.  | 0       | \$16.67     | 0       | \$36.72      | 0       | \$0.00      | 69      | \$15,225.32 | 5         | \$1,201.70  | 65      | \$18,149.44 | 0       | \$0.00   | 91      | 140     | \$34,629.85  |

|               | 1       |             |         |              |          |              |         | zais 2013, 2   |           |             |         |                |         |          |       |         |                |
|---------------|---------|-------------|---------|--------------|----------|--------------|---------|----------------|-----------|-------------|---------|----------------|---------|----------|-------|---------|----------------|
| Reporting     | Heat De | p. & Recnt. | Elec. D | ep. & Recnt. | Furnace  | Rep.& Repl.  | Hea     | ating Fuel     | All Elect | . Household | E       | lectricity     | Exc     | ceptions |       | Total S | SER            |
| Month         | # Pymts | Payments    | # Pymts | Payments     | # Pymts  | Payments     | # Pymts | Payments       | # Pymts   | Payments    | # Pymts | Payments       | # Pymts | Payments | Cases | # Pymts | Payments       |
| Wayne Count   | V       |             |         |              | <u>'</u> |              |         |                |           |             |         |                |         | -        | ·     | '       |                |
| Fiscal Year   |         |             |         |              |          |              |         |                |           |             |         |                |         |          |       |         |                |
| October '12   |         | \$1,764.36  | 14      | \$1,973.50   | 19       | \$58,862.00  | 4,126   | \$792,114.74   | 62        | \$14,672.63 | 4,288   | \$1,151,300.13 | 0       | \$0.00   | 5,551 | 8,521   | \$2,020,687.36 |
| November '12  |         | \$7,704.30  | 9       | \$1,354.91   | 10       | \$28,595.05  | 2,789   | \$496,809.53   | 40        | \$14,072.03 | 2,872   | \$821,853.55   |         | \$0.00   | 3,738 | 5,726   | \$1,359,767.61 |
| December '12  |         | \$1,365.34  | 12      | \$1,648.81   | 33       | \$92,165.08  | 3,453   | \$599,984.81   | 41        | \$11,023.47 | 3,491   | \$899,330.30   |         | \$0.00   | 4,514 | 7,037   | \$1,605,517.81 |
| January '13   | 7       | \$1,125.80  | 16      | \$2,341.33   | 20       | \$55,163.75  | 3,829   | \$757,523.98   | 49        | \$12,092.47 | 3,838   | \$878,006.80   |         | \$0.00   | 4,864 | 7,759   | \$1,706,254.13 |
| February '13  | 5       | \$945.24    | 11      | \$1,359.34   | 18       | \$51,588.22  | 4,630   | \$1,274,548.20 | 58        | \$17,652.22 | 4,952   | \$1,392,266.66 |         | \$0.00   | 5,766 | 9,674   | \$2,738,359.88 |
| March '13     | 2       | \$250.00    | 10      | \$1,186.21   | 21       | \$58,614.97  | 3,479   | \$1,210,459.90 | 55        | \$18,076.86 | 4,866   | \$1,546,088.06 |         | \$0.00   | 5,460 | 8,433   | \$2,834,676.00 |
| April '13     | 4       | \$503.64    | 17      | \$2,513.89   | 17       | \$49,193.97  | 5,273   | \$1,961,105.14 | 59        | \$19,551.55 | 4,737   | \$1,416,720.81 | 0       | \$0.00   | 6,411 | 10,107  | \$3,449,589.00 |
| May '13       | 3       | \$599.23    | 13      | \$1,607.29   | 17       | \$51,242.95  | 5,422   | \$2,062,663.98 | 83        | \$32,282.80 | 6,168   | \$1,813,820.92 | 0       | \$0.00   | 7,099 | 11,706  | \$3,962,217.17 |
| June '13      | 11      | \$1,887.62  | 18      | \$3,162.83   | 8        | \$30,991.89  | 3,927   | \$1,445,182.89 | 55        | \$17,874.17 | 4,477   | \$1,274,261.49 |         | \$0.00   | 5,297 | 8,496   | \$2,773,360.89 |
| July '13      | 6       | \$764.73    | 20      | \$3,090.68   | 11       | \$30,093.00  | 3,336   | \$1,069,960.50 | 54        | \$13,981.20 | 4,052   | \$1,063,097.23 |         | \$0.00   | 4,889 | 7,479   | \$2,180,987.34 |
| August '13    | 4       | \$622.50    | 13      | \$1,992.43   | 13       | \$41,496.08  | 2,595   | \$637,394.53   | 57        | \$11,392.55 | 2,958   | \$700,555.08   |         | \$0.00   | 3,779 | 5,640   | \$1,393,453.17 |
| September '13 | 5       | \$794.47    | 15      | \$2,198.00   | 10       | \$30,735.31  | 2,350   | \$518,600.48   | 54        | \$11,373.55 | 2,535   | \$621,871.25   |         | \$0.00   | 3,392 | 4,969   | \$1,185,573.06 |
| Monthly Avg.  | 6       | \$948.26    |         | \$2,035.77   | 16       | \$48,228.52  | 3,767   | \$1,068,862.39 | 56        | \$15,864.32 | 4,103   | \$1,131,597.69 | 0       | \$0.00   | 5,063 | 7,962   | \$2,267,536.95 |
| Fiscal Year   | 2014    |             |         |              |          |              |         |                |           |             |         |                |         |          |       |         |                |
| October '13   | 5       | \$702.01    | 4       | \$620.78     | 15       | \$46,890.00  | 1,579   | \$395,094.69   | 29        | \$7,688.02  | 1,819   | \$512,855.04   | 0       | \$0.00   | 2,269 | 3,451   | \$963,850.54   |
| November '13  | 4       | \$401.00    | 6       | \$492.31     | 5        | \$12,683.00  | 2,683   | \$480,050.47   | 56        | \$13,275.75 | 2,623   | \$676,531.26   | 0       | \$0.00   | 3,425 | 5,377   | \$1,183,433.79 |
| December '13  | 3       | \$349.31    | 11      | \$1,438.45   | 23       | \$69,766.69  | 2,508   | \$464,187.40   | 76        | \$18,302.39 | 2,520   | \$659,163.38   | 0       | \$0.00   | 3,305 | 5,141   | \$1,213,207.62 |
| January '14   | 1       | \$200.00    | 11      | \$1,083.57   | 25       | \$74,183.01  | 3,129   | \$599,987.56   | 70        | \$18,831.83 | 3,137   | \$709,938.55   | 0       | \$0.00   | 3,943 | 6,373   | \$1,404,224.52 |
| February '14  | 3       | \$500.00    | 16      | \$2,182.47   | 36       | \$112,937.47 | 3,539   | \$816,096.71   | 70        | \$17,974.71 | 3,684   | \$821,208.35   | 0       | \$0.00   | 4,554 | 7,348   | \$1,770,899.71 |
| March '14     | 6       | \$1,100.46  | 7       | \$715.54     | 24       | \$76,116.20  | 2,821   | \$741,355.06   | 34        | \$8,567.76  | 3,142   | \$709,448.07   | 0       | \$0.00   | 3,775 | 6,034   | \$1,537,303.09 |
| April '14     | 4       | \$703.16    | 9       | \$1,175.53   | 27       | \$78,616.06  | 2,924   | \$819,366.45   | 58        | \$13,673.97 | 3,583   | \$811,605.34   | 0       | \$0.00   | 4,326 | 6,605   | \$1,725,140.51 |
| May '14       | 3       | \$449.30    | 13      | \$1,544.41   | 16       | \$47,214.10  | 2,619   | \$750,538.24   | 57        | \$12,986.76 | 3,068   | \$711,842.27   | 0       | \$0.00   | 3,819 | 5,776   | \$1,524,575.08 |
| June '14      | 3       | \$517.50    | 6       | \$998.41     | 7        | \$19,709.00  | 1,365   | \$422,964.89   | 24        | \$5,933.75  | 1,509   | \$392,527.99   | 0       | \$0.00   | 1,948 | 2,914   | \$842,651.54   |
| July '14      | 0       | \$0.00      | 0       | \$0.00       | 5        | \$12,690.81  | 180     | \$64,258.99    | 4         | \$1,761.19  | 177     | \$56,837.97    | 0       | \$0.00   | 276   | 366     | \$135,548.96   |
| August '14    | 0       | \$0.00      | 0       | \$0.00       | 7        | \$23,971.06  | 15      | \$5,181.01     | 0         | \$0.00      | 12      | \$3,982.46     |         | \$0.00   | 31    | 34      | \$33,134.53    |
| September '14 |         | \$0.00      | 0       | \$0.00       | 3        | \$8,988.47   | 13      | \$6,401.38     | 0         | \$0.00      | 9       | \$2,587.20     | 0       | \$0.00   | 19    | 25      | \$17,977.05    |
| Monthly Avg.  | 3       | \$410.23    | 7       | \$854.29     | 16       | \$48,647.16  | 1,948   | \$463,790.24   | 40        | \$9,916.34  | 2,107   | \$505,710.66   | 0       | \$0.00   | 2,641 | 4,120   | \$1,029,328.91 |
| Fiscal Year   | 2015    |             |         |              |          |              |         |                |           |             |         |                |         |          |       |         |                |
| October '14   | 0       | \$0.00      | 0       | \$0.00       | 3        | \$6,494.76   | 2       | \$894.37       | 0         | \$0.00      | 3       | \$1,349.87     | 0       | \$0.00   | 7     | 8       | \$8,739.00     |
| November '14  |         | \$160.50    | 8       | \$1,334.80   | 1        | \$2,559.99   | 1,023   | \$237,503.66   | 33        | \$7,452.40  | 1,024   | \$289,332.51   | 0       | \$0.00   | 1,318 | 2,091   | \$538,343.86   |
| December '14  | 5       | \$555.53    | 8       | \$1,211.02   | 14       | \$39,594.66  | 1,647   | \$400,916.18   | 53        | \$14,916.98 | 1,676   | \$486,093.35   | 0       | \$0.00   | 2,142 | 3,403   | \$943,287.72   |
| Monthly Avg.  | 2       | \$238.68    | 5       | \$848.61     | 6        | \$16,216.47  | 891     | \$213,104.74   | 29        | \$7,456.46  | 901     | \$258,925.24   | 0       | \$0.00   | 1,156 | 1,834   | \$496,790.19   |

| l                   |         |              |         |              |         | FI            | Scal 16 | ears 2013, 2 | <u>.014 and </u> | 1 2015      |         |             |         |          |       |          |              |
|---------------------|---------|--------------|---------|--------------|---------|---------------|---------|--------------|------------------|-------------|---------|-------------|---------|----------|-------|----------|--------------|
| Reporting           | Heat De | ep. & Recnt. | Elec. D | ep. & Recnt. | Furnace | e Rep.& Repl. | Hea     | ating Fuel   | All Elect        | . Household | Ele     | ectricity   | Exc     | ceptions |       | Total SI | ER           |
|                     | # Pymts | Payments     | # Pymts | Payments     | # Pymts | Payments      | # Pymts | Payments     | # Pymts          | Payments    | # Pymts | Payments    | # Pymts | Payments | Cases | # Pymts  | Payments     |
| <b>Wexford Cour</b> | nty     |              |         |              |         |               |         |              |                  |             |         |             |         |          |       |          |              |
| Fiscal Year 2       |         |              |         |              |         |               |         |              |                  |             |         |             |         |          |       |          |              |
| October '12         | 17      | \$876.92     | . 1     | \$140.00     | 2       | \$2,821.01    | 139     | \$57,576.05  | 1                | \$258.48    | 107     | \$29,318.98 | 0       | \$0.00   | 225   | 267      | \$90,991.44  |
| November '12        |         | \$630.00     | 0       | \$0.00       | 1       | \$2,540.00    | 126     | \$60,201.36  | 2                | \$668.10    | 70      | \$20,691.76 | 0       | \$0.00   | 187   | 209      | \$84,731.22  |
| December '12        | 2 8     | \$650.00     | 0       | \$0.00       | 2       | \$5,551.40    | 152     | \$65,805.53  | 1                | \$367.67    | 86      | \$24,117.57 | 0       | \$0.00   | 219   | 249      | \$96,492.17  |
| January '13         |         | \$740.00     | 1       | \$50.00      | 4       | \$5,496.05    | 151     | \$57,576.32  | 0                | \$0.00      | 112     | \$31,265.56 | 0       | \$0.00   | 234   | 276      | \$95,127.93  |
| February '13        | 13      | \$1,000.00   | 0       | \$0.00       | ) 4     | \$7,214.25    | 169     | \$67,156.66  | 2                | \$264.17    | 110     | \$35,517.90 | 0       | \$0.00   | 254   | 298      | \$111,152.98 |
| March '13           | 10      | \$819.99     | 1       | \$40.00      | 0       | \$0.00        | 157     | \$62,328.48  | 1                | \$414.87    | 132     | \$39,770.56 | 0       | \$0.00   | 259   | 301      | \$103,373.90 |
| April '13           | 3       | \$254.99     | 0       | \$0.00       | 1       | \$2,921.00    | 130     | \$42,527.53  | 1                | \$400.93    | 95      | \$32,974.77 | 0       | \$0.00   | 199   | 230      | \$79,079.22  |
| May '13             | 3 2     | \$60.00      | 1       | \$200.00     | 1       | \$2,396.95    | 130     | \$42,307.71  | 3                | \$1,619.40  | 119     | \$36,387.38 | 0       | \$0.00   | 232   | 256      | \$82,971.44  |
| June '13            | 1       | \$60.00      | 0       | \$0.00       | 1       | \$1,140.00    | 72      | \$21,586.62  | 2                | \$1,700.00  | 91      | \$29,088.14 | 0       | \$0.00   | 149   | 167      | \$53,574.76  |
| July '13            | 0       | \$0.00       | 0       | \$0.00       | 0       | \$0.00        |         | \$14,807.10  | 0                | \$0.00      | 51      | \$13,259.05 |         | \$0.00   | 87    | 92       | \$28,066.15  |
| August '13          | 3 1     | \$30.00      |         | \$250.00     | 0       | \$0.00        |         | \$12,420.32  | 2                | \$741.94    |         | \$16,796.28 | 0       | \$0.00   | 96    | 104      | \$30,238.54  |
| September '13       | 3       | \$155.00     | 1       | \$50.00      | ) 1     | \$1,048.21    | 39      | \$13,417.18  | 1                | \$302.40    | 47      | \$12,892.76 | 0       | \$0.00   | 85    | 92       | \$27,865.55  |
| Monthly Avg.        | . 6     | \$439.74     | 1       | \$60.83      | 3 1     | \$2,594.07    | 112     | \$43,142.57  | 1                | \$561.50    | 90      | \$26,840.06 | 0       | \$0.00   | 186   | 212      | \$73,638.78  |
| Fiscal Year 2       | 2014    |              |         |              |         |               |         |              |                  |             |         |             |         |          |       |          |              |
| October '13         | 0       | \$0.00       |         | \$0.00       | 1       | \$265.00      | 30      | \$10,454.75  | 0                | \$0.00      |         | \$6,621.98  |         | \$0.00   | 54    | 56       | \$17,341.73  |
| November '13        | 7       | \$435.00     | 0       | \$0.00       | 2       | \$1,853.39    | 70      | \$29,838.49  | 1                | \$203.26    |         | \$9,386.32  |         | \$0.00   | 105   | 116      | \$41,716.46  |
| December '13        | 3 22    | \$2,053.50   | 0       | \$0.00       | 1       | \$2,604.00    | 163     | \$73,713.54  | 3                | \$863.68    | 112     | \$31,673.58 | 0       | \$0.00   | 259   | 301      | \$110,908.30 |
| January '14         | 17      | \$1,680.00   | 0       | \$0.00       | ) 1     | \$416.00      | 211     | \$100,172.45 | 2                | \$686.86    | 115     | \$30,898.26 | 0       | \$0.00   | 296   | 346      | \$133,853.57 |
| February '14        | 9       | \$1,034.00   | 0       | \$0.00       |         | \$277.20      | 158     | \$64,444.28  | 2                | \$757.57    |         | \$26,919.12 |         | \$0.00   | 226   | 269      | \$93,432.17  |
| March '14           | 11      | \$1,520.00   | +       | \$0.00       |         | \$700.00      | 119     | \$44,135.69  | 0                | \$0.00      |         | \$18,795.95 |         | \$0.00   | 172   | 199      | \$65,151.64  |
| April '14           |         | \$405.00     | +       | \$50.00      | _       | \$0.00        | 100     | \$33,278.97  | 2                | \$554.83    |         | \$20,723.53 |         | \$0.00   | 161   | 183      | \$55,012.33  |
| May '14             |         | \$125.00     | +       | \$0.00       |         | \$0.00        |         | \$19,845.79  | 2                | \$867.43    |         | \$24,900.67 |         | \$0.00   | 139   | 152      | \$45,738.89  |
| June '14            | 2       | \$195.00     |         | \$157.00     |         | \$95.00       |         | \$7,101.80   | 1                | \$450.00    |         | \$10,607.95 |         | \$0.00   | 53    | 60       | \$18,606.75  |
| July '14            | 0       | \$0.00       | +       | \$0.00       | _       | \$0.00        |         | \$431.44     | 0                | \$0.00      |         | \$0.00      |         | \$0.00   | 2     | 2        | \$431.44     |
| August '14          | 0       | \$0.00       |         | \$0.00       | _       | \$0.00        |         | \$1,005.35   | 0                | \$0.00      |         | \$0.00      |         | \$0.00   | 3     | 3        | \$1,005.35   |
| September '14       |         | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$0.00       | 0                | \$0.00      |         | \$223.60    |         | \$0.00   | 1     | 1        | \$223.60     |
| Monthly Avg.        | . 6     | \$620.63     | 0       | \$17.25      | 5 1     | \$517.55      | 78      | \$32,035.21  | 1                | \$365.30    | 54      | \$15,062.58 | 0       | \$0.00   | 123   | 141      | \$48,618.52  |
| Fiscal Year 2       |         |              |         |              |         |               |         |              |                  |             |         |             |         |          |       |          |              |
| October '14         | 0       | \$0.00       |         | \$0.00       |         | \$0.00        |         | \$1,387.61   | 0                | \$0.00      |         | \$0.00      |         | \$0.00   | 3     | 3        | \$1,387.61   |
| November '14        | 9       | \$675.85     | 0       | \$0.00       | 0       | \$0.00        | 20      | \$7,339.54   | 0                | \$0.00      |         | \$6,821.04  | 0       | \$0.00   | 47    | 55       | \$14,836.43  |
| December '14        |         | \$920.85     | +       | \$0.00       | _       | \$1,950.00    | 115     | \$56,270.85  | 1                | \$450.00    |         | \$22,616.33 |         | \$0.00   | 181   | 210      | \$82,208.03  |
| Monthly Avg.        | . 7     | \$532.23     | 0       | \$0.00       | 0       | \$650.00      | 46      | \$21,666.00  | 0                | \$150.00    | 36      | \$9,812.46  | 0       | \$0.00   | 77    | 89       | \$32,810.69  |

| I ———         | 1                  |          |                     |          | _                   |          |              |            | Heat Don & Boont   Elea Don & Boont   Europea Bon & Bool   Heating Eugl   All Eleat Household   Eleatricity   Evections   Total SED |          |             |            |            |          |          |       |            |  |  |  |  |  |
|---------------|--------------------|----------|---------------------|----------|---------------------|----------|--------------|------------|---|----------|-------------|------------|------------|----------|----------|-------|------------|--|--|--|--|--|
| Reporting     | Heat Dep. & Recnt. |          | Elec. Dep. & Recnt. |          | Furnace Rep.& Repl. |          | Heating Fuel |            | All Elect. Household  |          | Electricity |            | Exceptions |          | Total SI |       | ĒR         |  |  |  |  |  |
|               | # Pymts            | Payments | # Pymts             | Payments | # Pymts             | Payments | # Pymts      | Payments   | # Pymts   | Payments | # Pymts     | Payments   | # Pymts    | Payments | Cases #  | Pymts | Payments   |  |  |  |  |  |
| x-Unassigned  | County             |          |                     |          |                     |          |              |            |   |          |             |            |            |          |          |       |            |  |  |  |  |  |
| Fiscal Year   |                    |          |                     |          |                     |          |              |            |   |          |             |            |            |          |          |       |            |  |  |  |  |  |
| October '12   |                    | \$50.00  | 0                   | \$0.00   | 0                   | \$0.00   | 6            | \$1,891.56 | 0   | \$0.00   | 5           | \$1,323.97 | 0          | \$0.00   | 8        | 12    | \$3,265.53 |  |  |  |  |  |
| November '12  |                    | \$79.00  |                     | \$0.00   |                     | \$0.00   |              | \$1,735.30 | 0   | \$0.00   |             | \$813.97   |            | \$0.00   | 6        | 8     | \$2,628.27 |  |  |  |  |  |
| December '12  |                    | \$0.00   |                     | \$0.00   |                     | \$0.00   |              | \$0.00     | 0   | \$0.00   |             | \$743.61   |            | \$0.00   | 3        | 3     | \$743.61   |  |  |  |  |  |
| January '13   |                    | \$185.00 |                     | \$0.00   |                     | \$0.00   |              | \$1,884.54 | 0   | \$0.00   |             | \$786.83   |            | \$0.00   | 8        | 12    | \$2,856.37 |  |  |  |  |  |
| February '13  |                    | \$0.00   | -                   | \$0.00   |                     | \$0.00   | <b>-</b>     | \$958.88   | 1   | \$213.21 | 5           | \$1,402.13 |            | \$0.00   | 8        | 12    | \$2,574.22 |  |  |  |  |  |
| March '13     |                    | \$50.00  | 0                   | \$0.00   |                     | \$0.00   |              | \$997.94   | 1   | \$396.18 |             | \$860.21   | 0          | \$0.00   | 6        | 9     | \$2,304.33 |  |  |  |  |  |
| April '13     |                    | \$0.00   |                     | \$0.00   |                     | \$0.00   |              | \$1,194.56 | 0   | \$0.00   |             | \$1,016.97 | 0          | \$0.00   | 6        | 9     | \$2,211.53 |  |  |  |  |  |
| May '13       | 3 1                | \$40.00  | 0                   | \$0.00   | 0                   | \$0.00   | 3            | \$649.96   | 0   | \$0.00   | 4           | \$665.48   | 0          | \$0.00   | 6        | 8     | \$1,355.44 |  |  |  |  |  |
| June '13      | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 2            | \$388.72   | 1   | \$562.24 | 3           | \$574.51   | 0          | \$0.00   | 6        | 6     | \$1,525.47 |  |  |  |  |  |
| July '13      | 0                  | \$0.00   | 2                   | \$327.00 | 0                   | \$0.00   | 5            | \$2,120.93 | 1   | \$450.00 | 2           | \$414.77   | 0          | \$0.00   | 9        | 10    | \$3,312.70 |  |  |  |  |  |
| August '13    | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 3            | \$1,237.30 | 0   | \$0.00   | 1           | \$228.80   | 0          | \$0.00   | 4        | 4     | \$1,466.10 |  |  |  |  |  |
| September '13 | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 2            | \$647.88   | 0   | \$0.00   | 4           | \$1,713.36 | 0          | \$0.00   | 4        | 6     | \$2,361.24 |  |  |  |  |  |
| Monthly Avg.  | . 1                | \$33.67  | 0                   | \$27.25  | 0                   | \$0.00   | 4            | \$1,142.30 | 0   | \$135.14 | 4           | \$878.72   | 2 0        | \$0.00   | 6        | 8     | \$2,217.07 |  |  |  |  |  |
| Fiscal Year   | 2014               |          |                     |          |                     |          |              |            |   |          |             |            |            |          |          |       |            |  |  |  |  |  |
| October '13   | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 4            | \$918.66   | 0   | \$0.00   | 2           | \$601.07   | 0          | \$0.00   | 5        | 6     | \$1,519.73 |  |  |  |  |  |
| November '13  | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 3            | \$1,054.02 | 0   | \$0.00   | 2           | \$239.17   | 0          | \$0.00   | 5        | 5     | \$1,293.19 |  |  |  |  |  |
| December '13  | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   |              | \$95.17    | 1   | \$403.38 | 3 2         | \$362.11   | 0          | \$0.00   | 3        | 5     | \$860.66   |  |  |  |  |  |
| January '14   | 1                  | \$40.00  | 0                   | \$0.00   | 0                   | \$0.00   | 3            | \$946.94   | 0   | \$0.00   | 1           | \$429.51   | 0          | \$0.00   | 3        | 5     | \$1,416.45 |  |  |  |  |  |
| February '14  | 0                  | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 13           | \$3,529.19 | 0   | \$0.00   | 10          | \$1,598.54 | 0          | \$0.00   | 16       | 23    | \$5,127.73 |  |  |  |  |  |
| March '14     | 0                  | \$0.00   |                     | \$0.00   |                     | \$0.00   | <b>-</b>     | \$4,783.96 | 0   | \$0.00   |             | \$3,386.93 | 0          | \$0.00   | 24       | 27    | \$8,170.89 |  |  |  |  |  |
| April '14     |                    | \$0.00   |                     | \$152.00 | 0                   | \$0.00   |              | \$1,721.28 | 1   | \$295.98 |             | \$1,562.03 |            | \$0.00   | 13       | 19    | \$3,731.29 |  |  |  |  |  |
| May '14       | 0                  | \$0.00   |                     | \$60.00  | 0                   | \$0.00   |              | \$1,636.80 | 0   | \$0.00   |             | \$2,370.00 |            | \$0.00   | 12       | 14    | \$4,066.80 |  |  |  |  |  |
| June '14      | 0                  | \$0.00   |                     | \$0.00   | 0                   | \$0.00   |              | \$783.97   | 0   | \$0.00   |             | \$336.05   |            | \$0.00   | 4        | 4     | \$1,120.02 |  |  |  |  |  |
| July '14      | 0                  | \$0.00   |                     | \$0.00   |                     | \$0.00   |              | \$0.00     | 0   | \$0.00   |             | \$0.00     |            | \$0.00   | 0        | 0     | \$0.00     |  |  |  |  |  |
| August '14    |                    | \$0.00   |                     | \$0.00   |                     | \$0.00   |              | \$0.00     | 0   | \$0.00   |             | \$0.00     |            | \$0.00   | 0        | 0     | \$0.00     |  |  |  |  |  |
| September '14 |                    | \$0.00   |                     | \$0.00   |                     | \$0.00   |              | \$0.00     | 0   | \$0.00   |             | \$0.00     |            | \$0.00   | 0        | 0     | \$0.00     |  |  |  |  |  |
| Monthly Avg.  |                    | \$3.33   | 0                   | \$17.67  | 0                   | \$0.00   | 5            | \$1,289.17 | 0   | \$58.28  | 4           | \$907.12   | 2 0        | \$0.00   | 7        | 9     | \$2,275.56 |  |  |  |  |  |
| Fiscal Year 2 | 2015               |          |                     |          |                     |          |              |            |   |          |             |            |            |          |          |       |            |  |  |  |  |  |
| October '14   | 0                  | \$0.00   |                     | \$0.00   |                     | \$0.00   | <b>-</b>     | \$0.00     | 0   | \$0.00   |             | \$0.00     |            | \$0.00   | 0        | 0     | \$0.00     |  |  |  |  |  |
| November '14  | 0                  | \$0.00   |                     | \$0.00   |                     | \$0.00   |              | \$442.55   | 0   | \$0.00   |             | \$0.00     |            | \$0.00   | 1        | 1     | \$442.55   |  |  |  |  |  |
| December '14  |                    | \$0.00   |                     | \$0.00   |                     | \$0.00   | <b>-</b>     | \$494.90   | 0   | \$0.00   |             | \$651.16   |            | \$0.00   | 6        | 7     | \$1,146.06 |  |  |  |  |  |
| Monthly Avg.  | . 0                | \$0.00   | 0                   | \$0.00   | 0                   | \$0.00   | 2            | \$312.48   | 0   | \$0.00   | 1           | \$217.05   | 0          | \$0.00   | 2        | 3     | \$529.54   |  |  |  |  |  |